

WT78 - SupportDetails.com - Session Chat Transcript

[3:49:20 PM] *** Weekend Testing added krishna.huliyar ***

[3:50:45 PM] *** Weekend Testing added Yogesh Sharma ***

[3:50:55 PM] Weekend Testing: Hi All

[3:51:09 PM] Yogesh Sharma: Hi

[3:51:46 PM] *** Yogesh Sharma added Abhinav Sejpal ***

[3:52:18 PM] Abhinav Sejpal: Hi All

[3:52:33 PM] Weekend Testing: Hi Yogesh & Abhinav

[3:52:47 PM] Weekend Testing: nice to meet you both :)

[3:52:56 PM] Yogesh Sharma: Same here :)

[3:53:03 PM] Abhinav Sejpal: (handshake)

[3:53:09 PM] Yogesh Sharma: when will be the next session ?

[3:53:32 PM] Weekend Testing: next session?

[3:53:38 PM] Weekend Testing: we are starting one now

[3:53:42 PM] Weekend Testing: in 7 mins :)

[3:54:10 PM] Yogesh Sharma: Please add us

[3:54:54 PM] Weekend Testing: you are in the session.

[3:55:07 PM] Yogesh Sharma: ok

[3:55:23 PM] Weekend Testing: this group chat is the session for Weekend Testing Session No.78

[3:55:38 PM] Weekend Testing: first time WT?

[3:55:46 PM] Yogesh Sharma: yes

[3:56:07 PM] Yogesh Sharma: But im aware of this testing

[3:56:18 PM] Weekend Testing: nice.

[3:59:58 PM] Abhinav Sejpal: @WT Yogi is my friend & today I specially invite him for this session.

Now onwards, he will be with us & will enjoy together... (handshake)

[4:00:00 PM] Weekend Testing: all set?

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[4:00:19 PM] Weekend Testing: We will start the session officially.

[4:00:24 PM] Yogesh Sharma: ok

[4:00:42 PM] Weekend Testing: As both of you are first timers, let me tell you in brief how the session is conducted

[4:01:06 PM] Weekend Testing: 1st hr, we will try to meet the mission - this is the testing session.

[4:01:35 PM] Weekend Testing: 2nd hr, we will discuss the learnings

[4:01:47 PM] Weekend Testing: Mission:

[4:01:56 PM] Weekend Testing: Browse to www.supportdetails.com

[4:01:58 PM] Abhinav Sejpal: @WT Nup, I have attended last 2 session with WTA.

[4:02:01 PM] Abhinav Sejpal: ok

[4:02:11 PM] Weekend Testing: and spend 2 mins understanding what it is.

[4:02:21 PM] Weekend Testing: Once you are back, I will let you know what is the mission.

[4:02:29 PM] Abhinav Sejpal: ok

[4:02:49 PM] Yogesh Sharma: ok

[4:02:52 PM] Weekend Testing: thanks.

[4:04:53 PM] Yogesh Sharma: yes i've gone through that link

[4:05:02 PM] Abhinav Sejpal: me toooo

[4:05:27 PM] Yogesh Sharma: It seems like it's displayin my system's info

[4:05:57 PM] Abhinav Sejpal: It is displaying my m/c 's configuration details .. something like (Run-> Dxdia)

[4:06:02 PM] Yogesh Sharma: with all the details like OS, Browser, Screen resolution, IP etc

[4:06:42 PM] Weekend Testing: nice.

[4:06:49 PM] Abhinav Sejpal: we can mail this details to other person !! :) cool

[4:06:53 PM] Weekend Testing: So the mission is to find out how will you test it?

[4:07:05 PM] Weekend Testing: and once you figure out how to test it, please test it.

[4:07:10 PM] Weekend Testing: YOur time starts now.

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[4:07:11 PM] Yogesh Sharma: ok

[4:07:12 PM] Abhinav Sejpal: ohh :(

[4:07:20 PM] Abhinav Sejpal: ok ... (y)

[4:07:22 PM] Weekend Testing: And please prepare a test report

[4:08:16 PM] Yogesh Sharma: how much time we'll get ?

[4:08:48 PM] Weekend Testing: till 5 pm IST

[4:08:53 PM] Abhinav Sejpal: ok :)

[4:08:55 PM] Weekend Testing: that's 52 more mins.

[4:09:32 PM] Yogesh Sharma: k

[4:14:16 PM] *** Weekend Testing added bharani ***

[4:15:31 PM] *** Weekend Testing added siddu.. ***

[4:17:52 PM] Weekend Testing: welcome Bharani & Siddu

[4:18:00 PM] Weekend Testing: hope you understood the mission

[4:18:24 PM] Weekend Testing: any questions, feel free to ask me

[4:18:31 PM] Abhinav Sejpal: @WT Bug 1 :- Website doesn't have prerequisite checklist for browser custom settings warring message E.G "Java script Disable".

1. Open the IE10
2. Navigate to <http://supportdetails.com/>
3. Disable the Java script :-

1. Open Internet Explorer.
2. On the Tools menu, click Internet Options.
3. On the Security tab, click Internet.
4. Click Custom Level.
5. Scroll down to Active scripting.

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6. Click Enable (or Prompt).

7. Click OK.

8. Click Yes.

9. Click OK.

Refresh the webpage

traverse entire website & observe website funny look.

(Click on login on icon from top of the webpage).

[4:18:34 PM] Yogesh Sharma: If we get any bug, then we can share the bug details over here ?

[4:18:46 PM] Weekend Testing: Note it in your report

[4:18:51 PM] Abhinav Sejpal: ohhhh

[4:18:52 PM] Weekend Testing: unless it blocks your testing

[4:18:56 PM] Weekend Testing: no issues :)

[4:18:57 PM] Yogesh Sharma: k

[4:19:24 PM] siddu..: im new to dis session

[4:19:41 PM] Weekend Testing: Hi Siddu, ask any questions you have

[4:20:44 PM] siddu..: vat shud i do...plz help me...im fresher

[4:21:16 PM] Weekend Testing: ok, we are testing www.supportdetails.com

[4:21:27 PM] Weekend Testing: a. find out how you will test it

[4:21:31 PM] Weekend Testing: b. test it

[4:21:38 PM] Weekend Testing: c. prepare a test report

[4:21:56 PM] Weekend Testing: time till 5 pm IST

[4:22:30 PM] Weekend Testing: do ask any questions you have

[4:27:57 PM] Weekend Testing: anyone stuck?

[4:28:00 PM] Weekend Testing: want hints?

[4:30:21 PM] *** Weekend Testing added Dinesh Babu ***

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[4:32:59 PM] Weekend Testing: welcome Dinesh

[4:34:23 PM] Weekend Testing: (o) 30 mins left

[4:34:53 PM] Weekend Testing: Abhinav, Bharani, Dinesh, Siddu, Yogesh - any problems?

[4:36:15 PM] Dinesh Babu: No. Testing

[4:36:20 PM] Weekend Testing: cool

[4:44:48 PM] Yogesh Sharma: No

[4:46:00 PM] Weekend Testing: last 16 mins.

[4:46:48 PM] *** Weekend Testing added prasanth ***

[4:53:25 PM] Weekend Testing: last seven mins

[4:58:19 PM] Weekend Testing: last 2 mins :)

[4:58:27 PM] Weekend Testing: please make sure your test report is ready

[4:58:31 PM] Yogesh Sharma: :)

[4:58:35 PM] Abhinav Sejpal: yesh

[4:58:39 PM] Yogesh Sharma: My report is ready

[4:58:54 PM] Weekend Testing: if ready please email to weekendtesting@gmail.com

[5:01:08 PM] Yogesh Sharma: mail sent

[5:01:30 PM] Abhinav Sejpal: Hi

[5:01:38 PM] Abhinav Sejpal: ok sending

[5:03:44 PM] Yogesh Sharma: what now ?

[5:06:35 PM] Weekend Testing: we will start the discussion session now

[5:06:48 PM] Weekend Testing: I have received only one report so far

[5:06:58 PM] Abhinav Sejpal: mine ??

[5:07:02 PM] Yogesh Sharma: mine ?

[5:07:05 PM | Removed 5:07:11 PM] Weekend Testing: This message has been removed.

[5:07:16 PM] bharani: sorry, problem in IE :(

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[5:07:19 PM] Weekend Testing: <http://db.tt/M8xs2znk>

[5:07:48 PM] Yogesh Sharma: Okay

[5:08:17 PM] Weekend Testing: is Yogesh's report

[5:08:33 PM] Abhinav Sejpal: Did you receive my mail ??

[5:08:50 PM] Abhinav Sejpal: (angel)

[5:09:22 PM] Weekend Testing: no

[5:09:27 PM] Dinesh Babu: I just sent

[5:10:19 PM] Weekend Testing: received dinesh's

[5:10:38 PM] Weekend Testing: Please let me know if you not understanding my wordings:

Here is the Report:

I have tested with chrome, IE7,le8, Mozilla 13

all the details showing correctly in support details section

I am using office laptop which falsh will not work in mozilla and it will work only IE and chrome.

Flash detected correctly in IE, chrome

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IE8 & Mozill

disabled the javasecript and checked the status

Its extraction only 5 details (OS, browser, Ip,jS, cookies)

when js disabled if I export the details as PDF, all the 5 details are not extracting.

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I have disabled the cookies in mozilla but still its dispalying cookies are enabled.

form in top:

without filling a anything if i click send details buttons alert messages coming without in reverse manner
(first alert message for last field)

and alert messages are not staying back getting cloese after few seconds

[5:11:03 PM] Weekend Testing: we can start discussing

[5:11:17 PM] Weekend Testing: how did you feel about the session?

[5:11:49 PM] *** Abhinav Sejpal sent Report.docx ***

[5:11:55 PM] Abhinav Sejpal: @WT

[5:12:21 PM] Weekend Testing: Folks, how did you feel about the session?

[5:12:31 PM] Weekend Testing: specially the first timers

[5:13:18 PM] Abhinav Sejpal: Really amazing but little boring with small website...

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[5:14:07 PM] Dinesh Babu: i joined late, I just started testing and sent the report.

[5:14:35 PM] Yogesh Sharma: It was good.

[5:14:52 PM] bharani: interesting :) learnt a lot..

[5:15:42 PM] Weekend Testing: did you go through others' reports?

[5:16:06 PM] Weekend Testing: only 3 reports I have received

[5:16:11 PM] Weekend Testing: anyone yet to send report?

[5:17:45 PM] Weekend Testing: [5:15 PM] Weekend Testing:

<<< did you go through others' reports?

[5:17:50 PM] Weekend Testing: was anyone stuck?

[5:17:57 PM] Weekend Testing: other than small website to test

[5:18:34 PM] Yogesh Sharma: no

[5:18:37 PM] Abhinav Sejjal: nup

[5:18:38 PM] Dinesh Babu: pls share the Abhinav's report

[5:18:45 PM] Weekend Testing: he shared the file here

[5:19:02 PM] Weekend Testing: do you think we should discuss each parameter how to test?

[5:19:17 PM] Abhinav Sejjal: yes

[5:19:40 PM] Dinesh Babu: i am using web skype. unable to rreceive files. pls put it in dropbox

[5:19:46 PM] Weekend Testing: 1. different browsers

[5:19:54 PM] Weekend Testing: one min @Dinesh

[5:22:09 PM] Weekend Testing: <http://db.tt/Y4hJjeNf>

[5:22:25 PM] Dinesh Babu: thanks

[5:22:25 PM] Abhinav Sejjal: @Bug 7 :- Website fails to follow the "valid HTML (or XHTML)" Standard of (W3C validator or WDG validator).

Expected Result: website should follow the standard for HTML.

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Actual Result: Website fails to follow the “valid HTML (or XHTML)” Standard of (W3C validator or WDG validator).

2 + errors are displaying for website.

[5:23:56 PM] Weekend Testing: so who found this bug?

[5:24:16 PM] Abhinav Sejjal: which bug ??

[5:24:31 PM] Weekend Testing: bug 7

[5:24:56 PM] Abhinav Sejjal: Bug7 :- me and yogesh

[5:25:06 PM] Weekend Testing: nice - paired testing? :)

[5:25:16 PM] Yogesh Sharma: Thanks :)

[5:25:43 PM] Weekend Testing: any idea on how to check for OS

[5:25:53 PM] Weekend Testing: other than testing on different OS?

[5:26:12 PM] Abhinav Sejjal: [5:25 PM] Weekend Testing:

<<< nice - paired testing? :)

We were discussing website testing checklist and had implemented this scenario.

[5:26:24 PM] Weekend Testing: also, which browsers did each one of you test?

[5:26:29 PM] Weekend Testing: Good @Abhinav

[5:26:43 PM] Yogesh Sharma: IE 10 - Traditional & MoBro

[5:26:46 PM] Yogesh Sharma: Chrome

[5:27:24 PM] Abhinav Sejjal: FF, IE10 Inbox(Mo bro) + IE 10 Traditional , Chrome & safari

[5:27:35 PM] Weekend Testing: Is MoBro = mobile browser?

[5:27:41 PM] Yogesh Sharma: no

[5:27:43 PM] Abhinav Sejjal: Nup

[5:27:47 PM] Dinesh Babu: i have tested IE8 & FF 13

[5:27:57 PM] Yogesh Sharma: Modern Browser of Windows 8

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[5:28:09 PM] Weekend Testing: oh nice to know

[5:29:20 PM] Abhinav Sejjal: Win8 has implemented this browser as metro app

[5:29:20 PM] Yogesh Sharma: It is made with the capability to support metro features and touch features, also called as Metro Browser.

[5:29:21 PM] Abhinav Sejjal: <http://www.techradar.com/news/software/operating-systems/windows-8-browsers-the-only-metro-apps-to-get-desktop-power-1073930>

[5:30:11 PM] Weekend Testing: nice. Thanks

[5:30:21 PM] Abhinav Sejjal: @WT Welcome

[5:31:16 PM] Yogesh Sharma: <http://windows.microsoft.com/en-US/windows-8/internet-explorer>

[5:31:36 PM] Abhinav Sejjal: @Yogi .. cool (y)

[5:31:54 PM] Weekend Testing: cool. moving on

[5:31:59 PM] Weekend Testing: any other OS than Win?

[5:32:23 PM] Dinesh Babu: MAC?

[5:34:30 PM] Abhinav Sejjal: @WT & Dinesh we (me & yogi) have tried to schedule Linux cent / Ubuntu OS in VM But didn't find the time to prepare OS environment.

[5:35:07 PM] Dinesh Babu: What about Apple OS?

[5:35:28 PM] Abhinav Sejjal: @WT We have missed the different OS scenario

[5:35:57 PM | Edited 5:36:04 PM] Weekend Testing: we have not missed but

[5:36:16 PM] Weekend Testing: we could not due to OS restrictions

[5:36:23 PM] Abhinav Sejjal: Is there any alternative solution to get VM online?

[5:36:31 PM] Weekend Testing: just thinking but no experience

[5:36:32 PM] Dinesh Babu: I have checked by using browser user agent

[5:36:39 PM] Weekend Testing: have heard about running Mac on Windows

[5:36:58 PM] Weekend Testing: good point

[5:37:10 PM] Weekend Testing: about browser agent

[5:37:32 PM] Weekend Testing: maybe we can edit using

[5:37:38 PM] Weekend Testing: firebug

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[5:38:13 PM] Dinesh Babu: what to edit in firebug?

[5:38:21 PM] Weekend Testing: the browser agent

[5:39:36 PM] Dinesh Babu: can we change the browser version through firebug?

[5:39:39 PM] Weekend Testing: and other parameters

[5:41:56 PM] Abhinav Sejpal: (angel)

[5:42:22 PM] Weekend Testing: Who has tried firebug

[5:42:48 PM] Abhinav Sejpal: I didn't

[5:43:00 PM] prasanth: i tried

[5:43:52 PM] Weekend Testing: ok, I have tried Tamper data

[5:43:55 PM] Abhinav Sejpal: @Dinesh & prasant Can you please elaborate some more information about browser agent ?

[5:44:14 PM] Weekend Testing: yup

[5:44:44 PM] prasanth: wt u wnt to knw xatly??

[5:44:55 PM] prasanth: i used for selenium

[5:45:01 PM] prasanth: automation

[5:45:18 PM] prasanth: inordr to locate elemnts

[5:45:33 PM] Dinesh Babu: browser agent - what I mean for Iphone Os. there is firfox add on for to change our mozill browser to act like iPhone

[5:45:37 PM] Abhinav Sejpal: what are feature of bro agent ?

[5:45:53 PM] Abhinav Sejpal: @dinesh ohhh really ?

[5:46:06 PM] Dinesh Babu: yes.

[5:46:09 PM] Abhinav Sejpal: :)

[5:46:26 PM] Weekend Testing: ok in the interest of time

[5:46:34 PM] Weekend Testing: lets quickly talk abt other parameters

[5:46:42 PM] Weekend Testing: Javascript, cookies how did you test?

[5:46:52 PM] Weekend Testing: anyone not following this discussion?

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[5:47:41 PM] Weekend Testing: [5:46 PM] Weekend Testing:

<<< Javascript, cookies how did you test?

[5:48:22 PM] Abhinav Sejpai: I have tested these feature manual with bro options enable & disable

[5:48:30 PM] Dinesh Babu: I have disabled the javascript in IE an

[5:48:31 PM] Dinesh Babu: d

[5:48:32 PM] Dinesh Babu: mozilla

[5:48:36 PM] Dinesh Babu: and tested

[5:48:49 PM] Abhinav Sejpai: it's working fine.. Plz see my First bug 1.. it's with java script only

[5:49:15 PM] Weekend Testing: ok.

[5:49:22 PM] Weekend Testing: lets see what others have to say

[5:49:27 PM] Weekend Testing: Bharani, you there?

[5:49:28 PM] Dinesh Babu: what about cookies?

[5:50:03 PM] Dinesh Babu: I have disabled the cookies but its showing as cookies are enabled

[5:50:06 PM] bharani: yes, Ajay, due to .net pblm...i couldnot continue. but i am quitely watching all the chats...

[5:50:32 PM] Weekend Testing: ok

[5:50:44 PM] Weekend Testing: [5:50 PM] Dinesh Babu:

<<< I have disabled the cookies but its showing as cookies are enableddid you refresh the page

[5:50:50 PM] Weekend Testing: will that affect you think?

[5:51:13 PM] Weekend Testing: try clearing existing cookies

[5:51:17 PM] Weekend Testing: - ctrl + Shift + Del

[5:51:21 PM] Weekend Testing: and then try

[5:51:42 PM] Weekend Testing: last 9 mins for the session

[5:52:06 PM] Weekend Testing: Prasanth: you there?

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[5:52:23 PM] Abhinav Sejpal: It is working for me! enable & disable cookies feature.

[5:52:29 PM] Dinesh Babu: ok

[5:53:25 PM] Weekend Testing: finally

[5:53:36 PM] Weekend Testing: what is the feedback to improve such sessions?

[5:53:56 PM] Abhinav Sejpal: It's not interacting session. Only few testers are available & responding.

[5:54:10 PM] Weekend Testing: hmm, happens.

[5:54:34 PM] Abhinav Sejpal: @WT Can you please let us know, what are the valid bugs?

[5:55:20 PM] Abhinav Sejpal: @WT & All What should be target area to test the website ?

[5:55:20 PM] Weekend Testing: @Abhinav: sure, but I am not the developer of supportdetails.com. As a tester, I can tell you my opinion. :|

[5:55:30 PM] Abhinav Sejpal: sure !!

[5:55:32 PM] Weekend Testing: [5:55 PM] Abhinav Sejpal:

<<< What should be target areawhat is target area

[5:55:59 PM] Yogesh Sharma: There should be all kinds of testing(Security, Functional etc) for a webpage

But unfortunately this webpage is too small to test, may be coz of that few person din't had that much interest

[5:56:02 PM] Abhinav Sejpal: To Test the any website

[5:56:22 PM] Abhinav Sejpal: @yeah yogi :(

[5:56:41 PM] Weekend Testing: Does this give any ideas
<http://enjoytesting.blogspot.in/2012/03/sympathetic-testing.html>

[5:57:53 PM] Abhinav Sejpal: Thanks WT

[5:58:01 PM] Weekend Testing: Thanks for the session folks, though it was with few testers only, I learnt a lot

[5:58:12 PM] Weekend Testing: Specially the MoBro

[5:58:15 PM] Weekend Testing: the user agent

[5:58:23 PM] Yogesh Sharma: We too learnt for sure

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[5:58:27 PM] Abhinav Sejpai: :) hmhhh

[5:58:50 PM] Dinesh Babu: i have cleared my browser cookies. still its showing cookies are enabled

[5:58:53 PM] Dinesh Babu: tools > options > privacy> Firefox will > custom > unchecked the Accept cookies

[5:59:04 PM] Dinesh Babu: this is correct way to disable to cookies?

[5:59:19 PM] Abhinav Sejpai: Guys I'm leaving

[5:59:26 PM] Yogesh Sharma: me too

[5:59:27 PM] Abhinav Sejpai: i have to go outside

[6:00:07 PM] bharani: (tmi) thanks

[6:00:11 PM] Abhinav Sejpai: @WT, please share the next schedule with us.. see you soon in next session Happy testing

[6:00:11 PM] Weekend Testing: and we are on time!

[6:00:14 PM] Weekend Testing: Thanks everyone

[6:00:18 PM] Abhinav Sejpai: :)

[6:00:18 PM] Dinesh Babu: yes

[6:00:21 PM] Dinesh Babu: its workng now

[6:00:23 PM] Dinesh Babu: thanks

[6:00:24 PM] Dinesh Babu: byee

[6:00:25 PM] Weekend Testing: next sat, we will meet again :)

[6:00:35 PM] Abhinav Sejpai: by which time ?

[6:00:39 PM] Weekend Testing: do blog/tweet/share about these sessions.

[6:00:49 PM] Yogesh Sharma: ok

[6:00:57 PM] Weekend Testing: Session details will be uploaded at <http://weekendtesting.com/discussions?vasthtmlaction=viewforum&f=4.0>

[6:01:01 PM] Weekend Testing: Thanks you, cya

[6:01:02 PM] Dinesh Babu: have a nice weekend

[6:01:05 PM] Weekend Testing: over and out