

[9:54:54 AM] *** European Weekend Testers added eusebiu blindu, Maik ***

[9:55:44 AM] *** European Weekend Testers added Mauri Edo, Jeroen Rosink ***

[9:59:41 AM] European Weekend Testers: This is only to test if you see this group

[10:00:10 AM] Maik: hi

[10:00:17 AM] Maik: now i have been invited

[10:00:19 AM] Jeroen Rosink: Hi all

[10:00:30 AM] European Weekend Testers: Hi :)

[10:00:32 AM] Mauri Edo: Hi

[10:03:14 AM] *** European Weekend Testers added Jassi ***

[10:04:05 AM] Jeroen Rosink: sorry have to withdraw, a friend called, need some help...I really look forward to participate

[10:04:37 AM] Jeroen Rosink: @jassi, sorry for this short moment, hope everything is fine with you and perhaps soon we can test together again

[10:04:55 AM] Jassi: sure

[10:05:12 AM] Jassi: I am ok @Jeroen thanks :)

[10:05:21 AM] *** European Weekend Testers added Ovidiu ***

[10:05:40 AM] Jeroen Rosink: FYI #DEWT was great a talking abt testing together with others like Zeger and Michael was awesome

[10:05:50 AM] Jeroen Rosink: by all, sorry for inconvenience

[10:05:55 AM] eusebiu blindu: Well no problem

[10:05:55 AM] Ovidiu: hi all

[10:06:27 AM] European Weekend Testers: Let's start with intros for now

[10:06:55 AM] *** European Weekend Testers added Ajay Balamurugadas ***

[10:07:39 AM] European Weekend Testers: Maik will help btw from now with hosting the EWT

[10:08:09 AM] Maik: Will try my very best :)

[10:08:14 AM] Jassi: cool

[10:08:19 AM] Mauri Edo: Great!

[10:09:21 AM] Maik: So my private mission for this EWT is also, how to learn to co-skype simultaneously :))

[10:09:41 AM] Mauri Edo: hahaha

[10:10:46 AM] European Weekend Testers: Okay, would each one please just shortly introduce themselves, so we get to know each other.

[10:10:48 AM | Edited 10:11:07 AM] eusebiu blindu: I am Eusebiu Blindu (Sebi short), I am behind the EWT account (now with Maik) and I blog at <http://www.testalways.com>, and tweet at @testalways. I am in Dublin now and its not my usual time zone, and got confused :)

[10:10:58 AM] Mauri Edo: Ok, my intro: I am Mauri Edo, a tester from Barcelona, Spain. You can follow me in @mauri_edo and read me at <http://testingfuncional.wordpress.com> (spanish)

[10:11:13 AM] Jassi: Hi Everyone, this is Jaswinder from India/Mumbai, tweet @jassi10, blog (sometimes) at <http://testingexplorer.blogspot.com/>

As I am in office today so would be partial participant, mostly an Observer ,Thanks Sebi for adding me :)

[10:11:51 AM] Ovidiu: Ovidiu Ursachi, currently in Germany, more about me on <http://ursachi.ro> and @ursachi

[10:12:44 AM] Maik: Hi, I am Maik from Hamburg.

My blog just started: hanseatictester.info and my twitter is MaikNog.

I can be seen in WT or EWT occasionally; sadly I don't spend as much time as I like.

I work as a blackbox tester for a software vendor with a GUI intense program.

We digitise and provide structured layout for historical books.

I am a fan of TestingCircus magazine: <http://testingcircus.com/May2011.aspx> ; interesting and nice articles.

[10:14:02 AM] European Weekend Testers: thanks all for the introduction, i think, ajay is afk :)

[10:14:25 AM] European Weekend Testers: So to get the session starting, i will give out the mission today.

[10:14:46 AM] European Weekend Testers: Remember, all questions and everything is allowed; there are no rules :)

[10:14:53 AM] European Weekend Testers: Its your fun session as well as ours

[10:14:57 AM] European Weekend Testers: so here it is:

[10:15:10 AM] European Weekend Testers: "Use the Heuristic Test Strategy Model to define a test strategy for 60 minutes for the application "Opera Browser"

Resources:

Heuristic Test Strategy Model

<http://www.satisfice.com/tools/satisfice-tsm-4p.pdf>

Opera Browser

<http://www.opera.com/download/get.pl?id=33638&thanks=true&sub=true>

"Choose at least one from the three elements"

After one hour, we like to get a report from you; in any form you would find relevant to present at the ending of the session.

The purpose will be:

-- to learn of and with this model

-- discuss about the approach

-- Share what you learned or where you had difficulties.

[10:16:54 AM] European Weekend Testers: Do you have any questions?

[10:17:48 AM] Mauri Edo: What does "Choose at least one from the three elements" mean? Is it something that will make sense after reading the model doc?

[10:18:00 AM] Mauri Edo: Or am I missing sth?

[10:19:03 AM] European Weekend Testers: Good question. :) We refer as the 3 elements as for page 1 of the pdf

[10:19:19 AM] European Weekend Testers: as in: Project environment; Quality Criteria and Product Elements

[10:19:33 AM] Mauri Edo: (y)

[10:19:43 AM] Jassi: Will the Test Strategy include the entire Testing or just Testing the Functionality of Opera Browser

[10:19:50 AM] Jassi: or even security etc

[10:20:20 AM] European Weekend Testers: Everyone should choose one

[10:20:28 AM] Jassi: ok

[10:20:29 AM] European Weekend Testers: and focus on that

[10:20:34 AM] European Weekend Testers: You can choose, what focus you want.. functionality or security are both valid

[10:20:57 AM] European Weekend Testers: If you have test ideas for security.. go ahead

[10:21:12 AM] Jassi: & also the version the latest version is I guess 11.0 ?

[10:21:18 AM] Jassi: no 11.10

[10:21:35 AM] European Weekend Testers: the latest

[10:21:44 AM] Jassi: ok

[10:21:51 AM] European Weekend Testers: if you already have one installed you can use that

[10:21:53 AM] Maik: i have 11.11 i think (german version?)

[10:22:08 AM] Ovidiu: the issue with opera is that for me the product is not working as expected on my opensuse :D

[10:23:01 AM] Ovidiu: but I'll do my best

[10:23:40 AM] European Weekend Testers: (maik:) Hm, I fell in the trap of assuming, everyone has the same OS

[10:23:43 AM] European Weekend Testers: @Ovidiu What do you mean? if its working weird you can make a list of issues.

[10:23:45 AM] European Weekend Testers: good clarification

[10:23:56 AM] European Weekend Testers: maybe you need this link: http://de.opensuse.org/OpenSUSE_11.2

[10:24:07 AM] European Weekend Testers: just found the german link, though

[10:24:10 AM] Ovidiu: yeah, I look to reinstall it

[10:25:06 AM] European Weekend Testers: okay, is the rest progressing? did you already start?

[10:26:04 AM] Mauri Edo: Opera installed, I am reading the model

[10:27:45 AM] European Weekend Testers: @Ovidiu: Did the opensuse link helped?

[10:28:43 AM] Maik: hm, i didnt see any "installation" routine.. just seems to be working.. thats fast

[10:32:32 AM] European Weekend Testers: So quiet here.. I assume, all is progressing?

[10:32:44 AM] European Weekend Testers: :)

[10:32:58 AM | Edited 10:33:22 AM] European Weekend Testers: Few notes on the model today:

Project Environment contains Customers, Information, Developer relations, Test Team, Equipment and tools, Schedule, Test items, Deliverables so it is known as (*)CIDTESTD

Product elements contains Structure, Functions, Data, Platform, Operations, Time so it is known as (*)SFDPOT

and

Quality criteria is know as (*) CRUSSPIC and (*) STMPL

[10:35:09 AM] European Weekend Testers: Did everyone choose its own model to use today?

[10:36:34 AM] Maik: I took "Information" form the "Project environment" so far
[10:36:42 AM] Maik: the I of CID :)
[10:37:37 AM] Mauri Edo: Sorry, I am a bit confused
[10:38:03 AM] Mauri Edo: Do we have to choose one of the three big elements and then one of their components?
[10:38:03 AM] European Weekend Testers: then shoot.. confusion is good
[10:38:31 AM] eusebiu blindu: Confusion is exciting :)
[10:38:44 AM] Mauri Edo: Like Maik said "the I of CID"?
[10:38:44 AM] Jassi: :)
[10:39:15 AM] European Weekend Testers: The idea was to pick one of the big ones (proj, quali, prod) and define a test strategy
[10:39:15 AM] eusebiu blindu: sounds like "Borg - Seven of Nine" :)
[10:39:34 AM] European Weekend Testers: assuming that one of the sub-elements was choosen
[10:39:50 AM] Ovidiu: (after reinstall, issue has been resolved) Functions from Product elements
[10:40:33 AM] European Weekend Testers: We don't want to promote enforcing of models, we just try it in certain envrionments. Compared to other models these ones differentiate by splitting into areas - not following exact steps
[10:41:15 AM] *** European Weekend Testers added Rahul Vig ***
[10:41:42 AM] European Weekend Testers: Hi Rahul
[10:42:08 AM] European Weekend Testers: mission repeat:
[10:42:13 AM] European Weekend Testers: "Use the Heuristic Test Strategy Model to define a test strategy for 60 minutes for the application "Opera Browser"

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"Choose at least one from the three elements"

After one hour, we like to get a report from you; in any form you would find relevant to present at the ending of the session.

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-- discuss about the approach

-- Share what you learned or where you had difficulties.

[10:42:42 AM] Maik: seems, the Help is mainly online.. quite modern, but also a single point of failure

[10:44:31 AM] European Weekend Testers: okay, roughly 30 minutes left

[10:45:13 AM] European Weekend Testers: how is the writing of the test strategy going?

[10:47:07 AM] European Weekend Testers: Remember: nothing is really must-do, its more like getting familiar with it, enjoying and just satisfying curiosity

[10:51:43 AM] European Weekend Testers: How is everything? Is it working so far?

[10:52:28 AM] Ovidiu: the writing or the testing ?

[10:52:48 AM] Maik: oh, you do testing?

[10:53:26 AM] Maik: thought thas not needed

[10:53:31 AM] Maik: -s+t

[10:59:51 AM] Maik: okay, so more or less get my 3 thingies sorted..

[11:00:01 AM] European Weekend Testers: Okay, last 15 minutes

[11:12:22 AM] European Weekend Testers: We will do soon a "debriefing" part where we will talk about the experience today and your opinions on the mission

[11:17:07 AM] European Weekend Testers: Ok, so let's do the debriefing part now

[11:17:12 AM | Edited 11:18:21 AM] European Weekend Testers: Who wants to start?

[11:17:53 AM] European Weekend Testers: Have you got the chance to look into the model? Will it be a possible inspiration in the real work environment for you?

[11:18:53 AM] Maik: It combines the different heuristic in a bigger, framing context

[11:19:03 AM] Maik: so yes, for me it was helpful

[11:19:04 AM] Maik: my report:

[11:19:07 AM] Maik: Test strategy:

Project environment: "Information"

- Check for a release history of current version
- Check for new functions introduced ==> Could be potential bugs
- Check for changed functions ==> Could be potential bugs
- Is there a public "bug reporting system"?
- Look for areas of browser with high customer bug reports or complaints. ==>

Focus on testing/observation here; cause has highest impact on customer

satisfaction

Quality Criteria: "Capability"

- What are the most required function and features?
- How many "happy paths" will user regularly do?
- Possible Functions: Search within loaded pages; Downloads, Addons, navigation

on page, within pages, hyperlinking, copy&paste

- Are there requirements for it to work; like internet access?

Product Elements: "Operations"

- What users are "normally" using browsers?
- Are there "personas" possible? User with no experience of browser, hard-core

nerd only using keyboard, no mouse?

- How can the user adjust/change the browser to his need?

- Bigger letters, color setup, for disabled people? blind, deaf?

[11:19:30 AM] Maik: thats how i would probably start, if i had to test Opera (or other browsers)

[11:20:20 AM] European Weekend Testers: looks great!

[11:21:41 AM] Rahul Vig: @Maik-Is the order important?

[11:22:26 AM] European Weekend Testers: @Rahul.. no. actually, i just found "information" easier for me

[11:22:34 AM] European Weekend Testers: it helped me get started and to focus

[11:22:46 AM] European Weekend Testers: so the other 2 elements were little easier to get into

[11:23:27 AM] Rahul Vig: I think...for testing a browser...information will be the last bit to touch upon.....'

[11:23:50 AM] Maik: Depends on your context, true

[11:24:22 AM] Rahul Vig: I'll mark Capability first...then operations...then information....

[11:24:23 AM] Maik: I find it easier to see, what e.g. has changed or is new. and if the focus is not for user, but maybe technical or security

[11:24:32 AM] Maik: hm, but even then u might need information

[11:25:08 AM] Maik: what if you go with Capability, but you dont know, that there is a brandnew function?

[11:25:15 AM] Rahul Vig: I might need...yes very right...but not initially.....btw....very exhaustive points for each one

[11:26:04 AM] Mauri Edo: I focused in Product elements – Operations, detailing some ideas for the points mentioned in the model

[11:26:34 AM] Rahul Vig: A new feature won't help much if 'happy path' doesn't work...

[11:26:41 AM] Mauri Edo: so I did just one, sorry but understood the mission that way

[11:26:52 AM] eusebiu blindu: I guess platform was an important dependency

[11:27:26 AM] European Weekend Testers: @Mauri Yeah no problem, one was enough

[11:27:55 AM] Mauri Edo: Thanks, my ideas then:

Product elements – Operations

Users

Besides typical browser users, I'd consider also disabled users (blind, deaf, unable to use keyboard or mouse) and their way of using a browser as a part of the test strategy for the product.

Environment

Two elements to consider here: device and connection...

Device: tests have to be run in computer but mobile and tablet devices as well. Take into account hardware requirements also.

Connection: besides general situation, take into account slow connection and lack of connection at all

Common use

Besides general browsing sites, dealing with tabs and bookmarks and so on, there are special cases of common use that may generate strange behaviours on browsers and pages, like

disabling images, cookies, javascript... or opening several browser instances.

Disfavored use

Browsing unsecure sites

Downloading unsecure widgets

Downloading unsecure files

Close browser while logged in secure sites (mail, bank accounts), checking what happened to the session

Extreme use

How many tabs can be opened?

How many widgets can be installed?

How many browser instances can be set up until the device (computer) starts having trouble?

Which is the maximum amount of bookmarks possible?

[11:28:10 AM] European Weekend Testers: cool!

[11:28:53 AM] Maik: nice ones.. good list

[11:29:05 AM] European Weekend Testers: Hey guys if you used a file can you please send through Skype? It will be nice to add into session report

[11:31:11 AM] Ovidiu: here is my pdf

[11:31:23 AM] Ovidiu: I have to complete it tho

[11:32:57 AM] European Weekend Testers: okay, any questions? how is next?

[11:33:07 AM] European Weekend Testers: I think, jassi and ajay are afk

[11:33:32 AM] Ovidiu: q: will we execute any of these

[11:33:34 AM] Ovidiu: ?

[11:33:56 AM] European Weekend Testers: :)

[11:34:17 AM | Edited 11:34:55 AM] European Weekend Testers: Q: Did anybody tested in this session?

[11:34:45 AM] Ovidiu: i did a very little bit

[11:35:05 AM] European Weekend Testers: Q2: Was this the mission?

[11:35:06 AM] Rahul Vig: I did...a little bit...fuctionality by functionality...

[11:35:06 AM] Ovidiu: opera uninstall, reinstall, preference settings

[11:35:27 AM] Mauri Edo: Not really, I was a bit worried on having understood the mission properly and getting familiar with the model

[11:35:29 AM] Ovidiu: mission was to write the strategy

[11:35:42 AM] European Weekend Testers: correct

[11:36:08 AM] Ovidiu: in this case it was the good case that we did know the püroduct

[11:36:11 AM] Ovidiu: :)

[11:36:28 AM] Maik: i didnt really knew Opera.. just FF and IE

[11:36:42 AM] Ovidiu: at least product category

[11:37:20 AM] European Weekend Testers: Q3: could we have written the test strategy without "knowing" or "testing" (aka at least looking roughly through the product) ?

[11:37:50 AM] Ovidiu: without testing, yes

[11:38:04 AM] Mauri Edo: Defining a strategy by testing at the same time may cause you some bias, I prefer defining first and testing afterwards...

...or testing without defining anything ;)

[11:38:15 AM] Ovidiu: without knowing - if you are writing completely theoretical stuff in it

[11:38:50 AM] Maik: @Mauri: Could be true.. Need periods of Focus/Defocus

[11:38:53 AM] Ovidiu: testing should be completely related to business analysis

[11:39:07 AM] Maik: but as Ovidiu says.. totally theory.. might be totally off

[11:39:10 AM] Ovidiu: or linked

[11:39:11 AM] Ovidiu: linked

[11:39:18 AM] Maik: or not fitting the stakeholders expectations

[11:39:47 AM] Maik: @Ovidiu.. Dontknow, if i agree with "completely" linked to BA

[11:40:10 AM] Maik: Also the analysts dont know or see (or care) about all.. usability or stuff as example

[11:40:12 AM] Mauri Edo: Agreed, a rough strategy for general products (like a browser) can be set up without testing / looking, but the details... need digging into it

[11:40:48 AM] Ovidiu: the output from the BA should be always an input

[11:41:01 AM] Ovidiu: BA should define everything

[11:41:10 AM] Maik: @Ovidiu: That statement sounds better

[11:41:31 AM] Maik: but "should" says, it is not always so. Which is naturally, nobody knows everything.

[11:42:01 AM] Ovidiu: indeed

[11:42:03 AM] Mauri Edo: BA should take our outputs as inputs too, I see it as a cycle

[11:42:21 AM] Ovidiu: definitely

[11:42:25 AM] Maik: @Mauri.. but that is, where exploratory testing can help quite well.. your testing shapes the following testing, since you learn/develop new test ideas for the next sessions

[11:42:49 AM] Maik: instead of having the separated actions of designing months before and executing tests later

[11:43:37 AM | Edited 11:43:51 AM] Mauri Edo: sure, time separation between those areas does not sound good

[11:43:39 AM] Maik: @Mauri. True, BA, user, tester, devs, support.. All valid stakeholders with valid opinions.. question is, how can they blend into the improvement of the software and what is important at what stage

[11:44:10 AM] Ovidiu: guys, as the name says - the strategy is something to guide you through the entire testing process

[11:44:45 AM] Maik: But as in War, the strategy stops at the frontline.. thats when reality happens :)

[11:44:59 AM] Mauri Edo: Communication mechanisms between teams are needed

[11:45:09 AM] Ovidiu: PM role :D

[11:45:17 AM] Mauri Edo: And, taking Maik's metaphor

[11:45:38 AM] Mauri Edo: there are messengers sent from frontline to headquarters, to inform about the situation

[11:45:44 AM] Mauri Edo: ;)

[11:46:48 AM] Maik: @Mauri. Absolutely. So one should make a strategy, yes. But also keep reality in mind and prepare accordingly.. messengers for example

[11:48:29 AM] Mauri Edo: Totally, roadmaps are just indications, reality modifies them constantly, so we have to let ourselves be guided by strategy but react to reality

[11:49:06 AM] Maik: :)

[11:49:22 AM] Mauri Edo: (handshake)

[11:50:10 AM] Maik: Like in this session.. we communicated, who is taking what element.. helped us to cover more of the many elements, instead of people doing the same element

[11:50:40 AM] Maik: (that could have benefits as well, though. Different minds see different things on the same elements)

[11:52:20 AM] Maik: hey guys.. have to get afk for a while.. our doggy has some trouble the whole morning.. need to check

[11:52:26 AM] Maik: will be online and read chat later.

[11:52:38 AM] Maik: was a nice session, i like the discussion part

[11:52:45 AM] Maik: looking forward till next time.

[11:52:48 AM] Maik: afk

[11:52:54 AM] Mauri Edo: Nice to meet you again Maik

[11:52:57 AM] Mauri Edo: see you

[11:53:12 AM] Jassi: oops I missed the debriefing

[11:53:15 AM] Jassi: sorry guys

[11:53:30 AM] Jassi: Thanks for adding me Sebi & Thanks Maik

[11:53:51 AM] European Weekend Testers: Thanks a lot guys! No problem @Jassi, I know you are always interested :)

[11:53:59 AM] Jassi: :)

[11:54:05 AM] Jassi: thkx

[11:54:28 AM] Jassi: hope to join next time, if I am not in Office :)

[11:54:42 AM] Ovidiu: thanks also

[11:54:44 AM] Ovidiu: bye

[11:55:07 AM] eusebiu blindu: Thanks again for participating and making the reports!

[11:55:12 AM] Jassi: Bye @all Have a wonderful day/evening

[11:55:29 AM] Mauri Edo: Thanks and bye all, looking forward to meet you again