Weekend Testing Session #118: Mobile App: First Impressions

[3:52:09 PM] *** Weekend Testing added Dinesh Babu, Srinivas Kadiyala ***
[3:52:24 PM] *** Weekend Testing added Prashant Shahapure ***
[3:52:43 PM] *** Weekend Testing has renamed this conversation to "WT 118: Mobile App: First Impressions" ***
[3:55:15 PM] Weekend Testing: Welcome to Weekend Testing session. I am Ajay Balamurugadas, your facilitator for today's session.
We will start at 4pm IST. For first timers, let me tell you how the session is conducted.

For the first one hour after the introductions, we will test as per the mission.
You are free to test alone or as part of a team. You can use any tools or approach as you like.

The next one hour, we will discuss how we approached the problem.
We will also share our learning and mistakes.
[3:56:12 PM] *** Weekend Testing added Trisha Chetani Agarwal ***
[3:56:17 PM] *** Weekend Testing has made the chat history visible to everyone. ***
[3:59:33 PM] Weekend Testing: So, welcome again and please introduce yourselves. :)
[4:00:17 PM] Weekend Testing: I am Ajay Balamurugadas, software product evangelist for Sahi Pro - The Tester's Web Automation Tool. Testing for 10 years, I blog at www.EnjoyTesting.blogspot.com and tweet @ajay184f
[4:00:37 PM] Trisha Chetani Agarwal: Hi I am Trisha Chetani from bangalore India and i tweet @trisha1212
[4:01:14 PM] Dinesh Babu: This is Dinesh.. 6 years of experience in testing .. Chennai..
[4:01:41 PM] Srinivas Kadiyala: I am Srinivas Kadiyala. Software Tester since 2012. Working for Unilog Content Solutions, Mysore.
Testing Web, Mobile Applications of Multi-Channel Ecommerce Product "CIMM2". You can reach me on @srinivasskc
[4:01:58 PM | Edited 4:03:11 PM] Prashant Shahapure: Hi all , I'm prashant shahapure software tester
from Pune
5 yrs of exp
@prashantshaha
[4:02:46 PM] Prashant Shahapure: web app
[4:03:41 PM] *** Weekend Testing added poornima ***
[4:04:58 PM] Weekend Testing: Thank you for your introductions.
[4:05:00 PM] Weekend Testing: Here is the mission for today:

We will be coming up with a template on how to observe first impressions for any mobile app.
What is first impression?
How do you feel when you see a mobile app for the first time can be termed as the first impression.
For a mobile app, the first impressions start right from the logo of the app to the end user experience of a scenario.
For the first 15 mins, we will note the first impressions of a mobile app, individually.

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

Weekend Testing Session #118: Mobile App: First Impressions

Then for the next 45 mins, we will come up with a general template of what to observe in a mobile app, as a team.

[4:05:05 PM] poornima: Hi all.I am Poornima. 6 years of experience in Testing. From UK

[4:05:07 PM] Trisha Chetani Agarwal: Can we learn today something about Mobile App security ?

[4:05:47 PM] *** Weekend Testing added agahamed ***

[4:06:36 PM] Weekend Testing: maybe in future.

[4:06:42 PM] Weekend Testing: Any questions?

[4:07:18 PM] Srinivas Kadiyala: Any app ?

[4:07:31 PM] Weekend Testing: For the individual exercise, pick any app

[4:07:33 PM] Trisha Chetani Agarwal: I wil get back to you with the question with properly framed ones

[4:07:51 PM] Weekend Testing: and for the group exercise you can come up with an app after consultation

[4:07:55 PM] Weekend Testing: with the team.

[4:08:15 PM] Prashant Shahapure: This is the first time I'll be doing this.... for which app ?

[4:08:35 PM] Prashant Shahapure: got it

[4:08:43 PM] Weekend Testing: Pick any app and here is a sample checklist to collect first impressions:
- Does the logo tell you about the app

[4:08:54 PM] Weekend Testing: - Does the app name tell you about the app and its purpose

[4:08:58 PM] Weekend Testing: - Are the colors flashy

[4:09:05 PM] Weekend Testing: - Is it easy to understand

[4:09:13 PM] Weekend Testing: - Can you control the settings

[4:09:22 PM] Weekend Testing: - Any help available?

[4:09:41 PM] Weekend Testing: - Any easy bugs?

[4:09:43 PM] Weekend Testing: and so on...

[4:09:52 PM] Weekend Testing: do take screenshots and videos to help you later.

[4:10:07 PM] Weekend Testing: Do mention which app you folks are using for the first 15 mins

[4:10:18 PM] Weekend Testing: we will start the group exercise at 4.25pm

[4:10:55 PM] agahamed: i will be using WhatsTools

[4:11:22 PM] Srinivas Kadiyala: GoalTracker

[4:12:24 PM] Prashant Shahapure: nike+run club

[4:12:53 PM] Dinesh Babu: Quora

[4:14:10 PM] Trisha Chetani Agarwal: share caller

[4:20:12 PM] Weekend Testing: last 5 mins

[4:24:16 PM] Trisha Chetani Agarwal: Device Name : One Plus X , OS version : 5.1.

1. Asked for GPS Connection before creating account.
2. After register its display blank page.
3. On blank page user can clear list.
4. Ads.

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

5. User can share via what all medium, no information about those.
6. No Help, About Us, Contact us, Settings present inside the app
[4:24:42 PM] Weekend Testing: Can we start discussing on what would be a comprehensive heuristic/template to note the first impressions of any app
[4:24:49 PM] agahamed: WhatsTool by Four Big Brothers.
Logo is not present once we are into the app.
Colors are not flashy.
App have the tutorials which will help user to understand more wrt usage.
Help is available as Contact Support - Direct and also support both along with contact numbers.
Have there presence is socail networking - facebook,twitter and Google+.
Have to signIn using Email address.
Purpose of the app is for sharing : user shares a file via google drive.
We can share upto 1Gb of file size.
Inside the app we have got 4 tabs, Public,Sent,Received and promotions.
Under public we can see the recent files or app and also we can download the same.: Tried downloading an vehicle Information system_v1.3 apk
of size 8.4 MB successfully.
Under Sent we can see the sent files.
Under Received we can see the received files.
Under promotions we got recommended for you[Sponsored].
[4:25:00 PM] agahamed: yes sir
[4:25:07 PM | Edited 4:25:27 PM] Trisha Chetani Agarwal: +1 Nice brief out about first imperssion
[4:26:44 PM] Srinivas Kadiyala: Heuristic could be Nature or Use of App
[4:27:56 PM] Weekend Testing: Any questions?
[4:28:02 PM] Srinivas Kadiyala: Device: Samesung Galaxy J2
Operating System: Android
Version: 5.1.1

Mission a:
Choose the App - GoalTracker

Logo: G Letter with White Text on Blue Background
Emphasis - G for GoalTracker

App Name tells you about app and its purpose:
When Downloading from Play Store, App Name - GoalTracker.
It provided sub title as "Motivate your Life"
App Description mentioned: This can help you track your goals and achieve the success in your life.
Emphasis - GoalTracker : Tracking the Goals in life

No Login Required.

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

Weekend Testing Session #118: Mobile App: First Impressions

Menus: Hamburger icon to select the menus.

Features:
Category: Categorizing the Goals based on the Name
Sort By: Name / Create Time
and in Order: Ascending or Descending

Observations: In Portrait Mode, Only Icons are displaying for Add New / Sort Feature
In Landscape Mode, Icons + Text are displaying for Add New / Sort Feature.

Feature:
Add New Goal for Today's
Goals can be Created for Trackable and Non-Trackable

Bug: Save Button is not displaying in Landscape mode
Screenshot: Yes. Taken

Bug: Design - Borders of Steps processed is not completely displaying

Icons clearly depict the nature.
Example: ? Icon for any questions/help.

Observation:
As you progress the steps: The Step Numbers are highlighted.
Steps cannot be jumped from 1-3.
[4:28:08 PM] Weekend Testing: Can each one list what they think we should consider
[4:28:18 PM] Weekend Testing: for first impressions of a mobile app
[4:29:09 PM | Edited 4:29:22 PM] Trisha Chetani Agarwal: what the user emotions after using for the first time , did you achieve what you want
[4:29:41 PM] agahamed: About user experience wrt app
[4:30:09 PM] Srinivas Kadiyala: Is it working as mentioned in play store, when downloaded
[4:30:15 PM] Prashant Shahapure: app asked to enter my details height in cms(expected in Feet and inches) and weight in kgs
1) for height i cant select decimal values
2) GPS location is not trcking(dont know why)
3) GPS location tracket(red spot) is flashing but the backgound map is Blank
4) when running I can able to select the music but then I want to stop but to stop the music it took some time for me.
[4:31:54 PM] Dinesh Babu: should be compatible with any mobile device
[4:32:18 PM | Edited 4:32:27 PM] Prashant Shahapure: overall Nice about the first impression I dont know why the GPS was not working

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

Yeah it will be there
[4:32:59 PM] Prashant Shahapure: please correct me if I'm incorrect while testing it incorrectly
[4:33:10 PM] Dinesh Babu: UI should be catchy..
[4:34:15 PM] Weekend Testing: Can we come up with categories
[4:34:53 PM] agahamed: UI and UX ..
[4:34:59 PM] agahamed: Performance
[4:35:18 PM] Srinivas Kadiyala: Functional
[4:35:20 PM] Weekend Testing: Others, what do you think?
[4:35:28 PM] Prashant Shahapure: functional
[4:35:31 PM] Prashant Shahapure: UI
[4:35:50 PM] Prashant Shahapure: and ofourse user exp most imp
[4:36:17 PM] Weekend Testing: how do you define each of it. what do you look under each of those items
[4:36:33 PM] Dinesh Babu: intendant should be know before downloading/using the app
[4:36:53 PM] agahamed: Ajay sir it will be great if you summarize for us.
[4:36:58 PM | Edited 4:37:30 PM] Trisha Chetani Agarwal: download from play store, smooth launch on tapping the app icon
[4:37:02 PM] Trisha Chetani Agarwal: would be first
[4:37:08 PM] Weekend Testing: you still have time, work on it please :)
[4:37:09 PM] Srinivas Kadiyala: Functional : What was described for the app to download and features listed are working as expected
[4:38:32 PM] Weekend Testing: I see individuals sharing their thoughts
[4:38:36 PM] Weekend Testing: not a team work :)
[4:38:48 PM] Trisha Chetani Agarwal: reduce volume, change languages brightness of the app with system setting i can think of few listed below : Spelling/Text Errors
  Functionality for specific features
  Unrecoverable workflows like no way of going back to the previous page
  Redirection to a different app or page and come back to app
 Signin from both browser and app
  Conflicts/Interrupts
[4:39:25 PM | Edited 4:39:41 PM] Trisha Chetani Agarwal: how do you want us too collabrate and work as a team for our futher discussion ?
[4:39:40 PM] Weekend Testing: someone from you lead
[4:39:43 PM] Weekend Testing: the discussion
[4:39:49 PM] Weekend Testing: and come up with a plan, work as per it
[4:40:29 PM] Trisha Chetani Agarwal: Srinivas - leader ?
[4:40:45 PM] Trisha Chetani Agarwal: is everyone agrees ?
[4:40:56 PM] agahamed: Yes
[4:40:58 PM] Prashant Shahapure: go ahead
[4:41:07 PM] Srinivas Kadiyala: no..im working now. and attending this
[4:41:13 PM] Srinivas Kadiyala: cant do. sorry
[4:41:15 PM] Prashant Shahapure: or Trisha you can also
[4:41:39 PM] Weekend Testing: The mission was to come up with a template or heuristic

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

Weekend Testing Session #118: Mobile App: First Impressions

[4:41:50 PM] Weekend Testing: till now, we have talked but I don't see any template
[4:43:41 PM] Weekend Testing: As a start, each one can tell what 5 things we should look for
[4:43:54 PM] Weekend Testing: and everyone comes up together on one list later
[4:44:10 PM] Trisha Chetani Agarwal: okay , one of us will create a excel/mindmap
[4:44:22 PM] Weekend Testing: you can write here itself
[4:44:32 PM] Trisha Chetani Agarwal: shared one
[4:44:34 PM] Trisha Chetani Agarwal: okay
[4:45:12 PM] Prashant Shahapure: Purpose of app
Ease to donwload
Easy to use(any work)
Smoth navigation
Color and spell check
functionality
performance
[4:45:19 PM] Prashant Shahapure: Size of the app
[4:45:41 PM] poornima: I can say that app Should b user friendly
[4:45:42 PM | Edited 4:46:17 PM] Trisha Chetani Agarwal: About us, Contact us, permissions, Legal info , Interruption
[4:46:03 PM | Edited 4:46:12 PM] Srinivas Kadiyala: User Interface Design
[4:47:24 PM] Weekend Testing: last 13 mins
[4:47:55 PM] agahamed: Ajay sir is it your asking different types of testing to be carried out
[4:47:58 PM] Srinivas Kadiyala: Interactions between App and Other Application
[4:48:10 PM] Weekend Testing: @Ahmed: no.
[4:48:21 PM] Weekend Testing: What all should we look at when we say first impressions
[4:48:58 PM] agahamed: ok got u
[4:48:58 PM] Dinesh Babu: App size should be less which should not take more memory in device
[4:49:09 PM] Prashant Shahapure: test colors, fonts
[4:49:26 PM] Prashant Shahapure: no adds in between
[4:49:39 PM] poornima: Look n feel of the app, speed
[4:50:02 PM] Prashant Shahapure: can run Online and Offline
[4:50:11 PM] Weekend Testing: So what is the final list
[4:50:14 PM] Weekend Testing: last ten mins
[4:50:35 PM] agahamed: Installation
UI
Functionality
Ease of navigation
Help section
Interrupts
Contact
[4:51:12 PM] Prashant Shahapure: Feedback for the app
[4:52:27 PM] Trisha Chetani Agarwal: ping
[4:53:29 PM] Prashant Shahapure: data sensitivity

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

Weekend Testing Session #118: Mobile App: First Impressions

[4:53:32 PM] Prashant Shahapure: security
[4:53:59 PM] Srinivas Kadiyala: Network
[4:56:27 PM] agahamed: Can I collect all of our points and put on chat collectively
[5:00:01 PM] Prashant Shahapure: Hi all
[5:00:03 PM] Weekend Testing: So, what is the final list
[5:00:11 PM] agahamed: Purpose of app
Ease to donwload-Installation
UI
Functionality
run Online and Offline
Ease of navigation
Help section
Interrupts
Contact
Feedback for the app
performance
ping
data sensitivity
Network
[5:00:31 PM] agahamed: this is as per all
[5:00:50 PM] Weekend Testing: Thanks for your time. Let us know discuss how this session went and if you would want to change the list, you can.
[5:00:58 PM] Weekend Testing: Who wants to share their experience first?
[5:02:11 PM] agahamed: It was quite a good experience as until today I had never tested any mobile app. Even though I had installed lot of them..
[5:02:57 PM] Srinivas Kadiyala: I would like to know, what is ping.
[5:03:00 PM] Prashant Shahapure: this is the first time I'm attending like this and it was awsome, really had a great experience and learned first impression
[5:03:06 PM] Srinivas Kadiyala: and data sensitivity
[5:03:44 PM] Weekend Testing: let us do one by one?
[5:04:32 PM] Prashant Shahapure: its data security, while installing app we usually click ACCEPT but the app will access out contacts SMS and so
[5:04:44 PM] poornima: My first session in weekend testing. I can get to know what everybody expects when they get a new app in their hand
[5:04:55 PM] Prashant Shahapure: :)
[5:04:56 PM] poornima: Good experience
[5:05:03 PM] Prashant Shahapure: including you too
[5:05:30 PM] Weekend Testing: How did you feel when you did it individually
[5:06:30 PM] poornima: I have tested a mobile app individually but it was purely based on technical requirements , features... Functionalities...
[5:06:38 PM] agahamed: I felt good.
[5:06:57 PM] poornima: Not a kind of exploratory testing
[5:07:06 PM] Dinesh Babu: I didnt feel anything :(

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

[5:07:16 PM] Prashant Shahapure: great, have to think a lot with minimum time frame (15 m in)

[5:07:42 PM] Prashant Shahapure: why dinesh

[5:09:31 PM] Dinesh Babu: I don't know what feel I should get here..:) didnt get much time to test..

[5:10:08 PM] Prashant Shahapure: all testers have same problem we dont have much time to test

[5:11:50 PM] Weekend Testing: When asked to come up with a list, what did you do first

[5:12:00 PM | Removed 5:12:16 PM] Trisha Chetani Agarwal: This message has been removed.

[5:12:30 PM] agahamed: @Ajay: Sir is the first impression even applicable to normal software applications?

[5:12:35 PM] Prashant Shahapure: Checklist for first impression

[5:12:47 PM] Weekend Testing: Yes, applicable.

[5:12:53 PM] agahamed: ok.

[5:16:31 PM] Weekend Testing: - Logo
- Name of App
- Similar to other apps?
- How much time to install
- Size of app
- Reviews
- Does it ask for my information as soon as it is installed
- What permissions does it ask
- Quick to load?
- Splash screen present?
- Any help / tour on first launch?
- Too many pop ups?
- Do I understand what this is for?
- Can I get started?
- Easy to use or too complex?
- Any easy bugs?
- Any personalization available?
- Any flashy colors or loud sounds?
- Slows down phone?
- Takes lot of battery?
- Does stuff without my permission?
- Works on both orientations?
- Does it fulfill all claims mentioned?
- Does it help me in terms of typing/ suggestions/selecting/operations?
- Do I need to do a lot of work for a simple task?

[5:17:01 PM] Weekend Testing: - Does the app make me feel stupid?
- How do I feel after/during using the app

[5:17:25 PM] Trisha Chetani Agarwal: Thank you for sharing

[5:17:41 PM] Weekend Testing: - Lists out the pre-requisites?

[5:17:48 PM] Trisha Chetani Agarwal: this list will always useful

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

[5:18:10 PM] Prashant Shahapure: Thank you sir,
[5:18:29 PM] Weekend Testing: Offline / online was mentioned but that depends on the app.
[5:18:35 PM] Weekend Testing: Can a booking app be offline?
[5:18:49 PM] Srinivas Kadiyala: yes can be
[5:18:58 PM] Srinivas Kadiyala: there are few apps that can book offline
[5:19:08 PM] Weekend Testing: give an example
[5:19:12 PM] agahamed: How is it possible in realtime
[5:20:09 PM] Prashant Shahapure: no sir
[5:20:10 PM] agahamed: Atleast and itinerary should be generated at that particular moment is't
[5:20:19 PM] Srinivas Kadiyala: https://inc42.com/flash-feed/jugnoo-offline-booking-service/
[5:20:44 PM] Srinivas Kadiyala: "Jugnoo has filed a patent that allows operations of its app in offline mode as well. Now users can book rides on the app in the absence of internet connectivity."
[5:21:28 PM] Weekend Testing: what is the first thing that you look for in an app
[5:21:42 PM] Prashant Shahapure: something new
[5:21:50 PM] Prashant Shahapure: is it trusted?
[5:23:47 PM] Prashant Shahapure: I mean a BLUE mark is present when we download the app, what it is for
[5:24:05 PM] Weekend Testing: where is it
[5:25:26 PM] Prashant Shahapure: I mean it is not for all, see Messanger app of facebook there is a BLUE mark after the name of company facebook
[5:25:28 PM] Weekend Testing: maybe it indicates that the app is not yet used/launched
[5:28:19 PM] Trisha Chetani Agarwal: Which app ?
[5:28:41 PM] Weekend Testing: Finally any learning from this weekendtesting session? Prashant Shahapure
[5:29:20 PM] Weekend Testing: can you check for any other installed app
[5:30:54 PM] Trisha Chetani Agarwal: yes , What are thing to consider for first imperssion
[5:31:27 PM] Prashant Shahapure: all of them have this blue mark
[5:31:55 PM] Weekend Testing: any of the apps not installed have this mark?
[5:32:09 PM] Weekend Testing: can you remove any installed app and check if the mark disappears for that app
[5:32:14 PM] Prashant Shahapure: twitter Ola
[5:32:20 PM] Weekend Testing: check once before uninstalling
[5:32:26 PM] Prashant Shahapure: ok
[5:34:01 PM] Prashant Shahapure: it has disappeared after unistalling(Xender)
[5:34:25 PM] Weekend Testing: so can we conclude for now that it indicates installed status
[5:35:02 PM] Prashant Shahapure: ok for but the apps which are installed on my cell also have this
[5:35:16 PM] Srinivas Kadiyala: iOS 7 automatically updates apps when a new version is released. If a blue dot appears next to one of your apps, it means that app has recently been updated. Running the app for the first time after the update will remove the blue dot.
[5:35:18 PM | Edited 5:36:04 PM] Prashant Shahapure: can somebody check the play store
[5:35:40 PM] Weekend Testing: that dot is different from what Prashant is talking, Srinivas.

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST

[5:35:54 PM] Weekend Testing: check the image he shared. this is a different icon

[5:36:02 PM] Srinivas Kadiyala: ok

[5:36:46 PM] Dinesh Babu: even its showing not installed app also

[5:37:04 PM] Weekend Testing: will check and tweet once I get the answer

[5:37:23 PM] Prashant Shahapure: ok

[5:37:32 PM] Dinesh Babu: if I open those apps there is 3+ with in square box

[5:38:37 PM] Srinivas Kadiyala: It means they are from a top developer.

[5:38:42 PM] Srinivas Kadiyala:
http://androidforums.com/threads/google-play-blue-square-icon.518390/

[5:39:27 PM] Weekend Testing: (y)

[5:40:58 PM] Weekend Testing: to conclude, what did you learn today

[5:41:38 PM] Srinivas Kadiyala: we need to understand and think what we are going to achieve in testing the app

[5:42:53 PM] Prashant Shahapure: Define some checklist for the first impression

[5:43:01 PM] Dinesh Babu: This 2 hours went just like that.. refreshed my mobile app testing knowledge

[5:43:11 PM] Prashant Shahapure: while testing any mobile app

[5:44:12 PM] agahamed: Got to know the Mission of today testing session : First impression

[5:44:18 PM] Weekend Testing: cool. thanks for your time

[5:44:25 PM] Weekend Testing: see you in next session.

[5:44:29 PM] agahamed: Thanks sir..

[5:44:39 PM] Srinivas Kadiyala: Thank you :)

[5:44:47 PM] Dinesh Babu: a website which is compatible in mobile browsers. Can we call it as Mobile app or still its web app?

[5:45:14 PM] Weekend Testing: its website with mobile friendly or responsive website

[5:46:34 PM] Prashant Shahapure: Thank you sir
is there any indication for new session (day and time) will it be on twitter only?

[5:47:10 PM] Weekend Testing: weekendtesting.com website

[5:47:21 PM] Dinesh Babu: responsive websie

[5:47:56 PM] Dinesh Babu: Ok Thanks :)

[5:48:09 PM] Prashant Shahapure: Ok.
Splash sreen present means?

[5:48:34 PM] Weekend Testing: the first screen - with app logo

[5:49:25 PM] Prashant Shahapure: ok (y)

[5:49:57 PM] Weekend Testing: see you all next sunday

[5:50:15 PM] Srinivas Kadiyala: Bye. Happy Weekend!

[5:50:33 PM] Dinesh Babu: weekend over sir :P

[5:50:50 PM] Weekend Testing: the entire chat will be pasted as a pdf on WT website

[5:51:56 PM] Prashant Shahapure: :) Thank you sir!!!

Date: 4th Sep, 2016
Time: 4 pm - 6 pm IST