

“WTANZ 19 - INTRODUCTIONS”

[3/28/14 11:01:46 PM] Weekend Testers ANZ: Hi everyone

[3/28/14 11:01:52 PM] Weekend Testers ANZ: Welcome to Weekend Testing ANZ session 19.

[3/28/14 11:01:58 PM] Weekend Testers ANZ: Its great to see you all here! Thank you for joining us!

[3/28/14 11:02:05 PM] Weekend Testers ANZ: Some new testers, some very experienced weekend testers too, great mix!

[3/28/14 11:02:13 PM] Weekend Testers ANZ: First things first: lets introduce ourselves. Just a brief intro such as: name, how long you've been testing, if its your first time here and what you expect to get out of the session today. If you have a twitter handle, blog, etc you can mention that too.

[3/28/14 11:02:57 PM] Weekend Testers ANZ: I am Alessandra Moreira, a tester from Sydney Australia - currently living in Miami Beach. I have 14 years testing experience. I am passionate about testing and love to help others to find their passion for testing too. I am @testchick on twitter, blog at www.roadlesstested.com and I'm available on Skype for mentoring sessions on my private Skype account: testchick. Hope we can all have fun today :)

[3/28/14 11:03:26 PM] Karthikeyan Palaniswamy: Karthikeyan Palaniswamy, 8 months, First time in ANZ, To learn charters and practice them here, @nenakarthikeyan and vaagai.postach.io

[3/28/14 11:04:01 PM] saaketh.g: Hi i am Saaketh,i have just 5 months experience in testing. you can reach on twitter @gsaaketh

[3/28/14 11:04:48 PM] Olga: Hi, I am Olga, tested for couple of years in the past and now returning to the industry. Hoping to learn more about exploratory testing as I don't much about this technique.

[3/28/14 11:05:00 PM] Karthikeyan Palaniswamy: Important thing, I have great passion for learning testing.

[3/28/14 11:05:05 PM] JeanAnn Harrison: Hey, I'm Jean Ann Harrison, been a tester formally for 15yrs or I am starting to lose count. I have been an informal tester for 27yrs! I have been a mobile tester for 8yrs. I am passionate about testing and I love joining or facilitating these sessions. I always learn so much.

[3/28/14 11:05:27 PM] Bibhu Parida: This is Bibhu Parida. 7 years, First time to WT ANZ, want to learn new aspects of exploratory charters

[3/28/14 11:05:44 PM] JeanAnn Harrison: Oh yeah, my Twitter is: @JA_Harrison I try to help when I can.

[3/28/14 11:06:06 PM] Weekend Testers ANZ: Thanks everyone! Glad to have you here :)

[3/28/14 11:06:18 PM] Weekend Testers ANZ: This is the agenda for today's session:

2:00 - 2:10 PM ADST - Introductions

2:10 - 2:15 PM ADST - Mission and Charter(s)

2:15 - 3:00 PM ADST - Open Testing

3:00 - 3:55 PM ADST - Open Season/Debrief

3:55 - 4:00 PM ADST - Closing Comments

[3/28/14 11:06:44 PM] Weekend Testers ANZ: I think we lost Justin, so everyone's introduced

“WTANZ 19 - MISSION AND CHARTER(S)”

[3/28/14 11:07:26 PM] Nachi: Hi ... Its Nachi here ... passion for discovery and testing 3 years now

[3/28/14 11:07:46 PM] Weekend Testers ANZ: So the main mission for today's session is to practice writing test charters, and if we are lucky we'll be able to cover confirmation bias too

[3/28/14 11:08:06 PM] Weekend Testers ANZ: The plan is to create test charters and during the debrief/open season we'll discuss them and analyze the influence of confirmation bias.

[3/28/14 11:08:25 PM] Weekend Testers ANZ: Before we start, is everyone aware of the terms we will cover? I know there's a lot of jargon in the paragraphs above. Is anyone not familiar with test charters or confirmation bias?

[3/28/14 11:08:42 PM] Olga: Me :)

[3/28/14 11:08:52 PM] Karthikeyan Palaniswamy: Confirmation bias?

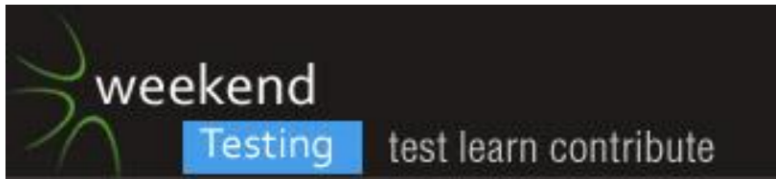
[3/28/14 11:09:00 PM] Weekend Testers ANZ: @Olga - are you familiar?

[3/28/14 11:09:07 PM] saaketh.g: Ya i am not familiar with both terms.

[3/28/14 11:09:09 PM] JeanAnn Harrison: Not confirmation bias. I would love to have this defined please.

[3/28/14 11:09:15 PM] Weekend Testers ANZ: Confirmation Bias: is the tendency of people to favor information that confirms their beliefs

[3/28/14 11:09:22 PM] Olga: No, I am not familiar with either



[3/28/14 11:09:34 PM] Nachi: Me too not familiar

[3/28/14 11:09:59 PM] Bibhu Parida: I have used exploratory charters at my workplace. Excited to know abt Confirmation Bias

[3/28/14 11:10:01 PM] Weekend Testers ANZ: Exploratory Testing charters define the area we're testing and the kind of vulnerabilities we're looking for - it is kind of a test case, but a little more flexible

[3/28/14 11:10:09 PM] JeanAnn Harrison: Never heard that term before. Good to know.

[3/28/14 11:10:20 PM] Karthikeyan Palaniswamy: Can you please give me an example on confirmation bias?

[3/28/14 11:10:51 PM] Olga: Please example of a charter too

[3/28/14 11:11:24 PM] Weekend Testers ANZ: Sure. Charters are an important part of exploration and how we set them can have an impact in the testing we do.

[3/28/14 11:11:44 PM] Weekend Testers ANZ: this is one way to write charters (they are flexible):

[3/28/14 11:11:51 PM] Weekend Testers ANZ: Explore [target] with [resources] to discover [information]

[3/28/14 11:11:57 PM] Weekend Testers ANZ: Example: Explore editing profiles with invalid usernames to discover if there are any instances where username constraints are not enforced.

[3/28/14 11:12:09 PM] Weekend Testers ANZ: Target: Where are you exploring? It could be a feature, a requirement, a module.

[3/28/14 11:12:15 PM] Weekend Testers ANZ: Resources: What resources will you bring with you? Resources can be anything: a tool, data set, technique, configuration, or perhaps an inter- dependent feature.

[3/28/14 11:12:22 PM] Weekend Testers ANZ: Information: What kind of information are you hoping to find? Are you characterizing the security, performance, reliability, capability, usability, or some other aspect of the system? Are you looking for consistency of design or violations of a standard?

[3/28/14 11:12:49 PM] Weekend Testers ANZ: (this is an example from Elisabeth Hendrickson's book Explore It!)

[3/28/14 11:12:58 PM] Weekend Testers ANZ: A good charter offers direction without over-specifying test actions. A good charter is a prompt: it suggests sources of inspiration without dictating precise actions or outcomes.

On the flip side, charters that are too broad run the risk of not providing enough focus.

[3/28/14 11:13:22 PM] Weekend Testers ANZ: does that make sense?

[3/28/14 11:13:45 PM] JeanAnn Harrison: It does to me. But I have done them before.

[3/28/14 11:14:12 PM] saaketh.g: Yes i got a clear picture about Charters.

[3/28/14 11:14:12 PM] Karthikeyan Palaniswamy: Yes It does

[3/28/14 11:14:12 PM] Weekend Testers ANZ: cool, we can move on to practicing them. it is easier when we can do it.

WTANZ 19 - OPEN TESTING"

[3/28/14 11:14:41 PM] Weekend Testers ANZ: We will break up into two groups. And because I'm really creative the groups will be Team A and Team B :)

[3/28/14 11:15:21 PM] Weekend Testers ANZ: Team A: Bidhu, JeanAnn, Karthikeyan

[3/28/14 11:15:28 PM] Weekend Testers ANZ: your mission briefing is here <https://docs.google.com/document/d/1gWWX6BGmFGcW4iPB5kJwknzbOq8J72QvAw0r1JX1LM/edit>

[3/28/14 11:15:38 PM] Karthikeyan Palaniswamy: Good.

[3/28/14 11:15:38 PM] Weekend Testers ANZ: Weekend Testers ANZ added Teri Charles to this conversation

[3/28/14 11:15:44 PM] Weekend Testers ANZ: Hi Teri

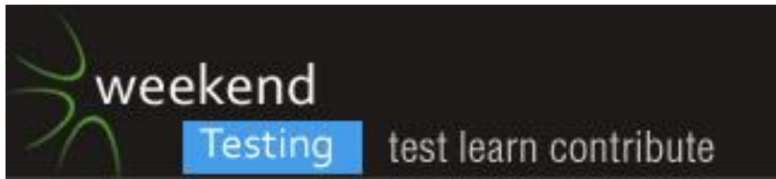
[3/28/14 11:15:59 PM] Teri Charles: hi there

[3/28/14 11:16:04 PM] Weekend Testers ANZ: We just finished going through the mission, gimme a second and I'll brief you

[3/28/14 11:16:11 PM] Weekend Testers ANZ: Team B: Olga, Saaketh, Nachi, Santosh

[3/28/14 11:16:19 PM] saaketh.g: Good

[3/28/14 11:16:19 PM] Weekend Testers ANZ: https://docs.google.com/document/d/1vDO_491VFabuRKikRIRt7XlIdx15eXzDwGM7H6W2U61M/edit?usp=sharing

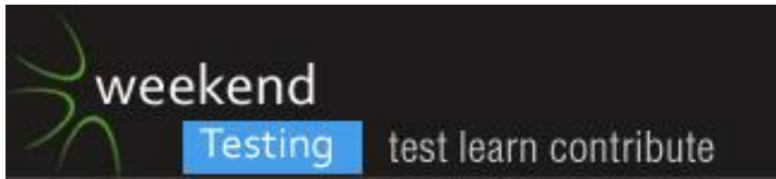


[3/28/14 11:16:29 PM] Olga: Thanks
[3/28/14 11:18:32 PM] JeanAnn Harrison: Do we discuss here or you just want us to put input on the team assignment?
[3/29/14 12:00:52 AM] Weekend Testers ANZ: Weekend Testers ANZ added Anne-Marie Charrett to this conversation
[3/29/14 12:02:00 AM] Anne-Marie Charrett: hey
[3/29/14 12:02:21 AM] JeanAnn Harrison: Hey yourself Anne-Marie
[3/29/14 12:06:59 AM] Weekend Testers ANZ: Weekend Testers ANZ added Jyothi Rangaiah to this conversation
[3/29/14 12:07:50 AM] Justin Bloesch: Sorry I've missed most of the session. Hardware issues. Though I'd introduce myself. Although I work as a sonographer/radiographer at the local hospital in Townsville I am wanting to make better use of my computer degree in systems development. I look forward to hopefully joining the next session.
[3/29/14 12:08:44 AM] Justin Bloesch: Call started
[3/29/14 12:09:20 AM] Justin Bloesch: Call ended 32 seconds
[3/29/14 12:09:33 AM] Teri Charles: hi Anne-Marie!
[3/29/14 12:09:36 AM] JeanAnn Harrison: What was that?
[3/29/14 12:09:45 AM] Weekend Testers ANZ: I don't know...
[3/29/14 12:09:48 AM] Weekend Testers ANZ: weird...
[3/29/14 12:09:49 AM] Anne-Marie Charrett: hi Teri
[3/29/14 12:10:07 AM] Weekend Testers ANZ: Anyway - is everyone back to this main chat window? (y)
[3/29/14 12:10:10 AM] Karthikeyan Palaniswamy: It seems someone from the group called
[3/29/14 12:10:12 AM] Bibhu Parida: Yes
[3/29/14 12:10:17 AM] Teri Charles: yes
[3/29/14 12:10:21 AM] Anne-Marie Charrett: hi JeanAnn
[3/29/14 12:10:23 AM] Teri Charles: (y)
[3/29/14 12:10:24 AM] Santosh Mohan: yes
[3/29/14 12:10:34 AM] Anne-Marie Charrett: (y)
[3/29/14 12:10:42 AM] saaketh.g: Yes
[3/29/14 12:10:50 AM] JeanAnn Harrison: I'm trying to write the charters into our google doc but too much is going on
[3/29/14 12:10:53 AM] Olga: lol. i thought their was meant to be a call))))
[3/29/14 12:10:58 AM] Olga: there *
[3/29/14 12:10:58 AM] Weekend Testers ANZ: no problems JeanAnn
[3/29/14 12:11:12 AM] Teri Charles: type faster, JeanAnn!
[3/29/14 12:11:13 AM] Teri Charles: :-)

WTANZ 19 - OPEN TESTING – TEAM A

(this conversation took place on a separate chat)

[3/28/14 11:18:49 PM] Weekend Testers ANZ: Weekend Testers ANZ added Bibhu Parida, Teri Charles, Karthikeyan Palaniswamy to this conversation
[3/28/14 11:18:54 PM] Weekend Testers ANZ: Weekend Testers ANZ set topic to "Team A"
[3/28/14 11:19:02 PM] Weekend Testers ANZ: Team A can discuss here
[3/28/14 11:19:04 PM] Karthikeyan Palaniswamy: Hello All,
[3/28/14 11:19:11 PM] Weekend Testers ANZ: For the duration of open testing
[3/28/14 11:19:21 PM] Karthikeyan Palaniswamy: Okay.
[3/28/14 11:19:22 PM] Bibhu Parida: Hi All
[3/28/14 11:19:36 PM] JeanAnn Harrison: okay. Thanks. Hi my teammates. :)
[3/28/14 11:20:34 PM] Karthikeyan Palaniswamy: How can we start this?
[3/28/14 11:20:39 PM] JeanAnn Harrison: So perhaps we should start creating our charters. I would like to offer to focus on User Experience
[3/28/14 11:20:42 PM] Karthikeyan Palaniswamy: Can we spend sometime learning the application



[3/28/14 11:21:21 PM] JeanAnn Harrison: But we should also define what User Experience means? SO the first thing I would consider would be overall look and feel of the website including colors, fonts.

[3/28/14 11:21:30 PM] Teri Charles: hi everyone. i've not done charter's in a while, so this will be good for me

[3/28/14 11:21:41 PM] Weekend Testers ANZ: tip - if you'd prefer you can write your charters in the google doc. Just an option.

[3/28/14 11:21:49 PM] JeanAnn Harrison: Glad you're here Teri.

[3/28/14 11:21:55 PM] Teri Charles: hi JeanAnn!

[3/28/14 11:21:57 PM] Weekend Testers ANZ: BTW we will be going back to the main chat in 40 minutes for debrief

[3/28/14 11:22:19 PM] Teri Charles: i like the idea of user experiencee

[3/28/14 11:22:19 PM] Karthikeyan Palaniswamy: We will be testing just the Adjustable Spinner application

[3/28/14 11:22:21 PM] Karthikeyan Palaniswamy: right?

[3/28/14 11:22:40 PM] Bibhu Parida: We don't have clear requirements. So the charters will be based on the way we play with the syste,

[3/28/14 11:23:09 PM] JeanAnn Harrison: Yes KP (sorry I can't spell your name quickly. Hope you don't mind I use your initials.

[3/28/14 11:23:27 PM] Karthikeyan Palaniswamy: I do not mind. I prefer KP.

[3/28/14 11:23:38 PM] JeanAnn Harrison: Yes Bibhu.

[3/28/14 11:23:47 PM] Teri Charles: hi KP and Bibhu

[3/28/14 11:23:54 PM] Bibhu Parida: Hi Teri

[3/28/14 11:24:18 PM] Karthikeyan Palaniswamy: Hello Ms. Teir. Hope you remember me from America session.

[3/28/14 11:24:25 PM] JeanAnn Harrison: So what other thoughts do you have about User Experience or UX? Another thought would be trainable, is the web app easy to learn?

[3/28/14 11:24:28 PM] Teri Charles: i do, kp!

[3/28/14 11:24:35 PM] Karthikeyan Palaniswamy: Good.

[3/28/14 11:24:59 PM] Teri Charles: that is a good one, JeanAnn

[3/28/14 11:25:14 PM] Karthikeyan Palaniswamy: How would you say is it easy to learn?

[3/28/14 11:25:36 PM] Karthikeyan Palaniswamy: I set number of spins to 1000 and click spin button

[3/28/14 11:25:41 PM] JeanAnn Harrison: What helps with UX is to come up with test ideas on how we would use the application.

[3/28/14 11:25:44 PM] Karthikeyan Palaniswamy: I expect the arrow to spin 1000

[3/28/14 11:25:58 PM] Karthikeyan Palaniswamy: but it spins once and shows like it spinned 1000 times

[3/28/14 11:26:34 PM] JeanAnn Harrison: And see what you're thinking about KP is not only UX but also limitations which is great!

[3/28/14 11:26:51 PM] Bibhu Parida: @Karthik, I expect the pointer should be at itys original position after one spin, but it varies

[3/28/14 11:27:42 PM] Karthikeyan Palaniswamy: Inability to change the color of the circle

[3/28/14 11:27:51 PM] Karthikeyan Palaniswamy: Does it come under UX?

[3/28/14 11:28:08 PM] JeanAnn Harrison: Not only that but functionally it is unclear how to use. If you click on the graphic, you get a greyed out screen with a tiny object in the top left corner.

[3/28/14 11:28:41 PM] Karthikeyan Palaniswamy: Exactly

[3/28/14 11:29:09 PM] Karthikeyan Palaniswamy: Click on the circle lets user to change the color of the circle

[3/28/14 11:29:23 PM] Karthikeyan Palaniswamy: but not really user friendly

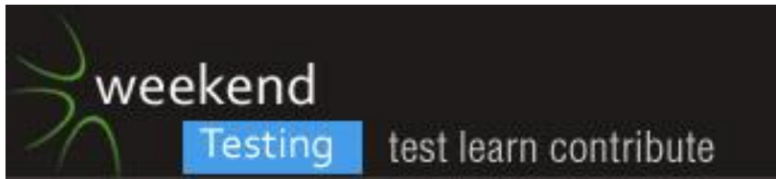
[3/28/14 11:29:46 PM] Karthikeyan Palaniswamy: Inconsistent with terms

[3/28/14 11:30:34 PM] Karthikeyan Palaniswamy: If your try to lower the number of sector below 1 it shows the message "The spinner mush have at least one section"

[3/28/14 11:31:01 PM] JeanAnn Harrison: So this is all under the UX and what we would want to think about as testing. So in putting together the charter, we would want to include, overall site impression of font, colors, size, filling out the screen. Second, we want to ask the question is this app understandable to learn how to use...this can be defined by how fast you navigate to use the functionality.

[3/28/14 11:31:14 PM] Teri Charles: sorry, i came in late to this. i'll be back while i go take a look at the application. be right back...

[3/28/14 11:31:40 PM] JeanAnn Harrison: Yes, play with it.



[3/28/14 11:32:27 PM] Bibhu Parida: Probability table is not getting updated appropriately with the color change

[3/28/14 11:33:17 PM] JeanAnn Harrison: Remember we're not creating test cases. We're trying to create a path of what tests we want to do, right?

[3/28/14 11:33:32 PM] Karthikeyan Palaniswamy: Yes

[3/28/14 11:34:12 PM] Bibhu Parida: s

[3/28/14 11:34:21 PM] Karthikeyan Palaniswamy: Exploring application with no knowledge to discover understandability of the application.

[3/28/14 11:34:57 PM] JeanAnn Harrison: Another thought would be how fast does the application respond to the tester implementing a function. So performance of changing functions would be important.

[3/28/14 11:35:25 PM] JeanAnn Harrison: I like that KP a lot!

[3/28/14 11:35:36 PM] Karthikeyan Palaniswamy: Thanks!

[3/28/14 11:35:58 PM] Teri Charles: i like that too, KP

[3/28/14 11:36:32 PM] Teri Charles: i just very quickly took a look at the application and my first reaction as a user was frustration :-)

[3/28/14 11:36:33 PM] Karthikeyan Palaniswamy: Thanks @Teri

[3/28/14 11:37:00 PM] Bibhu Parida: @What do u think abt the functionality of New Experiment? Does it bring back the session from where it started?

[3/28/14 11:37:17 PM] Karthikeyan Palaniswamy: Does addressing confirmability come under UX?

[3/28/14 11:37:45 PM] Teri Charles: good question, KP

[3/28/14 11:37:52 PM] Teri Charles: what do you think?

[3/28/14 11:38:30 PM] JeanAnn Harrison: Bibhu I'm not sure what you mean. I'm thinking about it, but not sure. Are you saying that you want data back from using the New Experiment functionality/

[3/28/14 11:38:30 PM] Karthikeyan Palaniswamy: Exploring New Experiment with existing Experiment results to discover that does the application addressing confirmability?

[3/28/14 11:38:38 PM] Weekend Testers ANZ: hey guys, just to clarify - you don't NEED to write charters in advance of your testing. In real life when doing exploratory testing the two things can happen concurrently. My charter document was a bit confusing

[3/28/14 11:39:18 PM] Karthikeyan Palaniswamy: Do not we need charters before testing?

[3/28/14 11:39:28 PM] Weekend Testers ANZ: not at all

[3/28/14 11:39:32 PM] Karthikeyan Palaniswamy: Good.

[3/28/14 11:39:32 PM] JeanAnn Harrison: Ale, I thought you wanted us to write the charter

[3/28/14 11:40:07 PM] Weekend Testers ANZ: @JeanAnn - yes that is correct, just to write charters.

[3/28/14 11:40:55 PM] JeanAnn Harrison: So now I'm confused, you're saying in real life it would be done ahead of time. When I've done them, I've created a path of sorts, then from there break down my tests.

[3/28/14 11:41:16 PM] JeanAnn Harrison: sorry, I confused myself...

[3/28/14 11:41:29 PM] Teri Charles: yes, i'm a bit confused now as well :-)

[3/28/14 11:41:32 PM] JeanAnn Harrison: what I mean is you do the tests and the chargers at the same time.

[3/28/14 11:42:01 PM] JeanAnn Harrison: If so, then what is the exercise tonight we're doing?

[3/28/14 11:42:11 PM] Weekend Testers ANZ: On 3/28/14, at 11:41 PM, JeanAnn Harrison wrote:
> what I mean is you do the tests and the chargers at the same time.

that is correct JeanAnn - but my charter was confusing saying: write test charters that will be used at a later date to test the website.

[3/28/14 11:42:16 PM] JeanAnn Harrison: sorry, tonight/today. :)

[3/28/14 11:42:32 PM] Teri Charles: so for tonight, we mostly just doing charters, right?

[3/28/14 11:42:37 PM] Weekend Testers ANZ: For this session we are focusing on charters.

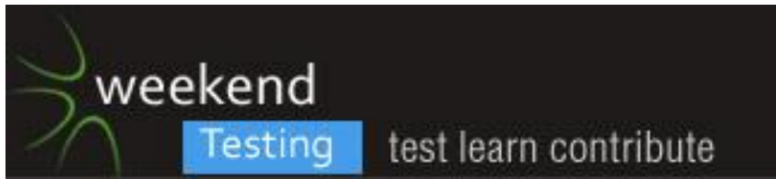
[3/28/14 11:42:42 PM] Karthikeyan Palaniswamy: Okay.

[3/28/14 11:42:47 PM] JeanAnn Harrison: okay I did have it right then.

[3/28/14 11:43:39 PM] Bibhu Parida: May be we can come up with charters , but they will be on our own way of understanding the application and its usage

[3/28/14 11:43:56 PM] Teri Charles: so, am i correct that for a charter you want a small bite. not a big general piece of what you want to test. is that right?

[3/28/14 11:44:09 PM] Teri Charles: you don't want it so big



[3/28/14 11:44:22 PM] Teri Charles: focussed

[3/28/14 11:44:27 PM] Bibhu Parida: Yes u r right Teri

[3/28/14 11:44:28 PM] JeanAnn Harrison: That is what I understood Teri. What I was thinking is first impression testing - UX

[3/28/14 11:44:29 PM] Weekend Testers ANZ: That is right Teri

[3/28/14 11:44:41 PM] Teri Charles: so let's say we're going to focus on UX

[3/28/14 11:44:43 PM] Weekend Testers ANZ: A good charter offers direction without over-specifying test actions. A good charter is a prompt: it suggests sources of inspiration without dictating precise actions or outcomes.

On the flip side, charters that are too broad run the risk of not providing enough focus.

[3/28/14 11:44:55 PM] JeanAnn Harrison: So things like font, size, filling out the screen would be the first thing to test.

[3/28/14 11:45:04 PM] Weekend Testers ANZ: Here is an example of a charter from James Bach: Determine the decision analysis algorithm by experimentation and reproduce it in Excel. Then, use that spreadsheet to test the application with complex decision scenarios.

[3/28/14 11:45:17 PM] Karthikeyan Palaniswamy: @JeanAnn how would you test them?

[3/28/14 11:45:30 PM] Karthikeyan Palaniswamy: Font and Size?

[3/28/14 11:45:39 PM] Teri Charles: JeanAnn, would a charter be just font, and then one for size, and then another charter for filling out the screen?

[3/28/14 11:46:25 PM] JeanAnn Harrison: It's a judgement call, can I read the font. Is it clear? Is the size of the font something anyone can read rather than someone with really good eyes reading small print? Color and arrangement of wording pleasing to the eye?

[3/28/14 11:46:35 PM] Teri Charles: i see UX as the big piece, but then things like font as a smaller bite, but then again, there may be even smaller bites for font

[3/28/14 11:47:09 PM] JeanAnn Harrison: No, I would say my charter would be "first impression" and list out keywords: "font style", "Font size", appearance. etc.

[3/28/14 11:47:31 PM] Karthikeyan Palaniswamy: @Teri Good Categorization

[3/28/14 11:47:46 PM] Teri Charles: that's where i get a bit confused about charters. should the charter be font, or should one charter be can i read the font, then another be is the font clear, etc

[3/28/14 11:47:53 PM] JeanAnn Harrison: Yes, UX is the big umbrella and many things have to be covered. The first impression charter would be 1 small piece.

[3/28/14 11:48:02 PM] JeanAnn Harrison: or a bullet point on an outline.

[3/28/14 11:48:11 PM] Teri Charles: so let's give it a try

[3/28/14 11:48:22 PM] Teri Charles: should we just start with something and build on it?

[3/28/14 11:48:30 PM] Teri Charles: Explore [target] with [resources] to discover [information]

[3/28/14 11:48:45 PM] JeanAnn Harrison: Explore: First Impression

[3/28/14 11:49:16 PM] JeanAnn Harrison: with font style, font size, color pleasing, arrangement of functions on page

[3/28/14 11:49:38 PM] JeanAnn Harrison: to discover if page would not be pleasing to any reader

[3/28/14 11:49:46 PM] Karthikeyan Palaniswamy: I think font style will be one charter, font size wil another

[3/28/14 11:49:56 PM] Teri Charles: that's nice, JeanAnn

[3/28/14 11:50:16 PM] Teri Charles: is pleasing testable? or does that matter for a charter?

[3/28/14 11:50:31 PM] JeanAnn Harrison: We would have to definie "pleasing"

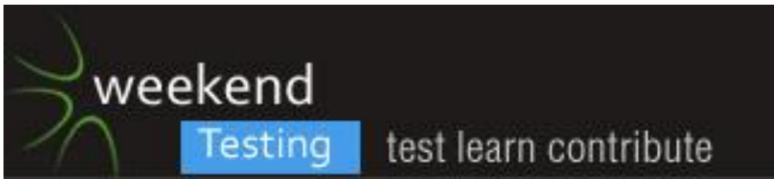
[3/28/14 11:50:52 PM] Teri Charles: in the eye of the beholder! :-)

[3/28/14 11:50:56 PM] Bibhu Parida: As per UX guidelines user willsurely like the uniformity through out the application.

[3/28/14 11:50:59 PM] JeanAnn Harrison: Does the color make the reader squint for example

[3/28/14 11:51:31 PM] JeanAnn Harrison: Yes Bibhu! Great definition

[3/28/14 11:51:41 PM] Karthikeyan Palaniswamy: Can we discover the same information with different resource in charters?



[3/28/14 11:52:07 PM] Teri Charles: where would something like "does the color make the reader squint" go? in the charter, or would that them be part of what the tester records during exploratory testing?

[3/28/14 11:52:10 PM] JeanAnn Harrison: another great question BP? Have any thoughts on it?

[3/28/14 11:52:43 PM] JeanAnn Harrison: I would put the squinting comment within the testing results.

[3/28/14 11:52:59 PM] Teri Charles: that's what i was thinking as well, JeanAnn

[3/28/14 11:53:45 PM] JeanAnn Harrison: So to me, that is one charter I would use as "First Impression". Then the enxt one might be specific functionality.

[3/28/14 11:54:05 PM] JeanAnn Harrison: That specific functionality is the New Experiment section.

[3/28/14 11:54:57 PM] Karthikeyan Palaniswamy: Okay.

[3/28/14 11:55:13 PM] Bibhu Parida: @Karthik. Really an open end question. will get back.

[3/28/14 11:55:35 PM] JeanAnn Harrison: What about this charter:

[3/28/14 11:56:21 PM] JeanAnn Harrison: Explore data changes affect functionalti in the Ne Experiement section.

[3/28/14 11:56:34 PM] Bibhu Parida: One charter in terms of functionality of " Show Results Frame"

[3/28/14 11:56:51 PM] JeanAnn Harrison: to discover if data affects the application displays

[3/28/14 11:57:08 PM] JeanAnn Harrison: Exactly Bibhu!

[3/28/14 11:57:24 PM] Karthikeyan Palaniswamy: Good one JeanAnn

[3/28/14 11:57:32 PM] Bibhu Parida: Test Experimental Graph based on the updated sectors

[3/28/14 11:58:06 PM] Teri Charles: how about a charter for ease of understanding how to use

[3/28/14 11:58:19 PM] Karthikeyan Palaniswamy: Explore update with new experiment result to discover the application updates the Probability table

[3/28/14 11:58:59 PM] JeanAnn Harrison: Okay Teri, your turn to give us the charter on what you just proposed. :)

[3/28/14 11:59:00 PM] Karthikeyan Palaniswamy: How do we state if a charter is based on another charter?

[3/28/14 11:59:09 PM] Teri Charles: i'm thinking!

[3/28/14 11:59:10 PM] Teri Charles: :-)

[3/28/14 11:59:24 PM] Teri Charles: what do you mean, KP?

[3/28/14 11:59:43 PM] JeanAnn Harrison: Uze the other charter as your resource line

[3/28/14 11:59:56 PM] Karthikeyan Palaniswamy: Great Thanks JeanAnn

[3/28/14 11:59:58 PM] Teri Charles: ahh...good one, JeanAnn

[3/29/14 12:00:00 AM] Weekend Testers ANZ: hey guys, how is it going? Do yo want to get your charters in the google docs

[3/29/14 12:00:14 AM] Weekend Testers ANZ: only a few more minutes before debrief

[3/29/14 12:00:22 AM] JeanAnn Harrison: Ale my answer is no. :)

[3/29/14 12:00:23 AM] Bibhu Parida: Explore the pointer position for the newly added sectors

[3/29/14 12:00:27 AM] JeanAnn Harrison: But we can

[3/29/14 12:00:44 AM] Bibhu Parida: Agree Ann

[3/29/14 12:00:44 AM] JeanAnn Harrison: Explore limitations

[3/29/14 12:00:51 AM] JeanAnn Harrison: with using the text fields

[3/29/14 12:01:07 AM] JeanAnn Harrison: to discover any lmitations and avoid problems with data entry.

[3/29/14 12:01:33 AM] Karthikeyan Palaniswamy: Exploring color percentage with values to discover how it affects the circle and result

[3/29/14 12:01:50 AM] JeanAnn Harrison: I like it KP

[3/29/14 12:02:17 AM] Weekend Testers ANZ: no problems, but I'll ask you guys to post one charter at a time for discussion

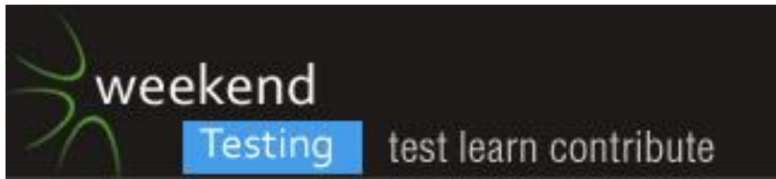
[3/29/14 12:02:20 AM] Karthikeyan Palaniswamy: Exploring text fields with invalid data to discover the application finability

[3/29/14 12:02:24 AM] Weekend Testers ANZ: once we go back

[3/29/14 12:02:32 AM] Teri Charles: Explore New Experiment with timed sessions to discover ease of use

[3/29/14 12:03:06 AM] JeanAnn Harrison: So Teri what do you mean by "ease of use" by timing the sessions?

[3/29/14 12:03:15 AM] Karthikeyan Palaniswamy: @Teri what is timed session ?

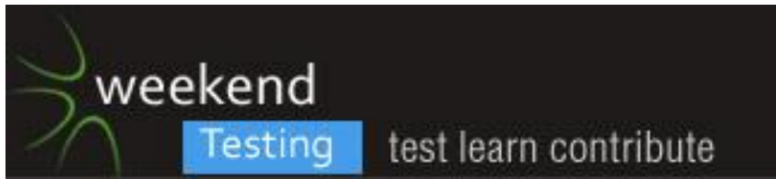


[3/29/14 12:03:39 AM] Teri Charles: my brain is fried. i'll have to work on it. let's not use that one! :-)
[3/29/14 12:03:45 AM] JeanAnn Harrison: Did you mean to you're testing if the timing takes too long?
[3/29/14 12:04:10 AM] Karthikeyan Palaniswamy: @TeriAnn how do you define this "to check if error messages are meaningful?"
[3/29/14 12:04:20 AM] Teri Charles: sometimes i like to run a quick test on a new product to see how quickly a user would know how to use it.
[3/29/14 12:04:26 AM] JeanAnn Harrison: KP, I'm Jean Ann or you can use "jah" for me to make it easier. Teri is Teri. :)
[3/29/14 12:04:27 AM] Bibhu Parida: Explore the information based upon the number of spins and on the pointer position on the color
[3/29/14 12:04:36 AM] Teri Charles: is it easy to know how to use it pretty quickly
[3/29/14 12:04:47 AM] Karthikeyan Palaniswamy: Sorry. It was typo
[3/29/14 12:04:50 AM] JeanAnn Harrison: Awesome Teri, Great test.
[3/29/14 12:04:56 AM] Teri Charles: so i'll time how long it takes before i say "ah ha"
[3/29/14 12:04:56 AM] Karthikeyan Palaniswamy: Sincere apologies.
[3/29/14 12:05:24 AM] JeanAnn Harrison: KP, no worries.
[3/29/14 12:05:35 AM] Karthikeyan Palaniswamy: @Teri how do you measure the result of such a test?
[3/29/14 12:05:53 AM] Weekend Testers ANZ: Hi guys how are we feeling? Ready for a debrief in a couple of minutes?
[3/29/14 12:05:59 AM] Karthikeyan Palaniswamy: Yes
[3/29/14 12:06:21 AM] JeanAnn Harrison: I'm going to start to go back and copy the ones we've got so far and then put in the Google Doc. You all keep going.
[3/29/14 12:06:22 AM] Teri Charles: KP, it's more of a fun exploratory test i'll run for UX. if it doesn't seem obvious pretty quickly, that tells me a lot
[3/29/14 12:06:32 AM] Teri Charles: thanks, JeanAnn
[3/29/14 12:06:43 AM] Karthikeyan Palaniswamy: Great!
[3/29/14 12:07:21 AM] Teri Charles: KP, that way i can go back to the team and say something like, "i've been playing around on this thing for 10 minutes, and i don't get it!"
[3/29/14 12:07:26 AM] Teri Charles: that will say a lot to us
[3/29/14 12:07:38 AM] Teri Charles: but if within a minute i get it, that says a lot too
[3/29/14 12:07:55 AM] Karthikeyan Palaniswamy: Explore percentage adjuster with mouse to discover the percentage is adjustable with mouse
[3/29/14 12:08:01 AM] Weekend Testers ANZ: Alright guys - shall we start debrief?
[3/29/14 12:08:02 AM] Teri Charles: especially for something like an app. if people don't get it right away, they'll move on
[3/29/14 12:08:24 AM] Karthikeyan Palaniswamy: True @Teri
[3/29/14 12:08:28 AM] Teri Charles: i think we're about ready. jeanann is putting ours out there for us
[3/29/14 12:08:46 AM] Karthikeyan Palaniswamy: Many thanks for doing that @JeanAnn
[3/29/14 12:09:33 AM] Weekend Testers ANZ: back to the main chat window :)
[3/29/14 12:11:27 AM] Bibhu Parida: Explore the Probability table updation for the least and the Max no of spins.

WTANZ 19 - OPEN TESTING – TEAM B

(this conversation took place on a separate chat window)

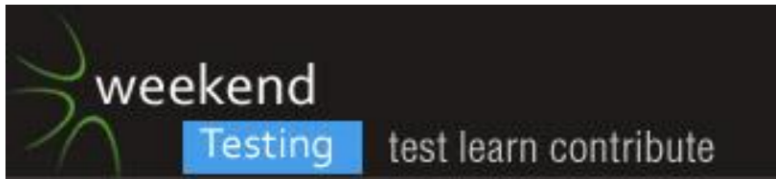
[3/28/14 11:16:55 PM] Weekend Testers ANZ: Weekend Testers ANZ added Olga to this conversation
[3/28/14 11:17:00 PM] Weekend Testers ANZ: Weekend Testers ANZ set topic to "Team B"
[3/28/14 11:17:14 PM] Weekend Testers ANZ: Weekend Testers ANZ added saaketh.g, Santosh Mohan to this conversation
[3/28/14 11:17:29 PM] Weekend Testers ANZ: Hi guys you can discuss here for the next 40 minutes
[3/28/14 11:17:34 PM] Weekend Testers ANZ: as you create charters
[3/28/14 11:17:46 PM] Olga: (y)
[3/28/14 11:17:53 PM] saaketh.g: (y)
[3/28/14 11:20:24 PM] Weekend Testers ANZ: Is the mission clear?



[3/28/14 11:20:29 PM] Weekend Testers ANZ: do you have any questions?
[3/28/14 11:26:15 PM] Santosh Mohan: Hi Guys
[3/28/14 11:26:19 PM] saaketh.g: Hi
[3/28/14 11:26:20 PM] Santosh Mohan: sorry I am joined late..
[3/28/14 11:26:29 PM] saaketh.g: its ok
[3/28/14 11:27:10 PM] Weekend Testers ANZ: do you guys need some guidance?
[3/28/14 11:28:09 PM] saaketh.g: Yes
[3/28/14 11:29:39 PM] Weekend Testers ANZ: how can I help
[3/28/14 11:30:50 PM] saaketh.g: I just started exploring the link you provided. Could you please let me know what should i have to place in charter in brief.
[3/28/14 11:30:55 PM] saaketh.g: I am new to it.
[3/28/14 11:32:52 PM] Weekend Testers ANZ: this is an example of a charter: Explore editing profiles with invalid usernames to discover if there are any instances where username constraints are not enforced.
[3/28/14 11:33:04 PM] Weekend Testers ANZ: what is a charter you could create for the site you have to test?
[3/28/14 11:34:01 PM] Weekend Testers ANZ: Olga, Nachi, Santosh - are you still with us? Do you need help?
[3/28/14 11:34:11 PM] Santosh Mohan: yes..
[3/28/14 11:34:14 PM] Olga: yes
[3/28/14 11:35:08 PM] Olga: so, how would we organise the whole process? I am still going through the website, but I already have ideas on what should be tested
[3/28/14 11:35:28 PM] Weekend Testers ANZ: @Santosh - how can I help
[3/28/14 11:35:47 PM] Weekend Testers ANZ: @Olga - great, so lets start writing some charters
[3/28/14 11:37:02 PM] Weekend Testers ANZ: based on the example charter above, can you create one?
[3/28/14 11:37:37 PM] Santosh Mohan: yes, I got it. I will create charter and add few test cases
[3/28/14 11:38:34 PM] saaketh.g: @weekend testers- Do we need to concentrate only on Adjustable spinner or we can look for another part of the website?
[3/28/14 11:38:53 PM] Weekend Testers ANZ: lets concentrate on that for now
[3/28/14 11:39:05 PM] saaketh.g: Ok thanks
[3/28/14 11:39:15 PM] Weekend Testers ANZ: @Santosh - we only have time for charters
[3/28/14 11:39:16 PM] Olga: oh, i was going through the whole website :)
[3/28/14 11:39:40 PM] Olga: true, 20 mins left only
[3/28/14 11:39:49 PM] saaketh.g: yes
[3/28/14 11:40:40 PM] Weekend Testers ANZ: anyone wants to be the first one to write a charter here
[3/28/14 11:41:14 PM] Olga: Ok. When I open the link, Do I see any explanation of what it is and any instructions of how to use it?
[3/28/14 11:41:45 PM] Olga: What am I checking - usability
[3/28/14 11:41:58 PM] saaketh.g: We have a Help over there.
[3/28/14 11:42:19 PM] saaketh.g: there we can get some info about the spinner
[3/28/14 11:43:18 PM] Weekend Testers ANZ: On 3/28/14, at 11:41 PM, Olga wrote:
> Ok. When I open the link, Do I see any explanation of what it is and any instructions of how to use it?

what do you mean Olga?

[3/28/14 11:44:11 PM] Weekend Testers ANZ: Lets try to simplify then. If all you had to test was the spin button - how would you write a charter for that?
[3/28/14 11:44:29 PM] saaketh.g: Ok
[3/28/14 11:44:41 PM] saaketh.g: I understood
[3/28/14 11:44:43 PM] Olga: First when I open the website, I couldn't understand what I see and what it is for at all. I would want to see some bried introduction on the page and perhaps a link to the section of the website with a help
[3/28/14 11:45:45 PM] Weekend Testers ANZ: so what would be a charter for the spin button? Anyone wants to try?
[3/28/14 11:46:06 PM] saaketh.g: In the Circle we can make sectors by +1 or -1
[3/28/14 11:46:51 PM] saaketh.g: we can also spin the pointer on the circle by clicking on the Spin button.
[3/28/14 11:47:52 PM] Santosh Mohan: What is the Number of Spins text box



[3/28/14 11:47:53 PM] saaketh.g: We can also change the % share of the sector by dragging the scroll available below the circle.

[3/28/14 11:48:58 PM] saaketh.g: What i understood is the number of spins the pointer will perform.

[3/28/14 11:49:13 PM] saaketh.g: Example: If we give 2 it will rotate 2 times.

[3/28/14 11:49:45 PM] saaketh.g: But what i found is it is not spinning as per the number we provided.

[3/28/14 11:50:19 PM] Santosh Mohan: nope, it doest work.. just the "Number of spins so far" gets multiplied by the set number

[3/28/14 11:50:22 PM] saaketh.g: we can also change the color of the sector by clicking the the particular sector portion.

[3/28/14 11:50:40 PM] saaketh.g: yes

[3/28/14 11:50:57 PM] saaketh.g: Number of spins is getting added

[3/28/14 11:52:16 PM] Weekend Testers ANZ: so a charter could be: explore +1 button to see what is the largest number of sections the spinner can have

[3/28/14 11:53:07 PM] Santosh Mohan: Charter: Edit the percentage of each color specified and hit Update

[3/28/14 11:53:26 PM] Weekend Testers ANZ: great Santosh

[3/28/14 11:53:33 PM] Olga: Every time when it spins, it says on what colour of the section the pointer stopped. If it spins more than one time, the message is changing while it's spinning. What I would really want to see, as a user, is a result of all the trials, not just of the last one.

[3/28/14 11:54:54 PM] saaketh.g: Charter: Check number of Spins field for negative value and zero.

[3/28/14 11:56:44 PM] Olga: And a fractional number too

[3/28/14 11:57:23 PM] Weekend Testers ANZ: @Saaketh - great charter too

[3/28/14 11:59:41 PM] Olga: Charter: keep pressing the Spin button and see if the experimental probabilities in the table are changing and if they differ from theoretical ones (they are likely to be)

[3/29/14 12:00:24 AM] saaketh.g: What i Observed is if we give Number of spins as 1 then for each spin it will count only one color.

[3/29/14 12:00:38 AM] Weekend Testers ANZ: @Olga - yes! you guys are totally getting it!

[3/29/14 12:00:42 AM] saaketh.g: if we give it as 2 it wilcount two color

[3/29/14 12:02:27 AM] Santosh Mohan: @saaketh, I was looking to that behavior

[3/29/14 12:03:00 AM] saaketh.g: Charter: keep on increasing the number spins value and check whether the count is added to the of colors.

[3/29/14 12:03:52 AM] Olga: @saaketh - good one!

[3/29/14 12:04:09 AM] Weekend Testers ANZ: Hi guys, how are you feeling? Ready for a debrief in a couple of minutes?

[3/29/14 12:04:17 AM] Weekend Testers ANZ: or would you like some more time?

[3/29/14 12:04:45 AM] Olga: more time I guess :)

[3/29/14 12:05:11 AM] Santosh Mohan: if its number of spins: 1, it shows only the sector where its points. if you increase the number of spins it points to different colors

[3/29/14 12:05:11 AM] saaketh.g: Charter: Check the behaviour by changing color of all sectors to one.

[3/29/14 12:05:23 AM] saaketh.g: Yes

[3/29/14 12:05:38 AM] Santosh Mohan: @WeekendTester, how many charters do we need to come up

[3/29/14 12:05:51 AM] Santosh Mohan: also I found a defect meanwhile..

[3/29/14 12:06:25 AM] Weekend Testers ANZ: not many charters, a few so we can discuss. I'm going to ask each team to post one charter at a time and then discuss

[3/29/14 12:07:07 AM] Santosh Mohan: one charter per head?

[3/29/14 12:07:21 AM] saaketh.g: If we have two sectors with same color the Probabilty box is showing the color only once.But in the % below circle it shows two.

[3/29/14 12:07:34 AM] Weekend Testers ANZ: it will depend on how long we spend discussing each

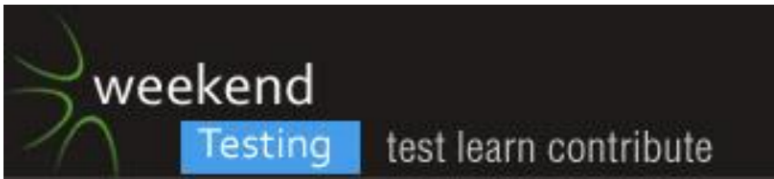
[3/29/14 12:08:28 AM] Weekend Testers ANZ: alright guys - lets start debrief?

[3/29/14 12:08:44 AM] Weekend Testers ANZ: back to the main chat window :)

[3/29/14 12:10:18 AM] saaketh.g: Great work guys

[3/29/14 12:10:37 AM] saaketh.g: Now we will discuss in the group.

[3/29/14 12:11:29 AM] Santosh Mohan: @saaketh, I think when we change the number of spins it adds the each color when is pass by.



[3/29/14 12:12:01 AM] saaketh.g: May be
[3/29/14 12:12:15 AM] saaketh.g: or near to the stopped color
[3/29/14 12:12:23 AM] Weekend Testers ANZ: hey guys, lets get back to the main chat so we can debrief now
[3/29/14 12:12:57 AM] saaketh.g: Ok
[3/29/14 12:16:58 AM] Santosh Mohan: hey... who whats to start describing the charteres
[3/29/14 12:17:36 AM] Olga: should each of us post their own charteres?
[3/29/14 12:18:04 AM] saaketh.g: Any thing is good
[3/29/14 12:18:17 AM] saaketh.g: Let one take the initiative.
[3/29/14 12:21:26 AM] saaketh.g: Guys I am posting a charter
[3/29/14 12:21:46 AM] saaketh.g: On 3/28/14, at 11:53 PM, Santosh Mohan wrote:
> Charter: Edit the percentage of each color specified and hit Update

[3/29/14 12:21:50 AM] saaketh.g: Ok for you
[3/29/14 12:22:02 AM] Santosh Mohan: sure

“WTANZ 19 - OPEN SEASON / DEBRIEF”

[3/29/14 12:11:39 AM] JeanAnn Harrison: it's not just typing, it's finding and then copying and pasting.
[3/29/14 12:12:02 AM] Weekend Testers ANZ: So team, how did you find the exercise of creating charters?
[3/29/14 12:12:10 AM] Karthikeyan Palaniswamy: Exciting.
[3/29/14 12:12:32 AM] Teri Charles: it's been a while, so i loved it. showed me that i need to get back in the practice of writing them!
[3/29/14 12:13:08 AM] Bibhu Parida: Wonderful as will as time bound :(
[3/29/14 12:13:13 AM] Olga: it's cool, it makes you behave in a more creative way :)
[3/29/14 12:13:25 AM] Santosh Mohan: Nice.. it was a very good learning..
[3/29/14 12:13:27 AM] Teri Charles: Nice, Olga
[3/29/14 12:13:52 AM] Weekend Testers ANZ: Let's see what we came up with... Lets start with Team A, could you post one of your charters here please.
[3/29/14 12:13:54 AM] saaketh.g: Exxciting
[3/29/14 12:14:46 AM] Weekend Testers ANZ: Who from team A can give us one of your charters?
[3/29/14 12:15:29 AM] JeanAnn Harrison:

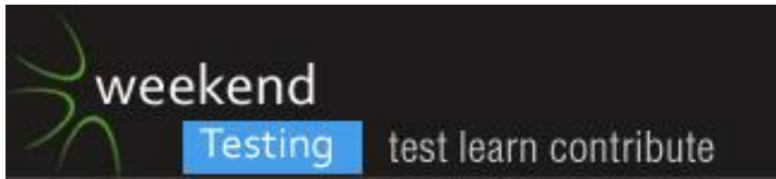
Explore [target]
with [resources]
to discover [information]

Explore First Impressions
with Font style, font size, color and arrangement of application
to discover an acceptable user experience.

Explore timing of response of functions
with entering data in functional objects
to discover if time response is acceptable to reader

Note: acceptable would have to be a judgment call on testerbased on personal experience and expectation unless tester had been given a specific requirement

[3/29/14 12:16:42 AM] Weekend Testers ANZ: Thanks JeanAnn - how did you guys come up with that charter?
[3/29/14 12:16:56 AM] JeanAnn Harrison: I posted 2 of them
[3/29/14 12:16:58 AM] Karthikeyan Palaniswamy: User experience
[3/29/14 12:17:32 AM] Teri Charles: we were focussed on UX and so we were thinking in terms of different small bites of UX



[3/29/14 12:17:34 AM] JeanAnn Harrison: We had quite a few good ones but I can't get at them and still participate here. :)

[3/29/14 12:18:05 AM] Weekend Testers ANZ: That's great JeanAnn! If we have them on the Google Docs later we can post for everyone.

[3/29/14 12:18:15 AM] Karthikeyan Palaniswamy: Exploring application with no knowledge to discover understandability of the application.

[3/29/14 12:18:17 AM] Weekend Testers ANZ: Group B would you like to share one too?

[3/29/14 12:18:19 AM] JeanAnn Harrison: I will get at them after this session

[3/29/14 12:18:48 AM] Weekend Testers ANZ: Team A - why did you focus on UX?

[3/29/14 12:19:20 AM] Karthikeyan Palaniswamy: It is an important metric when it comes to testing

[3/29/14 12:19:29 AM] Bibhu Parida: to get the first impression on the website experience

[3/29/14 12:19:32 AM] Weekend Testers ANZ: On 3/29/14, at 12:19 AM, Karthikeyan Palaniswamy wrote:
> It is an important metric when it comes to testing

can you elaborate on that?

[3/29/14 12:20:05 AM] Karthikeyan Palaniswamy: End of the day, users use the application. Without them, there is no point having an application developed.

[3/29/14 12:20:21 AM] Anne-Marie Charrett: anyone else have an opinion on that?

[3/29/14 12:20:39 AM] Karthikeyan Palaniswamy: So we should measure how user experience is?

[3/29/14 12:20:51 AM] JeanAnn Harrison: So KP, what you mean is the application will not be used if users cannot use, then the company no longer makes money on selling the application?

[3/29/14 12:21:30 AM] Anne-Marie Charrett: why test UX over anything else?

[3/29/14 12:21:55 AM] Karthikeyan Palaniswamy: Yes of course the application will be not used if user cannot use it.

[3/29/14 12:22:13 AM] JeanAnn Harrison: As a web app, you want uniformity and it was first impression, how would a user react immediately, was my thought process.

[3/29/14 12:22:40 AM] Karthikeyan Palaniswamy: We divide charters by two, one is UX and another is functionality.

[3/29/14 12:22:44 AM] Anne-Marie Charrett: ok, but how do you know whats important to test?

[3/29/14 12:23:19 AM] Weekend Testers ANZ: are there other parts of the webpage that could impact the user just as much as UX?

[3/29/14 12:23:39 AM] Karthikeyan Palaniswamy: Here is the one on functionality: Explore update with new experiment result to discover the application updates the Probability table

[3/29/14 12:23:44 AM] Bibhu Parida: Apart from UX and functionality we thought of covering all ISO 9126 software quality characteristics

[3/29/14 12:23:45 AM] JeanAnn Harrison: I base my decision on what to test on my own personal expectations of how a web app should look like and if it's easy to learn how to use.

[3/29/14 12:24:04 AM] Anne-Marie Charrett: @JH but is that good enough?

[3/29/14 12:24:29 AM] Anne-Marie Charrett: perhaps the product manager wasn't interested in UX

[3/29/14 12:24:40 AM] Anne-Marie Charrett: perhaps the client was more interested in performance

[3/29/14 12:25:22 AM] JeanAnn Harrison: We did have more charters, these were only 2. And I didn't feel we only focused on functionality and UX. UX though is the umbrella for many tests. I was thinking about timing as well as appearance.

[3/29/14 12:25:51 AM] Weekend Testers ANZ: Did the teams have a chance to prioritize the charters?

[3/29/14 12:26:09 AM] Weekend Testers ANZ: And if you had a chance how would you have prioritized it? Based on what?

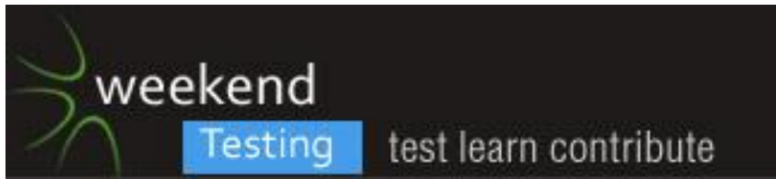
[3/29/14 12:26:56 AM] saaketh.g: Charter from Team B: Edit the percentage of each color specified and hit Update.

[3/29/14 12:27:28 AM] Anne-Marie Charrett: @Saaketh can we hold that for one sec

[3/29/14 12:27:35 AM] Santosh Mohan: Functional charters should be taken care first

[3/29/14 12:27:44 AM] saaketh.g: Sure

[3/29/14 12:27:47 AM] Weekend Testers ANZ: On 3/29/14, at 12:27 AM, Santosh Mohan wrote:
> Functional charters should be taken care first



why is that?

[3/29/14 12:28:20 AM] Weekend Testers ANZ: does anyone else have a different opinion?

[3/29/14 12:28:40 AM] Karthikeyan Palaniswamy: prioritized should be depends on available time and resources.

[3/29/14 12:29:16 AM] Anne-Marie Charrett: priority is dependent on what are clients want tested

[3/29/14 12:29:23 AM] JeanAnn Harrison: I'm curious why would you focus on "functional" charters as a category of prioritizing charters. I don't know if I would based on what Anne-Marie brought up about whether we considered what a product manager would want.

[3/29/14 12:29:34 AM] Anne-Marie Charrett: did anyone ask your client what they wanted to be tested?

[3/29/14 12:30:05 AM] JeanAnn Harrison: I would also use Scope of project as a way of prioritizing.

[3/29/14 12:30:28 AM] JeanAnn Harrison: So this would not necessarily be functional tests only but instead areas of high risk.

[3/29/14 12:30:35 AM] Bibhu Parida: Priority needs to be derived based upon scope and the delivery

[3/29/14 12:30:52 AM] Weekend Testers ANZ: On 3/29/14, at 12:30 AM, Bibhu Parida wrote:

> Priority needs to be derived based upon scope and the delivery

and who sets the scope?

[3/29/14 12:31:09 AM] Anne-Marie Charrett: @Bibhu priority is based on what your stakeholders want you to test

[3/29/14 12:31:40 AM] Anne-Marie Charrett: @BP if they want you to test for security and you test for UX you will have one very unhappy stakeholder

[3/29/14 12:32:09 AM] Karthikeyan Palaniswamy: Does stakeholders take testers to test certain things?

[3/29/14 12:32:14 AM] Olga: I think the website looks really simple, to me it suggests they care more about functionality and understandability of the results. Based of that, I think there should be a quick look at UX and then the main focus should be a at functionality

[3/29/14 12:32:21 AM] Karthikeyan Palaniswamy: *ask

[3/29/14 12:32:41 AM] Karthikeyan Palaniswamy: Does stakeholders ask testers to test certain things?@Anne

[3/29/14 12:32:47 AM] Anne-Marie Charrett: @Olga did you ask the product owner?

[3/29/14 12:32:55 AM] Weekend Testers ANZ: On 3/29/14, at 12:32 AM, Karthikeyan Palaniswamy wrote:

> Does stakeholders take testers to test certain things?

what do you mean Karthikeyan?

[3/29/14 12:33:03 AM] Anne-Marie Charrett: @Olga perhaps she has a different idea!

[3/29/14 12:33:21 AM] Teri Charles: KP, if stakeholder didn't ask, you could always ask them

[3/29/14 12:33:33 AM] Anne-Marie Charrett: @TC exactly Teri

[3/29/14 12:33:34 AM] Weekend Testers ANZ: On 3/29/14, at 12:33 AM, Teri Charles wrote:

> KP, if stakeholder didn't ask, you could always ask them

bingo!

[3/29/14 12:34:20 AM] Karthikeyan Palaniswamy: Thanks

[3/29/14 12:34:52 AM] Anne-Marie Charrett: @all what other questions could you have asked the product owner to help determine scope?

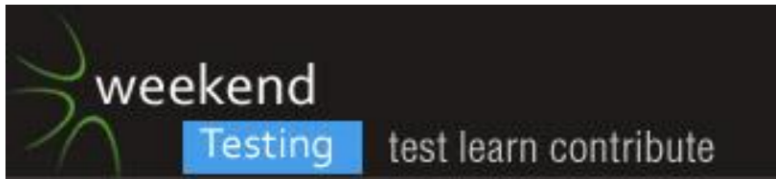
[3/29/14 12:34:53 AM] Bibhu Parida: Agree Anne. But its also important to cover almost al the aspects of Testing before you deliver to the stakeholder.

[3/29/14 12:35:05 AM] Teri Charles: it's can be a slippery slope for testers to think "they" know what's best. find out what's best for your stakeholder. what's important to them before you start testing. get those questions asked ahead of time...not afterwards

[3/29/14 12:35:20 AM] Anne-Marie Charrett: On 29/03/2014, at 3:34 pm, Bibhu Parida wrote:

> Agree Anne. But its also important to cover almost al the aspects of Testing before you deliver to the stakeholder.

how so?



[3/29/14 12:35:39 AM] Olga: The question: with exploratory testing we test as we feel having minimum information about the product. Are we meant to ask the stakeholder on what to be tested? I guess if we do, it would make us biased towards, and exploratory testing is all about avoiding biases. Am I right or wrong?

[3/29/14 12:35:49 AM] JeanAnn Harrison: But there is an assumption made that the tester knows nothing about the project, application, not having had previous discussions with the stakeholders at the time of testing.

[3/29/14 12:36:41 AM] Teri Charles: Olga, for me, it's not about asking the stakeholder what to test, it's about asking them what's important to them.

[3/29/14 12:36:45 AM] Weekend Testers ANZ: On 3/29/14, at 12:35 AM, Olga wrote:

> The question: with exploratory testing we test as we feel having minimum information about the product. Are we meant to ask the stakeholder on what to be tested? I guess if we do, it would make us biased towards, and exploratory testing is all about avoiding biases. Am I right or wrong?

what do you mean avoiding all biases? can you elaborate?

[3/29/14 12:37:01 AM] JeanAnn Harrison: Usually this is defined and for the most part at the time of testing, even in Agile projects, there is some knowledge by the testing team of what they generally want to do, what the risky areas of the product are, and some expectations are known.

[3/29/14 12:37:15 AM] Weekend Testers ANZ: On 3/29/14, at 12:35 AM, JeanAnn Harrison wrote:

> But there is an assumption made that the tester knows nothing about the project, application, not having had previous discussions with the stakeholders at the time of testing.

JAH - do you mean in this exercise or in the real world?

[3/29/14 12:37:21 AM] Anne-Marie Charrett: @JA the danger is to assume that you know

[3/29/14 12:38:18 AM] JeanAnn Harrison: I am talking about the real world. When I've done ET, I have had strong knowledge but in the mobile testing world, the stakeholders have no idea what they want.

[3/29/14 12:38:47 AM] JeanAnn Harrison: They don't know because it's not been done before. Requirements are written based on Exploratory Testing results.

[3/29/14 12:39:30 AM] JeanAnn Harrison: The information we provide often times gives the stakeholders more knowledge to make decisions.

[3/29/14 12:40:13 AM] Weekend Testers ANZ: On 3/29/14, at 12:39 AM, JeanAnn Harrison wrote:

> The information we provide often times gives the stakeholders more knowledge to make decisions.

That is one of the roles of the tester - to provide information.

[3/29/14 12:40:15 AM] Bibhu Parida: In agile obviously we seek continuous suggestions from the stakeholder after each demo

[3/29/14 12:40:49 AM] Weekend Testers ANZ: On 3/29/14, at 12:40 AM, Bibhu Parida wrote:

> In agile obviously we seek continuous suggestions from the stakeholder after each demo

What about before the test starts? Do you seek the stakeholder to guide the scope of your testing?

[3/29/14 12:41:14 AM] Anne-Marie Charrett: Lets get back to the charters

[3/29/14 12:41:45 AM] Weekend Testers ANZ: @Saaketh can you post the charter again

[3/29/14 12:41:49 AM] Weekend Testers ANZ: for Team B

[3/29/14 12:42:40 AM] saaketh.g: Charter from Team B: Edit the percentage of each color specified and hit Update

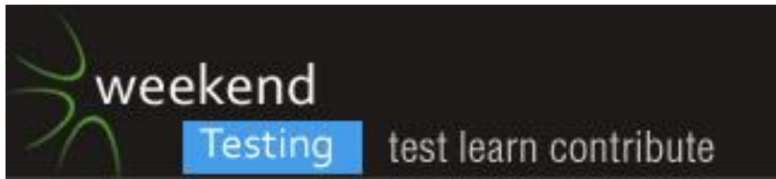
[3/29/14 12:42:40 AM] JeanAnn Harrison: @Ale, yes, of course I want the stakeholder to provide as much info as they can. But when they don't know themselves = for example in limitations and boundaries, you have to provide benchmark information, sometimes in demos to let them see for themselves. This means of course very cooperative stakeholders.

[3/29/14 12:42:52 AM] Weekend Testers ANZ: On 3/29/14, at 12:26 AM, saaketh.g wrote:

> Charter from Team B: Edit the percentage of each color specified and hit Update.

[3/29/14 12:43:00 AM] Olga: Talking about biases, I meant if are somehow given directions on what to concentrate our testing efforts, we might miss out other areas and miss something what we otherwise would have found.

[3/29/14 12:43:31 AM] Karthikeyan Palaniswamy: On 3/29/14, at 12:42 AM, JeanAnn Harrison wrote:



> you have to provide benchmark information, sometimes in demos to let them see for themselves.
Benchmark information? Can you elaborate on that?

[3/29/14 12:43:45 AM] Weekend Testers ANZ: On 3/29/14, at 12:42 AM, saaketh.g wrote:

> Charter from Team B: Edit the percentage of each color specified and hit Update

Saaketh - what is the information you are trying to discover with this charter?

[3/29/14 12:43:58 AM] JeanAnn Harrison: Will do so after this session KP. :)

[3/29/14 12:45:50 AM] saaketh.g: As sectors of circle are represented in color. i can add % to the each sector so that it will be the portion in the circle.

[3/29/14 12:46:16 AM] saaketh.g: We can add % a total of 100%

[3/29/14 12:46:33 AM] Santosh Mohan: Also to verify the percentage of color is actually reflected in the UI.

[3/29/14 12:47:08 AM] Weekend Testers ANZ: so how can we write a charter that explores a target to discover information?

[3/29/14 12:47:17 AM] Santosh Mohan: added 12 colors and providing various inputs (positive, negative, < 100%, >100%)

[3/29/14 12:48:19 AM] Weekend Testers ANZ: a charter is usually a prompt: it suggests sources of inspiration without dictating precise actions or outcomes

[3/29/14 12:48:28 AM] Karthikeyan Palaniswamy: On 3/29/14, at 12:01 AM, Karthikeyan Palaniswamy wrote:

> Exploring color percentage with values to discover how it affects the circle and result

[3/29/14 12:48:33 AM] Weekend Testers ANZ: once we start dictating actions, we start writing test cases

[3/29/14 12:49:30 AM] Weekend Testers ANZ: On 3/29/14, at 12:48 AM, Karthikeyan Palaniswamy wrote:

> On 3/29/14, at 12:01 AM, Karthikeyan Palaniswamy wrote:

> > Exploring color percentage with values to discover how it affects the circle and result

>

nice! anyone has any comments on this one? Did Team A write any charters around the color %?

[3/29/14 12:49:57 AM] Karthikeyan Palaniswamy: On 3/29/14, at 12:02 AM, Karthikeyan Palaniswamy wrote:

> Exploring text fields with invalid data to discover the application finability

[3/29/14 12:50:27 AM] Weekend Testers ANZ: I saw a comment in one of the teams that said something like: We don't have clear requirements. So the charters will be based on the way we play with the system

[3/29/14 12:50:57 AM] Weekend Testers ANZ: did anyone check the Learner tab on the site?

[3/29/14 12:51:17 AM] Olga: yes

[3/29/14 12:51:23 AM] Weekend Testers ANZ: did it help?

[3/29/14 12:51:27 AM] Karthikeyan Palaniswamy: I wasn't

[3/29/14 12:51:59 AM] Olga: yes

[3/29/14 12:52:27 AM] Weekend Testers ANZ: I'm interested to know after this session, what do you think is the biggest challenge to creating charters?

[3/29/14 12:52:55 AM] Bibhu Parida: Explore with least and max spin to discover the experimental and probability info

[3/29/14 12:53:09 AM] saaketh.g: Exploring the behaviour by changing color of all sectors to one color.

[3/29/14 12:53:21 AM] Teri Charles: my biggest challenge is that i need to practice more! :-)

[3/29/14 12:53:38 AM] Weekend Testers ANZ: me too Teri! Practice makes perfect ;)

[3/29/14 12:53:45 AM] Olga: Yes, I need to practice more too

[3/29/14 12:53:52 AM] Weekend Testers ANZ: do you think charters are required for ET?

[3/29/14 12:53:59 AM] Olga: Would suggest to do one more session on ET

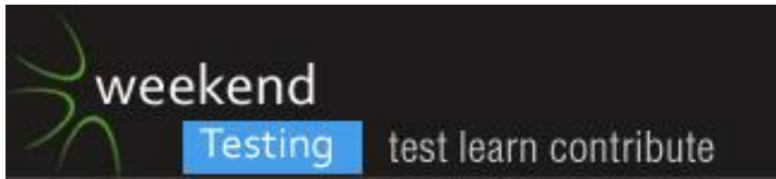
[3/29/14 12:54:06 AM] Karthikeyan Palaniswamy: My challenge is understanding charters itself

[3/29/14 12:54:17 AM] Bibhu Parida: For me Practice and how to frame the charters with Explore,Resource ad Information in a proper manner

[3/29/14 12:54:20 AM] Karthikeyan Palaniswamy: Yes it is required

[3/29/14 12:54:22 AM] Teri Charles: that's a good challenge, KP

[3/29/14 12:54:27 AM] Weekend Testers ANZ: @KP - yes that can be challenging too - it took me a while



[3/29/14 12:54:42 AM] Olga: On 3/29/14, at 12:54 AM, Bibhu Parida wrote:

> For me Practice and how to frame the charters with Explore,Resource ad Information in a proper manner agree

[3/29/14 12:54:45 AM] saaketh.g: @KP-me too

[3/29/14 12:54:59 AM] Karthikeyan Palaniswamy: @Weekend Testers AnZ To make understand clear in the first place

[3/29/14 12:55:06 AM] Karthikeyan Palaniswamy: Many thanks to you

[3/29/14 12:55:19 AM] Weekend Testers ANZ: you are welcome :)

[3/29/14 12:55:21 AM] saaketh.g: Took time to understand what it is

[3/29/14 12:55:52 AM] Teri Charles: would it help to have more of a teaching session on charters?

[3/29/14 12:56:04 AM] Weekend Testers ANZ: now that you have a better understanding, how is it going to help you test in the future?

[3/29/14 12:56:19 AM] Weekend Testers ANZ: On 3/29/14, at 12:55 AM, Teri Charles wrote:

> would it help to have more of a teaching session on charters?

that is a good idea

[3/29/14 12:56:26 AM] saaketh.g: Yes

[3/29/14 12:56:42 AM] JeanAnn Harrison: How about working with someone on creating charters and sharing information with each other including a debrief to help to work throught the process?

[3/29/14 12:56:43 AM] saaketh.g: More sessions on Charters will help us alot

[3/29/14 12:56:52 AM] Karthikeyan Palaniswamy: I'd love to have more of a praticing sessions and pointing it out where I lack in terms of stating charters?

“WTANZ 19 - CLOSING COMMENTS”

[3/29/14 12:57:15 AM] Weekend Testers ANZ: OK gang, great session! I know we could do this the whole day but it is time to start winding down.

[3/29/14 12:57:17 AM] saaketh.g: great working as group

[3/29/14 12:57:24 AM] Weekend Testers ANZ: So any final thoughts? Interesting takeaways from this session? Any lessons learned you would like to share?

[3/29/14 12:57:37 AM] Santosh Mohan: @WTANZ, this session was very helpful for me. Great!!

[3/29/14 12:57:39 AM] Olga: Definitely, would be good to have another session on ET and creating of charteres

[3/29/14 12:58:09 AM] Karthikeyan Palaniswamy: Great Session, Great Team (@JeanAnn, @Teri, @BP) and Great Mentor (@Ale)

[3/29/14 12:58:13 AM] Bibhu Parida: Who will verify that we have implemented the charters in a right way? Does peer review suffice or do we need expert view?

[3/29/14 12:58:26 AM] saaketh.g: Very helpful session.

[3/29/14 12:58:38 AM] Weekend Testers ANZ: @Bidhu - if you'd like a debrief I'm happy to stay after the session with you

[3/29/14 12:58:39 AM] Teri Charles: thanks, KP. you as well!

[3/29/14 12:58:53 AM] Anne-Marie Charrett: thanks all

[3/29/14 12:59:00 AM] Teri Charles: Bibhu, are you talking about at work?

[3/29/14 12:59:01 AM] JeanAnn Harrison: No matter what , I always learn from all, no matter how experienced or not, I can learn from all. Thank you Team A, I love your thought processes. :)

[3/29/14 12:59:03 AM] saaketh.g: Thank all

[3/29/14 12:59:08 AM] Teri Charles: thanks, Anne-Marie

“WTANZ 19 - END”

[3/29/14 12:59:31 AM] Weekend Testers ANZ: WTANZ 19 is now officially completed!