

WT72 – Direct Folders – Claims testing

Testers: Anit Patel, Rasmus Koorits, Rickard Englund, Sakthi and Steffen Blenk

Facilitator: Ajay Balamurugadas

[2:57:39 PM] Rasmus Koorits: Hello. I'd like to join today's session

[3:59:26 PM] Weekend Testing: hi

[3:59:29 PM] Weekend Testing: adding members

[3:59:40 PM] *** Weekend Testing added steffenblenk ***

[3:59:43 PM] *** Weekend Testing added Anit Patel ***

[3:59:46 PM] *** Weekend Testing added Rickard Englund ***

[3:59:56 PM] Weekend Testing: Hello All

[4:00:19 PM] Anit Patel: Hi

[4:00:20 PM] Weekend Testing: its time for WT72 to start. I am Ajay Balamurugadas, your facilitator for today. Welcome :)

[4:00:29 PM] steffenblenk: Hello

[4:00:31 PM] Rickard Englund: Hi

[4:00:41 PM] Rasmus Koorits: hello

[4:01:13 PM] Weekend Testing: Please introduce yourselves - maybe your experience, city, blog, other interests

[4:02:26 PM] Rasmus Koorits: Hi, I'm a software testing person from Tartu, Estonia. Testing for about 1-2 years, depending how you count. Second time in WT.

[4:02:55 PM] Rickard Englund: My name is Rickard, 24 years old from Sweden, works as a Software Tester and Test Environment Engineer at Sectra AB (ad med tech company). about 6-7 month testing experience

[4:02:56 PM] Weekend Testing: nice Rasmus.

[4:03:18 PM] Anit Patel: Hi. I am Anit Patel from Sydney. Working as an Automation Tester for Selenium. Testing about 3 years of experience.

[4:03:22 PM] Weekend Testing: Hi Rickard, so this is your first time at Weekendtesting?

[4:03:42 PM] steffenblenk: Hello, my name is Steffen(30 years old), live in Germany (Friedrichshafen), I have about 1 year experience as a tester

[4:03:58 PM] Weekend Testing: Hi Steffen.

[4:04:16 PM | Edited 4:04:33 PM] Weekend Testing: let me tell you all in brief how a session is conducted.

We will test for one hour based on the mission provided. You are free to use any tools or any approach. You could pair with any other tester if you want.

At the end of the one hour, we will meet for a discussion session which will also last for one hour.

We will discuss about the approach used, learning and experience of this session.

Please feel free to ask any questions in this chat or you can ping me in private too.

[4:04:26 PM] steffenblenk: Hi

[4:05:13 PM] Anit Patel: I am also attending weekend testers first time. I would like to participate now on. :)

[4:05:30 PM] Rickard Englund: same here :)

[4:05:42 PM] Weekend Testing: Cool, if there are no questions, we will proceed with the mission:

[4:05:55 PM] Weekend Testing: The product to be tested is Direct Folders.
<http://codesector.com/directfolders>

[4:06:50 PM] Weekend Testing: Mission: Perform Claims testing. Evaluate each and every claim the product makes through its help file and website. At the end of the testing session, provide your observations, issues in the form of a test report.

[4:06:56 PM] *** Weekend Testing added Sakthi ***

[4:07:02 PM] *** Weekend Testing added jahira.banu ***

[4:07:16 PM] *** Weekend Testing added Balu ***

[4:07:44 PM] Weekend Testing: Any questions?

[4:09:39 PM] Weekend Testing: Has anyone performed Claims testing before?

[4:09:52 PM] Sakthi: No

[4:09:52 PM] Anit Patel: Nop

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[4:09:55 PM] Sakthi: What is claims testing

[4:09:57 PM] steffenblenk: nop

[4:09:57 PM] *** Weekend Testing added priyabhide ***

[4:10:57 PM] Rickard Englund: Have done it indirectly durring functionality testing

[4:11:08 PM] Weekend Testing: Claims testing is where you test every claim made by the stakeholders about the product

[4:11:40 PM] steffenblenk: like functionalities...?

[4:11:44 PM] Weekend Testing: For ex: if a data provider says that its the fastest data provider, you test that

[4:12:04 PM] Weekend Testing: if the website claims that you can register in 2 minutes, that is a claim

[4:12:14 PM] Weekend Testing: you test if you can really register in 2 minutes

[4:12:42 PM] Weekend Testing: More on different types of testing here:
www.satisfice.com/tools/satisfice-tsm-4p.pdf

[4:13:12 PM] steffenblenk: ok

[4:13:20 PM] Rasmus Koorits: lil emergency here, be back in 5

[4:13:35 PM] Weekend Testing: have you installed?

[4:16:45 PM] Sakthi: I am not getting it

[4:17:05 PM] Weekend Testing: What are you not understanding?

[4:18:04 PM] steffenblenk: I have just Installed

[4:18:06 PM] Weekend Testing: Verify every claim

1. Identify reference materials that include claims about the product

(implicit or explicit).

2. Analyze individual claims, and clarify vague claims.

3. Verify that each claim about the product is true.

4. If you're testing from an explicit specification, expect it and the product to be brought into alignment.

[4:18:20 PM] Weekend Testing: What does the website say about Direct Folders?

[4:18:34 PM] Sakthi: I have to download and install the application

[4:18:41 PM] Sakthi: to test it

[4:19:15 PM] Weekend Testing: yes

[4:21:00 PM] Weekend Testing: Yes

[4:21:12 PM] Weekend Testing: But test only the claims

[4:22:22 PM] Weekend Testing: Anyone stuck?

[4:23:03 PM] Weekend Testing: I'm having some internet problems... :(

[4:24:51 PM] Rasmus Koorits: I'm having electrical ones :D

[4:25:00 PM] priyabhide: Hey guys sorry I just managed to get in

[4:25:12 PM] priyabhide: sorry some problem with skype and internet

[4:26:09 PM] Weekend Testing: If you think there is too much to cover, split up claims

[4:26:55 PM] priyabhide: Can you please let me know where I should start ?

[4:27:19 PM] Weekend Testing: Watch the video on the site

[4:27:38 PM] Weekend Testing: Test if what they demo is actually possible

[4:27:50 PM] priyabhide: please send me the link again

[4:28:27 PM] Weekend Testing: Codesector.com/directfolderds

[4:28:31 PM] priyabhide: thanks

[4:29:10 PM] Weekend Testing: Folders and not folderds

[4:29:28 PM] priyabhide: got it

[4:29:55 PM] Weekend Testing: 40 mins more

[4:30:33 PM] Weekend Testing: On the website, they have mentioned about how df works. We can test that

[4:30:37 PM] Weekend Testing: Claim.

[4:31:24 PM] Weekend Testing: They have online help too

[4:32:18 PM] Weekend Testing: Help.codesector.com/directfolders

[4:32:41 PM] Weekend Testing: Anyone getting my messages?

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[4:33:16 PM] Rickard Englund: yes, just to busy testing to answer :P :)

[4:33:59 PM] Rasmus Koorits: same here

[4:33:59 PM] Weekend Testing: Ok :) make sure you prepare the test report side by side

[4:34:02 PM] Rasmus Koorits: lots of claims :)

[4:48:38 PM] Weekend Testing: any issues so far?

[4:48:43 PM] Weekend Testing: how is it going?

[4:48:54 PM] Rasmus Koorits: a bit confusing

[4:49:06 PM] Weekend Testing: ok

[4:50:14 PM] *** Weekend Testing added madhusudhan k p ***

[4:55:40 PM] Rickard Englund: what to do with bugs that are clear bug but is not connected to any claim?

[4:56:02 PM] Weekend Testing: do make a note of it

[4:58:00 PM] Weekend Testing: Last fifteen mins

[5:07:35 PM] Weekend Testing: last five mins, polish your test reports...

[5:12:22 PM] Weekend Testing: time up

[5:12:27 PM] Weekend Testing: Lets stop testing,

[5:12:39 PM] Weekend Testing: who has stopped?

[5:12:43 PM] Rasmus Koorits: stopped.

[5:12:51 PM] Rickard Englund: stopped

[5:12:56 PM] Weekend Testing: next, quick folks

[5:13:12 PM] Weekend Testing: Anit, Madhusudhan,, Sakthi, Steffen

[5:13:29 PM] steffenblenk: ok I stopped

[5:13:33 PM] Anit Patel: Stopped.

[5:13:35 PM] Weekend Testing: Are your reports ready, please share them in private on skype

[5:14:00 PM] Rasmus Koorits: (brb in 5)

[5:14:37 PM] steffenblenk: that will take two minutes as I am working with two laptops and a virtual machine,

[5:14:51 PM] Weekend Testing: ok

[5:15:13 PM] Weekend Testing: meanwhile everyone get back to offline writing about your experience

[5:15:28 PM] Weekend Testing: don't type them here, type on a offline medium like notepad

[5:15:39 PM] Weekend Testing: so that its easy to copy paste once your turn comes

[5:16:18 PM] Weekend Testing: we will meet in five mins. You can write about the challenges faced, your approach, experience of this session, thoughts about the tool, learning

[5:20:41 PM] *** steffenblenk sent DirectFoldersTestReport.doc ***

[5:24:44 PM] Weekend Testing: Hope everyone is ready with the report & experience

[5:25:03 PM] Weekend Testing: who wants to start?

[5:25:40 PM] Rasmus Koorits: can I ask you a question?

[5:25:45 PM] Weekend Testing: yes

[5:25:45 PM] Rasmus Koorits: why claims testing :P?

[5:26:16 PM] Weekend Testing: I could not think of any thing else quickly

[5:26:30 PM] Rasmus Koorits: ok.. just seemed to fit quite well

[5:26:56 PM] Weekend Testing: so, want to share experience?

[5:26:58 PM] Rasmus Koorits: sure

[5:27:03 PM] Rasmus Koorits: It was difficult to test claims made about a product I was just learning to use, especially since

there seemed to be no claims as to how easy the product was to LEARN. In the end I was able to verify that most claims were true; However, so far I've only done claims testing with a product I'm mostly familiar with.

The actual BUG with this software seemed to be that all the "claims" were very distributed - that is, information about how to USE the software was not easy to find.

[5:27:58 PM] Weekend Testing: ok, good point abt the claims being distributed

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[5:28:14 PM] Weekend Testing: and you should appreciate how well he has noted down his observations.

[5:28:22 PM] *** Weekend Testing sent WT_koorits.txt,... ***

[5:28:39 PM] *** Weekend Testing added Anurag Agrawal ***

[5:29:34 PM] Weekend Testing: so what did you learn Rasmus?

[5:29:58 PM] Rasmus Koorits: learned that claims testing is difficult unless you know your product

[5:30:09 PM] Weekend Testing: :)

[5:30:17 PM] Rasmus Koorits: it had a lot of features and not a lot of information on how to use them

[5:30:35 PM] Weekend Testing: will you use it in future?

[5:30:43 PM] Rasmus Koorits: sure

[5:30:47 PM | Edited 5:31:55 PM] Rasmus Koorits: liked it (the software that is)

[5:31:38 PM] Rasmus Koorits: but unless there is a claim like "the software is easy to learn", it seems that claims testing is better to do once you already know a lot about the software

[5:32:12 PM] Anit Patel: Very nice notes and observations. Did you use any tool for that ??

[5:32:23 PM] Weekend Testing: that's an interesting point - easy to do claims testing once we know *a lot* about the product

[5:32:38 PM] Rasmus Koorits: No, just the usual way I write my sessions.. took some time getting used to

[5:33:15 PM] Rasmus Koorits: knowing *a lot* about a product can be a problem too

[5:33:43 PM] Rasmus Koorits: that is... very difficult to say how logical/easy to use your software is, once you know it very well yourself

[5:34:00 PM] Weekend Testing: cool. any questions for us Rasmus?

[5:34:07 PM] Rasmus Koorits: none so far

[5:34:12 PM] Weekend Testing: seems like you liked the mission

[5:34:17 PM] Weekend Testing: who is next?

[5:34:22 PM] Weekend Testing: Thanks Rasmus.

[5:34:27 PM] Rasmus Koorits: thank you :)

[5:35:24 PM] Weekend Testing: Rickard?

[5:35:31 PM] Rickard Englund: I used XMind (<http://www.xmind.net/>) to create a mind map over ideas and areas to test. I first read through the claims on the web (<http://codesector.com/directfolders> & <http://help.codesector.com/DirectFoldersFeatures>) and noted them down as topics on the mind map.

After that I spend a few minutes to get to know the app, see how the basic functionality worked.

When I felt that I knew the app a bit I started to test of the claims I noted in my mind map.

I found two challenges in this session, time (time is always challenging) and I found hard to stay testing only claims and often found my self drifting over to test some other parts and functions.

I think the app in general has potential but seems to have many small bugs to be recommended just yet.

[5:36:01 PM] *** Weekend Testing sent Report_Rickard.jpg,... ***

[5:36:34 PM] Weekend Testing: it helps to name the report in a format like WTXX_Name_AppName

[5:37:02 PM] Weekend Testing: so what was the biggest learning Rickard? Its good to see a map

[5:37:03 PM] Weekend Testing: :)

[5:38:12 PM] Rickard Englund: Biggest learning was claims testing in general I think, hadnt done that before, it was fun and interesting

[5:38:30 PM] Rasmus Koorits: wow... lots of issues with W7

[5:38:46 PM] Weekend Testing: nice. in the map, Adding something without a makes the list render incorrectly

[5:38:50 PM] Weekend Testing: did you miss a word?

[5:39:34 PM] Rickard Englund: yhea, it should say "whitout a name "

[5:39:45 PM] Weekend Testing: ok

[5:40:03 PM] Weekend Testing: nice, liked the map.

[5:40:26 PM] Rickard Englund: :) we use it often at our company

[5:40:27 PM] Weekend Testing: anything different you would have tried if given a second chance

[5:41:05 PM] Rickard Englund: I would try to keep more focus on claim-testing on not to test other things

[5:41:12 PM] Weekend Testing: ok

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[5:41:19 PM] Weekend Testing: Thanks Rickard.

[5:41:23 PM] Weekend Testing: who is next?

[5:41:30 PM] Rickard Englund: thaks :)

[5:41:38 PM] steffenblenk: It was my first Claims testing.

As far as I understand you test explicit or implied claims about the software.

As this was my first claims testing so I hope I did not imply to much into the claims

I found it very interesting, and I learned that I should imply less

and "test faster". I focused on two claims.

[5:41:49 PM] Weekend Testing: ok

[5:41:52 PM] Weekend Testing: which ones?

[5:42:00 PM] *** Weekend Testing sent DirectFoldersTestReport_Steffen.doc,... ***

[5:42:31 PM] steffenblenk: guarantees quick access

[5:43:56 PM] steffenblenk: and automatically resizes window (but there I made a mistake - I thought it would resize automatically)

[5:44:20 PM] steffenblenk: without changing any seetings by user

[5:44:49 PM] Weekend Testing: ok

[5:44:58 PM] Rasmus Koorits: argh... why didn't I think about disconnecting my ext. HDD... :/

[5:44:59 PM] Weekend Testing: how was the WT experience? first time

[5:45:37 PM] steffenblenk: it was very very exciting for me, I liked it and i wll attend again :D

[5:45:46 PM] Weekend Testing: thanks :)

[5:46:04 PM] Rickard Englund: [5:43 PM] steffenblenk:

<<< and automatically resizes window (but there I made a mistake - I thought it would resize automatically)

without changing any seetings by user!snt that breaking a claim, it says automatic resize of windw, but it actualy means, user can set it to a specific size?

[5:46:41 PM] steffenblenk: that is the question (and my problem with implying)

[5:47:11 PM] Weekend Testing: some of the claims were a bit confusing

[5:47:23 PM] steffenblenk: in the video

[5:47:50 PM] steffenblenk: I thought I would see that it is automatically resized with a Mouse movement (?)

[5:48:47 PM] Weekend Testing: we could take that offline. Due to shortage of time, we need to proceed with the next tester

[5:48:52 PM] Weekend Testing: Thanks Steffen.

[5:49:07 PM] Anit Patel: Hi

[5:49:18 PM] Anit Patel: Today I involved in WT first time.

[5:49:43 PM] Weekend Testing: nice,

[5:49:49 PM] Anit Patel: Could not spend full hour of time because of issue... but I tried my best

[5:50:03 PM] Anit Patel: first, I found the product a bit difficult to understand at first go

[5:50:19 PM] Weekend Testing: next time, write your experience beforehand so that its easy to copy paste and saves time

[5:50:29 PM] Weekend Testing: yes, it was difficult to understand.

[5:50:33 PM] Anit Patel: With less time, I tried to watch video

[5:50:51 PM] Anit Patel: after video, they provide links to either download or buy the product which are not working .

[5:51:35 PM] *** Weekend Testing sent DirectFolder - Test Report_Anit.zip,... ***

[5:52:29 PM] Anit Patel: My Test Report Seems a bit small and not very neat but I will try to make it better in coming sessions.

I enjoyed this session and found that really challenging as this is the first time I tested any product without prior knowledge with very less time frame.

Overall nice experience in WT.

[5:52:42 PM] Weekend Testing: cool, thanks anit for joining us.

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[5:52:47 PM] Weekend Testing: Sakthi?

[5:53:42 PM] Weekend Testing: is everyone done?

[5:54:15 PM] Weekend Testing: if everyone's done, we can wrap it up

[5:54:29 PM] Weekend Testing: do blog/spread the word about these sessions

[5:54:54 PM] Weekend Testing: Thanks for joining us. Hope to see you next weekend with another exciting mission.

[5:55:07 PM] Weekend Testing: This is Ajay Balamurugadas, signing off. Happy weekend.

[5:55:22 PM] steffenblenk: Thanks a lot and good bye, see you all

[5:55:30 PM] Weekend Testing: if you want to participate in another session, its tonight - WT Americas

[5:55:35 PM] Rickard Englund: Bye all, thx for thsi time, see next session. Have a nice weekend :)

[5:55:39 PM] Anit Patel: Happy weekend, Ajay. Thanks a lot. Good Bye everyone. :)

[5:55:47 PM] Rasmus Koorits: Thanks for hosting :)

[5:55:55 PM] Weekend Testing: thanks.