

[4/7/2012 10:00:33 AM | Edited 10:00:44 AM] Weekend Testers Americas: Welcome everyone to Weekend Testing Americas.

[4/7/2012 10:00:51 AM] Weekend Testers Americas: this is session number 26.

[4/7/2012 10:01:07 AM | Edited 10:01:13 AM] Weekend Testers Americas: My name is Michael Larsen, and I will be your host and facilitator today.

[4/7/2012 10:01:24 AM | Edited 10:01:31 AM] Weekend Testers Americas: Our first order of business... introduce yourselves :).

[4/7/2012 10:01:53 AM] ashwin kumar: Hi Micheal are you the same guy who facilitated bBst course in february

[4/7/2012 10:02:12 AM] Molnár Zoltán: Hi, I am Zoltan from Hungary, 3rd WTA session

[4/7/2012 10:02:33 AM] Bob Donahue: Hello All. Bob Donahue (NH-USA here. This is my 3rd WTA.

[4/7/2012 10:02:34 AM] Lanessa Hunter: Hi All from Lanessa in North Florida. This may as well be my 1st WTA session as I was too tired in my 1st one last year. I am excited to be here and looking forward to working with everyone.

[4/7/2012 10:02:34 AM] Weekend Testers Americas: As for me, Michael Larsen, Black Belt in the Miagi-do School of Software Testing, instructor with AST, podcast producer, and Lone Tester w/ about 18 years experience.

[4/7/2012 10:02:47 AM] PushpaRaj: Hi...this is PushpaRaj from India....this is my 2nd WTA session

[4/7/2012 10:02:52 AM] Eugenia Yakhnin: Eugenia Yakhnin testing web software for years, regular memeber of the team

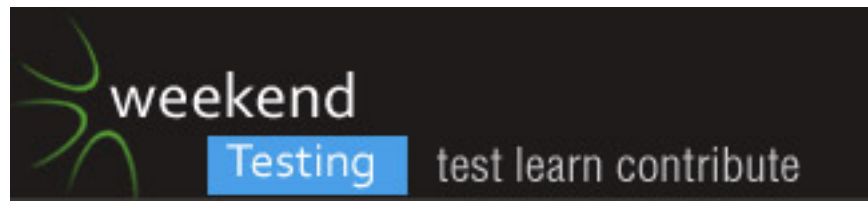
[4/7/2012 10:03:02 AM] Ranjit Shringarpure: hi, ranjit here (@ranjitsh) from UK, blog at [dwhtester.wordpress.com](http://dwhtester.wordpress.com)

[4/7/2012 10:03:10 AM] ashwin kumar: Hi Ashwn from Chennai my 2nd weekeend testing session

[4/7/2012 10:03:26 AM] Lanessa Hunter: Hi Ashwin, Molnar, Pushpa, Eugenia, Ranjit. Thanks for hosting, Michael.

[4/7/2012 10:03:33 AM] Rahul Vig: Hi all. I am Rahul Vig from Bangalore, India. Happily testing for the last 2 years. 3rd WTA session. Twitter handle-KingJovial

[4/7/2012 10:04:11 AM] Lanessa Hunter: Welcome Rahul



[4/7/2012 10:05:09 AM] Weekend Testers Americas: OK, thanks everyone.

[4/7/2012 10:05:15 AM] Weekend Testers Americas: Now for today's mission.

[4/7/2012 10:05:33 AM] Weekend Testers Americas: We are going to be looking at <http://codecademy.com/>

[4/7/2012 10:05:57 AM] Weekend Testers Americas: Today is a good old fashioned bug hunt.... with a twist.

[4/7/2012 10:06:21 AM] Weekend Testers Americas: What I'd like to have youi do is look at this while applying scenario based testing.

[4/7/2012 10:06:44 AM | Edited 10:06:58 AM] Weekend Testers Americas: Before we go any further. Is there anyone who does not understand what that means?

[4/7/2012 10:07:10 AM] Bob Donahue: quick def, please? I ...was headed to wiki, bu

[4/7/2012 10:07:16 AM] Molnár Zoltán: yes, let's have a common agreement on the term

[4/7/2012 10:07:29 AM] Weekend Testers Americas: there is of course debate as to what it specifically means, and I expect we'll talk a bit about that today ;).

[4/7/2012 10:08:05 AM] Eugenia Yakhnin: let's start from terminology

[4/7/2012 10:09:01 AM] Weekend Testers Americas: "Scenario testing is a software testing activity that uses scenarios: hypothetical stories to help the tester work through a complex problem or test system. The ideal scenario test is a credible, complex, compelling or motivating story the outcome of which is easy to evaluate.[1] These tests are usually different from test cases in that test cases are single steps whereas scenarios cover a number of steps.[2][3]"

[4/7/2012 10:09:13 AM] Weekend Testers Americas: [http://en.wikipedia.org/wiki/Scenario\\_testing](http://en.wikipedia.org/wiki/Scenario_testing)

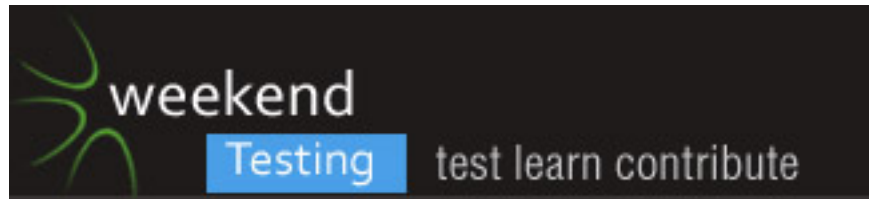
[4/7/2012 10:09:46 AM] Weekend Testers Americas: that's a good starting point, I think.

[4/7/2012 10:09:59 AM | Edited 10:10:25 AM] Weekend Testers Americas: For those who have done BBST Test Design, this is the definition that we use in the class.

[4/7/2012 10:10:17 AM] Bob Donahue: sounds to me like they are Stories, which I've heard from folks working in Agile. is this correct?

[4/7/2012 10:10:20 AM] Molnár Zoltán: yes, and now "what is a step"? :)

[4/7/2012 10:10:36 AM] Weekend Testers Americas: haha :).



[4/7/2012 10:10:47 AM] Lanessa Hunter: do this one thing = one step (a step)

[4/7/2012 10:10:55 AM] Ranjit Shringarpure: "a compelling story of how someone who matters might do something that matters with the product." via James Bach summarises that too

[4/7/2012 10:10:57 AM] Rahul Vig: steps as in- a logical end to end flow?

[4/7/2012 10:10:58 AM] PushpaRaj: test condition is a step

[4/7/2012 10:11:05 AM] Weekend Testers Americas: We could make this a debating session very easily.

[4/7/2012 10:11:27 AM] Lanessa Hunter: gotcha. ready to move on to how scenarios fit into our mission

[4/7/2012 10:11:32 AM] Ranjit Shringarpure: do we have to mention how 'long' or 'short' a scenario could be

[4/7/2012 10:11:41 AM] Weekend Testers Americas: But for the purposes of today's Bug Hunt, I'd like to see us focus on developing tests that somewhat conform to the definition above.

[4/7/2012 10:12:07 AM] Weekend Testers Americas: Nope, I'll leave that to you. Of course, we could have a healthy debate as to how long or short they "should" be.

[4/7/2012 10:12:07 AM] Bob Donahue: possible to provide an example, maybe?

[4/7/2012 10:12:09 AM] Ranjit Shringarpure: or are we at liberty to decide what the scale of the scenario to be

[4/7/2012 10:12:16 AM] Weekend Testers Americas: Sure.

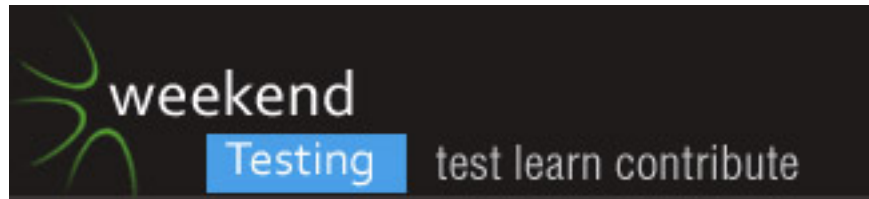
[4/7/2012 10:12:22 AM] Ranjit Shringarpure: sure

[4/7/2012 10:12:54 AM] Lanessa Hunter: does starting now on the mission mean jumping into the software and developing (sharing) our scenario tests as we go?

[4/7/2012 10:13:26 AM] Weekend Testers Americas: Example: I am a beggining programmer, and I want to learn how to understand javaScript better. To this purpose, I would like to work through an example and feel that I have successfully learned the topic being presented. To do this, I will work throughn the exerices provided.

[4/7/2012 10:13:30 AM] Weekend Testers Americas: That's a scenario.

[4/7/2012 10:14:07 AM] Bob Donahue: ok. thanks!



[4/7/2012 10:14:12 AM] Weekend Testers Americas: It's a goal, we have an overview of what we want to accomplish, and we have a framework as to how we can do it.

[4/7/2012 10:14:25 AM] Weekend Testers Americas: what I haven't done is given you specific steps.

[4/7/2012 10:14:42 AM] \*\*\* Weekend Testers Americas added Victor McLean \*\*\*

[4/7/2012 10:14:56 AM] Weekend Testers Americas: I want to see what you all come up with :).

[4/7/2012 10:15:05 AM | Edited 10:15:12 AM] Weekend Testers Americas: And what issues you find along the way.

[4/7/2012 10:15:40 AM] vmvictorvm: Hi guys, this is Victor Mclean. A bit busy today, but I'll try my best to participate

[4/7/2012 10:16:12 AM] Weekend Testers Americas: Victor, since you just got here:

[4/7/2012 10:16:14 AM] Weekend Testers Americas: [Saturday, April 07, 2012 10:05 AM] Weekend Testers Americas:

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We are going to be looking at <http://codecademy.com/>

Today is a good old fashioned bug hunt.... with a twist.

What I'd like to have you do is look at this while applying scenario based testing.

[4/7/2012 10:16:51 AM] Weekend Testers Americas: Also, if you would like to pair with other testers, please feel free to.

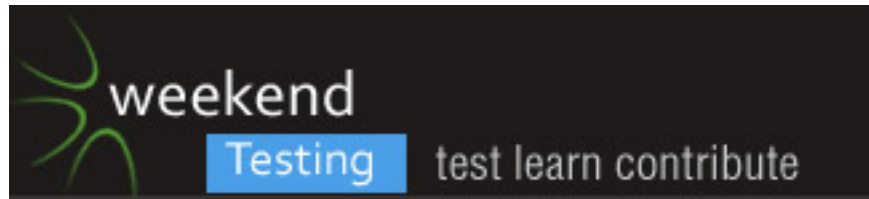
[4/7/2012 10:17:08 AM] Weekend Testers Americas: after your testing session, I would like to have you do the following.

[4/7/2012 10:17:21 AM] Weekend Testers Americas: 1. Describe the scenario you were able to construct.

[4/7/2012 10:17:34 AM] Weekend Testers Americas: 2. Explain issues you encountered along the way.

[4/7/2012 10:17:55 AM] Weekend Testers Americas: 3. If you found anything of note, share them in the chat transcript.

[4/7/2012 10:18:01 AM] Weekend Testers Americas: Use hashtags to identify them.



[4/7/2012 10:18:04 AM] Weekend Testers Americas: #Bug

[4/7/2012 10:18:11 AM] Weekend Testers Americas: #FeatureRequest

[4/7/2012 10:18:18 AM] Weekend Testers Americas: #Gripe

[4/7/2012 10:18:19 AM] Weekend Testers Americas: etc.

[4/7/2012 10:18:41 AM] \*\*\* Weekend Testers Americas added muttijo \*\*\*

[4/7/2012 10:18:53 AM] Weekend Testers Americas: [Saturday, April 07, 2012 10:16 AM] Weekend Testers Americas:

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1. Describe the scenario you were able to construct.
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#Bug

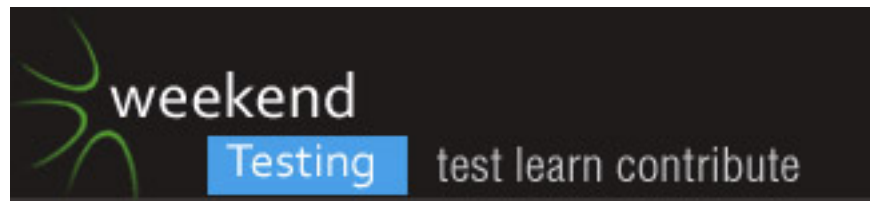
#FeatureRequest

#Gripe

[4/7/2012 10:19:03 AM] Bob Donahue: I'm open to working with anyone. ping me.

[4/7/2012 10:19:17 AM] Eugenia Yakhnin: would like pair with Lanessa; woman's solidarity

[4/7/2012 10:19:30 AM] Lanessa Hunter: sounds good, Eugenia



[4/7/2012 10:19:35 AM] Ranjit Shringarpure: do you want this to be interactive or do we do individually/paired and report in the second half?

[4/7/2012 10:19:39 AM] Eugenia Yakhnin: in men dominated world

[4/7/2012 10:19:41 AM] Lanessa Hunter: does this mean you and I chat in a separate thread or here?

[4/7/2012 10:19:49 AM] Eugenia Yakhnin: ping me

[4/7/2012 10:19:53 AM] Lanessa Hunter: alright, will do

[4/7/2012 10:20:04 AM] ashwin kumar: Hi ranjit interested in pairing with you?

[4/7/2012 10:20:14 AM] Weekend Testers Americas: If you want to chat in a separate window, or do a call between you, that's totally up to you :).

[4/7/2012 10:20:44 AM] Ranjit Shringarpure: ok @ashwin

[4/7/2012 10:20:48 AM] \*\*\* Weekend Testers Americas added Dinesh Babu \*\*\*

[4/7/2012 10:21:05 AM] Weekend Testers Americas: Now for today's mission.

We are going to be looking at <http://codecademy.com/>

Today is a good old fashioned bug hunt.... with a twist.

What I'd like to have you do is look at this while applying scenario based testing.

Also, if you would like to pair with other testers, please feel free to.

after your testing session, I would like to have you do the following.

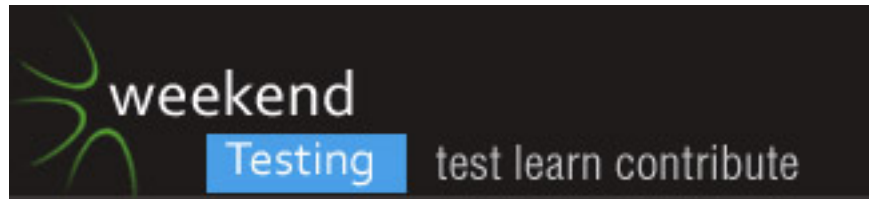
1. Describe the scenario you were able to construct.
2. Explain issues you encountered along the way.
3. If you found anything of note, share them in the chat transcript.

Use hashtags to identify them.

#Bug

#FeatureRequest

#Gripe



[4/7/2012 10:21:14 AM] Bob Donahue: skypeid: themailman33

[4/7/2012 10:21:37 AM] Weekend Testers Americas: If you do pair up, plst to the group who is pairing so we know who has coverage and who doesn't

[4/7/2012 10:21:44 AM] vmvictorvm: So if we found some bugs just copy paste here?.

e.g:

#bug:

1. ....

2. ....

??

[4/7/2012 10:21:47 AM] Weekend Testers Americas: If you want to wing it solo, just let me know :).

[4/7/2012 10:21:53 AM] Weekend Testers Americas: yes.

[4/7/2012 10:21:53 AM] Lanessa Hunter: Lanessa | Eugenia

[4/7/2012 10:21:59 AM] Ranjit Shringarpure: ranjit pairing with ashwin

[4/7/2012 10:22:16 AM] Rahul Vig: Going Solo

[4/7/2012 10:22:33 AM] vmvictorvm: Who can pair with me?

[4/7/2012 10:22:34 AM] muttijo: Linda Rehme - going solo

[4/7/2012 10:22:40 AM] Molnár Zoltán: Solo

[4/7/2012 10:23:31 AM] Bob Donahue: pinged u Victor

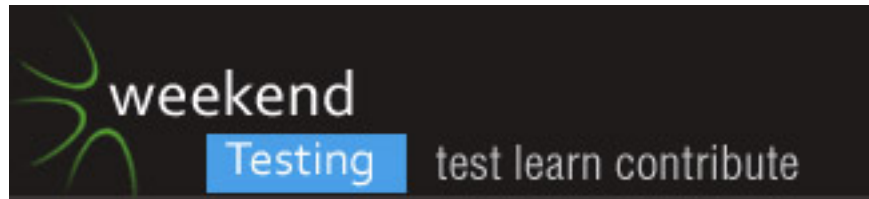
[4/7/2012 10:23:42 AM] PushpaRaj: Solo..

[4/7/2012 10:24:08 AM] Weekend Testers Americas: Is there anyone who wants to pair but doesn't have someone to pair with?

[4/7/2012 10:24:35 AM] Weekend Testers Americas: If so, I'm happyto participate. Just need to connect my own account to do so :).

[4/7/2012 10:25:07 AM] Dinesh Babu: I want pair

[4/7/2012 10:25:18 AM] Victor McLean: ..quite new to skypes. Okay, I've just added you Bob



[4/7/2012 10:26:44 AM] Bob Donahue: Thank-you. Should see me in left-side panel. we can talk there.

[4/7/2012 10:26:47 AM] Weekend Testers Americas: Dinesh.

[4/7/2012 10:26:52 AM] Weekend Testers Americas: Then I'll pair with you.

[4/7/2012 10:27:08 AM] Weekend Testers Americas: Wait until "Michael Larsen" joins the session, and then send a contact request.

[4/7/2012 10:27:22 AM] Dinesh Babu: Ok

[4/7/2012 10:28:09 AM] \*\*\* Weekend Testers Americas added Michael Larsen \*\*\*

[4/7/2012 10:28:31 AM] Weekend Testers Americas: sending a note so that "Michael" can get in.

[4/7/2012 10:28:47 AM] Michael Larsen: and here he is :).

[4/7/2012 10:29:10 AM] Weekend Testers Americas: Dinesh or anyone else looking to pair, please send a request to "Michael Larsen"

[4/7/2012 10:29:24 AM] Weekend Testers Americas: his account can also handle audio if you want to do a Skype call.

[4/7/2012 10:29:43 AM] Rahul Vig: #bug- Javascript programming- Section 1- The long and short of it....Typing-"<Some String>".length gives nothing

[4/7/2012 10:30:22 AM] Rahul Vig: No error shown

[4/7/2012 10:31:17 AM] Weekend Testers Americas: Note: we will reconvene in 30 minutes.

[4/7/2012 10:31:38 AM] Weekend Testers Americas: If you would like to post your feedback or thoughts before then, of course you are welcome to :).

[4/7/2012 10:57:20 AM] Weekend Testers Americas: Time check!!!

[4/7/2012 10:57:37 AM] Weekend Testers Americas: We are about three minutes before the start of the debrief.

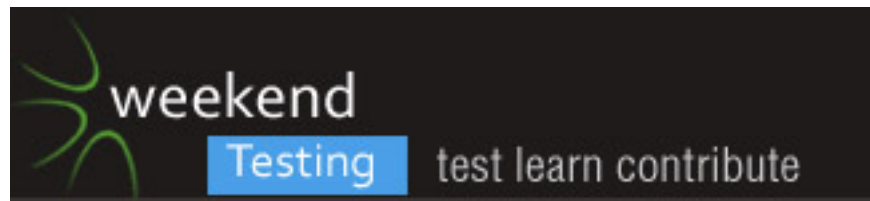
[4/7/2012 10:58:44 AM] Weekend Testers Americas: How is everyone doing?

[4/7/2012 10:58:51 AM] Weekend Testers Americas: Do you need more time?

[4/7/2012 10:59:23 AM] ashwin kumar: yeah another 10-15mins would be appreciated

[4/7/2012 10:59:39 AM] Eugenia Yakhnin: yes





[4/7/2012 10:59:47 AM] Weekend Testers Americas: OK, then we will begin debrief at 11:15 AM Pacific.

[4/7/2012 10:59:51 AM] Weekend Testers Americas: OK with everyone else :)?

[4/7/2012 10:59:58 AM] PushpaRaj: sure..

[4/7/2012 11:01:07 AM] Lanessa Hunter: sounds good, thanks

[4/7/2012 11:01:20 AM] Molnár Zoltán: ++

[4/7/2012 11:15:18 AM] Weekend Testers Americas: OK gang, let's bring it back in :).

[4/7/2012 11:15:27 AM] Weekend Testers Americas: Show of hands, who all is here?

[4/7/2012 11:15:37 AM] Weekend Testers Americas: Michael | Dinesh (y)

[4/7/2012 11:15:40 AM] Molnár Zoltán: (y)

[4/7/2012 11:15:48 AM] Bob Donahue: (y)

[4/7/2012 11:15:52 AM] PushpaRaj: (handshake)

[4/7/2012 11:15:53 AM] Eugenia Yakhnin: (y)

[4/7/2012 11:15:58 AM] Victor McLean: (y)

[4/7/2012 11:15:59 AM] Ranjit Shringarpure: (y)

[4/7/2012 11:16:01 AM] Lanessa Hunter: (sun)

[4/7/2012 11:16:15 AM] ashwin kumar: (y)

[4/7/2012 11:17:21 AM] Weekend Testers Americas: Who are we missing? Rahul? Victor?

[4/7/2012 11:17:32 AM] muttijo: :)

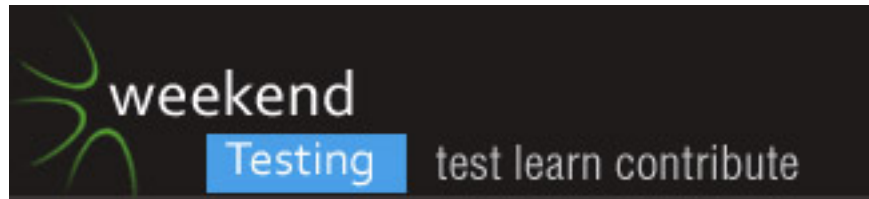
[4/7/2012 11:17:42 AM] Rahul Vig: (y)

[4/7/2012 11:17:43 AM] Victor McLean: I'm here already

[4/7/2012 11:17:51 AM] Weekend Testers Americas: Ah, whoops :).

[4/7/2012 11:18:03 AM] Weekend Testers Americas: OK, so we're all back here now.

[4/7/2012 11:18:34 AM] Weekend Testers Americas: Before we get started, I should have shared this earlier.



[4/7/2012 11:18:36 AM] Weekend Testers Americas:  
<http://www.kaner.com/pdfs/ScenarioIntroVer4.pdf>

[4/7/2012 11:18:58 AM] Weekend Testers Americas: I think we can still talk well enough without it, but I wanted to make sure everyone knows about it before the end of the session.

[4/7/2012 11:19:19 AM] Weekend Testers Americas: with that, Dinesh, would you like to share some of what we saw?

[4/7/2012 11:19:57 AM] Dinesh Babu: Yes

[4/7/2012 11:20:24 AM] Weekend Testers Americas: Go ahead, Dinesh :).

[4/7/2012 11:21:33 AM] Weekend Testers Americas: Or if someone else wants to go now, that's fine, too :).

[4/7/2012 11:21:42 AM] Weekend Testers Americas: Dead air is bad (LOL!).

[4/7/2012 11:22:09 AM] Dinesh Babu: 1) I tried with an anonymous user first. then I Logged in. What ever points I got in anonymous user, its showing with login also

[4/7/2012 11:22:15 AM] Lanessa Hunter: On behalf of the female Florida and Canadian contingency today :)-...

[4/7/2012 11:22:25 AM] Ranjit Shringarpure: do u want us to paste our report?

[4/7/2012 11:22:35 AM] Weekend Testers Americas: Ranjit, yes :).

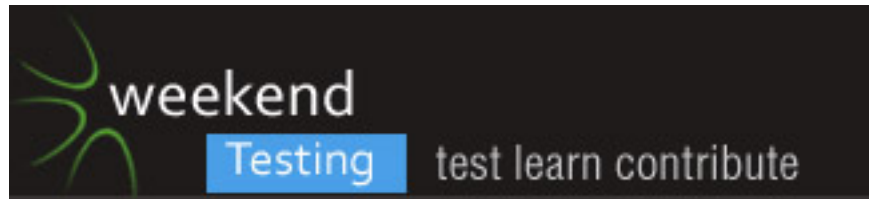
[4/7/2012 11:22:49 AM] Ranjit Shringarpure: i'll let ppl complete if thats ok

[4/7/2012 11:22:51 AM] Lanessa Hunter: Eugenia and Lanessa's chosen mission: Using Michael's example scenario for out testing today and based on explorations, come up with additional scenarios that could be used later. Michael's example > I am a beggining programmer, and I want to learn how to understand javaScript better. To this purpose, I would like to work through an example and feel that I have successfully learned the topic being presented. To do this, I will work throughn the exerices provided.

[4/7/2012 11:23:23 AM] Lanessa Hunter: #Bug: Lesson 1 displays "Reference error" , looks like the application intentionally full of errors.

#Bug: confused when using the Hints in the Variables lesson. lesson 3, step 4 - does not seem to remember that variable was declared already (ReferenceError: Can't find variable: myName)

#Feature Request: the ability to start completely over on a lesson



[4/7/2012 11:24:00 AM] Lanessa Hunter: #Gripes: (compiled) a little trouble understanding the task. uncertainty on how to start.

[4/7/2012 11:24:25 AM] Lanessa Hunter: Future Test Idea: Scenario = I am a new programmer and I am having trouble with the lessons (maybe this is a bug!), so I would like additional help.

[4/7/2012 11:24:37 AM] Lanessa Hunter: that's it for now...

[4/7/2012 11:24:49 AM] ashwin kumar: taking it from dinesh once i have completed the first exercise with anonymous user and then login it says i have completed the exercise but the actions i have done are not displayed on the screen

[4/7/2012 11:25:47 AM] Weekend Testers Americas: So Lanessa, do you feel that having a scenario to work with gave you a better idea of how to approach the testing, or helped give you better or different ideas?

[4/7/2012 11:26:15 AM | Edited 11:26:51 AM] Weekend Testers Americas: Also, is the gripe with the scenario itself or something that grew out of trying to accommodate the scenario?

[4/7/2012 11:26:17 AM] Lanessa Hunter: Good question. Having a scenario helped us get started with an idea for an approach

[4/7/2012 11:26:17 AM] Dinesh Babu: 2) 1st question in application: If I enter any foreign names like (o'releiy) , application showing error

[4/7/2012 11:27:26 AM] Lanessa Hunter: @ WTA regarding the gripe. Eugenia was uncertain about the task and I could not figure out how to start right away without using the scenario you provided. :) my thinking is still all boxed up

[4/7/2012 11:27:29 AM] Weekend Testers Americas: @Dinesh, so as we discussed, this is something a "programmer" might know about, but a non Programmer probably wouldn't

[4/7/2012 11:27:44 AM] Lanessa Hunter: together we helped each other get going

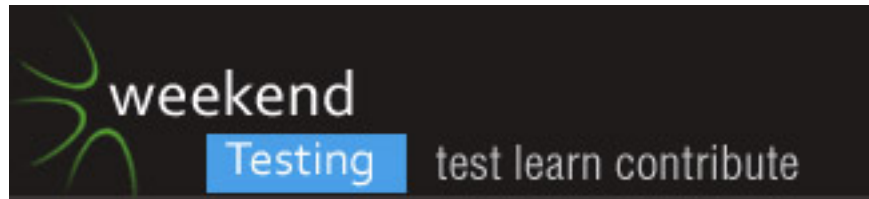
[4/7/2012 11:27:58 AM] Bob Donahue: @Dinesh, what is your scenario?

[4/7/2012 11:28:15 AM] Ranjit Shringarpure: @lanessa do u think that having scenario leads to the 'happy testing' path?

[4/7/2012 11:28:20 AM] Ranjit Shringarpure: i.e. not on a bug hunt?

[4/7/2012 11:28:35 AM] Weekend Testers Americas: @ranjit, that's a good question.

[4/7/2012 11:28:53 AM] Lanessa Hunter: it did today:), so yes I think it does



[4/7/2012 11:29:02 AM] Ranjit Shringarpure: thanks.

[4/7/2012 11:29:13 AM] Lanessa Hunter: versus thinking of scenarios that would unveil bugs

[4/7/2012 11:29:23 AM] Ranjit Shringarpure: today? lanessa have you had times when scenarios have led u specifically on a bug hunt?

[4/7/2012 11:29:28 AM] Weekend Testers Americas: I think the "happy path" is implied. You are much more likely to find it if you are given explicit steps.

[4/7/2012 11:29:30 AM] Ranjit Shringarpure: can you give us an example of that

[4/7/2012 11:29:37 AM] Weekend Testers Americas: the scenario based approach tries to avoid explicit steps.

[4/7/2012 11:29:52 AM] Weekend Testers Americas: Meaning you have to learn about the application to actually accomplish the goal of the scenario.

[4/7/2012 11:30:02 AM] Ranjit Shringarpure: oh i agree and i think its a great way to get some confidence going amongst the users

[4/7/2012 11:30:06 AM] Weekend Testers Americas: think of it this way.

[4/7/2012 11:30:20 AM] Ranjit Shringarpure: i've found that these are very prevalent in acceptance scenario

[4/7/2012 11:30:55 AM] Weekend Testers Americas: If I gave you explicit steps to create an account and told you exactly what to type for each screen, that would be a guarantee of hitting the happy path.

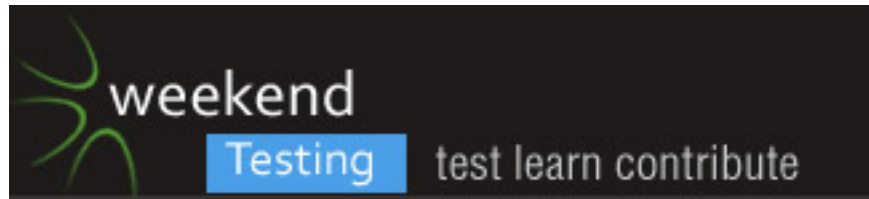
[4/7/2012 11:31:09 AM] ashwin kumar: Scenarios would actually help us understand the application will help delve deeper into the application

[4/7/2012 11:31:16 AM] Bob Donahue: @WTA, and then following that logic, does the scenario based testing for a non-familiar app lead to exploratory testing? It did for me. Anyone else?

[4/7/2012 11:31:17 AM] Weekend Testers Americas: BY instead giving you a broad scenario, you have to consider how you might actually accomplish the task.

[4/7/2012 11:31:40 AM] Weekend Testers Americas: And by not spelling out the steps, you may have to discover some of the steps yourself.

[4/7/2012 11:31:44 AM] PushpaRaj: @Bob..me too..



[4/7/2012 11:31:51 AM] Weekend Testers Americas: and they may be different than what the developer intended.

[4/7/2012 11:31:59 AM] Weekend Testers Americas: Let's take Dinesh's example.

[4/7/2012 11:32:03 AM] Lanessa Hunter: @Ranjit, scenarios (trying to accomplish some task via the software) has led me to finding blocking bugs and more scenarios or conditions or test ideas that would uncover conditions not handled gracefully. example: a piece of software that cares whether or not a user is logged in - how does it handle switching users, etc...

[4/7/2012 11:32:17 AM] Weekend Testers Americas: He wanted to introduce himself with an "Irish name"

[4/7/2012 11:32:20 AM] Rahul Vig: I tried with misspellings in the given directions....will that be a part of the scenario testing??

[4/7/2012 11:32:20 AM] Weekend Testers Americas: He got an error.

[4/7/2012 11:32:23 AM] Weekend Testers Americas: Why?

[4/7/2012 11:32:30 AM] Lanessa Hunter: @ Bob - I think scenario-based for unfamiliar app does lead to exploratory testing

[4/7/2012 11:33:24 AM] Weekend Testers Americas: @Rahul, does your steps help you to accomplish the scenario?

[4/7/2012 11:33:53 AM] PushpaRaj: testing without Requirement docu itself lead to Exploratory testing..

[4/7/2012 11:34:09 AM] PushpaRaj: to understand the application

[4/7/2012 11:34:18 AM] Rahul Vig: Yes..it should be definite part....a learner mis-spelled something and wondering why it is not working for him/her

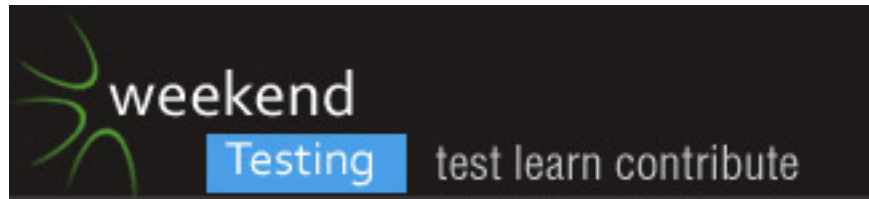
[4/7/2012 11:34:46 AM | Edited 11:34:52 AM] Weekend Testers Americas: Any thoughts on Dinesh's introduction causing an error?

[4/7/2012 11:35:04 AM] Lanessa Hunter: interesting - i just caught up with Dinesh's example scenario

[4/7/2012 11:35:08 AM] Weekend Testers Americas: Hint: He didn't mis-spell anything ;).

[4/7/2012 11:35:09 AM] Ranjit Shringarpure: programming syntax

[4/7/2012 11:35:15 AM] Ranjit Shringarpure: syntax



[4/7/2012 11:35:19 AM] Weekend Testers Americas: @Ranjit: right :).

[4/7/2012 11:35:22 AM] Lanessa Hunter: eys

[4/7/2012 11:35:23 AM] Lanessa Hunter: yes

[4/7/2012 11:35:32 AM | Edited 11:35:38 AM] Weekend Testers Americas: Would Dinesh necessarily know that?

[4/7/2012 11:35:42 AM] Ranjit Shringarpure: not as a novice he wont

[4/7/2012 11:35:48 AM | Edited 11:35:54 AM] Weekend Testers Americas: Would any beginning programmer?

[4/7/2012 11:35:52 AM] Victor McLean: I think scenario-based testing actually "force" you to learn more about the application..it's a good practice, since once we learned more about the apps, we can be a better bug hunter at later stage of the application.

[4/7/2012 11:35:54 AM] Ranjit Shringarpure: but as a programmer to make something fail

[4/7/2012 11:36:06 AM] Ranjit Shringarpure: or as a tester with knowledge

[4/7/2012 11:36:12 AM] Ranjit Shringarpure: of programming

[4/7/2012 11:36:14 AM] Weekend Testers Americas: @victor: good observation ;).

[4/7/2012 11:36:21 AM] Ranjit Shringarpure: thats a point of failure

[4/7/2012 11:36:21 AM] Weekend Testers Americas: [Saturday, April 07, 2012 11:35 AM] Victor McLean:

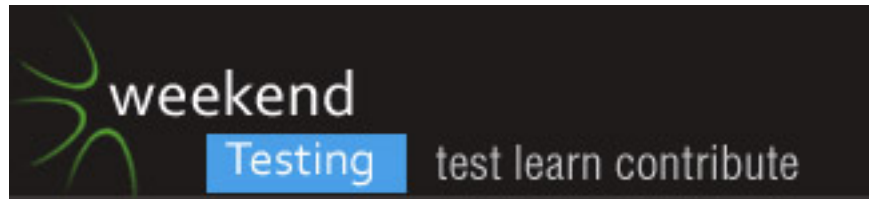
<<< I think scenario-based testing actually "force" you to learn more about the application..it's a good practice, since once we learned more about the apps, we can be a better bug hunter at later stage of the application.

[4/7/2012 11:36:59 AM] Victor McLean: @wta thanks :)

[4/7/2012 11:37:02 AM] Molnár Zoltán: so do we consider introduction as a scenario?

[4/7/2012 11:37:08 AM] Molnár Zoltán: for me that is a step

[4/7/2012 11:37:22 AM] Ranjit Shringarpure: to be fair i was hoping to bribe my 7yo to test this while i observed/took notes



[4/7/2012 11:37:22 AM] Weekend Testers Americas: It depends (don't you hate when people say that ;).

[4/7/2012 11:37:45 AM] Weekend Testers Americas: Introducing yourself to the system could be a scenario in and of itself.

[4/7/2012 11:37:47 AM] Ranjit Shringarpure: but shrek2 was a better teal

[4/7/2012 11:37:50 AM] Ranjit Shringarpure: deal

[4/7/2012 11:38:03 AM] Lanessa Hunter: the lesson, which included an introduction, did not know how to handle syntax. is that what we are saying? it did not account for it in instructions?

[4/7/2012 11:38:05 AM] Weekend Testers Americas: what if I decided I wanted to see how the program handled any number of inputs?

[4/7/2012 11:38:15 AM] Weekend Testers Americas: What if I wanted to enter text as Hanghul?

[4/7/2012 11:38:20 AM] Weekend Testers Americas: Just to be difficult?

[4/7/2012 11:38:41 AM] Weekend Testers Americas: @Lanessa, good observation.

[4/7/2012 11:38:50 AM] Ranjit Shringarpure: @lanessa excellent point

[4/7/2012 11:38:53 AM] Weekend Testers Americas: This could be a real sticking point for someone.

[4/7/2012 11:39:04 AM] Weekend Testers Americas: If My name was "Danny O'Brian"

[4/7/2012 11:39:07 AM] Ranjit Shringarpure: hell i would be irate if it did to me!

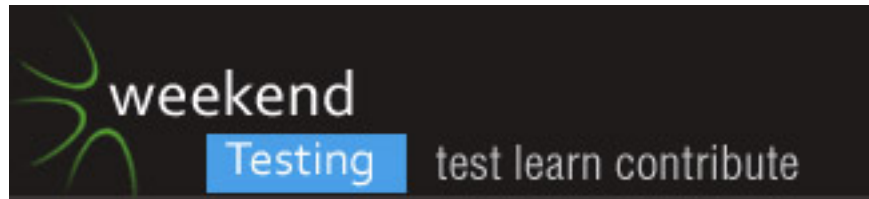
[4/7/2012 11:39:09 AM] Lanessa Hunter: @wta, in that approach your scenario is - you are a nonEnglish user wanting to learn via this tool

[4/7/2012 11:39:17 AM] Weekend Testers Americas: and I tried to just enter my name and the program said "error"

[4/7/2012 11:39:18 AM] Ranjit Shringarpure: i'd probably not return to the website

[4/7/2012 11:39:31 AM] muttijo: I found many cases where the app didn't teach me the difference between making a syntax error and not following their instructions closely enough.

[4/7/2012 11:39:33 AM] Weekend Testers Americas: I might just shrug, say "this program sucks" and stop using it right then and there.



[4/7/2012 11:39:36 AM] Lanessa Hunter: Right, are we going to say sorry "we don't care about Irish users"?

[4/7/2012 11:39:45 AM | Edited 11:39:50 AM] Weekend Testers Americas: LOL :D

[4/7/2012 11:39:47 AM] Lanessa Hunter: not if we want good software

[4/7/2012 11:40:00 AM] Bob Donahue: the scenario (introduction) could be part of internationalization, right? in that case all name types from all countries could be included.

[4/7/2012 11:40:23 AM] Weekend Testers Americas: Interestingly, even when I suggested using a common Developer's trick, a backslash before the '

[4/7/2012 11:40:29 AM] Weekend Testers Americas: that didn't work either.

[4/7/2012 11:40:42 AM] Ranjit Shringarpure: :O

[4/7/2012 11:40:50 AM] Ranjit Shringarpure: that surprises me

[4/7/2012 11:40:58 AM] Weekend Testers Americas: So there's an opportunity here.

[4/7/2012 11:41:08 AM] Ranjit Shringarpure: but speaking of syntax, i made a note of that in our report. want me to paste?

[4/7/2012 11:41:16 AM] muttijo: yes please

[4/7/2012 11:41:27 AM] Ranjit Shringarpure: \*\*\*\*\* START \*\*\*\*\*

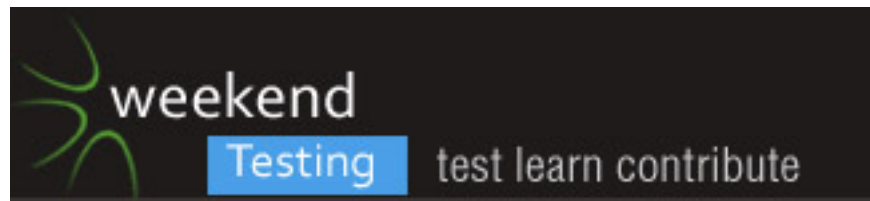
[4/7/2012 11:41:29 AM] Ranjit Shringarpure: Scenario 1

UserA is new to programming and wants to learn HTML before progressing to anything complex. They'd like to 'try before you buy' approach and thus are reluctant to create a login for themselves.

Our mission was to see if the UserA would be able to do so.

Ranjit and Ashwin paired.





Ashwin tested while Ranjit took notes / validated tests Ashwin did.

Ashwin tried the javascript module as described on the home page. chat transcript as follows:

[18:33:46 BST] ashwin kumar: just found out one thing

[18:33:52 BST] Ranjit Shringarpure: go on

[18:34:54 BST] ashwin kumar: I tried a  $6*5$  whe the system said just type  $2+2$

[18:35:14 BST] ashwin kumar: It said Oops try again

[18:36:03 BST] Ranjit Shringarpure: where was this?

[18:36:33 BST] ashwin kumar: In this scenario the system does not allow the user to go beyond the limitations as said in the screen

[18:37:06 BST] ashwin kumar: This was on the home page of the site where you can try for free without registering

[18:37:29 BST] Ranjit Shringarpure: what module?

[18:38:36 BST] ashwin kumar: This is on the home page where you are guided through the starting steps of coding

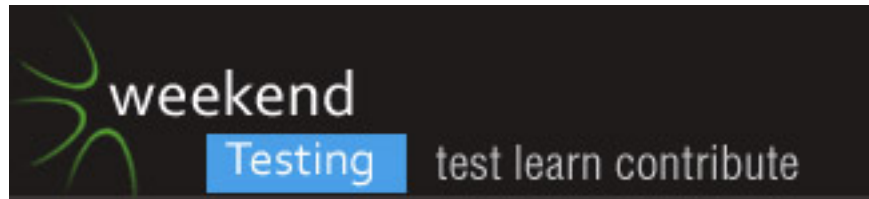
[18:40:19 BST] ashwin kumar: on more thing is that once screen scrolls down after the messages even when you go up the the cursor returns to the bottom of the screen

[18:40:48 BST] Ranjit Shringarpure: ok do u think these are bugs?

[18:41:58 BST] ashwin kumar: Yeah this would b more of a gripe rather than a bug from a user perspective

[18:42:23 BST] Ranjit Shringarpure: do you really think so?

[18:42:44 BST] Ranjit Shringarpure: i mean this is for someone who probably doesnt know that \* means multiply



[18:43:00 BST] Ranjit Shringarpure: so the assumption is they mistakenly typed \* instead of a +

[18:43:13 BST] Ranjit Shringarpure: and considering that, the message is valid. dont u think?

[18:45:51 BST] ashwin kumar: yes dint tink it from the perspective off user who has very limited computer awareness

[18:46:07 BST] Ranjit Shringarpure: well thats the point of this website.

[18:46:56 BST] ashwin kumar: yeah.

[18:47:09 BST] Ranjit Shringarpure: ok; anything else?

[18:48:20 BST] ashwin kumar: once you have done a few steps whn i try to scroll up the windows the cursordoes not allow e to do that

[18:48:43 BST] ashwin kumar: as user i may want to read the previous steps I had carried

[18:48:58 BST] ashwin kumar: Do you think this must be available for the users

[18:50:10 BST] Ranjit Shringarpure: there is a scroll bar

[18:50:44 BST] ashwin kumar: yah when i use it to scroll up it keeps coming down

[18:52:04 BST] Ranjit Shringarpure: what do you mean?

[18:55:00 BST] ashwin kumar: once you have completed the section, try moving the scroll bar to the beginning it keeps coming down t the end

[18:55:18 BST] ashwin kumar: one more thing once i have completed the first section

[18:56:09 BST] ashwin kumar: Then i login it shows thati have completed the section but when i go to that section it does not show the action i have done

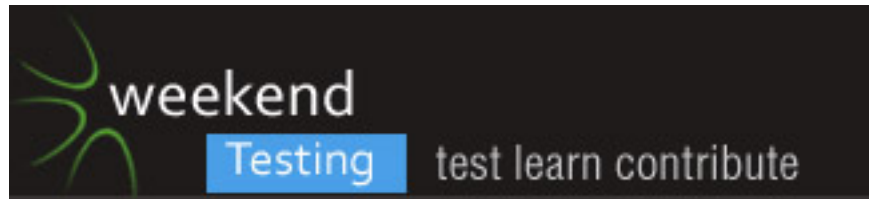
[18:57:28 BST] Ranjit Shringarpure: suggest u take screenshots or use jing / screenr to capture this.

[18:58:10 BST] Ranjit Shringarpure: but after the completing the first section (congratulations, you've arned 1 new badge) i can scroll up no probs

[18:58:34 BST] Ranjit Shringarpure: here's something i tried:

[18:58:36 BST] Ranjit Shringarpure: LEARN > HTML > OVERVIEW

Removing the <HTML> tags (or putting invalid ones) still results in the valid result. is this discouraging newbies? would warning the user not ensure they also follow the syntax properly?



[19:01:27 BST] ashwin kumar: yeah this would definitely mislead the user

[19:03:32 BST] Ranjit Shringarpure: with not much time left i've started the reporting.

Screenshots from Ashwin attached.

Overall, the session went well - considering the time spent. From a scenarios point of view. we felt the user could successfully continue to learn things without actually registering to the website.

Putting in a technical perspective, we found that that whilst the website encourages novices to take up programming, i felt in once instance that it might mislead the novice programmer into believing that syntax errors are ok; some education on this would have been helpful.

[4/7/2012 11:41:34 AM] Ranjit Shringarpure: \*\*\*\*\*END\*\*\*\*\*

[4/7/2012 11:41:44 AM] Ranjit Shringarpure: sorry we couldnt get the attachments

[4/7/2012 11:41:51 AM] Weekend Testers Americas: It seems that, if we had such a potential early error, we might want to modify the first lesson to say "hey, I see you are trying to use a single quote. that makes sense in some names, but it's a problem when we program"

[4/7/2012 11:41:57 AM] Bob Donahue: love the scenario!!!

[4/7/2012 11:42:04 AM] Weekend Testers Americas: and then include some comment on what to do.

[4/7/2012 11:43:09 AM] Lanessa Hunter: good suggestion - compelling case

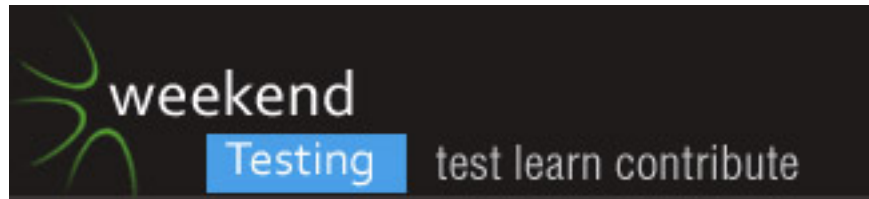
[4/7/2012 11:43:16 AM] Lanessa Hunter: to avoid frustration

[4/7/2012 11:43:20 AM] muttijo: @WTA Yes, a good teacher takes advantage of things like that as a "learning opprotunity"!

[4/7/2012 11:43:34 AM] Weekend Testers Americas: Now note, if I were to have given my tester exact steps, including how to overcome the potential of an error with a single quote, would the session have been as effective?

[4/7/2012 11:43:39 AM] Ranjit Shringarpure: (y) muttijo

[4/7/2012 11:43:55 AM] Lanessa Hunter: no, it would not have been



[4/7/2012 11:44:16 AM] Weekend Testers Americas: going back a bit, yes, scenario based testing absolutely reinforces exploratory testing, and exploratory testing helps us build better and more creative scenarios.

[4/7/2012 11:45:09 AM] Weekend Testers Americas: So here's another document that I should have told you all about earlier.

[4/7/2012 11:45:10 AM] Weekend Testers Americas:  
[http://www.logigear.com/logi\\_media\\_dir/Documents/Soap\\_Opera\\_Testing.pdf](http://www.logigear.com/logi_media_dir/Documents/Soap_Opera_Testing.pdf)

[4/7/2012 11:46:55 AM] Weekend Testers Americas: I meant to post this and Cem's article towards the beginning, but maybe it's better that I didn't ;).

[4/7/2012 11:47:23 AM] Ranjit Shringarpure: @wta do u think tweaking the same scenario could help give a 'nudge' to an absolute novice to explore further?

[4/7/2012 11:47:37 AM] Weekend Testers Americas: Oh definitely.

[4/7/2012 11:47:48 AM] Weekend Testers Americas: Especially if you ask "did you complete your objective?"

[4/7/2012 11:48:23 AM] Ranjit Shringarpure: the reason i deliberately added that point was because i've seen cases when testers chose one or two ways (if there are many) to do the same tests

[4/7/2012 11:48:33 AM] Ranjit Shringarpure: e.g. register a customer etc

[4/7/2012 11:48:52 AM] Weekend Testers Americas: Right, and that's why we want to focus more on a given workflow rather than worrying about specific steps.

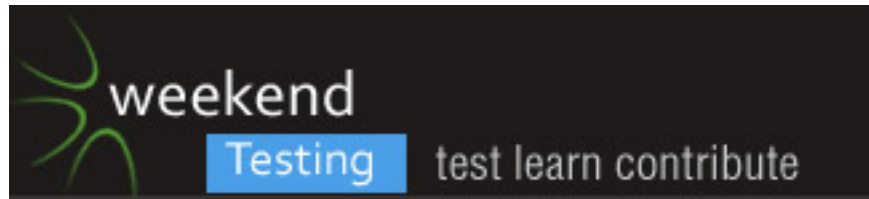
[4/7/2012 11:49:11 AM] Ranjit Shringarpure: deliberately asking them to try and register a customer (as an example) via web, sms, mail etc gives them that extra bit of nudge dont u think

[4/7/2012 11:49:25 AM] Ranjit Shringarpure: or would that be specifics?

[4/7/2012 11:49:34 AM] Weekend Testers Americas: If we see that an objective is overwhelmingly being handled a given way, then yes, we might introduce new scenarios or give some additional guidance.

[4/7/2012 11:50:48 AM] Weekend Testers Americas: In the examples you just mentioned, I might split those up into different scenarios and mention them by name, i.e. register someone via SMS, register them via web, but keep the finer details to a manageable minimum.

[4/7/2012 11:51:10 AM] Ranjit Shringarpure: oh i absolutely agree



[4/7/2012 11:51:18 AM] Weekend Testers Americas: Your team will be providing you with feedback on what they see and this feedback will help inform the scenarios that you develop.

[4/7/2012 11:51:46 AM] Ranjit Shringarpure: to be fair, i dont remember when i last wrote a test script

[4/7/2012 11:52:03 AM] Lanessa Hunter: that's a nice feeling isn't it

[4/7/2012 11:52:11 AM] Weekend Testers Americas: From Cem's paper:

[4/7/2012 11:52:12 AM] Weekend Testers Americas: The test is based on a story about how the program is used, including information about

the motivations of the people involved.

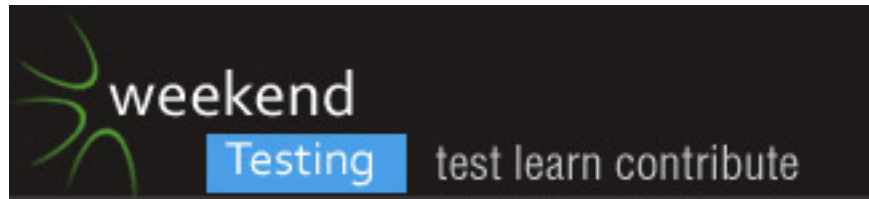
- The story is motivating. A stakeholder with influence would push to fix a program that failed this test. (Anyone affected by a program is a stakeholder. A person who can influence development decisions is a stakeholder with influence.)
- The story is credible. It not only could happen in the real world; stakeholders would believe that something like it probably will happen.
- The story involves a complex use of the program or a complex environment or a complex set of data.
- The test results are easy to evaluate. This is valuable for all tests, but is especially important for scenarios because they are complex.

[4/7/2012 11:52:31 AM] Ranjit Shringarpure: oh yes, @lanessa

[4/7/2012 11:54:04 AM] Weekend Testers Americas: the key point that I wanted to play with today, and I think we successfully approached it, was to provide just a little guidance while testing (i.e. not leave it to "do whatever, just find issues) and telling people exactly what to test for.

[4/7/2012 11:54:39 AM] Lanessa Hunter: i guess the steps (what might be in a script) are important when it comes time to report the bugs encountered during the workflow

[4/7/2012 11:55:08 AM] Weekend Testers Americas: Overall, I think that it helps to give the team some latitude to explore, determine if they can meet their objectives, and any issues they find along the way will be taken more seriously because they are part of realistic workflows real everyday users will be very likely to encounter.



[4/7/2012 11:55:32 AM] muttijo: @WTA Are the instructions different if the tester is an actual novice vs. a tester who is playing a novice?

[4/7/2012 11:55:40 AM] Lanessa Hunter: @wta - this approach would keep a tester from becoming idle )not knowing when to stop maybe... or overwhelmed by uncertainty on where to start

[4/7/2012 11:55:53 AM] Lanessa Hunter: @muttijo. good question

[4/7/2012 11:56:01 AM] Weekend Testers Americas: @Muttijo, good question. In some ways, I think the experienced tester may be facing a bigger hurdle ;).

[4/7/2012 11:56:19 AM] Ranjit Shringarpure: (y)muttijo:

[4/7/2012 11:56:23 AM] Weekend Testers Americas: the inexperienced novice will do what they can based on what they know.

[4/7/2012 11:56:37 AM] Weekend Testers Americas: An experienced tester trying to pretend to be a novice may be too smart for their own good.

[4/7/2012 11:57:05 AM] Weekend Testers Americas: Inattentional blindness is much more likely with someone who is experienced.

[4/7/2012 11:57:31 AM] Weekend Testers Americas: they take a lot of things for granted because of institutional knowledge. An actual novice doesn't have any of that.

[4/7/2012 11:57:49 AM] Lanessa Hunter: that's something to sit with and think about

[4/7/2012 11:58:41 AM] Lanessa Hunter: meaning a novice has no assumptions?

[4/7/2012 11:58:50 AM] Lanessa Hunter: about users of the software?

[4/7/2012 11:58:50 AM] muttijo: On the other hand a experienced programmer might throw in something like O'Brian because they know it might cause a problem.

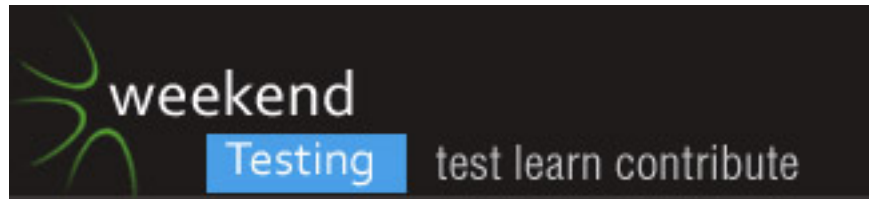
[4/7/2012 11:59:08 AM] muttijo: A novice would just happen on it accidentally.

[4/7/2012 11:59:30 AM] Weekend Testers Americas: @Muttijo, exactly.

[4/7/2012 11:59:50 AM] Weekend Testers Americas: Also, an experienced tester might justn throw in a back slash because of force of habit.

[4/7/2012 11:59:59 AM] Weekend Testers Americas: they know it's a likely escape character.

[4/7/2012 12:00:07 PM] Weekend Testers Americas: A beginner probably doesn't know that.



[4/7/2012 12:00:11 PM] muttijo: lol that was my other example a backslash

[4/7/2012 12:00:42 PM] Weekend Testers Americas: OK, gang, I'm unfortunately at my hard limit timewise.

[4/7/2012 12:00:50 PM] Lanessa Hunter: I have to scoot.Thanks everyone!

[4/7/2012 12:00:53 PM] Ranjit Shringarpure: same here

[4/7/2012 12:00:57 PM] Weekend Testers Americas: It's noon, adnn that means we have to bring this session to a close.

[4/7/2012 12:01:05 PM] Weekend Testers Americas: thanks for joining us today everyone.

[4/7/2012 12:01:12 PM] Weekend Testers Americas: Experience report will be posted later this weekend.

[4/7/2012 12:01:24 PM] Eugenia Yakhnin: thanks and bye

[4/7/2012 12:01:27 PM] Ranjit Shringarpure: thanks guys, it was a pleasure

[4/7/2012 12:01:27 PM] Rahul Vig: Thank You all. It was wonderful. Amazing ideas!

[4/7/2012 12:01:33 PM] Bob Donahue: in closing:

[4/7/2012 12:01:35 PM] Bob Donahue: Scenario:

We want to find issues with the html section. To this purpose, We will go through the lessons and intentionally try to break the application.

#Bug

Bob Donahue: hmm. changing/deleting tags results in no error.

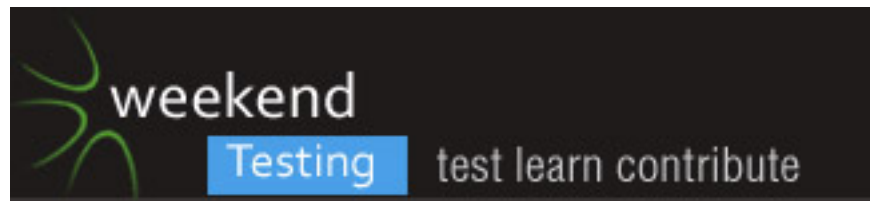
Bob Donahue: I had this:

Bob Donahue: <h>

Welcome to the Internet!

<>

Bob Donahue: and it still worked!!!



#Bug

Victor McLean: hmm.. Also right now I'm testing the "images" lesson. They asked me to put `<img>` tag within the `<body>` section. I try to put it outside the `<body>` and it still works...

#FeatureRequest - Reset check mark, of code/section is reset

Also, once I finish some steps, it seems we are not allow to go back to previous steps? (I'm not sure about this one)

Victor McLean: for example, go to lesson 5 "Images"

Victor McLean: put `<img>` anywhere outside the body

Victor McLean: then they'll put a check mark on the first step. meaning that the first step is completed

Bob Donahue: 1st attribute?

Victor McLean: before the 1st attribute, you need to put `<img>` tag right? put it after `</head>` but before `<body>`

Victor McLean: then you are proceed to the next step: "1st attribute".

Victor McLean: the thing is..I want to start all over again...but it seems I can't

Bob Donahue: If I click on step1, hit reset, the code goes to default code

Bob Donahue: but the step is still checked.

Bob Donahue: definitely a bug!

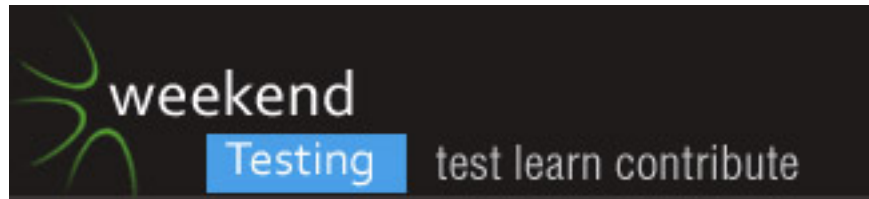
Bob Donahue: agree?

Victor McLean: hmm..but the more I think about it, the more I think probably it may be a feature

Victor McLean: it's wrong to put the `<img>` tag outside the `<bod>` tag in the first place, so it shouldn't be "checked"

Bob Donahue: yes, but what I think is happening is the website isn't resetting the check mark, not saying you're code is wrong.





#Bug

Victor McLean: In one of the lesson here: "What's an Object"  
<http://www.codecademy.com/courses/spencer-sandbox/1#!/exercises/0>

Victor McLean: the correct answer should be:

```
"bob = {};"
```

I put "bob = {}" without the semicolon. and it still works

Victor McLean: should be an error

Victor McLean: I'm sure this one is a bug

#Bug/#FeatureRequest

Bob Donahue: In the last lesson, What are my next steps, I entered:

Bob Donahue: "testing Hello World"

```
"<testing String>".length
```

Bob Donahue: and it worked!

Bob Donahue: no html header, tags, etc. I don't think that should have happened

Victor McLean: yeah pretty much. For the last one, I'm not 100% sure, since I may need a html editor to double check it

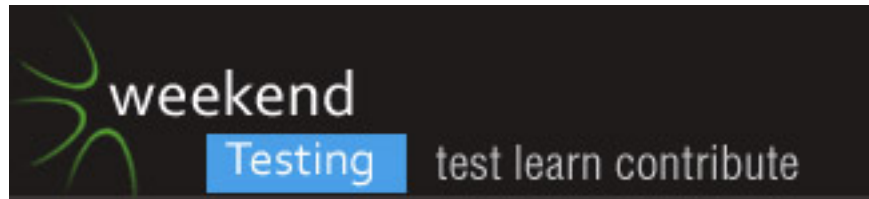
Bob Donahue: shouldn't it need the html header to be valid html?

Bob Donahue: I thought that was the first thing it checks for - html validation?

Victor McLean: true, probably this could be a suggestion instead of bug. Because if you type this in real environment. the browser won't display an error message for that (I think)

Bob Donahue: I may disagree with that, but will add it asa suggestion.

#Bug



For #3 Heading. I put the <h1> tag outside the <body> and it still works. (They instructed us to put it inside the <body> tag)

[4/7/2012 12:01:36 PM] Lanessa Hunter: Have a great weekend!

[4/7/2012 12:01:37 PM] ashwin kumar: Thanks & bye

[4/7/2012 12:01:39 PM] Molnár Zoltán: thank you

[4/7/2012 12:01:46 PM] Bob Donahue: thank-you all!! Great session!

[4/7/2012 12:01:57 PM] Victor McLean: Thank you very much :) Bye bye

[4/7/2012 12:01:59 PM] Weekend Testers Americas: everyone else, if you have any details to post, now is the time.

[4/7/2012 12:02:02 PM] Weekend Testers Americas: :)

[4/7/2012 12:02:20 PM] Weekend Testers Americas: Hope to see you all next time :).

[4/7/2012 12:02:23 PM] Weekend Testers Americas: Bye

[4/7/2012 12:02:32 PM] Ranjit Shringarpure: thanks michael for the ideas/help/gems

[4/7/2012 12:02:36 PM] Dinesh Babu: Bye all

[4/7/2012 12:02:44 PM] PushpaRaj: Thank you all...Bye..

[4/7/2012 12:02:49 PM] Molnár Zoltán: bye