

[24/07/2016, 13:25:37] Weekend Testing Europe: Weekend Testing Europe has renamed this conversation to "WTEU-70: WARMING UP"

[24/07/2016, 15:18:06] Weekend Testing Europe: Good afternoon all! We're currently inviting attendees, we'll be getting underway in about 10 minutes.

[24/07/2016, 15:19:43] Weekend Testing Europe: While you're waiting, if you haven't done so already, please can you run the GoToWebinar System Checker to see whether your machine is going to be OK to access our video stream: <https://joincheck.gotowebinar.com/>

[24/07/2016, 15:19:46] Weekend Testing Europe: Weekend Testing Europe added Thomas Ponnet to this conversation

[24/07/2016, 15:20:08] Weekend Testing Europe: (Don't worry, you won't need to be on video yourselves. This is just so that you can watch us!)

[24/07/2016, 15:20:36] Weekend Testing Europe: If you have any problems, please report them here ASAP so that we can try to solve them before the session starts.

[24/07/2016, 15:25:21] Adina Sit: Hi, do you have a webinar ID for the meeting, by any chance?

[24/07/2016, 15:25:45] Weekend Testing Europe: yes, we'll be sharing the link to join us once the session is underway

[24/07/2016, 15:26:08] Adina Sit: Ah, perfect, because I will be on my phone. Thanks!

[24/07/2016, 15:27:45] Weekend Testing Europe: OK, we're almost ready to begin. How is everybody today?

[24/07/2016, 15:28:00] Michael Hudson: Hot.

[24/07/2016, 15:28:13] Weekend Testing Europe: Your words, not mine....

[24/07/2016, 15:28:42] Purendra Agrawal: Tired

[24/07/2016, 15:28:51] Adina Sit: x2

[24/07/2016, 15:29:02] Vijaykumar Nadeshan: I am Cool

[24/07/2016, 15:29:09] Abby Bangser: Productive! :)

[24/07/2016, 15:29:29] Weekend Testing Europe: Hah, nice!

[24/07/2016, 15:29:33] Thomas Ponnet: All good here. Oh, and hello!

[24/07/2016, 15:29:40] Weekend Testing Europe: Hi Thomas :)

[24/07/2016, 15:30:02] Weekend Testing Europe: Weekend Testing Europe has renamed this conversation to "WTEU-70: INTRODUCTIONS"

[24/07/2016, 15:30:03] Thomas Ponnet: :-)

[24/07/2016, 15:30:08] Weekend Testing Europe: Hi Folks!

[24/07/2016, 15:30:15] Weekend Testing Europe: Welcome to today's session. Today is the 2-year anniversary of WTEU re-forming! Thanks to all of you for joining us to make this happen.

[24/07/2016, 15:30:25] Adina Sit: Happy birthday! :)

[24/07/2016, 15:30:38] Thomas Ponnet: and then some!

[24/07/2016, 15:30:39] Weekend Testing Europe: Today is a special edition. In addition to our usual Skype chat, we'll be streaming this session live over GoToWebinar.

[24/07/2016, 15:30:50] Weekend Testing Europe: In a minute we'll send over a link so you can join the call and hear us. When you join you will be muted. Please continue to type your discussions in Skype as usual. We'll try our best to talk and type.

[24/07/2016, 15:30:52] Purendra Agrawal: Happy 2nd anniversary

[24/07/2016, 15:31:00] Weekend Testing Europe: Thanks!

[24/07/2016, 15:31:04] Weekend Testing Europe: Ok, so just before we share the link let's all introduce ourselves.

[24/07/2016, 15:31:21] Weekend Testing Europe: You'll be able to hear audio through your computer speakers - there's no need to join a phonecall.

[24/07/2016, 15:31:33] Vijaykumar Nadeshan: Happy anniversary WTEU

[24/07/2016, 15:32:19] Weekend Testing Europe: I'm Amy, I'm Head of Delivery at Songkick. I'm on twitter as @itjustbroke and I blog over on testingthemind.wordpress.com

[24/07/2016, 15:32:34] Weekend Testing Europe: And I'm Neil (confusingly sharing the same account today!) - I've been a tester in the UK for 12 years, currently working as an SDET for Compare The Market. By my calculations, this is my 13th WTEU session as (joint) facilitator :)

[24/07/2016, 15:34:15] Adina Sit: I'm Adina, blogger at The Testophilic and you can find me on twitter as @pot_licious. Hello to all! :)

[24/07/2016, 15:34:29] Weekend Testing Europe: Hi Adina!
[24/07/2016, 15:34:49] Weekend Testing Europe: Nice to see a fellow #30DaysOfTesting contributor too :)
[24/07/2016, 15:35:00] Weekend Testing Europe: Thanks for the recommendation today!
[24/07/2016, 15:35:25] Thomas Ponnet: I'm Thomas, Test Manager currently in Germany with about 12 years testing experience. I lived in Scotland, Gibraltar, Germany, another country may be added soon. You can find me on Twitter as @ThomasPonnet and I blog intermittently as <https://observantttester.wordpress.com/>
[24/07/2016, 15:35:25] Adina Sit: Thank you, Neil! :D It was my pleasure, can't wait for this session!
[24/07/2016, 15:35:57] Vijaykumar Nadeshnan: Hi All. I am Vijay Nadeshnan from Mumbai India. Working as a mobile app tester.
[24/07/2016, 15:35:59] Weekend Testing Europe: Hi Thomas! Nice intro
[24/07/2016, 15:36:16] Weekend Testing Europe: Hi Vijay
[24/07/2016, 15:36:17] Christian Legget: hello all, christian here from Uk...apprentice explorer
[24/07/2016, 15:36:22] Purendra Agrawal: Hello All, I am Purendra Agrawal from Chandigarh, India and having an experience of 2 Years in manual and automation testing. You can find me on LinkedIn : <https://www.linkedin.com/in/purendraagrawal> and twitter @purendraagrawal
[24/07/2016, 15:36:29] Weekend Testing Europe: Hi Christian!
[24/07/2016, 15:36:38] Weekend Testing Europe: Hi Purendra!
[24/07/2016, 15:36:52] Dolores Zurdo: Happy 2 years anniversary :D
[24/07/2016, 15:36:58] Michael Hudson: I'm Michael, have been testing for 11 years and I'm soon to be Neil's ex-colleague. :P
[24/07/2016, 15:37:11] Weekend Testing Europe: Thanks Dolores!
[24/07/2016, 15:37:14] Abby Bangser: Hi! My name is Abby and I am a QA and Consultant formerly in Chicago and now in London. Twitter is @a_bangser and this is my first WTEU
[24/07/2016, 15:37:22] Weekend Testing Europe: Hi Michael!
[24/07/2016, 15:37:28] Weekend Testing Europe: Lucky you :D
[24/07/2016, 15:37:35] Michael Hudson: (rofl)
[24/07/2016, 15:37:37] Weekend Testing Europe: Hi Abby. Welcome!
[24/07/2016, 15:38:48] Weekend Testing Europe: Weekend Testing Europe added Trisha agarwal to this conversation
[24/07/2016, 15:38:52] Weekend Testing Europe: Hi Trisha!
[24/07/2016, 15:39:04] Trisha Chetani Agarwal: Hi All , Thank you for adding me
[24/07/2016, 15:39:30] Jamie Fairlie: Hi all, I'm Jamie ... quite new to the tester scene (will be 2 years in a couple of weeks) and very new to the testing community! Looking forward to exploring more of it
[24/07/2016, 15:39:40] Weekend Testing Europe: Hi Jamie! Welcome
[24/07/2016, 15:40:41] Purendra Agrawal: HI Trisha
[24/07/2016, 15:41:06] Trisha Chetani Agarwal: Hi Purendra

[24/07/2016, 15:41:30] Weekend Testing Europe: Weekend Testing Europe has renamed this conversation to "WTEU-70: CONNECT TO OUR WEBINAR!"

[24/07/2016, 15:41:35] Weekend Testing Europe: This is where we're going to do things a bit differently to normal!
[24/07/2016, 15:42:01] Weekend Testing Europe: Amy and myself are going to be broadcasting via webcam, over a GoToWebinar connection. You can join the session by going to joinwebinar.com
[24/07/2016, 15:42:24] Weekend Testing Europe: enter the Webinar ID of 124-096-019
[24/07/2016, 15:42:38] Weekend Testing Europe: We'll give everyone about 10 minutes to get connected, just in case anybody has any setup problems. Please let us know in Skype if you are having any issues. Hopefully we'll see you all over there!
[24/07/2016, 15:44:45] Thomas Ponnet: Try copying joinwebinar.com and paste it in the FF URL box. You get a 404... First blood!
[24/07/2016, 15:44:47] Christian Legget: hello neil/andy...webinar working for me !
[24/07/2016, 15:44:47] Abby Bangser: All good on sound :)
[24/07/2016, 15:44:51] Christian Legget: *Amy
[24/07/2016, 15:44:54] Adina Sit: I can hear you loud and clear :)
[24/07/2016, 15:45:19] Dolores Zurdo: hello :) for me it is also working :)

[24/07/2016, 15:45:26] Purendra Agrawal: Its showing me Phone call only
[24/07/2016, 15:46:02] Michael Hudson: Stage a dramatic reading.
[24/07/2016, 15:46:05] Thomas Ponnet: "Unfortunately, computer audio isn't supported in this browser yet." It's only Firefox, no need to support that...
[24/07/2016, 15:46:12] Purendra Agrawal: Please help
[24/07/2016, 15:46:40] Weekend Testing Europe: Purendra - did you go to the joinwebinar.com url?
[24/07/2016, 15:46:48] Weekend Testing Europe: and which browser are you using?
[24/07/2016, 15:46:48] Purendra Agrawal: yup
[24/07/2016, 15:46:55] Purendra Agrawal: Microsoft Edge
[24/07/2016, 15:47:16] Weekend Testing Europe: Do you have any other browsers available?
[24/07/2016, 15:47:26] Purendra Agrawal: Firefox
[24/07/2016, 15:47:34] Purendra Agrawal: and Internet Explorer
[24/07/2016, 15:47:44] Trisha Chetani Agarwal: For me voice is not clear
[24/07/2016, 15:47:49] Weekend Testing Europe: Could you try one of those Purendra?
[24/07/2016, 15:47:57] Purendra Agrawal: Sure
[24/07/2016, 15:48:18] Michael Hudson: Pirate
[24/07/2016, 15:48:49] Weekend Testing Europe: Thomas, do you have a different browser you could try?
[24/07/2016, 15:48:52] Thomas Ponnet: Firefox wasn't working for me, switching to Edge
[24/07/2016, 15:50:08] Thomas Ponnet: I can see but not yet hear you, give me a sec
[24/07/2016, 15:50:13] Purendra Agrawal: Chrome is downloading for me
[24/07/2016, 15:50:51] Jamie Fairlie: It's working!! (celebrate)
[24/07/2016, 15:51:00] Weekend Testing Europe: Great!
[24/07/2016, 15:51:12] Thomas Ponnet: Working here too. All good
[24/07/2016, 15:51:38] Jamie Fairlie: connection's not great! not sure if that's my end or yours
[24/07/2016, 15:53:10] Jamie Fairlie: I think it might be my end ... network seems like it keeps dropping out
[24/07/2016, 15:53:24] Jamie Fairlie: BT (angry)
[24/07/2016, 15:53:52] Weekend Testing Europe: Sorry to hear that Jamie. We'll try to keep typing in Skype as we go.
[24/07/2016, 15:54:52] Weekend Testing Europe: The recording will be available afterwards

[24/07/2016, 15:55:13] Weekend Testing Europe: Weekend Testing Europe has renamed this conversation to "WTEU-70: EXERCISE"

[24/07/2016, 15:56:32] Weekend Testing Europe: We'll spend about 30 minutes on the following exercise:
[24/07/2016, 15:56:39] Weekend Testing Europe: Is this a quality website? www.songkick.com
[24/07/2016, 15:56:51] Abby Bangser: this feels like a trap ;)
[24/07/2016, 15:58:17] Abby Bangser: whew! haha
[24/07/2016, 15:59:28] Weekend Testing Europe: Feel free to ask us questions. Shout if you have questions
[24/07/2016, 15:59:39] Jamie Fairlie: let's do it!
[24/07/2016, 16:00:30] Purendra Agrawal: We have to Check the quality of this website. Am I right?
[24/07/2016, 16:00:56] Thomas Ponnet: I'd usually start with interviewing the product owner(s) what you'd like to get out of me spending time on it. Basically - what direction should I be heading, what is most useful for you, the customer?
What do you understand as a quality website? After that discussion I'd usually start but rarely before.
[24/07/2016, 16:01:15] Weekend Testing Europe: That's something you can do Purendra. What we're really interested in is what sort of things would you do to evaluate the quality.
[24/07/2016, 16:01:22] Weekend Testing Europe: Are there tools you would use?
[24/07/2016, 16:01:31] Weekend Testing Europe: How would you measure quality?
[24/07/2016, 16:01:47] Weekend Testing Europe: These will be ideas to contribute to the discussion we'll be having later
[24/07/2016, 16:02:16] Purendra Agrawal: Thanks
[24/07/2016, 16:02:46] Adina Sit: So, the main idea of the website is to check out local events and buy tickets for them. Is there more to it?

[24/07/2016, 16:03:11] Thomas Ponnet: Fair enough wrt starting now, just needed pointing out, I think

[24/07/2016, 16:03:44] Adina Sit: Okay, thank you!

[24/07/2016, 16:03:48] Abby Bangser: One thing that you said during the intro is that you have been testing it for a long time. Seems it would be valuable to not do that interview right away. Instead get the new eyes point of view. Obviously time boxed though! To me I would want to share with the PO what caught my eye early, what paths I followed and why etc.

[24/07/2016, 16:04:00] Weekend Testing Europe: Adina, that's basically it.

[24/07/2016, 16:05:20] Abby Bangser: Curious how you set the original location? Is it based on IP?

[24/07/2016, 16:05:43] Abby Bangser: Yup

[24/07/2016, 16:05:44] Jamie Fairlie: I did

[24/07/2016, 16:05:49] Abby Bangser: But kinda sorta almost close?

[24/07/2016, 16:07:26] Adina Sit: I don't think it's over IP, the account on my laptop is from Germany, but I'm living in Romania. Songkick tells me that I'm in Frankfurt, Germany

[24/07/2016, 16:07:32] Abby Bangser: weirdly I got Newcastle Upon Tyne, UK (had to google map it!) while I am in N4 London

[24/07/2016, 16:08:16] Abby Bangser: gotcha

[24/07/2016, 16:09:06] Abby Bangser: I noticed there is autocomplete for the FAQs but not for artist search. Is this based on use cases?

[24/07/2016, 16:09:26] Thomas Ponnet: I had some fun with the location, using a VPN gives you the location of the VPN servers as expected. But does that mean that you (Songkick) want to invest more work with the location algorithm?

[24/07/2016, 16:09:46] Abby Bangser: yesssss

[24/07/2016, 16:11:02] Purendra Agrawal: When I am clicking on "I am going " button, no Login/sign Up window open

[24/07/2016, 16:12:12] Abby Bangser: (me too)

[24/07/2016, 16:12:17] Jamie Fairlie: So do I (on Safari)

[24/07/2016, 16:12:19] Abby Bangser: ^ to neil and to chrome

[24/07/2016, 16:12:22] Jamie Fairlie: *works for me

[24/07/2016, 16:12:41] Weekend Testing Europe: Purendra, which browser are you using?

[24/07/2016, 16:12:53] Weekend Testing Europe: Also, do you see any error messages, e.g. in your developer console or network tab?

[24/07/2016, 16:13:01] Purendra Agrawal: Google Chrome

[24/07/2016, 16:13:49] Purendra Agrawal: I am checking

[24/07/2016, 16:13:49] Adina Sit: It works for me on Chrome.

[24/07/2016, 16:14:01] Weekend Testing Europe: Purendra, could you include a link to the page you're having problems with?

[24/07/2016, 16:14:12] Jamie Fairlie: what's the difference between 'I'm going' and 'Track event'? you're taken to the same screen if you click on and you're not logged in

[24/07/2016, 16:14:19] Jamie Fairlie: *click one

[24/07/2016, 16:14:58] Purendra Agrawal: Now it's working :(

[24/07/2016, 16:15:14] Abby Bangser: I like that there are 2 break points (I think?) For mobile/tablet/desktop, but when I snapped the site to half screen on my computer I got this...

[24/07/2016, 16:17:20] Abby Bangser: Meh...makes me smile at finding something :)

[24/07/2016, 16:17:50] Abby Bangser: Nah, but actually...I do snap things to sides of my screen a lot. I think it may be an underrepresented screen size

[24/07/2016, 16:18:00] Adina Sit: So many good concerts near Frankfurt..

[24/07/2016, 16:19:03] Purendra Agrawal: Buttons are overriding in mobile view

[24/07/2016, 16:20:10] Purendra Agrawal: Title Name on this page is also over lapping with Search Button

[24/07/2016, 16:20:38] Jamie Fairlie: I think it might be narrower than iPhone

[24/07/2016, 16:20:43] Abby Bangser: I think on a separate high level quality point...you do a really good job of pushing users towards signing up (including a popup when you leave the site to buy tickets and return). Yet it is nice to be able to search/buy tickets without signing up.

[24/07/2016, 16:21:36] Weekend Testing Europe: Window Resizer extension which Amy just mentioned: <https://chrome.google.com/webstore/detail/window-resizer/kkelicaakdanhinjdeammilcgefhnfhl=en>

[24/07/2016, 16:22:36] Jamie Fairlie: has anyone ever found any discrepancies with how the 'resizer' looks compared to how it actually looks on the device?

[24/07/2016, 16:22:57] Adina Sit: The Facebook and last.fm imports have been made, but only the Facebook one has the Done message. I have refreshed the page, as well.

[24/07/2016, 16:23:00] Weekend Testing Europe: Jamie, yes good point

[24/07/2016, 16:23:40] Abby Bangser: Hmm...we already found out that FAQs is a different site, looks like it is also not HTTPS when the main site is

[24/07/2016, 16:23:42] Michael Hudson: I'm seeing the same Adina. I only imported from last.fm and nothing says "done".

[24/07/2016, 16:24:20] Michael Hudson: It said done earlier

[24/07/2016, 16:24:40] Thomas Ponnet: I have a couple of potential findings - do you want them now or later?

[24/07/2016, 16:24:59] Weekend Testing Europe: Thomas, feel free to share them now

[24/07/2016, 16:25:27] Thomas Ponnet: There's no copyright symbol or statement to be found so it's OK if I use that site and copy it?

Clicking on "Track Artist" which is highlighted guiding the user to click on it brings up the register screen - I hate that. I want to find out if there's a concert near me, not sign on which is interrupting the flow of finding the information I want asap.

Using a VPN the site gets the location of the VPN servers - as expected but does that mean that it needs more work with the location algorithm?

I should track 3 or more artists - why? I'd like an explanation why I'm supposed to track that number. Also I'd like to search for the artists that I'm interested in.

Security: I can find out which emails are registered by using an email and a wrong password. With a list of emails I can then find out which have an account before trying to break into those accounts - not good!

Created an account, deleted it, then tried to create the same username again. Got the message the username is already in use - is that wanted behaviour?

[24/07/2016, 16:25:51] Michael Hudson: If you add a profile image with a transparent background, you get to see the default image behind.

[24/07/2016, 16:26:24] Michael Hudson: Also if I follow multiple locations that are called the same thing, it only shows the city name in my dashboard and on the location menu.

[24/07/2016, 16:27:32] Abby Bangser: Oh fun! You guys do AB testing? I see split_test_identifier in the cookie :)

[24/07/2016, 16:28:30] Abby Bangser: Also fun that you switch logos when you get signed in. Is that because users who have signed up don't need the full name anymore?

[24/07/2016, 16:29:11] Abby Bangser: on the left is not signed in

[24/07/2016, 16:29:13] Abby Bangser: on the right is signed in

[24/07/2016, 16:29:16] Abby Bangser: and the logo changes

[24/07/2016, 16:29:53] Jamie Fairlie: the only thing I've spotted, is that clicking on the 'songkick' logo doesn't always navigate you to the homepage

[24/07/2016, 16:30:18] Michael Hudson: Regretably the gif does not animate.

[24/07/2016, 16:30:20] Thomas Ponnet: After signing in as new artist it looks like I can add concerts for other bands unless I somehow got it wrong? If so I'd see it as a serious issue.

[24/07/2016, 16:30:26] Adina Sit: Regarding the FB/last.fm problem, I logged out and back in again and Facebook doesn't have the Done message anymore, so I guess it doesn't remember what the user has done per account.

[24/07/2016, 16:31:04] Jamie Fairlie: FAQ is one that I can remember ... I'll see if I find the other pages where it doesn't redirect you

[24/07/2016, 16:31:04] Weekend Testing Europe: Despicable Me Watch Movie

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[24/07/2016, 16:31:15] Thomas Ponnet: Glad to hear that it's not that open!

[24/07/2016, 16:31:42] Adina Sit: Okay, I understand.

[24/07/2016, 16:31:46] Jamie Fairlie: the sign up window if you click 'track artist' etc. - no homepage redirect

[24/07/2016, 16:32:43] Michael Hudson: Whoops

[24/07/2016, 16:34:06] Jamie Fairlie: overall, yes

[24/07/2016, 16:34:09] Weekend Testing Europe: Weekend Testing Europe has renamed this conversation to "WTEU-70: DISCUSSION & DEBRIEF"

[24/07/2016, 16:34:15] Weekend Testing Europe: So... Is this a quality website?

[24/07/2016, 16:34:18] Jamie Fairlie: not sure about the 404 pages ;)

[24/07/2016, 16:34:26] Purendra Agrawal: I click Search button on songkick.com and it search for "". Is it a wanted behaviour or it should display a pop up

[24/07/2016, 16:34:28] Thomas Ponnet: Amy, can you pls add me on Skype?

[24/07/2016, 16:34:47] Jamie Fairlie: I'd like a button to redirect me to somewhere

[24/07/2016, 16:34:56] Jamie Fairlie: or a logo

[24/07/2016, 16:35:03] Jamie Fairlie: ummm

[24/07/2016, 16:35:10] Jamie Fairlie:

[https://accounts.songkick.com/saession/new?login_success_url=https%3A%2F%2Fwww.songkick.com%2Fmetro_areas%2F24554-uk-](https://accounts.songkick.com/saession/new?login_success_url=https%3A%2F%2Fwww.songkick.com%2Fmetro_areas%2F24554-uk-brighton&metro_area_id=24554&signup_success_url=https%3A%2F%2Fwww.songkick.com%2Ftaste_imports%2Fnew&source_product=skweb)

[brighton&metro_area_id=24554&signup_success_url=https%3A%2F%2Fwww.songkick.com%2Ftaste_i](https://accounts.songkick.com/saession/new?login_success_url=https%3A%2F%2Fwww.songkick.com%2Ftaste_imports%2Fnew&source_product=skweb)

[mports%2Fnew&source_product=skweb](https://accounts.songkick.com/saession/new?login_success_url=https%3A%2F%2Fwww.songkick.com%2Fmetro_areas%2F24554-uk-brighton&metro_area_id=24554&signup_success_url=https%3A%2F%2Fwww.songkick.com%2Ftaste_imports%2Fnew&source_product=skweb)

[24/07/2016, 16:35:18] Jamie Fairlie: I added an 'a' in the word 'session'

[24/07/2016, 16:35:33] Amir Khan: Amir Khan joined the conversation

[24/07/2016, 16:36:32] Thomas Ponnet: As you can see on this page I added a concert for an existing band (Test 1) which already existed when I signed on. I added the concert in Cologne

[24/07/2016, 16:36:39] Weekend Testing Europe: Amir, if you want to join the video, go to joinwebinar.com and enter the Webinar ID of 124-096-019

[24/07/2016, 16:37:03] Christian Legget: what does quality mean and to whom ?

[24/07/2016, 16:37:55] Amir Khan: thx

[24/07/2016, 16:38:27] Jamie Fairlie: I think a big element of 'quality' is ease of use // whether someone can navigate easily when accessing the site for the first time

[24/07/2016, 16:38:33] Adina Sit: I think quality is a combination of functionality, UX and UI design.

[24/07/2016, 16:38:34] Jamie Fairlie: I think Songkick checks that box

[24/07/2016, 16:38:53] Jamie Fairlie: I'd agree with Adina!

[24/07/2016, 16:39:21] Thomas Ponnet: I reckon there's Jerry Weinberg's definition - Quality is value to someone who matters at some time. But that's the easy way out..

[24/07/2016, 16:39:23] Adina Sit: And Songkick, besides some problems that we have seen, I think it's a pretty good site :)

[24/07/2016, 16:39:59] Abby Bangser: Some of the things I have looked at were... ease of use to explore (without signing up) engagement models for new users (and existing) technical (found AB testing, security with a PGP key, no https on FAQs) I would want to also explore the use cases for mobile (is the app/mobile web site just a smaller version or change based on expected different use cases)

[24/07/2016, 16:44:43] Thomas Ponnet: I also checked [havebeenpwned](http://havebeenpwned.com) as this shows if the website has been hacked and leaked user data. I'd never want to see my website up there..

[24/07/2016, 16:45:15] Weekend Testing Europe: <http://currentlydown.com/songkick.com> - track the site's uptime

[24/07/2016, 16:46:57] Thomas Ponnet: There's also external and internal users which have different quality criteria. So far we mostly spoke about external users. Internal users are interested in other areas - does it deploy quickly, can we roll back if needed does it wreck data or can we move on quickly, can we deploy to half the site and test live but hidden there, etc.

[24/07/2016, 16:47:58] Ram: wow! didn't know about "currentlydown.com/" -- an interesting one.

[24/07/2016, 16:50:01] Weekend Testing Europe: Different question: Why does quality matter? What are the side-effects of poor quality?

- [24/07/2016, 16:50:08] Jamie Fairlie: I think the twitter post from earlier is the answer to that question. To bring people back
- [24/07/2016, 16:50:41] Adina Sit: You can lose users and, thus, lose money and reputation.
- [24/07/2016, 16:51:22] Abby Bangser: Ability to move fast. You mentioned Testers (the right hooks/tools to test with confidence), Devs (code that can be added to/refactored/deployed easily) and Users (trust that new features are a good thing, not fear when things change)
- [24/07/2016, 16:51:29] Abby Bangser: (as one piece)
- [24/07/2016, 16:52:15] Ram: ...but the "currentlydown" isn't accurate. I guess it depends on whether target site allows a bot to access. Some sites it says as "down" are actually responding fine (redfin, quora,)
- [24/07/2016, 16:53:53] Michael Hudson: "I don't know much about quality, but I know what I like" ?
- [24/07/2016, 16:57:31] Thomas Ponnet: Not sure if you have seen Aaron Hodder's blog about using mindmapping as software test planning tool? He starts with quality criteria - halfway down the page which is really a great start.
- [24/07/2016, 16:57:33] Thomas Ponnet: <http://assurit>
- [24/07/2016, 16:59:53] Weekend Testing Europe: Question: How do you measure quality? What do you look for?
- [24/07/2016, 16:59:57] Abby Bangser: Neil — I really want to see that in action more. Is that something a lot of people are doing?
- [24/07/2016, 17:00:40] Abby Bangser: (y)
- [24/07/2016, 17:00:59] Amir Khan: can we measure the quality ?
- [24/07/2016, 17:02:59] Abby Bangser: Code quality is so tricky and interesting. Yes coverage, but we also look at things like frequency of change in a file, number of committers to a file, cyclomatic complexity, lines in a file, lines in methods...
- [24/07/2016, 17:03:33] Michael Hudson: Customers literally don't know the difference between the PCWs also, so SEO is expensive but REALLY important.
- [24/07/2016, 17:04:23] Abby Bangser: awkwardly did that once! thankful for helpful people in Zurich airport!
- [24/07/2016, 17:04:36] Adina Sit: The UI design is what everyone sees at the beginning, so the first impression is a big deal. Then, the UX - how well can I use the app/site and it's user friendliness combined with functionality - is it doing what I expect it to do?
- [24/07/2016, 17:04:38] Michael Hudson: You've never been. It's lies.
- [24/07/2016, 17:06:52] Adina Sit: Really cool discussion about expectation vs reality!
- [24/07/2016, 17:08:58] Abby Bangser: When you choose to drop a browser, do you do any warnings on that browser?
- [24/07/2016, 17:10:28] Abby Bangser: I think that is a very cool side of quality as well. Professional responsibility to protect those that don't understand/need to know how to protect themselves.
- [24/07/2016, 17:10:39] Weekend Testing Europe: <http://ww>
- [24/07/2016, 17:11:04] Thomas Ponnet: A lot of people who're not upgrading are working for governments- - they are often very slow in upgrading
- [24/07/2016, 17:11:28] Thomas Ponnet: They may have up to date machines at home but look at site from work
- [24/07/2016, 17:11:50] Michael Hudson: There's a large number of customers who do not have the technical ability to even know what browser they're using, let alone being able to update / install a new browser.
- [24/07/2016, 17:12:48] Michael Hudson: We once asked a customer to send a screenshot so we could see their browser. They sent a word document that contained a photograph of their monitor. It was not clear what browser they were using from the photograph.
- [24/07/2016, 17:13:57] Thomas Ponnet: You may want to look at some of your links, I found some like this not being found - looks like a mobile issue
- [android-app://com.songkick/http/www.songkick.com/concerts/27483784-bastille-at-metro-radio-arena](http://com.songkick/http/www.songkick.com/concerts/27483784-bastille-at-metro-radio-arena)
- [24/07/2016, 17:14:59] Thomas Ponnet: :-)
- [24/07/2016, 17:15:46] Abby Bangser: UHHHHH FB messenger on mobile web now pushes you to the app store now. Almost makes me want to get off of the site!

[24/07/2016, 17:16:30] Weekend Testing Europe: To finish off: How has the session been for you? Did you enjoy exploring Songkick? How has the video been??!

[24/07/2016, 17:16:37] Abby Bangser: I really liked the video/audio. I have to say video was often not visible (while testing etc) but liked the audio during that so I didn't have to come back to Skype.

[24/07/2016, 17:16:40] Weekend Testing Europe: Weekend Testing Europe has renamed this conversation to "WTEU-70: SUMMARY/CLOSING"

[24/07/2016, 17:16:46] Jamie Fairlie: the video feed completely destroyed my laptop's battery

[24/07/2016, 17:16:55] Jamie Fairlie: not a complaint ... just thought I'd mention it

[24/07/2016, 17:17:21] Ram: couldn't get the webinar video working on any of the 3 browsers I have. (Firefox, Chrome, IE on Windows8.1 OS) - was it recorded by anychance and be shared?

[24/07/2016, 17:17:24] Adina Sit: I had a video on mobile/Skype & browser on laptop, so it was okay for me :)

[24/07/2016, 17:17:38] Weekend Testing Europe: Ram - recording failed :(but we'll do a very thorough writeup

[24/07/2016, 17:17:38] Michael Hudson: You were worried at the start about the air conditioning being audible. I want you to know that I cannot hear it at all.

[24/07/2016, 17:18:13] Thomas Ponnet: I think the format was a nice change from the just type your fingers bloody. I did find that having the background speech both useful and annoying - if I try to concentrate on testing chatting in the background is not useful :-)

[24/07/2016, 17:18:52] Thomas Ponnet: I did find that it wasn't as inclusive as by the time I thought of writing something you were already at the next topic. But thanks for hosting today, keep it up!

[24/07/2016, 17:19:53] Adina Sit: Thank you for this special meetup! It was really cool and informative, have a nice day :)

[24/07/2016, 17:19:58] Thomas Ponnet: Ta and have a very nice Sunday!

[24/07/2016, 17:20:08] Ram: Typing the context upfront or hashcode would help @Thomas's concern about jumping across the topics while typing across. #Context

[24/07/2016, 17:21:11] Abby Bangser: Thanks all! I need to run, but will be back for another! :)

[24/07/2016, 17:21:20] Thomas Ponnet: (wave)

[24/07/2016, 17:21:25] Michael Hudson: Thanks.

[24/07/2016, 17:21:29] Weekend Testing Europe: Thanks, Abby! Bye

[24/07/2016, 17:21:36] Dolores Zurdo: thank you very much for the session :D

[24/07/2016, 17:21:53] Weekend Testing Europe: Neil here - thanks for attending, everybody! It made a nice change from the normal format and we had some really interesting discussion. I'll work on that write-up.

[24/07/2016, 17:22:13] Ram: superb! thank you.

[24/07/2016, 17:23:38] Jamie Fairlie: enjoyed the format ... definitely a good one to start with! I'll be back next time

[24/07/2016, 17:24:01] Jamie Fairlie: I think that counts as a good ' _quality_' session ;)

[24/07/2016, 17:24:06] Weekend Testing Europe: Thanks for joining us!

[24/07/2016, 17:24:15] Jamie Fairlie: oh ... it didn't like my italic

[24/07/2016, 17:26:38] Weekend Testing Europe: We'll keep you posted about the date of the next session. We're working on possibly having a special guest, in which case the date might move to suit them.

[24/07/2016, 17:27:05] Weekend Testing Europe: If you're on our mailing list (europetesters@gmail.com) then you're already in the right place. Otherwise, follow us on Twitter @europetesters and we'll let you know as soon as we do!

[24/07/2016, 17:27:43] Ram: sounds good. Thank you for facilitating these sessions @EuropeTesters

[24/07/2016, 17:27:45] Weekend Testing Europe: Thank you for all your contributions today, it gave us a lot to discuss and a lot of ideas for future sessions. And it gave Amy a few bugs to report tomorrow, I think!

[24/07/2016, 17:27:54] Weekend Testing Europe: Always a pleasure Ram :)

[24/07/2016, 17:27:56] Weekend Testing Europe: Weekend Testing Europe has renamed this conversation to "WTEU-70: END"

[24/07/2016, 17:28:25] Weekend Testing Europe: Hopefully we'll see you all next month, enjoy the rest of your weekend and hope you are all having a warm summer :)

[24/07/2016, 17:28:48] Jamie Fairlie: Cheers all (wave)

[24/07/2016, 17:28:53] Jamie Fairlie: Jamie Fairlie has left the conversation