

[2/14/15, 9:59:49 AM] Weekend Testers Americas: Weekend Testers Americas set topic to "WTA-58: START"

[2/14/15, 10:00:10 AM] Weekend Testers Americas: Hello everyone and welcome to Weekend Testing Americas.

This is session #58.

First order of business, Introductions :).

[2/14/15, 10:00:19 AM] Weekend Testers Americas: Weekend Testers Americas set topic to "WTA-58: INTRODUCTIONS"

[2/14/15, 10:00:40 AM] Weekend Testers Americas: WTA today will be performed by Michael Larsen.

I'm a software tester with Socialtext in Palo Alto, California, USA. I've been in this game for nearing on 24 years (got my first tech/semi-testing job in March of 1991 w/ Cisco Systems).

I am a Black Belt in the Miagi-Do School of Software Testing, President of the Association for Software Testing (AST), a lead instructor of the Black Box Software Testing courses through AST, and a founder and facilitator of this here Americas chapter of Weekend Testing :).

I write the TESTHEAD blog (<http://mkltesthead.com>) and can be found on Twitter at @mkltesthead, but today, I'm "the man behind the curtain" :D

[2/14/15, 10:01:20 AM] Weekend Testers Americas: Weekend Testers Americas added Carol Brands to this conversation

[2/14/15, 10:01:37 AM] Albert Gareev: My name is Albert Gareev. I'm Toronto based testing and automation consultant. I blog at <http://automation-beyond.com/> and I occasionally tweet as @AGareev.

And I'm also a facilitator of Weekend Testing Toronto chapter. Next session is next Saturday, same time as WTA sessions.

[2/14/15, 10:02:08 AM] Dwarika Dhish Mishra: My name is Dwarika Dhish Mishra and I am a automation engineer and use to write on <http://abodeqa.com>

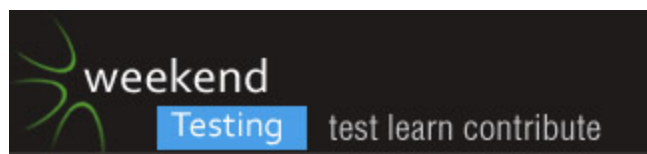
[2/14/15, 10:02:14 AM] Trisha agarwal: Thank you for facilitating and I am trisha here from bangalore India, I am having 1.8+ years of experience in software testing. I tweet @trisha_1212 and great to see great session ahead.

[2/14/15, 10:02:25 AM] Justin Rohrman: Howdy everyone, I'm Justin Rohrman.

I've been a practicing tester for 10ish years now. Currently I'm test lead for a company here in nashville that is building a platform for marketing departments that helps them build advertising.

Outside of that I'm a black belt in miagi-do, bbst instructor, AST board member, and developing writer

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[2/14/15, 10:02:40 AM] Justin Rohrman: most of my writing is at <http://itknowledgeexchange.techtarget.com/uncharted-waters/>

[2/14/15, 10:02:44 AM] Carol Brands: I'm Carol, and I've been a software tester in Oregon for three years.

[2/14/15, 10:02:52 AM] Daniel Billing: Hi, my name is Dan Billing. I'm a test engineer at New Voice Media in the UK. I live in Frome, near the city of Bath, Somerset, England. I tweet via @thetestdoctor and I am a co facilitator of the Weekend Testing Europe chapter.

[2/14/15, 10:04:22 AM] rafael: Hello, my name is Rafael dos Santos. I work for Medical Software company and been testing for about 6 years. My current focus is on performance testing. No twitter here

[2/14/15, 10:04:54 AM] Weekend Testers Americas: OK, so is that everyone :)?

[2/14/15, 10:05:15 AM] Weekend Testers Americas: Weekend Testers Americas set topic to "WTA-58: MISSION and CHARTER(s)"

[2/14/15, 10:05:45 AM] Weekend Testers Americas: Today's Mission and Goal(s)

We will be testing Pocket, which is a "stash" program for reading things later. It works on Mobile devices like iPhone and Android, and also works on Web Browsers. My interest in this is that I'm curious as to the interactions and potential stumbling blocks we might find as we "save that to read later". What does that look like for a user? Does my approach match yours? Should it? What interactions would I/could I have with that content?

All of those questions, to me, fall under "end to end testing", and I've found that it can be challenging to create good end to end tests, because workflows are often very personal and unique to each user.

Today's session will be a bit of exploration, a bit of pondering, a bit of questioning which workflows make sense (or not), and we may actually do some testing in the process.

Sound good :)?

[2/14/15, 10:06:17 AM] Daniel Billing: Great :)

[2/14/15, 10:06:29 AM] Weekend Testers Americas: So first order of business.. where is it?

[2/14/15, 10:06:41 AM] Weekend Testers Americas: If you want to get it for Android, go to Google Play and install it.

[2/14/15, 10:07:05 AM] Albert Gareev: My setup:

iPhone 5

iOS 8.1.3

[2/14/15, 10:07:18 AM] Weekend Testers Americas: If you want to get it on iDeviceOfChoice, go to Apple App Store

[2/14/15, 10:07:41 AM] Weekend Testers Americas: If you want to pop it on your browser, go to <http://www.getpocket.com/>

[2/14/15, 10:08:41 AM] Weekend Testers Americas: I'm testing with iPhone 5S, running iOS 8.1.3, and a MacBook Pro running OS X 10.9.5

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[2/14/15, 10:09:04 AM] Weekend Testers Americas: I also have an old Andriod phone that just told me I don't have enough storage to download this app (LOL!).

[2/14/15, 10:09:11 AM] Weekend Testers Americas: YAY!!!

[2/14/15, 10:09:47 AM] Daniel Billing: Well, that's a thing isn't it ;) I'm on an iPad 4 running iOS8

[2/14/15, 10:10:12 AM] Weekend Testers Americas: So yeah, that's a bit of a bummer. Why would I be getting that error?

[2/14/15, 10:10:12 AM] Daniel Billing: And an iPhone 6 plus on the same version of iOS

[2/14/15, 10:10:16 AM] Weekend Testers Americas: guess I best find out ;).

[2/14/15, 10:10:46 AM] Amy Kroh: the first thing i thought of was use on multiple devices. i've got my phone, tablet, and desktop loaded.

[2/14/15, 10:10:52 AM] Albert Gareev: This Pocket seems promising but without convenient export to Evernote it's value limited to me

[2/14/15, 10:11:17 AM] Weekend Testers Americas: Albert, hold on to that thought please ;).

[2/14/15, 10:11:53 AM] Weekend Testers Americas: As I posted earlier, these apps are meant to serve a purpose.

[2/14/15, 10:12:12 AM] Trisha agarwal: Hi All i am on android 4.4 and mobile web browser chrome -40.0 and windows chrome browser chrome version - 42.0

[2/14/15, 10:12:15 AM] rafael: im running on my desktop, on Chrome

[2/14/15, 10:12:20 AM] Weekend Testers Americas: I'm very much a "in front of my face" mobile and social user.

[2/14/15, 10:12:46 AM] Weekend Testers Americas: Much as I would love ;) to read every one of the cool posts that comes across my screen on Teitter, Quora, Facebook, etc.

[2/14/15, 10:12:54 AM] Weekend Testers Americas: fact is, there's just not enough hours in the day.

[2/14/15, 10:12:57 AM] Carol Brands: @WTA that's usually an issue where the cache is taking up memory

[2/14/15, 10:13:15 AM] Weekend Testers Americas: My generally failing strategy is the Favorites option in Twitter.

[2/14/15, 10:13:24 AM] Carol Brands: if you go to the applications manager, clicked the most used apps on that phone, and clear the caches on all of them

[2/14/15, 10:13:31 AM] Weekend Testers Americas: Carol, thx ;).

[2/14/15, 10:13:33 AM] Daniel Billing: It's about managing your time and your interactions efficiently

[2/14/15, 10:13:39 AM] Carol Brands: I find Facebook, Skype, and Twitter to be big offenders

[2/14/15, 10:13:45 AM] Carol Brands: and Chrome and Play Store

[2/14/15, 10:14:08 AM] Weekend Testers Americas: Yep.

[2/14/15, 10:14:16 AM] Daniel Billing: I'm rubbish at this, so tools like pocket are useful to me

[2/14/15, 10:14:20 AM] Weekend Testers Americas: I think a lot of people use different approaches.

[2/14/15, 10:14:28 AM] Weekend Testers Americas: like I said, I often use favorite for this.

[2/14/15, 10:14:29 AM] Albert Gareev: I think the session morphs into time management discussion. Boy, can I add! Maybe let's have a dedicated session

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[2/14/15, 10:15:05 AM] Weekend Testers Americas: When I click on Favorite, what I'm basically saying is "I don't have time to look at this right now, but I really want to, so I'll check it out later."

[2/14/15, 10:15:19 AM] Weekend Testers Americas: Yes, this certainly could, but that's not the goal ;)

[2/14/15, 10:15:29 AM] Weekend Testers Americas: my point is, that's what Pocket is meant to fill the space for.

[2/14/15, 10:15:50 AM] Weekend Testers Americas: And that would be my first "primary focus" for this app.

[2/14/15, 10:15:59 AM] Weekend Testers Americas: Note the emphasis... *MY* approach.

[2/14/15, 10:16:09 AM] Weekend Testers Americas: how would *YOU* use it ;)?

[2/14/15, 10:16:18 AM] Daniel Billing: This would I'm sure work towards an effective test approach, how is it used, how is it meant to be used?

[2/14/15, 10:16:27 AM] Weekend Testers Americas: right :)

[2/14/15, 10:16:28 AM] Daniel Billing: :)

[2/14/15, 10:16:34 AM] Weekend Testers Americas: well, that's my intention, in any event ;)

[2/14/15, 10:16:39 AM] Carol Brands: I have a collection of links in my favorites that I want to follow me to work and to my phone

[2/14/15, 10:16:48 AM] Dwarika Dhish Mishra: I use to save things those look good and want to read again later...

[2/14/15, 10:16:49 AM] Trisha agarwal: (y)

[2/14/15, 10:16:49 AM] Daniel Billing: Everybody's use cases will be different

[2/14/15, 10:17:00 AM] Carol Brands: I want them organized because they're usually blogs about specific things I might want to try at work

[2/14/15, 10:17:05 AM] Albert Gareev: @MKL - so what's the value claim we're testing here? Stash all "to read" in one place? Universal Favorites?

[2/14/15, 10:17:28 AM] Weekend Testers Americas: Daniel, yep, and that's why I'd say that the first point of emphasis, even before opening the app, is exploring potential workflows.

[2/14/15, 10:17:40 AM] Daniel Billing: I have multiple interests, from books to testing to sci Fi and sports, so the tagging features would be useful to me

[2/14/15, 10:18:07 AM] Weekend Testers Americas: Albert, for me, at this moment, it's "if I stash, can I get it on any and all of my devices, in a way that is easy to remember, easy to find, and helpful to my goals"?

[2/14/15, 10:18:15 AM] Daniel Billing: I'd probably want to explore how I can differentiate different content with pocket

[2/14/15, 10:18:17 AM] Weekend Testers Americas: and yes, that's deliberately vague (LOL!).

[2/14/15, 10:18:39 AM] Albert Gareev: @MKL.. I've got a first threat to value: I pocketed your page from FB - can't see back in Safari, has to login in Pocket.

* This thing is gonna remember all my passwords?

* Is it secure??

[2/14/15, 10:18:57 AM] Weekend Testers Americas: sweet, let's hear it in about two minutes ;)

[2/14/15, 10:19:11 AM] Weekend Testers Americas: before we go any further...

[2/14/15, 10:19:30 AM] Weekend Testers Americas: Weekend Testing holds an open testing session stat will start in about 30 seconds.

[2/14/15, 10:19:36 AM] Weekend Testers Americas: How you test is totally up to you.

[2/14/15, 10:19:43 AM] Weekend Testers Americas: If you want to pair test, go for it.

[2/14/15, 10:19:51 AM] Weekend Testers Americas: If you want to discuss in the main chat, do so.

[2/14/15, 10:20:08 AM] Weekend Testers Americas: If you want to present finding after open session, do so :).

[2/14/15, 10:20:15 AM] Weekend Testers Americas: ...and with that

[2/14/15, 10:20:23 AM] Weekend Testers Americas: Weekend Testers Americas set topic to "WTA-58: OPEN TESTING"

[2/14/15, 10:20:48 AM] Albert Gareev: If anyone wants to pair - ping me! :)

[2/14/15, 10:20:53 AM] Weekend Testers Americas: Some conventions for chat in Open Session

[2/14/15, 10:21:19 AM] Weekend Testers Americas: if you want to keep the conversation going here, please use #hash nomenclature to start the line

[2/14/15, 10:21:29 AM] Weekend Testers Americas: #bug Here's a bug I found

[2/14/15, 10:21:34 AM] rafael: this is pretty sweet

[2/14/15, 10:21:45 AM] rafael: I like how it works

[2/14/15, 10:21:46 AM] Weekend Testers Americas: #gripe This kinda sucks but I don't know if it rises to the level of bug

[2/14/15, 10:22:01 AM] Weekend Testers Americas: #question OK what the heck should I be doing right now?

[2/14/15, 10:22:13 AM] Weekend Testers Americas: you get the idea ;)

[2/14/15, 10:22:56 AM] Albert Gareev: So we're going open?

[2/14/15, 10:22:59 AM] Daniel Billing: #gripe I found that YouTube content when viewed in Pocket, cannot be rendered or played. Pocket uses a placeholder in its place

[2/14/15, 10:23:04 AM] Weekend Testers Americas: if you pair, we ask that you please capture your pairing session (feel free to scrub incidental stuff, but primary test discoveries, please capture and send to me as a text file.

[2/14/15, 10:23:11 AM] Weekend Testers Americas: Yes albert, it's Open Season now :).

[2/14/15, 10:23:48 AM] Weekend Testers Americas: Weekend Testers Americas added Ben Simo to this conversation

[2/14/15, 10:23:59 AM] Albert Gareev: #Threat to value: I pocketed your page from FB - can't see back in Safari, has to login in Pocket.

* This thing is gonna remember all my passwords?

* Is it secure??

[2/14/15, 10:24:02 AM] Weekend Testers Americas: woo hoo!!! welcome Ben :)

[2/14/15, 10:24:42 AM] Weekend Testers Americas: For ben, since he just got here:

[2/14/15, 10:24:43 AM] Weekend Testers Americas: Today's Mission and Goal(s)

We will be testing Pocket, which is a "stash" program for reading things later. It works on Mobile devices like iPhone and Android, and also works on Web Browsers. My interest in this

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is that I'm curious as to the interactions and potential stumbling blocks we might find as we "save that to read later". What does that look like for a user? Does my approach match yours? Should it? What interactions would I/could I have with that content?

All of those questions, to me, fall under "end to end testing", and I've found that it can be challenging to create good end to end tests, because workflows are often very personal and unique to each user.

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[2/14/15, 10:24:52 AM] Albert Gareev: Now I'm going to explore export options as a quick charter

[2/14/15, 10:25:36 AM] Carol Brands: #question so, first we open season to tour, find lay of the land, etc, then we discuss validity of workflows?

[2/14/15, 10:26:00 AM] Weekend Testers Americas: @Carol, sure, if you'd like, or we can discuss those here and now.

[2/14/15, 10:26:21 AM] Weekend Testers Americas: Open Season is whatever we want to make it, but it's primarily "active testing" until I say stop for debrief ;).

[2/14/15, 10:26:49 AM] Weekend Testers Americas: but yes, if you want to discuss workflows, tours or any other aspects of the app in main chat, you can :).

[2/14/15, 10:27:43 AM] Weekend Testers Americas: #Albert, yes, that could indeed be a legitimate threat to value if it is storing your passwords.

[2/14/15, 10:28:38 AM] Weekend Testers Americas: #gripe, display list of Pocketed items is horribly non-descriptive

[2/14/15, 10:29:02 AM] Trisha agarwal: Hi All i have done a Gestures Tour :

- Touch : touch the save article as to open, will perform the functionality on menu, no action
-article page

-long press : copy and paste,page flipping on

-swipe or drag : moving page up and display menu article page

-long press drag : can see text in bold and page flipping on , if page flipping is on it turn off

-double touch : can see top menu

-double touch drag : will not display menu and scroll the page to top

-pinch open : no action

-pinch close : scroll page

[2/14/15, 10:29:19 AM] Weekend Testers Americas: #example, I grabbed a specific page on my company's site, but when I go to the pocket display, the title reads 'Welcome to Socialtext'.

[2/14/15, 10:29:22 AM] rafael: I wish there was an option to store and share at the same time

[2/14/15, 10:29:24 AM] Weekend Testers Americas: meh :D

[2/14/15, 10:31:26 AM] Weekend Testers Americas: So I can search items and get results back based on my queries (I tagged a page that had build information in it and a content search highlighted it.

[2/14/15, 10:33:36 AM] Trisha agarwal: There is no option to close a pop -up for the show/hide instruction on mobile web browser after the first launch

[2/14/15, 10:33:46 AM] Daniel Billing: #bug maybe - pocket stores the Facebook login credentials, where Facebook code generator has been confirmed for use with Pocket. It's retained after reopening the app. Potential cross app security issues there

[2/14/15, 10:34:00 AM] Albert Gareev: Update on my charter: was able to find Pocket help article claiming that the list can be exported in HTML. Proceeding with this scenario. Discovering on the way, that there's also an API (as claimed) for dev's to use for cross-export.

[2/14/15, 10:34:54 AM] Ben Simo: as a new user with nothing saved, the web site gives me no obvious instruction on how to save things. it tells me to save my first item, but there's no direction as to how. there's no mention of the browser plug-ins. IMO, there should be a big obvious link direct to the "How to Save to Pocket - Overview" for new users.

[2/14/15, 10:35:05 AM] Amy Kroh: #gripe: teasing. If I am on a web page because it the article view doesn't work and choose to listen (TTS) it takes me back to the not an article page and reads that instead.

[2/14/15, 10:35:11 AM] Daniel Billing: One great feature. If you copy a URL to the iPads "clipboard" pocket sees that and will prompt you to add the copied link to pocket

[2/14/15, 10:36:30 AM] rafael: aha!

[2/14/15, 10:37:36 AM] rafael: if you right on an item, save to pocket, add a tag, it will add an item saying "Log In Please log into your pocket Account", which doesn't make any sense to me

[2/14/15, 10:38:23 AM] Albert Gareev: Update on my #charter: was able to find Pocket help article claiming that the list can be exported in HTML. Proceeding with this scenario. Discovering on the way, that there's also an API (as claimed) for dev's to use for cross-export. And HTML export has worked. Charter done.

[2/14/15, 10:38:32 AM] Dwarika Dhish Mishra: #unable to find option login with Google account in Firefox plugin..and it is also not showing option to create account with google account as it is showing when opening desktop app

[2/14/15, 10:40:00 AM] Albert Gareev: #Charter. Basic operations. Add, tag, archive..

[2/14/15, 10:40:13 AM] Weekend Testers Americas: #gripe, is YouTube the only video service it recognizes? I saved a video from a site in finland, but when I look for videos, it says none saved.

[2/14/15, 10:41:24 AM] Ben Simo: @dwairka: firefox plugin didn't prompt me to login to google. likely because i was already logged into google?

[2/14/15, 10:41:42 AM] Trisha agarwal: # bug I am using the app of pocket and app of facebook and i am unable to share facebook pages after navigation from pocket app" From your apps link"

[2/14/15, 10:42:05 AM] Weekend Testers Americas: #feature list of apps that are featured to work with pocket:

[2/14/15, 10:42:18 AM] Weekend Testers Americas: <http://getpocket.com/apps/>

[2/14/15, 10:42:39 AM] Daniel Billing: #gripe Pocket does not have a native Copy to clipboard option on the iPad. You are forced to make an extra click to the inbuilt copy option in iOS

[2/14/15, 10:42:48 AM] Ben Simo: #bug: pdf saved via firefox add-on doesn't show on kindle app

[2/14/15, 10:42:53 AM] Daniel Billing:

<http://io9.com/5077509/the-most-ludicrous-james-bond-supervillain-plots-of-all-time>

[2/14/15, 10:42:58 AM] Daniel Billing: Example

[2/14/15, 10:43:32 AM] Carol Brands: #gripe once you get something saved in your list, it's really hard to get back to that "How to Save" list with all the 500+ different options

[2/14/15, 10:44:50 AM] Carol Brands: #barelyabug claim on number of applications switches from 300 to 500 between pages

[2/14/15, 10:45:49 AM] Amy Kroh: People can share to my pocket? It is MY pocket.

[2/14/15, 10:46:11 AM] Daniel Billing: Good feature, if you create a tag or number of tags, if you delete the content linked to those tags it retains the tag name so it is reusable

[2/14/15, 10:48:12 AM] Trisha agarwal: # bug Save from your computer can spam the user email by clicking on "Email me instruction" multiple times.

[2/14/15, 10:48:24 AM] Weekend Testers Americas: bookmarklet if clicking on add tags, the drop down disappears.

[2/14/15, 10:49:20 AM] Ben Simo: #bug: so the save from firefox add-on not appearing in fire app appears to be not due to pdf. but rather nothing saved elsewhere is appearing in the fire app until i restart it. having to restart the app to find stuff saved since the previous start is no fun.

[2/14/15, 10:50:42 AM] Weekend Testers Americas: #bug, bookmarklet appears to have no effect. Says saved, but doesn't show up in my list. :p

[2/14/15, 10:50:54 AM] Trisha agarwal: I like the separate list under My list of articles , video , audio, images , shared to me and neighbour

[2/14/15, 10:50:57 AM] Albert Gareev: #Charter. Basic operations. Add, tag, archive..

#Problem - checkmark (archive) command removes item from the view, changes screen back to List. No quick Undo if done by mistake.

#Problem neither there's "recently archived" marking in Archive - would be hard to restore the item archived by mistake.

#Bug While reading web-page, navigation to next connected pages intermittently fails with "PAGE NOT AVAILABLE" error.

[2/14/15, 10:53:20 AM] rafael: On 2/14/15, at 10:51 AM, Albert Gareev wrote:

> #Problem neither there's "recently archived" marking in Archive - would be hard to restore the item archived by mistake.

It seems to me that it displays latest archived on top, wouldn't that be Recently Archived by default?

[2/14/15, 10:53:31 AM] Ben Simo: #problem I see no option to rename items on the website or the apps. in cases that it saves a url or domain rather than a descriptive title, i can't tell one saved item from another. eg, i have a bunch of saved items that just say

<http://www.satisfice.com/> as the name.

[2/14/15, 10:54:22 AM] Albert Gareev: @Rafael - agree, worth to explore that

[2/14/15, 10:55:09 AM] Amy Kroh: #gripe: I was hoping to be able to do a search and load up my pocket. the right click on the link gave me the pocket option but i got the google page instead of the link in the header and the content was blank.

[2/14/15, 10:55:25 AM] Carol Brands: #weird I used email to save a URL. The example had a subject, so I used a subject to be the title, but it didn't seem to be used in my list. Then, when I exported to HTML, the HTML had the title I'd used in the email as the clickable text.

[2/14/15, 10:56:01 AM] Daniel Billing: Renaming tags is fun. Shame I can't share photos via iPad Skype

[2/14/15, 10:56:12 AM] Ben Simo: problem: firefox add-on just crashed, and then took down firefox with it. error messages insufficient to tell if it was just normal firefox instability or the add-on that caused the problem.

[2/14/15, 10:59:03 AM] Ben Simo: #bug: when i save a youtube channel page, it saves the youtube.com home page with a title that is one of the videos on the youtube home page at time of save. furthermore, the saved page is not functional. attempting to view any of the videos there gives me a message stating that the content can't be viewed from certain sites. and this page is displayed in the pocket app rather than the browser.

update: some videos play... but then none of the videos on the saved page have anything to do with the you tube channel page i told it to save

[2/14/15, 10:59:41 AM] Daniel Billing: #bug need to feed my cat

[2/14/15, 10:59:42 AM] Amy Kroh: #bug: redirect notice works on desktop but displays blank page on app

[2/14/15, 11:00:21 AM] Albert Gareev: #Bug #Privacy I registered mobile version with email, and didn't have to confirm email to start using the app. And then I used Share with Friend feature - impersonation easy-peasy

[2/14/15, 11:00:24 AM] Carol Brands: #weird is it weird that View Original is an option under the Share menu?

[2/14/15, 11:00:39 AM] Carol Brands: I guess maybe you might want to share directly from the original page?

[2/14/15, 11:02:34 AM] Ben Simo: #bug after recovering from the firefox crash, the pocket add-on is no longer shown on the toolbar. and is not listed under about:addons as an installed add-on. a crash that uninstalls the app?

[2/14/15, 11:02:36 AM] Amy Kroh: #bug image opened on desktop, app gave me an err_file_not_found

[2/14/15, 11:05:25 AM] Albert Gareev: #Bug can create tag longer than viewable part of screen but it will never be scrolled or wrapped anywhere to see the whole text. And #bug - that extra-long tag somehow "spawned" "junior version" - another tag just appeared, which is a screen-length truncated tag

[2/14/15, 11:07:06 AM] rafael: that's interesting, on chrome it has a limit of 25 chars

[2/14/15, 11:07:10 AM] Amy Kroh: #gripe the differences between the list view on varied devices is detracting from a 'seamless experience'

[2/14/15, 11:07:15 AM] rafael: which s smaller than the box

[2/14/15, 11:08:26 AM] Carol Brands: in firefox it gives you a warning of the limit after you've typed all those characters

[2/14/15, 11:08:30 AM] Carol Brands: but not til then

[2/14/15, 11:08:39 AM] Ben Simo: #bug: the website keeps telling me to try saving a youtube video but when i try using the firefox add-on, it doesn't save the video. if the example use that is repeatedly (and annoyingly) promoted on the site doesn't work, then there's a problem.

[2/14/15, 11:09:19 AM] Carol Brands: oh, then you click save and it just deletes them all for you :) well good saved me all the time deleting...

[2/14/15, 11:15:07 AM] Carol Brands: @weird when I search and the next letter drops an article, there's a weird circle that appears in my middle of the screen, like a 'thinking' icon that's not getting a chance to act, its weirdly distracting

[2/14/15, 11:15:24 AM] Carol Brands: if I toggle that character on and back from the string, it changes red yellow green

[2/14/15, 11:15:33 AM] Carol Brands: I mean #weird

[2/14/15, 11:16:31 AM] Ben Simo: #problem: in fire app: saved tweets with photos don't show the photo until switching to web view. clicking on the text in article view prompts to switch to the "Full Web Page view", but when I select that option, it takes me to twitter's 404 page.

[2/14/15, 11:24:31 AM] Albert Gareev: #Bug Sharing - loses formatting of text. Truncates long words. Emoticons were lost altogether.

[2/14/15, 11:25:18 AM] Weekend Testers Americas: #gripe If a link is shared with me, I am asked to look at my Inbox. After reviewing, I have no idea how to get back to my "inbox" :p

[2/14/15, 11:26:34 AM] Ben Simo: bug: in fire app: view saved facebook post. switch to article view, then back to web view: page only shows facebook header and no other content

[2/14/15, 11:27:05 AM] Weekend Testers Americas: OK, everyone, we are about to close Open TEsting

[2/14/15, 11:27:10 AM] Ben Simo: ^ selecting refresh option on menu does properly redisplay the page

[2/14/15, 11:27:11 AM] Weekend Testers Americas: Three more minutes.

[2/14/15, 11:28:07 AM] Amy Kroh: Pocket uses at much memory as facebook or skype

[2/14/15, 11:28:43 AM] Carol Brands: #donotlike after adding a link from native browser to Pocket on Android, it shows a Pocket icon that'll take you to pocket, but you have a split-second to click that sucker

[2/14/15, 11:28:58 AM] Carol Brands: Felt like I was in that AllState "you're gonna have to be quicker than that" commercial

[2/14/15, 11:30:33 AM] Albert Gareev: @Carol - cool bug description! (y)

[2/14/15, 11:30:49 AM] Carol Brands: #bug My local bus service website doesn't display well at all on Android, it's fine on Firefox on PC

[2/14/15, 11:31:06 AM] Weekend Testers Americas: Weekend Testers Americas set topic to "WTA-58: DEBRIEF"

[2/14/15, 11:31:21 AM] Carol Brands: oh, that's not the bug

[2/14/15, 11:31:25 AM] Weekend Testers Americas: Ok everyone, bringg it on back.

[2/14/15, 11:31:36 AM] Albert Gareev: #Bug allows sharing to email that was never registered in Pocket. Neither sender nor recipient will ever know that it's gone to limbo.

WTA-58: Putting Things in "Pocket"

[2/14/15, 11:31:38 AM] Carol Brands: The bug is Android tries to display it natively , Firefox opens it in a separate tab

[2/14/15, 11:31:53 AM] Weekend Testers Americas: Let me know who's still here (I know we had some folks drop off).

[2/14/15, 11:32:08 AM] Weekend Testers Americas: give me a thumbs up if you are still here.

[2/14/15, 11:32:11 AM] Carol Brands: (emo)

[2/14/15, 11:32:12 AM] Weekend Testers Americas: (y)

[2/14/15, 11:32:24 AM] Weekend Testers Americas: or an emo bang toss... that works too ;)

[2/14/15, 11:32:29 AM] Albert Gareev: (y) still here

[2/14/15, 11:32:42 AM] Amy Kroh: (y)

[2/14/15, 11:32:47 AM] rafael: (y)

[2/14/15, 11:33:31 AM] Ben Simo: #oooh: i like the archive feature. :)

[2/14/15, 11:33:48 AM] Ben Simo: (y)

[2/14/15, 11:34:21 AM] Ben Simo: except #bug: when i archive things on fire app, they don't appear in the archive list. they just disappear

[2/14/15, 11:34:32 AM] Ben Simo: Ben Simo can't stop testing

[2/14/15, 11:34:38 AM] Weekend Testers Americas: So who wants to try to summarize their last hour ;)?

[2/14/15, 11:34:40 AM] Weekend Testers Americas: Anyone?

[2/14/15, 11:34:52 AM] Albert Gareev: Everyone :)

[2/14/15, 11:35:29 AM] Weekend Testers Americas: So Albert and I took a side channel to look at the sharing options.

[2/14/15, 11:35:50 AM] Albert Gareev: I tested mobile version of Pocket on iOS. My charters were around typical usage options.I found problems almost on every step, so will give just a few remarkable samples.

1. Registration - does not require email confrimation! I could impersonate someone, then share to someone else, and maybe ruin Valentine's or more.
2. Operations. It's too easy to archive and not so much to recover. I'd be very annoyed as a regular user, because I miss the buttons pretty often.
3. When web article spans across a few linked pages, it makes sense to bookmark only the first one. But then, when reading, clicking on next link gives "page not found" quite regularly. Retry didn't help.
4. Sharing. It asks for email address but doesn't check if there's such user registered, so shares may go into limbo.
5. Sharing. It truncates words longer than screen width (as seemed) and drops any formatting - extra spaces, indents, paragraphs.

Personally, I'm not sure I'd use it, because I manage my time and information in-flow differently. I also use Evernote and Skitch, and the latter allows capturing from web pages and from files (and more). Good that Pocket has export feature, and single test worked for me - I got list of urls that I could store in my Evernote.

Overall, the app is very ambitious but the functions seem to be not quite mature. Since they push commercial subscription model, and not cheap, I'd certainly expect more. And carelessness around privacy and security is a major turndown.

[2/14/15, 11:36:04 AM] Weekend Testers Americas: Interestingly, while I could see Albert's details in the share, I couldn't actually select his info to reciprocate a share.

[2/14/15, 11:36:11 AM] Carol Brands: I mostly focused on very vanilla feature usage, and as a result found practically no bugs, just, questionable choices

[2/14/15, 11:36:35 AM] Weekend Testers Americas: I likewise tried looking at the context-switch from my mobile device to the browser.

[2/14/15, 11:37:47 AM] rafael: I just focused on what to me would be the "normal" usage of the app. I did not really find any bugs, and I think the app works really well. I did experience any of the issues others were reporting. So, it was pretty good

[2/14/15, 11:38:14 AM] rafael: I did NOT experience any of the issues others were reporting**

[2/14/15, 11:38:20 AM] Ben Simo: i first read marketing about what the product does. then installed firefox add-on, android app (via google play) on my phone, and android/fire app (via amazon) on my tablet. i then tried to do those things the marketing said i could do, and things the app/website itself told me i could do.

[2/14/15, 11:38:32 AM] Weekend Testers Americas: One of the things I was discussing before we started was to look at, at least initially, the way that you would like to use the app.

[2/14/15, 11:38:39 AM] Weekend Testers Americas: rafael, it sounds like that was your focus.

[2/14/15, 11:38:50 AM] Amy Kroh: I don't generally have a problem between browser and mobile views. With such a real estate difference I expect them to be different. But between mobile devices, I expect a similar experience.

[2/14/15, 11:38:58 AM] Weekend Testers Americas: and what's interesting is that you didn't see any of the issues.

[2/14/15, 11:39:03 AM] Ben Simo: the website repeatedly displayed a box telling me to try saving a youtube video. i haven't yet gotten one to save.

[2/14/15, 11:39:14 AM] Weekend Testers Americas: not trying to pick on you, but I think this brings up an interesting point.

[2/14/15, 11:39:37 AM] Weekend Testers Americas: IS the focus on a workflow that's "good enough for us" a possible hindrance?

[2/14/15, 11:40:18 AM] Weekend Testers Americas: that's an open question, btw ;)

[2/14/15, 11:40:34 AM] rafael: Yeah, not sure if I am being too simple

[2/14/15, 11:40:35 AM] Carol Brands: I sent a few links by email and using the + button on the website, because I don't like a lot of buttons/add-ons on my browser. Mostly blogs, then a direct link to a PDF and a link to my bus service search, both of those had more issues than the blogs. Toward the end I started looking at Android vs PC browser, and it seems like there's more potential for bugs there too.

[2/14/15, 11:40:51 AM] rafael: but it works just fine for my purposes.

[2/14/15, 11:41:14 AM] Weekend Testers Americas: one of the things I've found interesting (sorry if this is a broken record for some) is that I have to fight "confirmation bias" when I test.

[2/14/15, 11:41:27 AM] Weekend Testers Americas: >>> but it works just fine for my purposes.

[2/14/15, 11:41:38 AM] Ben Simo: given that i couldn't get it to do some of the things it prompted me to try as a new user, i would have uninstalled it and moved on if i were not intentionally testing it.

[2/14/15, 11:41:41 AM] Weekend Testers Americas: I know this sentiment well :)

[2/14/15, 11:42:27 AM] Weekend Testers Americas: When I go in with just my first instinct to use something, I sometimes get surprised at the fact it meets my goals.

[2/14/15, 11:42:37 AM] Ben Simo: :)

[2/14/15, 11:42:43 AM] Weekend Testers Americas: from that moment on, i am very suspect of my actions :D

[2/14/15, 11:43:07 AM] Weekend Testers Americas: because I can start to fall into my own confirmation... it meets *my* needs.

[2/14/15, 11:43:39 AM] Weekend Testers Americas: Ben Yaroch has often challenged me to, every time I approach a testing challenge to start with one sentence.

[2/14/15, 11:43:48 AM] Ben Simo: Ben Simo is still trying to successfully save a youtube video.

[2/14/15, 11:43:55 AM] Weekend Testers Americas: "It's broken. You and I both know it. Now figure out where."

[2/14/15, 11:44:15 AM] Weekend Testers Americas: seriously, that one sentence does so much :)

[2/14/15, 11:44:34 AM] rafael: I am going to save that sentence

[2/14/15, 11:44:48 AM] Amy Kroh: I imagine different personas before I start a test session or charter to try to get me out of 'my zone'

[2/14/15, 11:45:11 AM] rafael: I try to do that to, but I have never seen this app before

[2/14/15, 11:45:12 AM] Weekend Testers Americas: Amy, yes, that's also very helpful.

[2/14/15, 11:45:13 AM] Ben Simo: yes. look at it from different perspectives. it works for me doesn't mean it will work for others.

[2/14/15, 11:45:36 AM] rafael: so I just wanted to know how it works first.

[2/14/15, 11:46:20 AM] Weekend Testers Americas: rafael, that's a very good place to start.

[2/14/15, 11:47:10 AM] Ben Simo: i tend to start testing with broad shallow coverage as a variety of personas: those who i understand to be common users and stakeholders. and then dive in deeper.

[2/14/15, 11:48:02 AM] Ben Simo: in this case, i considered myself to be a likely target user for the app. so i attacked it mostly as i would use it. playing the part of /me

[2/14/15, 11:48:27 AM] Weekend Testers Americas: but as both ben and amy are saying, as soon as you confirm your focus and need it's good to make a shift into someone else's head space, and try to think "OK, how about if I wanted to do something else, or in a different order?"

[2/14/15, 11:48:53 AM] Weekend Testers Americas: Persona changes don't have to be full blown "now I need to pretend I'm a totally different person".

[2/14/15, 11:49:00 AM] Weekend Testers Americas: that certainly helps :).

[2/14/15, 11:49:02 AM] Albert Gareev: Ok, finished typing my report...

[2/14/15, 11:49:03 AM] Albert Gareev: I tested mobile version of Pocket on iOS. My charts were around typical usage options. I found problems almost on every step, so will give just a few remarkable samples.

1. Registration - does not require email confirmation! I could impersonate someone, then share to someone else, and maybe ruin Valentine's or more.
2. Operations. It's too easy to archive and not so much to recover. I'd be very annoyed as a regular user, because I miss the buttons pretty often.
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5. Sharing. It truncates words longer than screen width (as seemed) and drops any formatting - extra spaces, indents, paragraphs.

Personally, I'm not sure I'd use it, because I manage my time and information in-flow differently. I also use Evernote and Skitch, and the latter allows capturing from web pages and from files (and more). Good that Pocket has export feature, and single test worked for me - I got list of urls that I could store in my Evernote.

Overall, the app is very ambitious but the functions seem to be not quite mature. Since they push commercial subscription model, and not cheap, I'd certainly expect more. And carelessness around privacy and security is a major turndown.

[2/14/15, 11:49:16 AM] Amy Kroh: my fav = my mom. still uses aol.

[2/14/15, 11:49:27 AM] Weekend Testers Americas: Amy, awesome :D

[2/14/15, 11:49:52 AM] Weekend Testers Americas: and yes, very telling and relevant.

[2/14/15, 11:51:21 AM] Weekend Testers Americas: What I found the most frustrating was how little it captured and displayed up front as to what I was saving.

[2/14/15, 11:51:38 AM] Weekend Testers Americas: So many entries displayed with the main page's login text.

[2/14/15, 11:51:45 AM] Weekend Testers Americas: I had to click to see what exactly I saved.

[2/14/15, 11:51:54 AM] Weekend Testers Americas: That was annoying.

[2/14/15, 11:52:00 AM] Ben Simo: oh, i didn't try anything locked behind a login

[2/14/15, 11:52:16 AM] Carol Brands: So, did everyone else focus on bug finding, or focus on establishing a workflow, and the bugs just came?

[2/14/15, 11:52:17 AM] Amy Kroh: it forces you into tagging. and what is up with that variable sizing in the list display.

[2/14/15, 11:52:21 AM] Weekend Testers Americas: I mostly focused on stuff on authenticated sites.

[2/14/15, 11:53:04 AM] Weekend Testers Americas: Carol, I tried to establish an alternative workflow, outside of my typical norm... and yes, things just started to roll downhill from there :D

[2/14/15, 11:53:45 AM] Ben Simo: i did try saving from some android apps (eg, subscription based magazine apps) that offered share functionality. the ones i tried worked... but it appears

WTA-58: Putting Things in "Pocket"

the ones i tried also have a public-facing website with same content to which pocket linked on share or web view

[2/14/15, 11:54:07 AM] Weekend Testers Americas: What's really fun about these sessions especially is the fact that #bug hits come fast and furious. Just seeing that others are hitting weird stuff tends to spur people on, and then they too start to see weird issues.

[2/14/15, 11:54:16 AM] Weekend Testers Americas: Which is a great outcome from these sessions.

[2/14/15, 11:54:25 AM] Albert Gareev: If I were a tester on that project, I'd ask for a number of testability features:

1. Data management. The value of such and similar apps is not the app, but content that users create.
2. Having more than 1 Pocket account and option to switch quickly and easily.
3. Log to see what has been sent as Shared - regular users don't have it.

..and stopping for now :)

[2/14/15, 11:54:55 AM] Amy Kroh: @albert expand please

[2/14/15, 11:55:10 AM] Weekend Testers Americas: I'm guessing that colon means there's more to come ;).

[2/14/15, 11:55:48 AM] Weekend Testers Americas: For me, it was to see if it could help break the log-jam of my Twitter favorites list.

[2/14/15, 11:56:04 AM] Weekend Testers Americas: I kid you not, there are now more than a thousand Favorites there.

[2/14/15, 11:56:38 AM] Weekend Testers Americas: It's like Twitter Tsundoku. I was hoping this would be a more compelling cature and act system.

[2/14/15, 11:56:43 AM] Weekend Testers Americas: Alas, not in its present form :p.

[2/14/15, 11:56:59 AM] Ben Simo: #feature request: option to import links in favorited tweets

[2/14/15, 11:57:02 AM] Amy Kroh: that is not a product bug.

[2/14/15, 11:57:04 AM] Carol Brands: I have bookmarks folders within folder, a ton on my home PC and a ton on my Work PC, barely organized, it's unpossible to get anything useful out of

[2/14/15, 11:57:14 AM] Weekend Testers Americas: Weekend Testers Americas set topic to "WTA-58: CLOSING COMM"

[2/14/15, 11:57:26 AM] Weekend Testers Americas: Amy, correct, it is not a program bug, it's an expectation letdown.

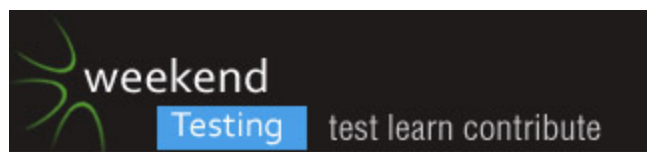
[2/14/15, 11:57:49 AM] Weekend Testers Americas: which very often are close siblings to bugs ;).

[2/14/15, 11:58:27 AM] Albert Gareev: Well, yet another great session!

[2/14/15, 11:58:30 AM] Weekend Testers Americas: Ben, I do like that idea :).

[2/14/15, 11:58:38 AM] Weekend Testers Americas: Weekend Testers Americas set topic to "WTA-58: CLOSING COMMENTS"

[2/14/15, 11:58:39 AM] Albert Gareev: Before MKL shuts it - next week it's WTA/WTT session. Saturday, same timeframe. Everyone's invited, and this time I plan something new, we haven't had this kind at WTA.



[2/14/15, 11:59:08 AM] Amy Kroh: i wouldn't have expected it to solve that problem. its just another 'favorites' or bookmarks list.

[2/14/15, 12:00:28 PM] Ben Simo: i see this as more than just another favorites list, but rather a reading list

[2/14/15, 12:00:34 PM] Weekend Testers Americas: Amy, true, I wasn't expecting it to "solve" that problem, but I was curious to see if the flow would be compelling or focus my thoughts differently. Again, it's an exploration of expectations, and that can make for a really good heuristic :).

[2/14/15, 12:00:53 PM] Weekend Testers Americas: and with that...

[2/14/15, 12:01:02 PM] Weekend Testers Americas: Weekend Testers Americas set topic to "WTA-58: END"

[2/14/15, 12:01:09 PM] Carol Brands: @Ben I think with the tagging feature it could be more, you could use it to make an online reference library

[2/14/15, 12:01:13 PM] Weekend Testers Americas: I want to say thank youth very one for coming out this week.

[2/14/15, 12:01:26 PM] Weekend Testers Americas: I fully acknowledge that today is St. Valentine's Day.

[2/14/15, 12:01:34 PM] rafael: Thank you, great session

[2/14/15, 12:01:41 PM] Weekend Testers Americas: And some may be sacrificing time with others to be here.

[2/14/15, 12:02:11 PM] Weekend Testers Americas: So thanks for spending two hours with us today, and we look forward to seeing you in future sessions.

[2/14/15, 12:02:16 PM] Amy Kroh: thanks all for a lively session, and michael for hosting. it helps to refresh your pov every once in a while.