

[18/10/2015 14:16:02] Weekend Testing Europe: Hi everyone! This month's Weekend Testing Europe session will be starting in 15 minutes. I've got a few more invites to send yet.

[18/10/2015 14:16:14] Weekend Testing Europe: As we're going to be testing Slack during this session, you should have just received an email inviting you to join our group on Slack. If you haven't received this email, please let me know.

[18/10/2015 14:16:49] Daniel Billing: Good afternoon all!

[18/10/2015 14:17:01] *** Weekend Testing Europe added Miranda Michalski ***

[18/10/2015 14:17:47] Kirsty Selkirk: Good afternoon :)

I can't find the email with the Slack login details

[18/10/2015 14:18:01] Rasmus Koorits: hey there!

[18/10/2015 14:18:24] Weekend Testing Europe: Hmm funny you should say that Kirsty - your invite bounced when I first sent it, but it then claimed to have worked on the 2nd attempt. I'll message you separately.

[18/10/2015 14:18:39] Kirsty Selkirk: thanks

[18/10/2015 14:24:16] Jolanda Klijn-Gooiker: Hi everyone

[18/10/2015 14:24:57] Ram: Hello

[18/10/2015 14:25:43] Weekend Testing Europe: 5 minutes until we begin - I see a good number of signups on Slack already :)

[18/10/2015 14:26:28] Pranav KS: Hi.

[18/10/2015 14:29:34] * Weekend Testing Europe has renamed this conversation to "WTEU-62: INTRODUCTIONS" *****

[18/10/2015 14:29:50] Weekend Testing Europe: Welcome to our Weekend Testing Europe session for October! Great to see you all. Some new faces, too!

[18/10/2015 14:30:16] *** Weekend Testing Europe added shukla.siddhi1 ***

[18/10/2015 14:30:27] Weekend Testing Europe: We've got lots to look at today, but before we get started, let's have some introductions. Tell us a little about yourselves!

[18/10/2015 14:30:40] Weekend Testing Europe: I'm Neil Studd, your host for today, I've been a tester in the UK for over 10 years and I'm currently working for price comparison website Compare The Market. Outside WTEU you can often find me on Twitter @neilstudd

[18/10/2015 14:31:36] Jolanda Klijn-Gooiker: hi, I'm Jolanda. have been crowdtesting for fun for over a year now. This is my third WTEU session.

[18/10/2015 14:32:02] Miranda Michalski: I'm Miranda and have been testing in the US for over 20 years. I'm currently working for application teachers use to help kids learn.

[18/10/2015 14:32:17] Daniel Billing: Hi, I'm Dan Billing, and I'm your co-host for today. I've been testing nearly 15 years and currently working at New Voice Media. You can also find me on Twitter @thetestdoctor (and via other channels). I like talking about testing, security and lots of other geeky stuff.

[18/10/2015 14:32:48] Weekend Testing Europe: Hi Jolanda, I'm sure we can promise some fun today too :)

[18/10/2015 14:32:53] Aleksandar Simic: Hi @all. I am Aleksandar. Living and testing in Freiburg, Germany.

[18/10/2015 14:33:04] Jolanda Klijn-Gooiker: Haha! that'll be slack

[18/10/2015 14:33:04] Martin Mäe: Hello! Martin, been testing for 9 years. Working in an Estonia

[18/10/2015 14:33:12] Kirsty Selkirk: I'm Kirsty, this is my first session with the weekend testers. I've been testing nearly 10 years and work for an accountancy firm where we supply an examination system for computer based exams

[18/10/2015 14:33:19] Weekend Testing Europe: Your app sounds very interesting Miranda - I'd be interested in learning more about that later.

[18/10/2015 14:33:24] Daniel Billing: Hi all

[18/10/2015 14:33:30] Rasmus Koorits: Hey there!

I'm Rasmus Koorits, a software tester working at a company in Estonia that outsources testing as a service.

I have been a tester since about 2010, I'm a brown belt in the Miagi-do School of Software testing.

I occasionally tweet @rkoorits and blog at codeandtest.org

Havent been to Weekend Testing for a while so great to be back :)

[18/10/2015 14:33:30] Linh Phung: Hi, I'm Linh Phung. I'm a tester from Seattle, WA USA. I have 8 years testing CMS and portals (.NET).

[18/10/2015 14:33:34] Daniel Billing: Martin - I love Estonia!

[18/10/2015 14:33:37] Maja: Hi all. I am Maja Schreiner, working and testing for Swisscom in Zurich, Switzerland.

[18/10/2015 14:34:14] Martin Mäe: Dan, lovely country, isn't it :)

[18/10/2015 14:34:31] Daniel Billing: would you be Helena's husband?

[18/10/2015 14:34:43] Martin Mäe: Dan, that is correct

[18/10/2015 14:34:51] Daniel Billing: pleasure to meet you sir

[18/10/2015 14:35:08] Martin Mäe: Likewise

[18/10/2015 14:35:24] Pranav KS: Hi, I'm Pranav. I have 4 months experience in POS and Mobile app testing. I live in Bangalore, India.

[18/10/2015 14:35:49] Weekend Testing Europe: Before we go further, you should all have received an email inviting you to join Slack. Please let me know if you have NOT received this email, or if you have had any problems signing-up.

[18/10/2015 14:36:14] shukla.siddhi1: Hi I am Sid, Certified tester looking for job right now ..I am very excited to be here, this is my first session. thanks Neil and weekend testing!

[18/10/2015 14:36:18] Weekend Testing Europe: (Strictly speaking, I guess the signup procedure is part of our testing today!)

[18/10/2015 14:36:42] Weekend Testing Europe: Always a pleasure to meet newcomers, great to see you Sid!

[18/10/2015 14:36:57] Jolanda Klijn-Gooiker: I had a slack account previously. Do I now have another?

[18/10/2015 14:37:31] Weekend Testing Europe: Jolanda, it depends whether your existing Slack account is on the same email address. If so, your account is now registered to multiple teams.

[18/10/2015 14:37:40] Jolanda Klijn-Gooiker: aha!

[18/10/2015 14:37:41] Weekend Testing Europe: You can change teams in Slack using the dropdown in the top-left corner

[18/10/2015 14:37:44] Jolanda Klijn-Gooiker: thnx

[18/10/2015 14:37:49] Weekend Testing Europe: I have 5 different teams :)

[18/10/2015 14:38:02] Weekend Testing Europe: Let's get started then, shall we?

[18/10/2015 14:38:06] * Weekend Testing Europe has renamed this conversation to "WTEU-62: MISSION STATEMENT" *****

[18/10/2015 14:38:16] Weekend Testing Europe: Today's session is titled "How to evaluate a product". If you've been paying any attention then you probably know which product we're going to evaluate :)

[18/10/2015 14:38:37] Weekend Testing Europe: Let's begin with a quick discussion. What do we mean when we talk about "evaluating a product"?

[18/10/2015 14:39:03] Weekend Testing Europe: Don't just think about software - think about any evaluations you do in the wider world.

[18/10/2015 14:39:09] Kirsty Selkirk: investigate whether a product is 'fit for use'

[18/10/2015 14:39:24] Kirsty Selkirk: for what we want to use it for

[18/10/2015 14:39:25] Martin Mäe: is it easy to use

[18/10/2015 14:39:28] Miranda Michalski: Understanding the function and methods of use

[18/10/2015 14:39:41] Jolanda Klijn-Gooiker: To know the product and then decide wheter or not it (still) suits your purpose.

[18/10/2015 14:39:43] shukla.siddhi1: evaluations the product's functionality

[18/10/2015 14:39:49] Martin Mäe: if we use it, whats the benefits

[18/10/2015 14:40:20] Daniel Billing: For me, evaluations need to consider the values that the user might have...and there may be multiple types of users you might need to consider

[18/10/2015 14:40:29] Rasmus Koorits: I think we need to figure out what our requirements/hopes/expectations are (and in fact, who we are testing for). Something to base our evaluation on.

[18/10/2015 14:40:42] shukla.siddhi1: services of product, how easy and understandable

[18/10/2015 14:40:51] Miranda Michalski: We also bring previous experience into the evaluation

[18/10/2015 14:41:13] Daniel Billing: as well as our experiences, we might also apply bias, and that could be dangerous as well as useful

[18/10/2015 14:42:09] Weekend Testing Europe: Yes Dan/Rasmus, very important to know why (and for whom) we are evaluating. It's not necessarily about whether we (as individuals) find it easy or fit-for-purpose, but whether it's going to seem that way to its wider audience.

[18/10/2015 14:42:32] Daniel Billing: lets say we are talking about cars

[18/10/2015 14:42:36] Daniel Billing: a vehicle

[18/10/2015 14:42:48] Daniel Billing: for transporting people and equipment from point a to point b

[18/10/2015 14:43:15] Daniel Billing: now if I had a sports car to evaluate on the behalf of people with families or dog owners...

[18/10/2015 14:43:22] Daniel Billing: versus someone who doest

[18/10/2015 14:43:25] Daniel Billing: doesn't

[18/10/2015 14:44:31] Weekend Testing Europe: Speaking of consumer products, that's somewhere that we often find ourselves evaluating on a day-to-day basis, without even realising it.

[18/10/2015 14:44:39] Miranda Michalski: I would think we would also be interested in evaluation over time. The car is a good example. Maintenance costs, how long it will function, etc.

[18/10/2015 14:44:40] Jolanda Klijn-Gooiker: Isn't that what Rasmus says, you'll need to know some things in advance

[18/10/2015 14:44:55] Weekend Testing Europe: Pepsi or Coke? Spotify or Apple Music? Which mobile phone shall I buy?

[18/10/2015 14:45:23] Daniel Billing: for sure...I had to buy a new oven last week...and the main criteria is that it fit the existing space before we got on to other features

[18/10/2015 14:45:28] Helena: well... then there are the stakes. what's the risk behind my evaluation?

[18/10/2015 14:45:38] Aleksandar Simic: to add few ideas:

- easy to install/upgrade/maintain
- reliability of service quality
- pricing model (number of users)

[18/10/2015 14:45:40 | Edited 14:45:54] Rasmus Koorits: @WTEU, easy: Pepsi, spotify and Sony phones.

[18/10/2015 14:45:46] Daniel Billing: will people buy the product @helena

[18/10/2015 14:46:08] Helena: if I try to evaluate something expensive to buy for the company, it's a different game indeed. as opposed to consumer products

[18/10/2015 14:46:08] Daniel Billing: could I get sued for giving an evaluation, by the manufacturer

[18/10/2015 14:46:44] Helena: or could I get backstabbed for picking a bad tool/product to use at work :D

[18/10/2015 14:46:55] Weekend Testing Europe: Yes Helena: some evaluations have higher stakes than others. So we assign different amounts of time/thought to different decisions

[18/10/2015 14:47:00] Daniel Billing: or one you are paid to promote ;)

[18/10/2015 14:47:11] Weekend Testing Europe: If I'm in the supermarket and trying to choose between a Mars and a Snickers, I'm probably not going to do a full SWOT analysis.

[18/10/2015 14:47:33] Daniel Billing: that's where your emotions come into play

[18/10/2015 14:48:13] Daniel Billing: supermarkets love that instant gratification of human need, it helps their sales

[18/10/2015 14:48:19] Weekend Testing Europe: Interesting Dan, wouldn't you say that emotions are a personal bias? Shouldn't you try to "remove" emotion for an unbiased decision?

[18/10/2015 14:48:21] Weekend Testing Europe: (Head vs heart)

[18/10/2015 14:48:44] Daniel Billing: it depends on what you are evaluating

[18/10/2015 14:48:51] Kirsty Selkirk: why are we evaluating this product, are there issues to address with the current product?

[18/10/2015 14:49:14] Daniel Billing: I bought an estate car, because I knew it would be the most practical for my camping gear and my wife's medical gear

[18/10/2015 14:49:17] Daniel Billing: that was my head

[18/10/2015 14:49:27 | Edited 14:49:42] Martin Mäe: is tehere a current product at all? that also makes a difference

[18/10/2015 14:49:34] Daniel Billing: however, my heart was saying buy the sports car with no storage space

[18/10/2015 14:49:47] Daniel Billing: that would be my heart

[18/10/2015 14:50:04] Aleksandar Simic: Are we evaluating only one product or set of similar products? Are we comparing a product with a product we already use?

[18/10/2015 14:50:33] Weekend Testing Europe: It seems to me, and from what I'm hearing, that there are two parts to most evaluations:

1. An analysis (or knowledge-gathering) phase, where you're trying to understand what the product is capable of.

[18/10/2015 14:51:00] Weekend Testing Europe: 2. Performing some sort of comparison: either one product vs another, or a comparison against our own internal expectations/needs.

[18/10/2015 14:51:46] Weekend Testing Europe: I really liked what Kirsty, Helena and Martin said about understanding the purpose behind the evaluation, understanding the risks and objectives. What other questions might you want to ask before beginning an evaluation?

[18/10/2015 14:51:58] Weekend Testing Europe: (Hint: I'm about to give you details about today's evaluation. What information might you want to know?)

[18/10/2015 14:52:07] Kirsty Selkirk: who is it for?

[18/10/2015 14:52:07] Rasmus Koorits: How much time do we have?

[18/10/2015 14:52:18] Kirsty Selkirk: what kind of users

[18/10/2015 14:52:26] Miranda Michalski: What will each type of user use it for?

[18/10/2015 14:52:27] Helena: ~yeah, modelling all these things...

[18/10/2015 14:53:00] Rasmus Koorits: What is our primary information objective :p?

[18/10/2015 14:53:06] Jolanda Klijn-Gooiker: comparing with ...Skype?

[18/10/2015 14:53:27] Weekend Testing Europe: Uh-oh, Rasmus has swallowed the Rapid Software Testing manual ;)

[18/10/2015 14:54:26] Daniel Billing: lol

[18/10/2015 14:54:37] Weekend Testing Europe: OK, I'll outline today's exercise, and will try to make sure I answer all of those questions.

[18/10/2015 14:54:40] * Weekend Testing Europe has renamed this conversation to "WTEU-62: EVALUATING SLACK" *****

[18/10/2015 14:55:29] Weekend Testing Europe: Here at Weekend Testing Europe, we've been using Skype since the start. Skype can be fairly limited sometimes, e.g. text is limited to plain-text and emoticons, and attachments are always a pain.

[18/10/2015 14:55:57] Weekend Testing Europe: We also don't really use Skype's strongest features at all, e.g. voice/video, so in effect we are using a service which has a lot of stuff we don't need, and doesn't do the other stuff brilliantly.

[18/10/2015 14:56:36] Weekend Testing Europe: Recently there's been a huge uptake in the use of Slack. As a quick straw poll, how would you rate your current knowledge/experience of Slack, on a scale of 1-5? (1 = never used, 5 = expert)

[18/10/2015 14:56:47] Weekend Testing Europe: I am about a 4

[18/10/2015 14:56:51] Jolanda Klijn-Gooiker: 2

[18/10/2015 14:56:55] Martin Mäe: 2

[18/10/2015 14:56:56] Aleksandar Simic: 1

[18/10/2015 14:56:59] Pranav KS: 3

[18/10/2015 14:57:05] Miranda Michalski: 1

[18/10/2015 14:57:08] Kirsty Selkirk: 4 we use it at work and I use it from home too

[18/10/2015 14:57:08] Linh Phung: 3

[18/10/2015 14:57:11] Daniel Billing: 3

[18/10/2015 14:57:37] shukla.siddhi1: 1

[18/10/2015 14:57:45] Weekend Testing Europe: OK, so a few people have dabbled in it a bit, but it doesn't really matter whether you've used it before or not.

[18/10/2015 14:57:45] Helena: 3.5

[18/10/2015 14:58:05] Weekend Testing Europe: If you've used Yammer or HipChat before, it's similar to that: a team collaboration platform, mostly built around instant messaging

[18/10/2015 14:58:28] Weekend Testing Europe: Today's goal is to evaluate whether Slack might be a suitable replacement for Slack, for future Weekend Testing Europe sessions.

[18/10/2015 14:58:38] Weekend Testing Europe: For me, there are three central parts to this mission:

[18/10/2015 14:59:16] Weekend Testing Europe: 1. Analysis / knowledge gathering. Becoming familiar with Slack, how it works, what its features are.

2. Which parts of Slack are better (for Weekend Testing sessions) than Skype?

3. Which parts of Slack are worse (for Weekend Testing sessions) than Skype?

[18/10/2015 14:59:59] Weekend Testing Europe: In terms of our users: we have two main "groups" of users. The first group is facilitators, people like me and Dan who have to setup/manage sessions. The second group is attendees, which thankfully means everyone is actually part of one of our core groups :)

[18/10/2015 15:00:18] Jolanda Klijn-Gooiker: :)

[18/10/2015 15:00:43] Weekend Testing Europe: You've got one hour to explore Slack and gather your thoughts. We'll meet back in this chat room in 1hr for a "Slack vs Skype" debrief session!

[18/10/2015 15:01:13] Weekend Testing Europe: As a reminder, you can access our Slack group at <http://wteu.slack.com> - you'll need to have registered via email first.

[18/10/2015 15:01:54] Weekend Testing Europe: Feel free to do anything you like in Slack - create new channels, message each other, try out all of the features. If you break anything too badly then I can always reset it to fresh!

[18/10/2015 15:02:12] *** Weekend Testing Europe added Trisha agarwal ***

[18/10/2015 15:20:34] Trisha agarwal: Is anyone available to pair ?

[18/10/2015 15:20:44] Daniel Billing: im sure...

[18/10/2015 15:20:55] Daniel Billing: just jump on the slack channel and have fun

[18/10/2015 15:20:59] Trisha agarwal: Thank you .

[18/10/2015 15:21:47] Helena: I've got a schedule conflict here... and need to test something else. so have fun. I'll be happy to hear about the evaluation. my general eval is that I like it :D (but haven't used it for work)

[18/10/2015 15:22:22] Linh Phung: <https://slack-files.com/TOC4QQPRR-F0CMCJQF2-e23e4700b7>

[18/10/2015 15:22:22] Weekend Testing Europe: No worries Helena, double-booked at weekends?? busy life! :D

[18/10/2015 15:23:01] Helena: tell me about it :D

[18/10/2015 15:24:28] Martin Mäe: I guess I made it crash... At least on my computer :D

[18/10/2015 15:25:13] Miranda Michalski: How did you do that?

[18/10/2015 15:25:38] Martin Mäe: I tried to close those damn other wondows I had opened

[18/10/2015 15:25:57] Miranda Michalski: LOL what a precise bug writeup

[18/10/2015 15:25:58] Miranda Michalski: :P

[18/10/2015 15:26:05] Daniel Billing: martin, were you using the slack app or the web app?

[18/10/2015 15:26:10] Martin Mäe: app

[18/10/2015 15:26:31 | Edited 15:26:39] Trisha agarwal: I found web app in not mobile optimized

[18/10/2015 15:27:48] Rasmus Koorits: [18 October 2015 15:26] Trisha agarwal:

<<< I found web app in not mobile optimized what makes you say that?

[18/10/2015 15:36:28] Jolanda Klijn-Gooiker: Dan i'm working on it, your invitation to this video conference room means first install another app (iOS)

[18/10/2015 15:36:38] Daniel Billing: oooh

[18/10/2015 15:36:56] Martin Mäe: and as usually, doesnt work with safari

[18/10/2015 15:37:06] Daniel Billing: yeah, chrome etc

[18/10/2015 15:37:27] Jolanda Klijn-Gooiker: will send 2 screenpics via Slack #general to show appear.in

[18/10/2015 15:38:21] Weekend Testing Europe: 20 minutes remaining

[18/10/2015 15:38:39] Daniel Billing: it's very dark in your room Neil

[18/10/2015 15:38:46] Daniel Billing: also...have a shave

[18/10/2015 15:39:04] Weekend Testing Europe: Funnily enough I didn't expect my webcam to get exercised today ;)

[18/10/2015 15:39:15] Weekend Testing Europe: Also, yes, I've lost 2 of 3 lightbulbs in my office!

[18/10/2015 15:52:34] Trisha agarwal: Sorry , power was gone

[18/10/2015 15:53:13 | Edited 15:54:24] Trisha agarwal: if i open slack.io using android mobile - in chrome browser , the text and view are not fit in one screen- that made me point out its not mobile optimized

[18/10/2015 15:58:15 | Removed 15:58:33] Jolanda Klijn-Gooiker: This message has been removed.

[18/10/2015 15:58:41 | Removed 15:58:58] Jolanda Klijn-Gooiker: This message has been removed.

[18/10/2015 16:01:27] * Weekend Testing Europe has renamed this conversation to "WTEU-62: DEBRIEF" *****

[18/10/2015 16:01:38] Weekend Testing Europe: Wow - that hour flew by!

[18/10/2015 16:01:51] Daniel Billing: howdy testers

[18/10/2015 16:02:09] Miranda Michalski: welcome back :P

[18/10/2015 16:02:17] Weekend Testing Europe: Who'd like to summarise their thoughts about Slack? What do you think of its features, what does it do better than Skype, what does it do worse than Skype?

[18/10/2015 16:02:46 | Edited 16:05:50] Jolanda Klijn-Gooiker: Plusses Slack in favor of Skype:

Quick...that is in the Netherlands

seperation is possible in groups,

a lot of features possible for adding documents, pic, links, etc.

free... for the purpose of WTEU

[18/10/2015 16:03:17] Daniel Billing: its easier to organise and manage conversations inside a group/community

[18/10/2015 16:03:32] Daniel Billing: private rooms are especially useful for facilitators like Neil and Myself

[18/10/2015 16:04:08] Kirsty Selkirk: file shareing and linksharing is a great feature

[18/10/2015 16:04:22] Daniel Billing: embedding of a wide variety of content is excellent

[18/10/2015 16:04:28] Pranav KS: It also provides integration to other services like Jira and Trello so it would be easy to track.

[18/10/2015 16:04:38] Weekend Testing Europe: Also it's good that people can create these rooms themselves, for a temporary purpose, and then archive them when they're finished. This is something we use in my office all the time; if we've got a particular project which involves people from multiple teams, we'll just create a new temporary "#project-name" group for the lifetime of the project.

[18/10/2015 16:05:33] Kirsty Selkirk: as a negative it looks like we would have to have paid accounts (unless we can contact slack and show we are not for profit and for education)

[18/10/2015 16:05:38] Weekend Testing Europe: Slack certainly seems a lot more seamless than Skype. From my experiences with Slack, it just naturally does what you'd expect it to do... most of the time.

[18/10/2015 16:06:15] Miranda Michalski: I think Slack is ideal for WT events since you can have channels devoted to each discussion and easily archive. That means joining the conversation will be easy and I refer back to it as well

[18/10/2015 16:06:34] Weekend Testing Europe: Kirsty, yes as a facilitator a few of my findings were along those lines. We'd probably be OK to survive on the free account; the main restriction is that you can only search the previous 10,000 messages, but then we don't currently keep past sessions on Skype so that's not loss of functionality.

[18/10/2015 16:06:40] Jolanda Klijn-Gooiker: Do we need paid account for something like we did today?

[18/10/2015 16:07:08] Rasmus Koorits: Advantages over skype:

- + Adding people to a chat seems fast enough. Possibly even easier than Skype.
- + Pinning features seems useful for organizing WT stuff; No such option on skype.
- + notifications to people when mentioning their names seems useful for WT. No such option on skype.

General notes:

- + files/messages are private when shared in a private group.
- + files/messages sharing seems faster because the file only needs to be uploaded once.
- + archiving seems somewhat useful
- + forgot password feature seems ok (I can imagine people forgetting their passwords between sessions)
- + Private/public groups seem awesome for group work in WT sessions

+ No noticable issues so far on windows with firefox, chrome and even IE10.

Gripes/disadvantages:

!! Had difficulties figuring out how to make Slack display full names of people

!! premium appears quite expensive

!! Group names - "Names must be 21 characters or less, lower case and cannot contain spaces or periods."

[18/10/2015 16:07:17] Weekend Testing Europe: One big drawback for me (as a facilitator) which Miranda mentioned, is that there doesn't seem to be an export option; we normally upload PDFs of our sessions onto the Weekend Testing website, but that doesn't seem quite so trivial on Slack.

[18/10/2015 16:07:48] Rasmus Koorits: @WTEU, can you export from skype? It appeared to me that copy-pasting multiple messages was decent enough

[18/10/2015 16:08:32] Jolanda Klijn-Gooiker: what's Amy Philips, (the other facilitator) opinion on Slack vs Skype?

[18/10/2015 16:08:55] Weekend Testing Europe: @Rasmus: no we just copy-and-paste from Skype, though that's easy because Skype is basically text-only. It's harder to do that in Slack because the conversation is so full of comments, reactions, links, images etc

[18/10/2015 16:09:20] Rasmus Koorits: oh; I pasted to sublimetext (basically notepad) and it seems quite ok

[18/10/2015 16:09:47] Weekend Testing Europe: Ah, well there you go then. I admit I haven't tried it yet - I'll give it a go when I do the session write-up today :)

[18/10/2015 16:10:18] Rasmus Koorits: Right now it's full of tests though :D

[18/10/2015 16:10:21] Weekend Testing Europe: Amy's used Slack a bit, and certainly makes positive noises when we mention it.

[18/10/2015 16:10:38] Jolanda Klijn-Gooiker: okey!

[18/10/2015 16:10:46] Weekend Testing Europe: It might be that if we all generally had a good experience, maybe we'll run next month's session completely from Slack as an experiment.

[18/10/2015 16:10:59] Jolanda Klijn-Gooiker: Yay

[18/10/2015 16:11:43] Weekend Testing Europe: What about things that Slack doesn't do quite as well as Skype? I have a few, but again they're mostly from a facilitator perspective.

[18/10/2015 16:11:54] Rasmus Koorits: group names!

[18/10/2015 16:12:06] Daniel Billing: well, it doesn't do video out of the box

[18/10/2015 16:12:10] Daniel Billing: which is a shame

[18/10/2015 16:12:40] Daniel Billing: we don't tent to use that for Weekend Testing, but it's nice to have

[18/10/2015 16:12:44] Miranda Michalski: With all of the intergration options, the chat can seem to be chaotic with all of the links and options taking you away from the conversation

[18/10/2015 16:12:50 | Edited 16:12:59] Weekend Testing Europe: Dan, video integration will be coming very soon - Slack have recently acquired Screenhero so native support isn't far off.

<https://wteu.slack.com/screenhero>

[18/10/2015 16:13:02] Daniel Billing: nice

[18/10/2015 16:13:27] Weekend Testing Europe: Rasmus, which of the (many!) naming restrictions is most annoying to you? Length, character restrictions, ...?

[18/10/2015 16:13:33] Martin Mäe: On 18/10/15, at 19:12, Miranda Michalski wrote:

> With all of the intergration options, the chat can seem to be chaotic with all of the links and options taking you away from the conversation

I agree with that

[18/10/2015 16:14:05] Jolanda Klijn-Gooiker: Miranda, I agree, but it should be possible to make 'conversation rules' for that.

[18/10/2015 16:14:18] Rasmus Koorits: @WTEU-not-being-able-to-use-spaces-or-capital-letters-or-punctuation

[18/10/2015 16:14:30] Weekend Testing Europe: Miranda, I agree that Slack can get quite chaotic, which illustrates how actually Skype's simplicity can sometimes work in its favour. You still get overlapping threads, but there's generally less noise.

[18/10/2015 16:14:58] Rasmus Koorits: You're kidding - Moji

[18/10/2015 16:15:04] Jolanda Klijn-Gooiker: Another plus is the emoticon reaction you can add to a post wher in Skype every reaction is a new post

[18/10/2015 16:15:05] Rasmus Koorits: so much for simplicity ^^

[18/10/2015 16:15:15] Aleksandar Simic: Something that has nothing with Skype vs Slack

[18/10/2015 16:15:26] Aleksandar Simic: One of the major issues for me during WT sessions is to cope with the number of messages.

That seems to be an interesting topic for facilitators:

- how to moderate a lot of participants, giving everyone possibility to discuss and keep the flow

[18/10/2015 16:16:59] Weekend Testing Europe: Yes Aleksandar, that's certainly a challenge for us. Occasionally we break the session into smaller groups/teams for an exercise, so that people get more experience of working with each other, but managing multiple chats in Skype can be a headache. I think this seems easier in Slack.

[18/10/2015 16:17:02] Jolanda Klijn-Gooiker: I have to leave now, sorry, kids dinner time. Nice evening and maybe till later!

[18/10/2015 16:17:23] Weekend Testing Europe: No problem Jolanda, thank you for all your feedback today - hope to see you again soon (on Slack maybe!) :)

[18/10/2015 16:17:24] Aleksandar Simic: Bye @jolanda

[18/10/2015 16:17:43] Daniel Billing: bye Jolanda

[18/10/2015 16:17:48] Rasmus Koorits: bye!

[18/10/2015 16:17:58] Daniel Billing: one thing...its easier to identify people inside a conversation in Slack

[18/10/2015 16:18:05] Daniel Billing: with the @ tag

[18/10/2015 16:18:12] Daniel Billing: you can't do that in Skype

[18/10/2015 16:18:20] Martin Mäe: yeah, i like that too very much

[18/10/2015 16:18:22] Aleksandar Simic: @dan good point

[18/10/2015 16:18:24] Rasmus Koorits: @Dan, if it defaults to usernames, then I would disagree

[18/10/2015 16:18:33] Daniel Billing: that way where something is pertinent to a comment a person has made...

[18/10/2015 16:18:37] Weekend Testing Europe: Despite what Rasmus said earlier about it being easier to invite people into a new group, the initial setup process (i.e. inviting brand-new users to join the WTEU slack team) was much more complicated than Skype.

[18/10/2015 16:18:42] Rasmus Koorits: on testersio, I have often failed to recognize familiar people

[18/10/2015 16:19:00] Daniel Billing: yeah, but if you are a slack user, then you kinda need to fit with the vocabulary of Slack

[18/10/2015 16:19:14] Daniel Billing: the @ thing is now common across a number of apps

[18/10/2015 16:19:17] Weekend Testing Europe: On Skype, even if someone is not in your contacts, if you know their Skype username then you can locate them straight away - Skype has access to a global address book. With Slack, you need to know an email address, then send an invite, then get them to register

[18/10/2015 16:19:19] Daniel Billing: like twitter and facebook

[18/10/2015 16:20:04] Rasmus Koorits: @WTEU, yeah, didnt think of that :/

[18/10/2015 16:20:22] Daniel Billing: this was an annoyance I spotted on Twitter the other day. James Back complained that you needed to create a login for each slack community you are a member of

[18/10/2015 16:20:30] Daniel Billing: I'll see if I can find the tweet

[18/10/2015 16:20:55] Rasmus Koorits: @WTEU, though it should be possible for people to self-register to wteu.slack.com I think?

[18/10/2015 16:20:58] Weekend Testing Europe: Rasmus: Then again, it had its advantages. You can do bulk-sending of invites, one email address per line (very convenient for us, because our session signup form has a spreadsheet backend). It also tells you immediately if any of the messages failed to send, which is how I knew Kirsty had a problem

[18/10/2015 16:21:49] Weekend Testing Europe: Rasmus: You can whitelist individual domains, i.e. so that everybody with an "@my-company.com" address can signup. But I don't think there's a "let anyone register" option; probably not a bad thing for spam prevention.

[18/10/2015 16:22:15] Kirsty Selkirk: I don't use Skype in general and don't have the background of using it for these sessions so comparison-wise I can't contribute too much. I do however use Slack and

don't have any complaints there. I do have 2 other slack accounts and I am able to sign into all three but I have to switch between them using the drop down next to my name.

it's not an issue for one off events like this.

[18/10/2015 16:22:29] Rasmus Koorits: Pretty sure testersio had a registration link. I can check it out for you :)

[18/10/2015 16:24:05] Daniel Billing: it did, i remember getting one

[18/10/2015 16:24:19] Daniel Billing: and for the Ministry of Testing Slack

[18/10/2015 16:24:42] Rasmus Koorits: <http://www.testers.io/>

[18/10/2015 16:24:48] Rasmus Koorits: maybe it has a human middle layer :)

[18/10/2015 16:24:49] Weekend Testing Europe: Yeah, testersio has a "Request an invite" option if you're not logged-in, but I don't think that's a default Slack feature, I think they've built it on-top. It's worth investigating

[18/10/2015 16:25:23] Weekend Testing Europe: Ditto for the MoT Slack invites Dan; they were sent via the standard "invite via email" link

[18/10/2015 16:25:29] * Weekend Testing Europe has renamed this conversation to "WTEU-62: SUMMARY/CLOSING" *****

[18/10/2015 16:26:10] Weekend Testing Europe: Well, I think everyone had a lot of fun learning what Slack could (and, sometimes couldn't) do. It was a bit noisy at times, but I think that's mostly because we were trying lots of features which we wouldn't normally use in a session.

[18/10/2015 16:26:23 | Edited 16:27:04] Aleksandar Simic: I don't have much to say about Slack vs Skype from organizational / facilitators point of view

It can be challenging for participants which are new to Slack to get used to it (for a session or two). Maybe some will drop WT because of that. But any tool brings similar issues. It would be interesting to try Slack for a full session, even though it might be worth to allowed access to Slack for the participants of next session few days in advance, so that focus is not on learning the tool, but on the session mission

[18/10/2015 16:26:49] Weekend Testing Europe: It seems to me like it might be worth trying to run a session fully within Slack sometime, to see what the experience is like. As a facilitator, it'll take some adjustment, but for attendees like yourselves, the additional power seems to be mostly positive.

[18/10/2015 16:27:21] Weekend Testing Europe: And yes - certainly would send invites further in advance.! :)

[18/10/2015 16:27:36] Weekend Testing Europe: As usual, the summary of today's session will be posted onto the Weekend Testing website later today.

[18/10/2015 16:27:41] Rasmus Koorits: Thanks for the session! Was lots of fun, even though I went totally off charter and should probably have spent more time discussing how Weekend Testers would want to use Slack.

[18/10/2015 16:28:30] Weekend Testing Europe: Thanks Rasmus - for me it was interesting that most people took to it very quickly, and actually it is the facilitator issues which might be the biggest problems!

[18/10/2015 16:28:57] Weekend Testing Europe: Next month's session is likely to be Sunday 15th November, but as usual we'll send an email/tweet announcement a week in advance. If you're not already on the mailing list, or you know someone who'd like to join, just get them to email us at europetesters@gmail.com

[18/10/2015 16:28:58] Daniel Billing: we can have an offline discussion about that Neil ;)

[18/10/2015 16:29:13] Daniel Billing: that'll be a post Eurostar conference one...hehe

[18/10/2015 16:29:18] Daniel Billing: anyone going?

[18/10/2015 16:29:21] Kirsty Selkirk: thanks :) as a first-timer this was a lot of fun. Hope to see you all in the next session.

[18/10/2015 16:29:34] Miranda Michalski: I appreciate the heads up for 11/15

[18/10/2015 16:30:22] Weekend Testing Europe: Sadly no Eurostar for me Dan, this year has been a quieter one for me but I'm expecting some big conferences in 2016 (am going to try to get to at least one USA event)

[18/10/2015 16:30:38] Daniel Billing: as am I...will see

[18/10/2015 16:30:44] Daniel Billing: Thanks for a great session Neil

[18/10/2015 16:30:46] Weekend Testing Europe: This concludes today's WTEU session - have a great evening and we'll hopefully see you again soon!

[18/10/2015 16:30:50] * Weekend Testing Europe has renamed this conversation to "WTEU-62: END" *****

[18/10/2015 16:30:57] shukla.siddhi1: Thanks so much it was fun exploring slack, it has a great features compared to the skype will continue evaluate further ...looking forward for the next sessions.

[18/10/2015 16:31:03] Weekend Testing Europe: If you want to chat, feel free to stick around :)

[18/10/2015 16:31:13] Aleksandar Simic: @all Bye. It was an interesting session. I must admit that for the first half an hour I was just observing what is going on ;)

[18/10/2015 16:31:33] shukla.siddhi1: :)

[18/10/2015 18:00:20] Trisha agarwal: I am not sure about slack , as we go in call / voice chat at times for the WT session and skype and Gtalk have limitations of certain number of ppl in call

[18/10/2015 18:02:12] Trisha agarwal: and agree with this point too :It can be challenging for participants which are new to Slack to get used to it (for a session or two). Maybe some will drop WT because of that. But any tool brings similar issues. It would be interesting to try Slack for a full session, even though it might be worth to allowed access to Slack for the participants of next session few days in advance, so that focus is not on learning the tool, but on the session mission

[18/10/2015 19:31:26 | Edited 19:33:36] Jolanda Klijn-Gooiker: Dinner, bath, story, and the child is asleep. And I've read the rest of this Skypechat and Slackchat. Thanks a lot, it was a fun session. I think a lot/most of the confusion in Slacks timeline was because everyone used the #general for everything. That could be organised differently. With a different topic for an exeperimental next WTEU session, that problem is solved allready.

[18/10/2015 19:31:51 | Edited 19:33:13] Jolanda Klijn-Gooiker: @dan. I also noticed James' tweet yesterday: James Marcus Bach @jamesmarcusbach 15 okt.

Slack wants me to create a new account every time I am invited to a new team. You are dreaming, Slack. No.