

[1/9/16, 10:00:38 AM] Weekend Testers Americas: Hello Everyon! Welcome to WTA-68 Session for Weekend Testing Americas!

[1/9/16, 10:00:42 AM] Weekend Testers Americas: Briefly tell us who you are, where you're located, how many years you have been testing and a brief summary of your testing experience and/or current type of project. What type of device will you be using as well as OS and browser?

[1/9/16, 10:01:02 AM] Michael Larsen: Michael Larsen has renamed this conversation to "WTA-68 - Mobile Websites Session - INTRODUCTIONS"

[1/9/16, 10:01:17 AM] Michael Larsen: How weird it feels to be doing this from the other side ;). My name is Michael Larsen. I'm a software tester with Socialtext in Palo Alto, California, USA. I've been in this game 25 years, give or take (I started my first tech/semi-testing job in March of 1991 w/ Cisco Systems). I am a Black Belt in the Miagi-Do School of Software Testing, former "President" of the Association for Software Testing, a lead instructor of the Black Box Software Testing courses through AST, and a founder and facilitator of this here Americas chapter of Weekend Testing :). I write the TESTHEAD blog (<http://mkltesthead.com>) and can be found on Twitter at @mkltesthead.

[1/9/16, 10:01:56 AM] Weekend Testers Americas: Am Jean Ann Harrison, located in the Greater Orlando, FL Area.

I've been doing testing as a job for over 15yrs and mobile testing for 9 yrs now. Wow, how time flies! I've done kinds of testing on mobile phones, tablets and medical device testing. In particular I love test design and Exploratory testing. You can address me as "JAH" to make things easier and faster. :) I'm using an Android phone, LG Edge

[1/9/16, 10:02:03 AM] Weekend Testers Americas: My browser is Chrome

[1/9/16, 10:02:32 AM] Weekend Testers Americas: Weekend Testers Americas added Trisha Chetani Agarwal to this conversation

[1/9/16, 10:02:42 AM] Michael Larsen: Oh, right. Using an iPhone 5S and Mobile Safari :).

[1/9/16, 10:02:59 AM] Weekend Testers Americas: Weekend Testers Americas added Vishali Manivannan to this conversation

[1/9/16, 10:03:04 AM] Dawn Code: Me- I'm Dawn. I'm in Raleigh, NC. I've been testing, developing, managing testing teams, and coaching for a total of about 18 years. I'm working in an FDA regulated environment for the first time now.

I'm on an iPhone 6S, iOS 9, using Chrome

[1/9/16, 10:03:17 AM] Bhanumathi Mahesh: Using iPhone 6 and safari browser

[1/9/16, 10:03:33 AM] Weekend Testers Americas: Weekend Testers Americas added Satyajit Malugu to this conversation

[1/9/16, 10:03:34 AM] Amir Khan: I am amir shahzad from pakistan . Having 9 year exp in field of software testing plus 4:year exp in coaching software testing

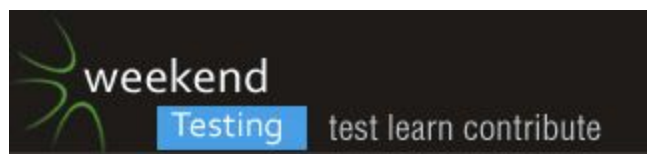
[1/9/16, 10:03:50 AM] Amir Khan: And currently heading testin service unit of zigron pvt ltd

[1/9/16, 10:03:53 AM] swapna koppu: Hello Everyone, my name is Swapna, located in Cary, NC. I have been doing the QA since 7 years and currently i work for Merge, an Ibm Company. Use firefox and Chrome browser a lot for my job

[1/9/16, 10:04:12 AM] Amir Khan: Mostly done web and devices testing

WTA-68 - Testing Mobile Websites

Saturday, January 9, 2016



[1/9/16, 10:04:21 AM] Amir Khan: Had less exo in mobile app

[1/9/16, 10:04:28 AM] Amir Khan: Exp*

[1/9/16, 10:04:58 AM] Satyajit Malugu: This is Satyajit from Seattle, WA. I have been an SDET for about 6 years now. Started at microsoft and now at godaddy. I blog at mobiletest.engineer

[1/9/16, 10:04:58 AM] Weekend Testers Americas: Weekend Testers Americas added brendan connolly to this conversation

[1/9/16, 10:05:16 AM] Trisha Chetani Agarwal: Hi Everyone, I am Trisha from India,Bangalore, I have 2+ years of experience and Tweet @trisha1212

[1/9/16, 10:05:20 AM] Amir Khan: I am samsung s3 and chrome

[1/9/16, 10:05:45 AM] Amir Khan: My tweeter is @meetamir

[1/9/16, 10:06:01 AM] Satyajit Malugu: Should I click on call to join the call? Or would ring all of you

[1/9/16, 10:06:08 AM] Bhanumathi Mahesh: My name is Bhanu Mahesh , located in Cary, NC. Working in health care industry for the past 1 1/2 years. And also worked in financial industry as a tester for 8 years

[1/9/16, 10:06:08 AM] swapna koppu: I am using Android phone LG G3, and use chrome browser

[1/9/16, 10:06:27 AM] Satyajit Malugu: Call started

[1/9/16, 10:06:37 AM] Weekend Testers Americas: Don't forget to add what kind of moibile device, OS and browser you're using

[1/9/16, 10:06:43 AM] Weekend Testers Americas: No phone calls please.

[1/9/16, 10:06:43 AM] Satyajit Malugu: Call ended 18 seconds

[1/9/16, 10:06:59 AM] Satyajit Malugu: Oops sorry

[1/9/16, 10:07:17 AM] brendan connolly: Hi Everyone, my name is Brendan from Santa Barbara California, my twitter is @theBConnolly and I blog about testing at www.brendanconnolly.net

[1/9/16, 10:07:21 AM] Weekend Testers Americas: We're doing this via typing only. Too many people to do a call.

[1/9/16, 10:07:35 AM] brendan connolly: using iPhone 5s with safari

[1/9/16, 10:07:55 AM] Michael Larsen: All right, is that everyone :)?

[1/9/16, 10:08:04 AM] Weekend Testers Americas: Oh that will be interesting Brendan because I know Safari in general is slowwwwww.

[1/9/16, 10:08:13 AM] Bhanumathi Mahesh: using iPhone 6 with safari

[1/9/16, 10:08:15 AM] Michael Larsen: If not, speak up, don't be shy

[1/9/16, 10:08:21 AM] Weekend Testers Americas: Yes please

[1/9/16, 10:08:23 AM] Trisha Chetani Agarwal: Hi , I am using Android 5.0 Sony xperia . Chrome browser 47.1 version

[1/9/16, 10:08:26 AM] Satyajit Malugu: I am a mobile tester at Godaddy and hence I have a few devices with me. I have iPhone 6+ and iPhone 6s+(with safari) and a nexus 6 (chrome)

[1/9/16, 10:08:28 AM] P Mc: Hello All, Peter McDonald checking in from Seattle. I'm fairly new to testing and work in a hybrid support / QA role for the last 5 years.

[1/9/16, 10:08:53 AM] P Mc: I will be using an iPhone 6S, iOS 9.2 with Opera mini

[1/9/16, 10:09:05 AM] Michael Larsen: All right, WTA/JAH, shall we switch gears and introduce Mission and Charters?

WTA-68 - Testing Mobile Websites

Saturday, January 9, 2016

[1/9/16, 10:09:22 AM] Weekend Testers Americas: Oh Peter welcome to the wonderful world of testing. And to all "newbies"

[1/9/16, 10:09:27 AM] Vishali Manivannan: Hello Everyone, I have iPhone 6s

[1/9/16, 10:09:55 AM] Michael Larsen: Michael Larsen has renamed this conversation to "WTA-68 - Mobile Websites Session - MISSION and CHARTERS"

[1/9/16, 10:10:37 AM] Weekend Testers Americas: I will read your introls all later as this will be a fast and furious session. So bear with me. To get my attention address "Hey WTA" or "JAH" will be fastest and easy. So let's get started testing!

[1/9/16, 10:11:06 AM] Weekend Testers Americas: What do you think is the most most important thing to test first on a mobile website and what is different than a desktop version?

[1/9/16, 10:11:40 AM] Trisha Chetani Agarwal: Understand your Mobile Setting

[1/9/16, 10:11:49 AM] Bhanumathi Mahesh: Mobile browser will have limited features than desktop browser

[1/9/16, 10:11:55 AM] brendan connolly: I think loading quickly and loading with out errors

[1/9/16, 10:11:56 AM] Michael Larsen: For me, it's the speed in which information can be displayed and the relevance of the information, preferably in as small a payload as possible.

[1/9/16, 10:11:58 AM] Satyajit Malugu: A mobile context - a user on mobile phone usually has fleeting focus

[1/9/16, 10:12:29 AM] Vishali Manivannan: user interface

[1/9/16, 10:12:48 AM] Weekend Testers Americas: Loading in general is always something that is important but wouldn't location be importnat? Being mobile rather than stationary.

[1/9/16, 10:12:51 AM] brendan connolly: @vishali thats good it has to be touch friendly

[1/9/16, 10:13:01 AM] Trisha Chetani Agarwal: the content in desktop would be more where in in mobile it will very less and up to point . because of muntiple screensize

[1/9/16, 10:13:17 AM] Michael Larsen: Certainly. that mobility and the variance go signal can play a huge part in the experience.

[1/9/16, 10:13:30 AM] Weekend Testers Americas: Ooooooh touch friendly is important but tough for a website.

[1/9/16, 10:13:34 AM] Michael Larsen: Story of my life on my daily commute via train ;).

[1/9/16, 10:13:45 AM] Weekend Testers Americas: Remember this isn't a web app, just a website

[1/9/16, 10:13:46 AM] Dawn Code: Location? There are sites where that is important, and sites where it is not.

[1/9/16, 10:14:00 AM] Trisha Chetani Agarwal: +1

[1/9/16, 10:14:07 AM] Michael Larsen: I always dread seeing the 3G appear in my upper left hand corner :p

[1/9/16, 10:14:28 AM] Weekend Testers Americas: As youare moving, the website should maintain connection.

[1/9/16, 10:14:32 AM] Satyajit Malugu: Performance of the site can it as bad that it can be practically useless

[1/9/16, 10:14:40 AM] Weekend Testers Americas: Can the website maintain network connection?

[1/9/16, 10:14:53 AM] Weekend Testers Americas: Yes performance of the site is important.

WTA-68 - Testing Mobile Websites

Saturday, January 9, 2016

[1/9/16, 10:15:01 AM] Michael Larsen: IT also depends on what the site is.

[1/9/16, 10:15:23 AM] Dawn Code: Many websites cut out too much functionality to make the site mobile friendly, and then I end up having to click "view desktop site" to accomplish what I need anyway

[1/9/16, 10:15:28 AM] Michael Larsen: IF I'm loading an article that may take several minutes to read, as long as I get it down, I may not notice or care about the connection variance

[1/9/16, 10:15:37 AM] Weekend Testers Americas: Yes, it does depend on the site and the type of content.

[1/9/16, 10:15:39 AM] Michael Larsen: if I'm on a site with rapid updates, then that becomes very important.

[1/9/16, 10:15:59 AM] Michael Larsen: so yeah, it depends on the site and what it/I am doing.

[1/9/16, 10:16:01 AM] P Mc: My thought exactly DC, full functionality is important esp if you are used to the desktop version

[1/9/16, 10:16:02 AM] Trisha Chetani Agarwal: Indeed. +1

[1/9/16, 10:16:23 AM] Weekend Testers Americas: Yes, if the content has too many different images (like advertisements) it will slow down the website drastically.

[1/9/16, 10:16:28 AM] Satyajit Malugu: @dawn usually that's by design. Mobile site has to do a few things and do them well, it can't replicate everything the big site has, withough nasty navigations

[1/9/16, 10:16:44 AM] brendan connolly: @Dawn I agree worst thing is when you need content from the desktop site but can't access it via mobile easily

[1/9/16, 10:16:48 AM] Weekend Testers Americas: What about maintaing that connection due to the content and add in movement.

[1/9/16, 10:17:26 AM] Trisha Chetani Agarwal: if network drop , network error message should display

[1/9/16, 10:17:36 AM] Weekend Testers Americas: Let's get started actually testing the Weather Channel website. Using your browsers on your mobile device, call up www.weather.com

[1/9/16, 10:17:55 AM] Dawn Code: @satyajit on the other hand, a mobile site that is missing something I require is sometimes completely useless to me as a user.

[1/9/16, 10:17:58 AM] Michael Larsen: I've experienced that first hand on my train commutes. I've received everything from "lost network connection" to a spinner that just keeps spinning.

[1/9/16, 10:18:16 AM] Satyajit Malugu: make sure turn off WiFi to get some realistic scenarios

[1/9/16, 10:18:26 AM] Michael Larsen: I prefer the former to the latter, to say the least.

[1/9/16, 10:18:31 AM] Dawn Code: Oh boy

[1/9/16, 10:18:48 AM] Weekend Testers Americas: When testing mobile anything, you wil need to consider combining test conditions.

[1/9/16, 10:18:57 AM] Dawn Code: Ooh, so we can hit airplane mode while testing this to see what happens

[1/9/16, 10:19:04 AM] Satyajit Malugu: This site pretty bad. It is called a pinch and zoom site

[1/9/16, 10:19:29 AM] brendan connolly: The site has information overload everything looks so small on my screen

[1/9/16, 10:19:49 AM] Weekend Testers Americas: Yes, reability is important.

[1/9/16, 10:19:56 AM] Vishali Manivannan: too much content, need a magnifier

[1/9/16, 10:20:04 AM] Weekend Testers Americas: And zooming capability is important.

[1/9/16, 10:20:08 AM] brendan connolly: Do we need to think about orientation, the site is more readable in landscape

[1/9/16, 10:20:35 AM] Satyajit Malugu: mobile websites shouldn't rely on pinch and zoom. these guys need to do atleast do a responsive site

[1/9/16, 10:20:38 AM] Weekend Testers Americas: Of course orientation is also important. Rotating the device.

[1/9/16, 10:20:43 AM] Weekend Testers Americas: What do you see?

[1/9/16, 10:21:09 AM] Dawn Code: Eek.

[1/9/16, 10:21:14 AM] Weekend Testers Americas: How does the content display in terms of performance when rotating the screen.

[1/9/16, 10:21:17 AM] Dawn Code: It didn't handle resizing well for me

[1/9/16, 10:21:21 AM] brendan connolly: I see ad's displayed without distinction from content

[1/9/16, 10:21:24 AM] P Mc: portrait formatting is retained, just empty white space on the right

[1/9/16, 10:21:42 AM] Satyajit Malugu: @pm for a bit and then it refreshes I think

[1/9/16, 10:22:03 AM] Amir Khan: What if mobile app design is responsive ?

[1/9/16, 10:22:13 AM] P Mc: @sm thx, had to actually force the refresh

[1/9/16, 10:22:14 AM] Amir Khan: Based on latest ux trend

[1/9/16, 10:22:20 AM] Dawn Code: When I went back to portrait, the content was smaller than the original width

[1/9/16, 10:22:23 AM] Vishali Manivannan: it looks better now,

[1/9/16, 10:22:29 AM] Weekend Testers Americas: Yes, performance can be a problem when rotating the device. We need to think about these combined tests when thinking about mobile.

[1/9/16, 10:22:29 AM] Dawn Code: I had to refresh to get it to reset that.

[1/9/16, 10:22:30 AM] Trisha Chetani Agarwal: yes

[1/9/16, 10:22:34 AM] Amir Khan: Then still we will feel loading problem?

[1/9/16, 10:22:45 AM] Weekend Testers Americas: See, that is interetsting Dawn.

[1/9/16, 10:23:02 AM] Weekend Testers Americas: Refreshing is something that can kill user experience.

[1/9/16, 10:23:02 AM] Michael Larsen: For me, it's a better view when phoneme is held horizontally, a little bigger.

[1/9/16, 10:23:08 AM] swapna koppu: i can see it better now, but not able to see information on the screen at a time so need to scroll down

[1/9/16, 10:23:19 AM] Dawn Code: Hmm. It is giving me weather for Atlanta.

[1/9/16, 10:23:20 AM] Satyajit Malugu: Also none of the controls like + or search or not ajax/in-place. which means they are forcing the user to a new page and whole refresh for each operation

[1/9/16, 10:23:25 AM] Michael Larsen: Text is still small, but semi-readable.

[1/9/16, 10:23:29 AM] Weekend Testers Americas: Can you navigate Sayajit?

[1/9/16, 10:23:44 AM] Weekend Testers Americas: Navigate to another page on the site

[1/9/16, 10:24:06 AM] brendan connolly: @michael I thought the same lots of sliding content around to navigate but at least the text is readable in landscape

[1/9/16, 10:24:13 AM] Dawn Code: Which is likely where my cell service is based. Huh. Do I have to manually enter my zip?

[1/9/16, 10:24:21 AM] brendan connolly: Does this really feel like a mobile site?

[1/9/16, 10:24:36 AM] Satyajit Malugu: Yes but performance is so bad that and user interface so poor that it feels like it is not loading

[1/9/16, 10:24:40 AM] Michael Larsen: It has a few little helpful items.

[1/9/16, 10:25:01 AM] Michael Larsen: Onm my main screen I get a small menu pop up, that lets me get to some quick link details.

[1/9/16, 10:25:04 AM] Weekend Testers Americas: Brendan if you're using the browser it's actually the site but you know what I just realized it's a mobile web app. Okay let's

[1/9/16, 10:25:08 AM] Weekend Testers Americas: do a change

[1/9/16, 10:25:12 AM] Michael Larsen: no it does not feel like a mobile optimized site.

[1/9/16, 10:25:20 AM] Vishali Manivannan: I agree. It is readable in landscape

[1/9/16, 10:25:27 AM] Weekend Testers Americas: Let's do reuters.com

[1/9/16, 10:25:28 AM] Bhanumathi Mahesh: When I start with landscape and rotate to potrait the website appearance is better than starting with Potrait and rotating to landscape.

[1/9/16, 10:25:30 AM] Weekend Testers Americas: or Cnn.com

[1/9/16, 10:25:40 AM] Dawn Code: Crazy. We scrolled in landscape and then turned back to portrait and got just a grey screen :)

[1/9/16, 10:25:51 AM] Dawn Code: Ok. So Reuters or cnn?

[1/9/16, 10:25:51 AM] brendan connolly: I meant more that it doesn't feel at all optimized for small screens

[1/9/16, 10:25:57 AM] Weekend Testers Americas: I'm sorry, I got all excited to do a mobile website and chose an mobile web app.

[1/9/16, 10:26:15 AM] Weekend Testers Americas: Change to www.cnn.com

[1/9/16, 10:26:21 AM] Michael Larsen: JAH, I'm seeing the site on mine.

[1/9/16, 10:26:25 AM] Michael Larsen: but OK :)

[1/9/16, 10:26:53 AM] Weekend Testers Americas: I did see the site but actually the Weather Channel is both.

[1/9/16, 10:26:57 AM] Satyajit Malugu:
<http://speakerrate.com/talks/62331-what-is-mobile-first-and-how-do-you-develop-and-test-for-it>

[1/9/16, 10:27:02 AM] Michael Larsen: Now when I go to CNN, I am seeing a more common Mobile site view.

[1/9/16, 10:27:11 AM] brendan connolly: weather.com needs to hire whoever did CNN's site

[1/9/16, 10:27:12 AM] swapna koppu: it is ok to me also

[1/9/16, 10:27:23 AM] Michael Larsen: as I would expect a mobile site to appear.

[1/9/16, 10:27:30 AM] Weekend Testers Americas: Good. Let's stay with Cnn.com

[1/9/16, 10:27:31 AM] Satyajit Malugu: on Cnn the popover is annoying

[1/9/16, 10:27:32 AM] Dawn Code: Hahahahah @thebconnolly, yes!

[1/9/16, 10:28:13 AM] Bhanumathi Mahesh: CNN.com looks better to me and more readable in Landscape mode

[1/9/16, 10:28:14 AM] Weekend Testers Americas: What do you mean by "popover" Breandan

[1/9/16, 10:28:49 AM] Vishali Manivannan: The layout is neat and readable.

- [1/9/16, 10:28:50 AM] Bhanumathi Mahesh: once i rotated to Potrait mode I see blank white space on the right side
- [1/9/16, 10:28:51 AM] Satyajit Malugu: Terms of service changed (popover) which sticked to the bottom in landscape mode
- [1/9/16, 10:28:59 AM] Michael Larsen: The nice thing about the SNN site is that it puts the nav options in a drop down listing
- [1/9/16, 10:29:19 AM] Weekend Testers Americas: Yes, I would imagine the landscape view is easier to view. Would you be reviewing this site say as you're walking down a street? sitting on a park bench?
- [1/9/16, 10:29:31 AM] Michael Larsen: It doesn't try to display every possible thing in front of you, which makes sense for the limited real estate on a phone screen.
- [1/9/16, 10:29:45 AM] Weekend Testers Americas: Ooooooh ,navigation is important to comment.
- [1/9/16, 10:29:46 AM] P Mc: portrait view is actually looking a bit better for me, lots of unused white space on the right in landscape
- [1/9/16, 10:30:10 AM] brendan connolly: the site only loads a few pictures too its not overwhelming
- [1/9/16, 10:30:28 AM] Vishali Manivannan: @PM I agree. In landscape mode, too much unwanted white space.
- [1/9/16, 10:30:32 AM] Michael Larsen: For me, my most common "phone times" where i'd be looking up stuff to read and revirew would be my train rides. If I put my phone down to view, it's almost always landscape. If I'm holding it, it's almost always vertical.
- [1/9/16, 10:30:34 AM] swapna koppu: when i turn to Landscape, some white space is loading on right side for few seconds
- [1/9/16, 10:30:50 AM] brendan connolly: It also has indicators for the video articles so users will know before choosing a link
- [1/9/16, 10:31:47 AM] P Mc: @ML yes, I would typically only use landscape if seated or if the content readability required it
- [1/9/16, 10:31:58 AM] brendan connolly: anyone clicked on an article yet, in landscape the share buttons take up a lot of real estate
- [1/9/16, 10:31:59 AM] Satyajit Malugu: One problem that I noticed is once you go to a subsite say money.cnn.com there is no navigation(obvious) to come back to main site. It is ok on android with back button but will be bad on Safari
- [1/9/16, 10:32:05 AM] Weekend Testers Americas: Think about how you would use the website, in various locations and what for..
- [1/9/16, 10:32:40 AM] Michael Larsen: YEs, I get the bottom display with the buttons and it takes up about 1/6 of the viewing space.
- [1/9/16, 10:32:57 AM] Weekend Testers Americas: That's a great point Satyajit. Think about the performance of navigating to the other site.
- [1/9/16, 10:33:56 AM] Weekend Testers Americas: Is it a pain to vew all the site or do you spend much time scrolling?
- [1/9/16, 10:33:56 AM] brendan connolly: interesting as you go through the subsidies how the experience changes

[1/9/16, 10:34:17 AM] brendan connolly: they don't all feel cohesive

[1/9/16, 10:34:23 AM] Weekend Testers Americas: I like that thinking Brendan. What else?

[1/9/16, 10:34:49 AM] Vishali Manivannan: There's a geico ad overlapping the articles in money.cnn.com

[1/9/16, 10:35:10 AM] Michael Larsen: YEs, there is a lot of scrolling in the way it is laid out currently.

[1/9/16, 10:35:12 AM] Weekend Testers Americas: I can't stand when ads overlap

[1/9/16, 10:35:19 AM] Satyajit Malugu: some sites are money.cnn.com and some are cnn.com/tech or cnn.com/politics

[1/9/16, 10:35:27 AM] Michael Larsen: in addition to loading a lot of "fluff" items along with a story.

[1/9/16, 10:35:36 AM] brendan connolly: live tv link give gives a invalid link error in safari

[1/9/16, 10:35:46 AM] Michael Larsen: I don't mind so much if it's at the bottom, but come on!

[1/9/16, 10:36:00 AM] Satyajit Malugu: It seems like they have various orgs in the company responsible for sub-sites and they don't use uniform technology stack and UI controls

[1/9/16, 10:36:03 AM] Weekend Testers Americas: Yes Michael a lot of sites have way too much fluff and garbage.

[1/9/16, 10:36:33 AM] Weekend Testers Americas: Evendesktop websites are becoming more mobile - like or they are trying to be

[1/9/16, 10:36:55 AM] brendan connolly: for international folks does it default to the international can or US?

[1/9/16, 10:37:05 AM] Weekend Testers Americas: Interesting, let's talk about design of the website.

[1/9/16, 10:37:16 AM] Weekend Testers Americas: Where would you like to see the navigation?

[1/9/16, 10:37:17 AM] Vishali Manivannan: I tried the view full site and the content appears really tiny

[1/9/16, 10:37:40 AM] Weekend Testers Americas: What do you mean content is tiny Vishali

[1/9/16, 10:38:06 AM] Weekend Testers Americas: Sorry if I misspell anyone's name, am typing fast

[1/9/16, 10:38:07 AM] Bhanumathi Mahesh: I am viewing the full site CNN.money.com.It looks good to me

[1/9/16, 10:38:15 AM] Vishali Manivannan: Sorry, the font size is too small

[1/9/16, 10:38:40 AM] Weekend Testers Americas: Bhamumathi are you using a mobile phone or a laptop?

[1/9/16, 10:39:00 AM] Weekend Testers Americas: If too small, try zooming in.

[1/9/16, 10:39:04 AM] Vishali Manivannan: the pictures appear ok

[1/9/16, 10:39:07 AM] Weekend Testers Americas: See if that is readable

[1/9/16, 10:39:11 AM] Bhanumathi Mahesh: But to get the link FULL Site.I have to scroll down a lot to even get to that link

[1/9/16, 10:39:28 AM] Vishali Manivannan: yes, it is all the way at the bottom

[1/9/16, 10:39:40 AM] Weekend Testers Americas: Yes, that's the problem with the full site. Scolling becomes annoying

[1/9/16, 10:39:51 AM] Bhanumathi Mahesh: mobile to test

[1/9/16, 10:39:54 AM] Bhanumathi Mahesh: iPhone 6

[1/9/16, 10:39:58 AM] Bhanumathi Mahesh: safari

[1/9/16, 10:40:05 AM] Michael Larsen: The menu bar is inconsistent

[1/9/16, 10:40:14 AM] Weekend Testers Americas: Thanks Bharmumthi

[1/9/16, 10:40:16 AM] Bhanumathi Mahesh: To skype I am using laptop

[1/9/16, 10:40:24 AM] Weekend Testers Americas: That's the best way

[1/9/16, 10:40:31 AM] Michael Larsen: It appears one way on the main page, then looks different and renders different on sub sections of the site.

[1/9/16, 10:41:06 AM] Michael Larsen: It's not the end of the world, by any means ;)

[1/9/16, 10:41:15 AM] Weekend Testers Americas: So think about the design Michael, what would be better?

[1/9/16, 10:41:51 AM] Michael Larsen: If the stack bar is going to be the navigational point, each navigation should behave the same regardless of the section you are in.

[1/9/16, 10:42:04 AM] Weekend Testers Americas: We should be thinking how we can suggest to our product owners, biz analysts, what can be improvements.

[1/9/16, 10:42:16 AM] Michael Larsen: I'd likemto see it be just that, a nag bar for all pages, including the home page.

[1/9/16, 10:42:36 AM] Weekend Testers Americas: Be consistent, right?

[1/9/16, 10:42:39 AM] Michael Larsen: It doesn't need to be jazzy, just give me a straightforward way to find what I am looking for, and be have consistently across pages.

[1/9/16, 10:42:46 AM] Michael Larsen: yeah, don't make me think :D

[1/9/16, 10:43:14 AM] Satyajit Malugu: There is a book by that name

[1/9/16, 10:43:20 AM] Michael Larsen: at least, let me think about the content, not how to get to it.

[1/9/16, 10:43:21 AM] Weekend Testers Americas: Right, so we should be think about consistency in websites in general but eespecially with mobile to make it easier.

[1/9/16, 10:43:24 AM] Michael Larsen: Yep, I have it :).

[1/9/16, 10:43:35 AM] Michael Larsen: Rocket Surgery made Easy is the accompanying workbook.

[1/9/16, 10:43:45 AM] Michael Larsen: both are great for Usability/Human Factors testing :).

[1/9/16, 10:44:34 AM] Satyajit Malugu: When you search for something say 'chess' the ads are very annoying and occupy the whole screen

[1/9/16, 10:44:35 AM] Michael Larsen: Also, when you move over to the money site, the nav bar is in a different place

[1/9/16, 10:44:38 AM] Weekend Testers Americas: Remember Usability is only part of User Experience.

[1/9/16, 10:45:02 AM] Michael Larsen: Indeed, but it's a big part :).

[1/9/16, 10:45:37 AM] Weekend Testers Americas: Yes, the money site is different website but I think it would be similar design for consistency sake.

[1/9/16, 10:45:45 AM] Michael Larsen: Also, the money.cnn.com site is a totally different theme and navigation view.

[1/9/16, 10:46:07 AM] Michael Larsen: And no clear way to get back to CNN.com.

[1/9/16, 10:46:15 AM] Weekend Testers Americas: UX contains trainability, findability, desireability, valuability and usability

[1/9/16, 10:46:39 AM] Weekend Testers Americas: Oh I forgot one, usefulness

[1/9/16, 10:47:46 AM] Weekend Testers Americas: We need to take these perspectives when we're looking at this mobile website. What do you think about trainability? Is this site easy to use for someone new to looking at mobile websites?

[1/9/16, 10:48:08 AM] Satyajit Malugu: one thing to think about is bigger phablets and real tablets.

[1/9/16, 10:48:35 AM] Michael Larsen: OK, so this would be nice.

[1/9/16, 10:48:50 AM] Michael Larsen: the link to BleacherReport has a graphic that shows "Back to CNN"

[1/9/16, 10:48:53 AM] Weekend Testers Americas: Viewing websites on tablets and phones can be different. Does the page fill the screen?

[1/9/16, 10:49:11 AM] P Mc: the color scheme for the main nav bar would not be easy for someone with trouble seeing, black background and the text also turns black (dark gray) when selected

[1/9/16, 10:49:15 AM] Weekend Testers Americas: And testing with a tablet, does that page change in size for easy viewing?

[1/9/16, 10:49:24 AM] Michael Larsen: If you do need to jump to affiliate sites, that would be a nice way to get you back to home without having to retype in CNN.com at the URL bar.

[1/9/16, 10:49:49 AM] Weekend Testers Americas: Color scheme PMac is very important!

[1/9/16, 10:50:15 AM] Vishali Manivannan: why not use the back button to return to cnn.com?

[1/9/16, 10:50:32 AM] Weekend Testers Americas: Something we don't always think about, but company logo and colors included, does it make for a readable website?

[1/9/16, 10:50:36 AM] Michael Larsen: works fine if you are only one step away.

[1/9/16, 10:50:51 AM] Vishali Manivannan: Oh yeah!

[1/9/16, 10:50:58 AM] Michael Larsen: if you've clicked four or five levels deep to follow something, not such a fun experience.

[1/9/16, 10:51:20 AM] Weekend Testers Americas: Forgot another one: Accessibility

[1/9/16, 10:51:21 AM] Weekend Testers Americas: On 1/9/16, at 10:46 AM, Weekend Testers Americas wrote:

> UX contains trainability, findability, desireability, valuability and usability
Oh I forgot one, usefulness

[1/9/16, 10:51:22 AM] Vishali Manivannan: have to wait for it to reload

[1/9/16, 10:52:00 AM] Michael Larsen: Accessibility and Inclusive Design come into play a great deal, but are often overlooked because the majority of site users are normative.

[1/9/16, 10:52:06 AM] Bhanumathi Mahesh: If you are @ Cnn.money.com full site view after reading several pages in cnn.com, using back button to navigate to cnn.com home page is really difficult

[1/9/16, 10:52:13 AM] Weekend Testers Americas: Using the back and forward buttons is a good test

[1/9/16, 10:52:24 AM] Michael Larsen: I could go on for days about Accessibility of these sites, but that's best left for another session ;).

[1/9/16, 10:52:56 AM] Weekend Testers Americas: UX is the umbrella of all those types. :)

[1/9/16, 10:53:20 AM] P Mc: desirability; on the Arabic version of the site, there are ads in English for American style outdoor gear

[1/9/16, 10:53:55 AM] Vishali Manivannan: I went to parents.com through cnn. This website is impressive.

[1/9/16, 10:53:57 AM] Weekend Testers Americas: Has anyone tried to load a video? Then press the back button or rotate the screen while the video is running?

[1/9/16, 10:54:39 AM] Weekend Testers Americas: P Mc great to test different languages! Interesting

[1/9/16, 10:55:02 AM] Dawn Code: I tried "Request Desktop Site" through the chrome menu, and when it reloaded, it was exactly the same mobile site :)

[1/9/16, 10:55:50 AM] Weekend Testers Americas: That's probably a bug Dawn. I don't think they meant to do that. Ha!

[1/9/16, 10:55:55 AM] Vishali Manivannan: I'm not happy when it reloads the same webpage that I have already viewed. Inefficient use of time.

[1/9/16, 10:55:58 AM] Dawn Code: Boo. I clicked live tv and got a page telling me I need flash.

[1/9/16, 10:56:17 AM] Bhanumathi Mahesh: Watching a video in CNN.com and rotating while the video is running, doesnt seem to affect the performance in anyway

[1/9/16, 10:56:26 AM] swapna koppu: while video is playing when i rotate the screen then video is paused

[1/9/16, 10:56:38 AM] Michael Larsen: Live TV: Cannot Open Page: Safari cannot open the page because the address is invalid.

[1/9/16, 10:56:40 AM] Michael Larsen: Whoops :D

[1/9/16, 10:56:57 AM] P Mc: also on desirability, I would expect that clicking on the video ads that play before the content would take me to the advertisers site; seems to be a waste of an ad if clicking does not take me to buy the product

[1/9/16, 10:57:28 AM] Weekend Testers Americas: Some of your names are too long. So I'm just going to comment in general inefficient use of time is a complaint = usefulness.

[1/9/16, 10:57:33 AM] Michael Larsen: Then it brings me to CNN apps.

[1/9/16, 10:57:57 AM] Dawn Code: Oh! I wonder if my two actions are related! I see the cnn apps link when I try live tv on cnn.com in a new tab

[1/9/16, 10:58:14 AM] Weekend Testers Americas: I would like to be able to pause those video ads or what about volume on the ads?

[1/9/16, 10:58:26 AM] Michael Larsen: So it looks like you need the CNN app to view Live TV

[1/9/16, 10:58:51 AM] Weekend Testers Americas: Dawn test it!

[1/9/16, 10:59:14 AM] Dawn Code: Yes, I've confirmed my theory.

[1/9/16, 10:59:18 AM] Weekend Testers Americas: That I would imagine is true about live TVV

[1/9/16, 10:59:31 AM] Weekend Testers Americas: Great, Dawn

[1/9/16, 10:59:33 AM] Dawn Code: That's so weird ...

[1/9/16, 10:59:33 AM] Michael Larsen: And the big CNN logo is not linked, so you can't go back to CNN.

[1/9/16, 10:59:44 AM] Michael Larsen: well, you can press the back button, but seriously?

[1/9/16, 11:00:33 AM] Bhanumathi Mahesh: When I watch a video in Live TV the Potrait Mode occupies full screen while in landscape mode the video appears smaller with lot of unused space

[1/9/16, 11:00:37 AM] Weekend Testers Americas: I relhy a lot on the back button for websites. This is something to test those navigation buttons a lot in a lot of different situations.

[1/9/16, 11:00:54 AM] Weekend Testers Americas: Remember to combine actions

[1/9/16, 11:01:11 AM] Weekend Testers Americas: Play a video from the site and then press the back button

[1/9/16, 11:01:31 AM] Weekend Testers Americas: play the video again, change the volume and then rorate the screen.

[1/9/16, 11:01:57 AM] Michael Larsen: I use the back button quite a bit as well, but I believe a well designed site should not have to rely on it.

[1/9/16, 11:01:59 AM] Weekend Testers Americas: With mobile you do need to combine actions to really test things and where you will find lots of bugs

[1/9/16, 11:02:20 AM] Michael Larsen: If I have to use it, that would prompt a conversation on my side ;).

[1/9/16, 11:02:41 AM] Michael Larsen: But yeah, I do what I must to keep the flow going.

[1/9/16, 11:02:48 AM] Weekend Testers Americas: Michael your belief is one thing but think about how people use a mobile website. If someone doesn't KNOW what to do

[1/9/16, 11:02:55 AM] Weekend Testers Americas: or habit

[1/9/16, 11:02:59 AM] Michael Larsen: Oh, I understand that ;).

[1/9/16, 11:03:06 AM] Weekend Testers Americas: :)

[1/9/16, 11:03:31 AM] Weekend Testers Americas: These are things we need to think about in our testing

[1/9/16, 11:03:32 AM] Michael Larsen: But at the same time, it's part of my flow, and if it breaks with or feels inconsistent to my flow, chances are it will feel inconsistent to someone else.

[1/9/16, 11:03:49 AM] Michael Larsen: It's a "smell" but not a hard and fast oracle I use.

[1/9/16, 11:04:56 AM] Weekend Testers Americas: So with this site,do you think you could use it while say out and about, perhaps at a coffee shop?

[1/9/16, 11:05:00 AM] Weekend Testers Americas: Is it easy?

[1/9/16, 11:05:11 AM] Weekend Testers Americas: Do you need a stylus?

[1/9/16, 11:05:15 AM] Dawn Code: For me it is. And yes.

[1/9/16, 11:05:24 AM] Michael Larsen: the CNN.com site is usable enough.

[1/9/16, 11:05:25 AM] Dawn Code: My 6s is a pretty big screen tho.

[1/9/16, 11:05:55 AM] Weekend Testers Americas: Great Dawn. That is good think about, the size of the screen

[1/9/16, 11:05:56 AM] Michael Larsen: it has some inconsistencies with the content and the way that some of the sub suites are organized, but that's not a huge deal.

[1/9/16, 11:05:57 AM] Bhanumathi Mahesh: No.It is not user friendly.I twill take much more time to read what I want to

[1/9/16, 11:06:10 AM] Michael Larsen: It depends a lot on what I'm hoping to do while I am there.

[1/9/16, 11:06:40 AM] Weekend Testers Americas: Bham... you make an excellent point

[1/9/16, 11:06:46 AM] Michael Larsen: If I'm brought there for a specific article and after reading it I am done, then yes, it's workable enough.

[1/9/16, 11:06:49 AM] Bhanumathi Mahesh: Navigation to links are not done in a efficient way

[1/9/16, 11:07:10 AM] Bhanumathi Mahesh: @Michael I Agree

[1/9/16, 11:07:12 AM] Michael Larsen: If I were to go to the site and just explore and see what I come across, I would get frustrated fairly quickly.

[1/9/16, 11:07:34 AM] Michael Larsen: But then again, I feel that way about CNN's regular site on my laptop, too ;).

[1/9/16, 11:07:40 AM] Weekend Testers Americas: If you're trying to read a menu, it would be important to have the right size of font or be able to zoom in

[1/9/16, 11:07:42 AM] Bhanumathi Mahesh: I will quit after reading a particular Article.I will not be motivated futher

[1/9/16, 11:08:01 AM] Weekend Testers Americas: Also colors are important to think about, if it's too dark to read.

[1/9/16, 11:08:36 AM] Michael Larsen: Contrast is an important consideration, especially for those with varying levels of colorblindness.

[1/9/16, 11:08:52 AM] Michael Larsen: too close of shades of background and text can render them unreadable for many.

[1/9/16, 11:09:00 AM] Michael Larsen: again, accessibility.

[1/9/16, 11:09:06 AM] Michael Larsen: and inclusive design.

[1/9/16, 11:09:14 AM] Michael Larsen: and a soapbox we don't have time for :D

[1/9/16, 11:09:15 AM] Weekend Testers Americas: Which gets most companies in trouble because they only consider logo colors.

[1/9/16, 11:09:32 AM] P Mc: video behavior is odd in portrait mode, double-clicking zooms too far and mis-formats the video

[1/9/16, 11:09:46 AM] Weekend Testers Americas: But we do need to at least talk abut about it.

[1/9/16, 11:10:22 AM] Dawn Code: Is the iPhone the only one that plays all videos in its own native video player?

[1/9/16, 11:10:25 AM] Bhanumathi Mahesh: Using a desktop If I can read the website in 10 mins we have to spend double if not more to view the same content in Mobile.If we need to kill our time then we can use mobile

[1/9/16, 11:10:28 AM] Bhanumathi Mahesh: :-)

[1/9/16, 11:10:56 AM] Weekend Testers Americas: Weekend Testers Americas added Akanksha talwar to this conversation

[1/9/16, 11:11:37 AM] Vishali Manivannan: while watching a video link, I tried to minimize the screen and the video stopped playing

[1/9/16, 11:11:58 AM] swapna koppu: I don't have any issue to read any article on my LG G3 phone. my screen size is pretty big

[1/9/16, 11:12:00 AM] Weekend Testers Americas: I think scrolling becomes an issue. Making the mobile website simple is key

[1/9/16, 11:12:25 AM] Weekend Testers Americas: Too much content like with a desktop version, it becomes too much for the mobile reader.

[1/9/16, 11:12:33 AM] Michael Larsen: Oh, yes, indeed we do, but there are a lot of consideration as to the level of Accessibility conformance you can provide or are willing to provide.

[1/9/16, 11:12:33 AM] Bhanumathi Mahesh: I agree

[1/9/16, 11:12:43 AM] Michael Larsen: it can totally mess up a company's color scheme.

[1/9/16, 11:12:45 AM] Weekend Testers Americas: We're testing www.cnn.com

[1/9/16, 11:13:45 AM] Weekend Testers Americas: Yes, color scheme and considering contract can mess up a mobile website for a company but Michael you said it yourself, a well designed website..

[1/9/16, 11:13:48 AM] Michael Larsen: and sadly, some company's care more about that and their branding then they do making their product accessible to more people.

[1/9/16, 11:14:34 AM] Michael Larsen: Also, this is what happens when accessibility is addressed later in the design phase rather than earlier.

[1/9/16, 11:14:45 AM] P Mc: as mentioned, there seems to be a lot of variance depending on where you are on the mobile site; the weather maps do not enlarge enough to be readable for example

[1/9/16, 11:14:51 AM] Weekend Testers Americas: Reading a website to some companies just don't matter. Rather they just want the branding. Imagine the user and how they feel.

[1/9/16, 11:15:06 AM] Michael Larsen: When a look and feel is agreed upon and people love it, telling them they have to change it so that more people can read it often results in... interesting conversations.

[1/9/16, 11:15:23 AM] Michael Larsen: and yes, I've had them :D

[1/9/16, 11:15:41 AM] Weekend Testers Americas: P Mc you're right, the maps which are important to someone trying to view that info

[1/9/16, 11:16:32 AM] Weekend Testers Americas: What about switching up do different websites, maybe typing the URL?

[1/9/16, 11:16:51 AM] Weekend Testers Americas: Is it asy to do?

[1/9/16, 11:17:19 AM] Michael Larsen: On Mobile safari, just click on the URL bar and type. not an issue for me.

[1/9/16, 11:17:30 AM] swapna koppu: i played a video and zoom the video to fit into the screen - no issues video worked fine and after then minized to original size then original playing video got paused and same video is played in a small screen on top of it

[1/9/16, 11:17:41 AM] Weekend Testers Americas: Or rather what about finding the contact info? Let's say I am interested in looking for a job at CNN. How do I find out how to do that on the site?

[1/9/16, 11:17:57 AM] Bhanumathi Mahesh: Not an Issue for me too.I am using Safari.Its pretty easy

[1/9/16, 11:18:22 AM] Weekend Testers Americas: What about searching on the website?

[1/9/16, 11:18:40 AM] Weekend Testers Americas: It's important to be able to search on the site itself

[1/9/16, 11:18:43 AM] Satyajit Malugu: the ads take up too much of space

[1/9/16, 11:18:59 AM] Weekend Testers Americas: Yeah, the ads are annoying

[1/9/16, 11:19:31 AM] Michael Larsen: Search is the first option in the general nav area from the main page.

[1/9/16, 11:19:32 AM] Bhanumathi Mahesh: I searched weather.com for a keyword within the site. Initial testing looks good

[1/9/16, 11:19:51 AM] Michael Larsen: it's not consistently displayed on the sub sites.

[1/9/16, 11:20:10 AM] Weekend Testers Americas: How about different pages on the site, can you still search?

[1/9/16, 11:20:29 AM] Weekend Testers Americas: Yes, Michael I would suspect that is the case.

[1/9/16, 11:20:37 AM] P Mc: agreeing with the the ads, when using the internal search function the viewable portion of the screen is all Google ads

[1/9/16, 11:20:51 AM] P Mc: have to scroll a bit to see actual results

[1/9/16, 11:21:02 AM] Michael Larsen: Searched for "stock market on the main site" got a link to a story on CNN money, go to nav bar, no search.

[1/9/16, 11:21:20 AM] Michael Larsen: Freudin slip? Why do i keep typing nav bar as "nag bar" :D

[1/9/16, 11:21:29 AM] Weekend Testers Americas: Where do the results appear on the website pages after you search on different page? Is it consistent?

[1/9/16, 11:21:51 AM] Weekend Testers Americas: :D Michael

[1/9/16, 11:22:25 AM] Michael Larsen: OK, so let me try a different search. The last few keep bringing me to "money.cnn.com".

[1/9/16, 11:23:07 AM] Weekend Testers Americas: What are you searching for Michael that you would go to the Money.com site?

[1/9/16, 11:23:19 AM] Michael Larsen: I'm using vague search terms.

[1/9/16, 11:23:20 AM] swapna koppu: for me -on a same page

[1/9/16, 11:23:23 AM] Bhanumathi Mahesh: In CNN.com, there is no search option within a page. I can only search the whole website rather than in particular article

[1/9/16, 11:23:30 AM] Vishali Manivannan: I was scrolling through CNN.com but the logo and LiveTV icons are stuck in the middle of the page

[1/9/16, 11:23:37 AM] Michael Larsen: the last one was "Stock market" ;).

[1/9/16, 11:24:10 AM] Michael Larsen: This time I searched for "democrat" and picked the first large print example, which was on the CNN politics page.

[1/9/16, 11:24:28 AM] Michael Larsen: Search option is now a stand alone section on that page.

[1/9/16, 11:24:45 AM] Weekend Testers Americas: I think that would be true Bhanum..

[1/9/16, 11:24:48 AM] Michael Larsen: Which lets us Search CNN.

[1/9/16, 11:25:06 AM] Michael Larsen: SO in this sub site it is there, but not in the same way as on the main site.

[1/9/16, 11:25:09 AM] Vishali Manivannan: I clicked on MORE... and the ever spinning wheel is still spinning.

[1/9/16, 11:25:12 AM] Michael Larsen: inconsistent, but not terribly so.

[1/9/16, 11:25:17 AM] Weekend Testers Americas: Searching a particular article is an interesting idea though

[1/9/16, 11:25:54 AM] Bhanumathi Mahesh: But I would like to search particular article also

[1/9/16, 11:25:59 AM] Bhanumathi Mahesh: yes

[1/9/16, 11:26:42 AM] Weekend Testers Americas: On 1/9/16, at 11:23 AM, Vishali Manivannan wrote:

> I was scrolling through CNN.com but the logo and LiveTV icons are stuck in the middle of the page

That has got to be annoying. I would think this is a bug and without knowing more, could it be the type of device you're using?

[1/9/16, 11:27:34 AM] Weekend Testers Americas: On 1/9/16, at 11:25 AM, Bhanumathi Mahesh wrote:

> But I would like to search particular article also

yes

I can understand that but I don't recall being able to do this on a desktop version of the website.

[1/9/16, 11:27:38 AM] Weekend Testers Americas: Maybe...

[1/9/16, 11:28:17 AM] Vishali Manivannan: I'm using iPhone 6s and it does not show up on other pages

[1/9/16, 11:28:38 AM] Vishali Manivannan: On 1/9/16, at 11:23 AM, Bhanumathi Mahesh wrote:

> In CNN.com, there is no search option within a page. I can only search the whole website rather than in particular article

The search option is at the top right corner of each page

[1/9/16, 11:28:51 AM] Bhanumathi Mahesh: In desktop I can use ctrl + f to find a keyword in the article

[1/9/16, 11:29:02 AM] Weekend Testers Americas: That's interesting. Anyone else using a different device/OS see the same?

[1/9/16, 11:29:49 AM] Michael Larsen: Should also mention that the nag bars that show up that are different (looking at Politics at the moment) seem to only reference that particular sub-section.

[1/9/16, 11:30:07 AM] Michael Larsen: i.e. the CNN politics site and its nag bar only reference the Politics sections.

[1/9/16, 11:30:12 AM] Weekend Testers Americas: On 1/9/16, at 11:28 AM, Bhanumathi Mahesh wrote:

> In desktop I can use ctrl + f to find a keyword in the article

I've never done that myself. But you can see how that wouldn't work with a mobile device unless you have a keyboard. Perhaps with a tablet?

[1/9/16, 11:30:26 AM] Michael Larsen: pressing CNN will take you back to the top level of the site.

[1/9/16, 11:30:34 AM] Michael Larsen: So again, I can live with that ;).

[1/9/16, 11:31:03 AM] Weekend Testers Americas: Okay it's 30 min left of this session, let's have a debrief.

[1/9/16, 11:31:09 AM] Weekend Testers Americas: What did you learn?

[1/9/16, 11:31:19 AM] Vishali Manivannan: I'm still seeing different ads overlapping the news articles

[1/9/16, 11:31:52 AM] Michael Larsen: Like many things, I think that we tend to adapt to the experiences and over time, we come to expect the sites inconsistencies as normal, and as we

learn to navigate, even if imperfectly, we can get what we want, and if we can get what we want, we are likely to be fine with that.

[1/9/16, 11:32:16 AM] Weekend Testers Americas: Weekend Testers Americas has renamed this conversation to "WTA-68 - Mobile Websites Session - Debrief"

[1/9/16, 11:32:20 AM] Michael Larsen: IF I aim to be fully objective, though, the inconsistencies are time killers.

[1/9/16, 11:32:22 AM] Bhanumathi Mahesh: companies should spend little more time on the website's mobile version and make it more user friendly

[1/9/16, 11:33:19 AM] Vishali Manivannan: interesting I clicked on the three lines in money.cnn.com and it has "Setting" where you can change your font size and has information about privacy, terms, contact us, etc

[1/9/16, 11:34:00 AM] Amir Khan: ok so UX tester is the new role to bring creativity in testing with respect to the behavior of application

[1/9/16, 11:34:13 AM] Amir Khan: and that behavior is the requirement of business

[1/9/16, 11:35:03 AM] Weekend Testers Americas: Yes, creativity is very much a part of what we can provide higher quality if we think more about user experience. Especially with mobile, remember reputations are lost instantaneously.

[1/9/16, 11:35:06 AM] Amir Khan: how important is to convert mind set from functional tester to UX tester

[1/9/16, 11:35:26 AM] Amir Khan: yes mobile is the new generation of IT which is true

[1/9/16, 11:35:58 AM] Amir Khan: but how can we differentiate between ux of mobile app vs mobile application

[1/9/16, 11:36:24 AM] P Mc: the lack of standardization for mobile sites increases the importance of UX testing in addition to functional tests

[1/9/16, 11:36:38 AM] Amir Khan: so for that we need to think like a UX guy

[1/9/16, 11:36:41 AM] Weekend Testers Americas: What do you mean "mobile app" vs Mobile application Michael? They're the same

[1/9/16, 11:36:45 AM] Michael Larsen: Each of us can make that conversion, but it means we need to gain an understanding of what Usability actually entails.

[1/9/16, 11:37:00 AM] Weekend Testers Americas: Do you mean mobile website vs mobile web app?

[1/9/16, 11:37:03 AM] Michael Larsen: For many it's "well it feels good to me" and that's as far as they go.

[1/9/16, 11:37:10 AM] Amir Khan: yes mobile website vs mobile app

[1/9/16, 11:37:16 AM] Michael Larsen: present company included ;).

[1/9/16, 11:37:43 AM] Weekend Testers Americas: Good. I will call out anyone who isn't clear with their mobile architecture.

[1/9/16, 11:37:57 AM] Michael Larsen: To really step into usability, it would be helpful to get a feel for what really causes people trouble. Video taped sessions of use of a product are a good place to start.

[1/9/16, 11:38:22 AM] Amir Khan: well its not something about mobile architecture

[1/9/16, 11:38:32 AM] Michael Larsen: There's a whole discipline behind the use of computer cameras and seeing the facial expressions of users and where they are looking at any given time.

[1/9/16, 11:39:01 AM] Weekend Testers Americas: Be clear all, mobile testing can be different for mobile architecture. I will always ask what architecture you're testing when saying "mobile app testing"

[1/9/16, 11:39:04 AM] Amir Khan: its just the thinking out of box to understand the UX which again the behavior of the define mobile application or mobile sit

[1/9/16, 11:39:12 AM] Michael Larsen: "Don't Make Me Think" covers this pretty well :).

[1/9/16, 11:39:35 AM] Amir Khan: site*

[1/9/16, 11:39:38 AM] Weekend Testers Americas: Maybe my next session we can do camera testing ... :)

[1/9/16, 11:39:45 AM] Michael Larsen: In short, be careful of allowing yourself to be the sole arbiter of what's usable.

[1/9/16, 11:40:01 AM] Amir Khan: that would be something great as it will cover the pixel range

[1/9/16, 11:40:09 AM] Amir Khan: and pixel is the basic element of any UX

[1/9/16, 11:40:26 AM] Michael Larsen: Get a bunch of people involved, even if it's to do a simple trial run.

[1/9/16, 11:40:40 AM] Weekend Testers Americas: Yes, usable is a huge world of questions

[1/9/16, 11:40:58 AM] Weekend Testers Americas: There is always Persona Testing

[1/9/16, 11:41:00 AM] Michael Larsen: We can work as stand ins for many people, but ultimately, our own biases will mask problems others have.

[1/9/16, 11:41:08 AM] Amir Khan: now camera testing is something that define the arectiture of mobile " got it weekend tester america

[1/9/16, 11:41:16 AM] Michael Larsen: Persona testing can work, but it only goes so far.

[1/9/16, 11:41:28 AM] Dawn Code: I once did an nsf funded study of people using our app. The videotaping their faces and stuff was part of it.

[1/9/16, 11:41:48 AM] Amir Khan: for personal testing do we first need to understand the persona of UX ? thoughts?

[1/9/16, 11:41:57 AM] Weekend Testers Americas: I agree, you do need lots of perspectives. But you need to think about the type of audience you have when developing personas

[1/9/16, 11:42:01 AM] Amir Khan: persona*

[1/9/16, 11:42:07 AM] Michael Larsen: remember, at the end of the day, even with a different persona to try on, unless you really go the extra mile to simulate that person't individual challenges.

[1/9/16, 11:42:43 AM] Michael Larsen: To that end, if you are really interested in this, the University of cambridge has an Inclusive Design Testing Kit that would provide some really interesting feedback.

[1/9/16, 11:42:45 AM] Weekend Testers Americas: Persona development is an art.

[1/9/16, 11:43:08 AM] Dawn Code: Ooh, thanks for that Cambridge tip

[1/9/16, 11:43:27 AM] Michael Larsen: Including glasses inserts to simulate color blindness, near sightedness, and "gloves" to simulate arthritis and rheumatism.

[1/9/16, 11:45:26 AM] Weekend Testers Americas: Anyone else want to jump in this debrief, any questions?

[1/9/16, 11:45:37 AM] Michael Larsen: was going to post a URL, but it's going slow at the moment.

[1/9/16, 11:45:49 AM] Michael Larsen: check <http://www.inclusivedesign toolkit.com/betterdesign2/>

[1/9/16, 11:45:49 AM] P Mc: Has anyone utilized external crowdsource testing as part of a mobile project?

[1/9/16, 11:46:07 AM] P Mc: To help balance personal bias

[1/9/16, 11:46:29 AM] Weekend Testers Americas: P Mc what an excellent thought!

[1/9/16, 11:46:55 AM] Weekend Testers Americas: I haven't done it but it might work with the right situation.

[1/9/16, 11:47:05 AM] P Mc: not sure if that was feasible for companies that are paying for internal QA

[1/9/16, 11:47:13 AM] Weekend Testers Americas: Keep in mind your expected users

[1/9/16, 11:47:38 AM] Weekend Testers Americas: Well look at what Facebook has done.

[1/9/16, 11:48:27 AM] Weekend Testers Americas: FB has loads of users and they only recently have hired professional testers.

[1/9/16, 11:49:18 AM] Weekend Testers Americas: They relied on users to do their testing. Unfortunately I suspect a lot of companies rely too much on unpaid crowd source testing rather than paying testers.

[1/9/16, 11:49:51 AM] Weekend Testers Americas: With mobile testing of apps, depending on the type of architecture, I would never suggest crowd sourcing.

[1/9/16, 11:49:54 AM] Amir Khan: expected user for ux based testing ?

[1/9/16, 11:50:34 AM] Weekend Testers Americas: Yes, you do need unexpected users or unexpected user behavior

[1/9/16, 11:51:18 AM] Weekend Testers Americas: No one talked about charging the device while looking at the website. This is something to think about especially with with performance.

[1/9/16, 11:51:53 AM] Weekend Testers Americas: Don't forget temperature of the device while in use of large videos or images

[1/9/16, 11:52:03 AM] Weekend Testers Americas: These are important aspects

[1/9/16, 11:52:11 AM] Amir Khan: let me say some words on it " UX of any application depend on type of application but in general its very important to see the ux from the core of business layer " as now things are getting changed people first focus on ux " user can be any type "

[1/9/16, 11:52:29 AM] Amir Khan: I am currently focusing on ux testing

[1/9/16, 11:52:42 AM] Amir Khan: not performance security or functional testing

[1/9/16, 11:52:44 AM] Bhanumathi Mahesh: Oh.Charging the device while tesing to test the performance is a good one.Never thought about it

[1/9/16, 11:52:49 AM] Michael Larsen: All good points :). Lots of areas tee could have dived into but didn't due to time limitations.

[1/9/16, 11:53:09 AM] P Mc: I realize we are almost through but are there any quick thoughts for automation of mobile testing?

[1/9/16, 11:53:30 AM] Amir Khan: automation of mobile always a good option

[1/9/16, 11:53:43 AM] Amir Khan: but I guess course of today session is more focus on ux testing

[1/9/16, 11:53:54 AM] Amir Khan: did I got correct ? the context of today session?

[1/9/16, 11:54:26 AM] Weekend Testers Americas: This is why mobile testing is challenging. There are loads of things to consider. Put focus on speciic areas based on what the app or website is used for, the type of user and what is important to that user.

[1/9/16, 11:54:30 AM] Amir Khan: because I was focusing more on ux part rather than other things though which are important aspect

[1/9/16, 11:54:57 AM] Michael Larsen: automation of mobile apps is a whole nother area that would be great for a separate session... or four ;).

[1/9/16, 11:55:32 AM] Amir Khan: hold here we need to separate out between user + business person " client "

[1/9/16, 11:55:48 AM] Amir Khan: user means the user who will used application

[1/9/16, 11:56:15 AM] Amir Khan: and business guy who investing on application

[1/9/16, 11:56:16 AM] Michael Larsen: Users are varied, and have different expectations depending on who they are and the intended use of the site.

[1/9/16, 11:56:17 AM] Weekend Testers Americas: Automation for mobile is something that I think is not good for this type of session. Also mobile testing via automation is good to use for functional testing and NOT for testing notifications or testing the camera , or memory.

[1/9/16, 11:56:30 AM] Weekend Testers Americas: Automation for mobile is tough.

[1/9/16, 11:56:33 AM] Amir Khan: now in ux testing with we need to keep eye on both kind of people

[1/9/16, 11:56:37 AM] Weekend Testers Americas: There are limits to what you can cover.

[1/9/16, 11:57:08 AM] Dawn Code: Automation of any kind, mobile or not, will not really cover usability.

[1/9/16, 11:57:33 AM] Weekend Testers Americas: We're going to wrap upn now. This was an excellent session. I hope you all learned something. It was fast and furious. We'll do more of these sessions throughout the year.

[1/9/16, 11:57:43 AM] Amir Khan: we cant have any automation tool for usability :)

[1/9/16, 11:57:51 AM] Weekend Testers Americas: Don't forget to tweet your suggestions to me! I'm happy to consider other ideas.

[1/9/16, 11:57:55 AM] Michael Larsen: Yep, Usability is all judgment calls, and automation is not good at that, at least, not yet it isn't.

[1/9/16, 11:58:10 AM] P Mc: Thank you to everyone for the feedback and great info!

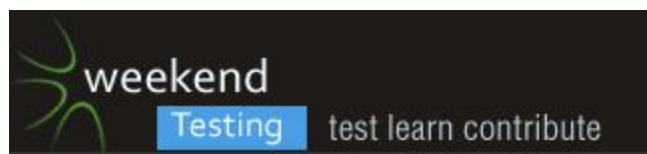
[1/9/16, 11:58:15 AM] Dawn Code: "Can't" ... I don't know about that. Watson is doing some interesting stuff :)

[1/9/16, 11:58:21 AM] Michael Larsen: Michael Larsen has renamed this conversation to "WTA-68 - Mobile Websites Session - Closing"

[1/9/16, 11:58:28 AM] Amir Khan: thank you every one for thought s

[1/9/16, 11:58:42 AM] Bhanumathi Mahesh: It was a good session and enjoyed being part of it.Looking forward for more sessions in near future.

[1/9/16, 11:58:45 AM] Michael Larsen: Dawn, that's why I said "not yet" ;).



[1/9/16, 11:58:47 AM] Amir Khan: it was the great experience and learn a lot from the genius around the world

[1/9/16, 11:58:49 AM] Weekend Testers Americas: THANK YOU ALL FOR JOINING AND CONTRIBUTING! It's because of you that we ALL learn!

[1/9/16, 11:58:57 AM] Michael Larsen: Thanks JAH/WTA for leading the charge today :).

[1/9/16, 11:59:02 AM] Shirin Panna: Great session. I learned a lot. Thank you everyone.

[1/9/16, 11:59:08 AM] Dawn Code: Thanks!

[1/9/16, 11:59:24 AM] Vishali Manivannan: Thanks!

[1/9/16, 11:59:27 AM] Bhanumathi Mahesh: Thanks!

[1/9/16, 11:59:32 AM] Amir Khan: god bless on every one

[1/9/16, 11:59:46 AM] Weekend Testers Americas: I'll hang on for a bit if you have questions

[1/9/16, 11:59:49 AM] swapna koppu: Thanks and it was great session

[1/9/16, 12:01:37 PM] brendan connolly: thanks everyone!

[1/9/16, 12:01:48 PM] Vishali Manivannan: Looking forward to the next!

[1/9/16, 12:03:02 PM] Michael Larsen: Michael Larsen has renamed this conversation to "WTA-68 - Mobile Websites Session - END"