

[11:00:30 AM] Weekend Testers Americas: welcome to Weekend Testing Americas

[11:00:35 AM] Albert Gareev: Hi everybody!

[11:00:38 AM] Weekend Testers Americas: this is Session #7

[11:00:46 AM | Edited 11:00:52 AM] Weekend Testers Americas: We're happy to have you all join us today.

[11:00:48 AM] Albert Gareev: Let's begin by introducing ourselves!

[11:00:54 AM] Adam Yuret: I am the Principal, Sr, Jr, test architect/analyst for VolunteerMatch.org which is to say I am the only tester. I am the only remote member of a newly agile team. I'm located in Seattle WA and they're in San Francisco CA.

VolunteerMatch strengthens communities by making it easier for good people and good causes to connect. The organization offers a variety of online services to support a community of nonprofit, volunteer and business leaders committed to civic engagement. Our popular service welcomes millions of visitors a year and has become the preferred internet recruiting tool for more than 76,000 nonprofit organizations.

You can follow me on twitter @AdamYuret and my blog is www.contextdrivenagility.com

[11:00:57 AM] Weekend Testers Americas: first, introductions.

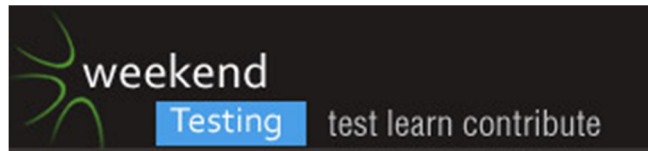
[11:01:12 AM] Michael Larsen: This is michael Larsen

[11:01:17 AM] Shmuel Gershon: @Adam, cool!

[11:01:18 AM] Michael Larsen: (copy/paste)

[11:01:22 AM] Michael Larsen: Software testing professional with many years and various levels of industry experience. I am a brown-belt in the Miagi-Do School of Software Testing, an active member and an assistant instructor with the Association for Software Testing, the producer of the SoftwareTestPro.com podcast "This Week in Software Testing" (hosted by Matt Heusser) and a co-founder of the Americas chapter of Weekend Testing.

[11:01:23 AM] phil kirkham: Phil Kirkham, test consultant from England, moderator aka Terminator of Software Testing Club



blog at <http://expectedresults.blogspot.com> Twitter @pkirkham

[11:01:47 AM] Michael Larsen: Oh, and for the next month, I'm a participant in AST's BBST class "Bug Advocacy"

[11:02:16 AM] Shmuel Gershon: Copy Paste! -->

I'm Shmuel Gershon, write at <http://testing.gershon.info> and tweet at @sgershon.

I am the author of Rapid Reporter and a technical lead at a testing department in the Jerusalem campus of Intel Corp.

I am convinced that the most significant factor in our quest for quality is people, not features or technology.

[11:02:19 AM] Albert Gareev: I'm Albert Gareev. I'm in IT for 12+ years, last 7 - testing and test automation. Visit my blog <http://automation-beyond.com/> and find out more about me :) I'm @AGareev on Twitter. And I'm staging as a WTA facilitator

[11:02:32 AM] Justin Byers: Hi I'm Justin Byers from Victoria, BC Canada. I am the Software Test Lead at ShipConstructor Software and also a tester at DailyBurn.com. You can find me on twitter at @justinbyers. I made this short so I could have time to read other people's introductions. :)

[11:02:34 AM] Aleksander Lipski: Hi am Aleksander Lipski. I live and work in Poland. I've been testing for almost 4 years now, currently I am working at Roche as Testing Specialist

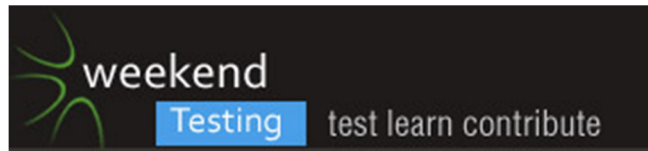
[11:02:35 AM | Edited 11:03:14 AM] Weekend Testers Americas: Yes, today, Albert is in the Driver's Seat :).

[11:03:20 AM] Markus Deibel: Markus Deibel, from Germany, currently located in Italy. I've done some testing and WT sessions but have been back in a developer seat for some time. WT sessions keep pulling my thinking out of the set ways ;)

[11:03:24 AM] Albert Gareev: [11:05 AM] Weekend Testers Americas:

<<< YEs, today, Albert is in the Driver's seat :)Buckle up, people! ;)

[11:03:25 AM] Perze Ababa: Perze Ababa, Test Manager for NBC Universal's iVillage Group. previous test experience include nytimes.com, aetna us healthcare and AIG. Currently in New Jersey. I've been a tester for 10 and manager for a little over a year



[11:04:27 AM] Markus Deibel: Today I'm in observer mode

[11:04:48 AM] Shmuel Gershon: Markus, don't be shy!

[11:04:51 AM] Albert Gareev: OK, prepare to get the instructions

[11:04:56 AM] Weekend Testers Americas: Markus, no one is truly in "observer mode" at these events ;).

[11:05:28 AM] Markus Deibel: I'm not, but have some things to do on the side :)

[11:05:40 AM] Shmuel Gershon: It's like in quantum... By observing, you're affecting the outcome too.

[11:05:54 AM] Perze Ababa: actually me too, but ... yeah

[11:05:55 AM] Albert Gareev: Here's the page to open: <http://automation-beyond.com/resources/testing-challenges/smart-enough/>

[11:06:18 AM] Weekend Testers Americas: OK, I think all introductions have been made. Albert, would you please introduce the mission and charter, and may we ask everyone to hang on until we say "GO", please ;).

[11:06:35 AM] Shmuel Gershon: Ah.

[11:06:36 AM] Adam Yuret: nice directory name, sets an expectation ;)

[11:06:41 AM] Shmuel Gershon: Not to start yet?

[11:06:43 AM] Albert Gareev: It has the objective and further instructions, and we'll talk about them here as well

[11:07:02 AM] Adam Yuret: Typo: Your mission: test the program and report how it suites my needs"

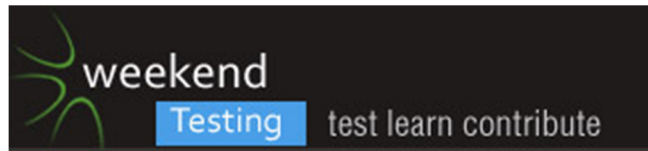
[11:08:01 AM] Perze Ababa: i'm on a mac and has no access to a pc, vbm macros don't work on excel 2008 for the mac

[11:08:09 AM] Adam Yuret: Ah we must assume everybody is ready/able to open .xls files

[11:08:15 AM] Albert Gareev: The Mission

"I'm hiring staff for my IT department. I was told that this simple program will help me finding the smartest candidates. Your mission: test the program and report how it suites my needs"

[11:08:44 AM] Aleksander Lipski: @perze would google docs work for this ?



[11:08:50 AM] Albert Gareev: The interview form is an MS Excel file; those who don't have MS Excel, can pair

[11:08:55 AM] Michael Larsen: If people cannot open the file, please speak up, we can set up a pairing session with someone who can.

[11:09:21 AM] Perze Ababa: i'll try uploading to gdocs but for now, i need a partner that can open this

[11:09:26 AM] Adam Yuret: Can I have one where the image text is in english?

[11:09:40 AM] Adam Yuret: @Perze I have it open

[11:10:13 AM] Albert Gareev: Reminder. If you want to report something, go with a hashtag: #issue #bug #finding

[11:10:20 AM] Mohinder Khosla: @Albert The pic is in Japanese you are going to translate it

[11:10:29 AM] Adam Yuret: #issue: Can't read japanese

[11:10:34 AM] *** Weekend Testers Americas added L R Koblenz ***

[11:10:34 AM] Perze Ababa: i might be able to translate japanese

[11:10:35 AM] Shmuel Gershon: @Albert, can we use this one:
<http://freeweb.siol.net/danej/riverIQGame.swf>

[11:10:43 AM] Weekend Testers Americas: We have a new arrival.

[11:10:46 AM] Albert Gareev: Does everybody see English text to the right?

[11:10:48 AM] Adam Yuret: #bug: typo in the mission "suites my needs" should be "suits my needs"

[11:10:50 AM] Shmuel Gershon: This one is out of Excel, seems to be the same flash app:
<http://freeweb.siol.net/danej/riverIQGame.swf>

[11:10:54 AM] Justin Byers: Can you elaborate a bit more on "my needs"?

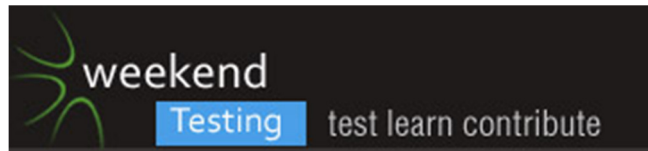
[11:11:01 AM] Shmuel Gershon: So it may be good for people without Excel or macros

[11:11:04 AM] phil kirkham: my raft isn't moving

[11:11:11 AM] Adam Yuret: I see english text to the right, but I don't know what the text to the left is.

[11:11:14 AM] Albert Gareev: Can you elaborate a bit more on "my needs"?

[11:11:23 AM] Adam Yuret: #Question: will you be acting as product owner?



[11:11:23 AM] Albert Gareev: [11:14 AM] Justin Byers:

<<< Can you elaborate a bit more on "my needs"? ((y))

[11:11:27 AM] Michael Larsen: OK, I can open this file on my Windows 7 machine,

[11:11:39 AM] Michael Larsen: but it does not open on my Mac with Excel 2011

[11:11:55 AM] Shmuel Gershon: @Michael, see the link I sent you. It works on a webbrowser

[11:11:58 AM] Albert Gareev: @Shmuel, thanks for a workaround. / Competitive product? :)

[11:11:59 AM] Aleksander Lipski: I am a bit lost, what is the mission , can we start now ?

[11:12:12 AM] Adam Yuret: #Question: Are we assessing whether or not this test is a valid means by which to measure a candidate's eligibility?

[11:12:30 AM] Adam Yuret: [11:08 AM] Albert Gareev:

<<< The Mission

"I'm hiring staff for my IT department. I was told that this simple program will help me finding the smartest candidates. Your mission: test the program and report how it suites my needs"

[11:12:34 AM] Michael Larsen: Loading it now.

[11:12:53 AM] Adam Yuret: #Test the program, how?

[11:12:57 AM] Michael Larsen: and yes, it works in the browser as far as I can see.

[11:13:03 AM] Shmuel Gershon: -- Will be away for 5 minutes, sorry --

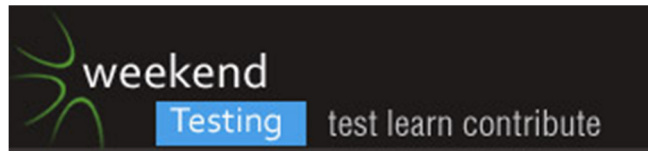
[11:13:07 AM] Michael Larsen: So note to product owner...

[11:13:19 AM] Albert Gareev: @Aleksander Lipski Yes, but don't leave the main chat

[11:13:20 AM] Michael Larsen: #Issue, VBMacros do not load in MS Excel 2011 on Macintosh.

[11:13:57 AM] Adam Yuret: #Question: Do you mean test that the program functions as it's claimed to function?

Do you mean test the program to see if it's valid for your context?



Has any testing of this program been done or was this just send to you and you sent it directly to be tested?

[11:14:18 AM] phil kirkham: some of the animation bubbles are weird !

[11:14:23 AM] Weekend Testers Americas: Adam, all terrific questions... shall we talk about it a bit before people head off to test ;)?

[11:14:24 AM] Perze Ababa: #issue, Mike, that's true for anything older than ms excel 2011, i have 2008

[11:14:36 AM] Justin Byers: #question Are you planning to use this only for Japanese applicants?

[11:14:43 AM] Albert Gareev: @Justin "My needs" - "help finding the smartest candidates"

[11:14:46 AM] Adam Yuret: I can't head off to test without the answers to these questions.

[11:14:58 AM] phil kirkham: do the applicants have access to Google whilst they do the test ?

[11:14:59 AM] Adam Yuret: #Question: Define smartest.

[11:15:11 AM] Perze Ababa: #question: are we the candidates?

[11:15:29 AM] Albert Gareev: @Justin - "No". Therefore the translation in Excel file

[11:15:35 AM] Adam Yuret: #question: Should I take this test and give my impressions as a candidate?

[11:16:13 AM] Justin Byers: #issue I can't click on the "persons" as stated in the instructions.

[11:16:20 AM] Adam Yuret: #Question: So are you claiming that the english text to the right is representative of the japanese text in the image?

[11:16:28 AM] Albert Gareev: @All - "the candidates will be assessed as the company office, where they can use the program in Excel"

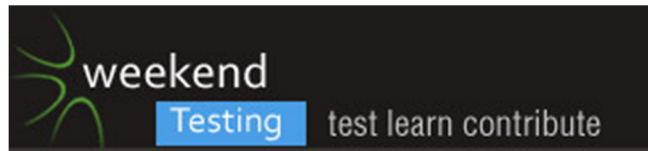
[11:16:34 AM] phil kirkham: what is the role they are interviewing for ?

[11:16:51 AM] Justin Byers: #issue the buttons don't appear to have a translation on the right

[11:17:26 AM] Albert Gareev: [11:18 AM] Adam Yuret:

<<< #question: Should I take this test and give my impressions as a candidate?If it will help your customer

[11:17:39 AM] L R Koblenz: I'm not sure I have what everyone else is looking at. I came in late. Is it this link: <http://freeweb.siol.net/danej/riverIQGame.swf>



[11:17:39 AM] Adam Yuret: #I assume I can't have one in english then. ;)

[11:17:46 AM] L R Koblenz: or is there something else too?

[11:17:48 AM] Adam Yuret: #Question: Who is my customer?

[11:17:54 AM] Albert Gareev: [11:19 AM] Adam Yuret:

<<< #Question: So are you claiming that the english text to the right is representative of the japanese text in the image?"I was told so"

[11:18:18 AM] Weekend Testers Americas: [11:05 AM] Albert Gareev:

<<< Here's the page to open: <http://automation-beyond.com/resources/testing-challenges/smart-enough/>

[11:18:25 AM] Justin Byers: #issue Candidates who can read Japanese may have an advantage over non-Japanese speaking candidates.

[11:18:42 AM] Albert Gareev: [11:19 AM] phil kirkham:

<<< what is the role they are interviewing for ?"IT staff. programmers, testers, support, BA"

[11:18:55 AM] Weekend Testers Americas: Now you all know why we asked you to hang on until we said "GO" :).

[11:18:59 AM] Adam Yuret: Does anybody here read Japanese?

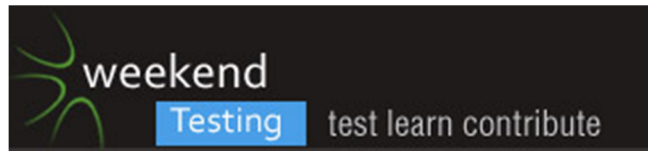
[11:19:24 AM] Weekend Testers Americas: L R, see the link I just quoted.

[11:19:31 AM] Weekend Testers Americas: that's the actual test file.

[11:19:33 AM] Adam Yuret: @WTA: Sorry I didn't see hang on.

[11:19:40 AM] Albert Gareev: [11:21 AM] Adam Yuret:

<<< #Question: Who is my customer?Customer: "I'm hiring staff for my IT department. I was told that this simple program will help me finding the smartest candidates. Your mission: test the program and report how it suits my needs"



[11:19:55 AM] Adam Yuret: @WTA Though I would not say I have begun testing.

[11:19:59 AM] Justin Byers: @Albert I would like to help you test this software, however before I can continue I require more information about what the Japanese text says. The translation appears incomplete. Were you given any other translations from where you got this program? Or can we get someone who can read Japanese to translate this for us?

[11:20:08 AM | Edited 11:20:18 AM] Weekend Testers Americas: In the event that you cannot load the file (as I cannot on my Mac, you can use the flash link provided, or pair with someone who has a version of excel that can load it).

[11:20:17 AM] Adam Yuret: @Albert: Then you're my customer?

[11:20:27 AM] Mohinder Khosla: Clicking the picture only does copying the file to Excel nothing else and I have 20 odds in my downloaded folder

[11:21:07 AM] Albert Gareev: [11:23 AM] Justin Byers:

<<< @Albert I would like to help you test this software, however before I can continue I require more information about what the Japanese text says. The translation appears incomplete. Were you given any other translations from where you got this program? Or can we get someone who can read Japanese to translate this for us?"Are you done, if no other information is available?"

[11:21:57 AM] phil kirkham: @justin why do you need th translation ? should I post the english instructions ?

[11:22:18 AM] Albert Gareev: [11:23 AM] Adam Yuret:

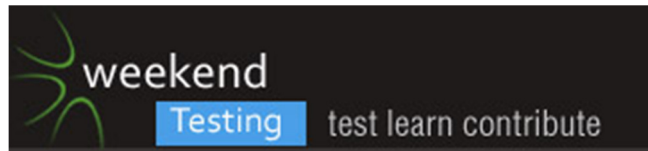
<<< @Albert: Then you're my customer?Let's say so. Maybe the customer reads over my shoulder and gives answers. When I type in quotes - it's by the customer.

[11:22:19 AM] Adam Yuret: @Albert @Justin: This is why I asked if Albert my question, answering in the 3rd person makes me think there is an unseen stakeholder.

[11:22:31 AM] Shmuel Gershon: Question: What is the job role in the IT department?

[11:22:35 AM] Adam Yuret: @Albert okay.

[11:22:45 AM] Albert Gareev: [11:23 AM] Mohinder Khosla:



<<< Clicking the picture only does copying the file to Excel nothing else and I have 20 odds in my downloaded folderDownload the file and open it :)

[11:23:07 AM] Albert Gareev: [11:25 AM] Adam Yuret:

<<< @Albert @Justin: This is why I asked if Albert my question, answering in the 3rd person makes me think there is an unseen stakeholder. ((y))

[11:23:09 AM] phil kirkham: I think @Mohinder isn't going to be hired ;)

[11:23:15 AM] Adam Yuret: #Question: Does the customer want a simple, practical or deep approach?

[11:23:23 AM] Albert Gareev: [11:22 AM] Albert Gareev:

<<< [2:19 PM] phil kirkham:

<<< what is the role they are interviewing for ?"IT staff. programmers, testers, support, BA"

[11:23:35 AM] Mohinder Khosla: I managed to get it going but the kids fell into the water

[11:24:16 AM] Perze Ababa: LOL @phil

[11:24:17 AM] Weekend Testers Americas: OK, so does everyone understand what is going to be provided for instructions :)?

[11:24:29 AM] Shmuel Gershon: #Question: What is the IT job? What are you trying to learn about the job candidate?

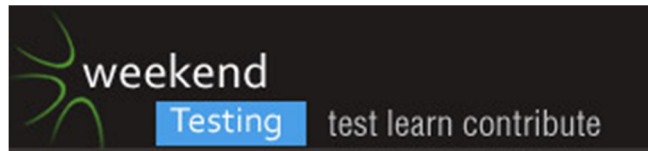
[11:24:36 AM | Edited 11:24:43 AM] Albert Gareev: [11:26 AM] Adam Yuret:

<<< #Question: Does the customer want a simple, practical or deep approach?"I was told that this simple program will help finding smartest people. Then we will interview them further"

[11:24:55 AM] Mohinder Khosla: I managed to get prisoner and policeman across the river. Working on others

[11:25:18 AM] phil kirkham: @mohinder can you get the raft back once you've got them across ?

[11:25:41 AM] Albert Gareev: [11:27 AM] Shmuel Gershon:



<<< #Question: What is the IT job? What are you trying to learn about the job candidate?"We want only the smartest people in our company"

[11:25:42 AM] Perze Ababa: clarification: #mission to evaluate the program if it is good enough to detect/identify the smartest candidate

[11:25:50 AM] Adam Yuret: to me: Simple is "Does this puzzle function."

Practical: Does it function, can it be caused to fail, can it be cheated.

Deep: Is it a valid test of a candidates intelligence. Is somebody with a high IQ inherently always going to do as is claimed by the puzzle instructions. Can we find people with measured IQs to test these claims? Do people with high IQs based on other tests perform better than those with lower IQs? Do the requirements of the job necessitate the types of people with these IQs?

[11:26:13 AM] Shmuel Gershon: As far as I can tell, SOLVING the puzzle is NOT part of the mission.

[11:26:26 AM] Justin Byers: @albert There are people who are smart who might have trouble with this puzzle. This puzzle is not indicative of what kind of work an IT person does.

[11:26:56 AM] Shmuel Gershon: Question: What kind of 'smartest' do you want? Street smart? Math smart?

[11:27:00 AM] Albert Gareev: [11:29 AM] Perze Ababa:

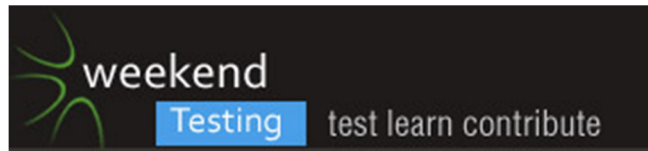
<<< clarification: #mission to evaluate the program if it is good enough to detect/identify the smartest candidate"Yes". And as myself: find any side effects or threats that may cause loosing the value

[11:27:04 AM] Adam Yuret: I agree with Justin, which is why I'd like to know if you want us to test the program, or that the program meets/exceeds the stakeholder's requirements?

[11:27:32 AM] Perze Ababa: Also, with apps like this that doesn't keep track of how many times a person tried, fastest clicker != smartest

[11:27:34 AM] Aleksander Lipski: #findings On left coast : (Policeman, Prisoner, Mother) (Father and Son on the raft) | On the Right coast (2 daughters and son) When trying to move father and son to the right coast the bubble shows innocrect video about father hitting daughter.

[11:27:35 AM] Albert Gareev: [11:29 AM] Adam Yuret:



<<< to me: Simple is "Does this puzzle function."

Practical: Does it function, can it be caused to fail, can it be cheated.

Deep: Is it a valid test of a candidates intelligence. Is somebody with a high IQ inherently always going to do as is claimed by the puzzle instructions. Can we find people with measured IQs to test these claims? Do people with high IQs based on other tests perform better than those with lower IQs? Do the requirements of the job necessitate the types of people with these IQs? ((y))

[11:28:30 AM | Edited 11:30:12 AM] Weekend Testers Americas: Excellent questions, everyone! Is anyone seeing some familiar patterns with real life projects here ;)?

[11:28:31 AM] Albert Gareev: @Adam "Please go with deep. And you made us thinking that is not that simple or linear. Thanks for your input!"

[11:29:06 AM] Albert Gareev: [11:29 AM] Justin Byers:

<<< @albert There are people who are smart who might have trouble with this puzzle. This puzzle is not indicative of what kind of work an IT person does."How can you support your claim?"

[11:29:34 AM] phil kirkham: if the IT person is in logistics it might be useful

[11:29:41 AM] Albert Gareev: [11:30 AM] Shmuel Gershon:

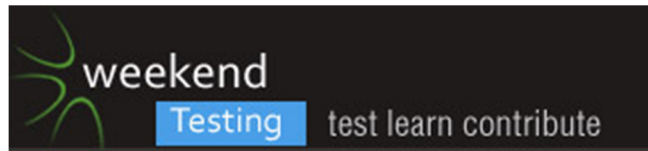
<<< Question: What kind of 'smartest' do you want? Street smart? Math smart?"We assume - smart to excel at work in our company"

[11:29:43 AM] Perze Ababa: #issue app needs better logging (number of tries, occurrences of the same executed over and over)

[11:30:16 AM] Albert Gareev: [11:31 AM] Weekend Testers Americas:

<<< Excellent questions, everyone! Is anyone seeing some familiar patterns with real life projects here ;)?

[11:30:32 AM | Edited 11:30:59 AM] Aleksander Lipski: But we don't know the context of this application, what if we will give it to candidate and ask him to think loudly and present his ideas while trying ?



[11:30:36 AM] Justin Byers: #issue A father punching his daughter... even though it is cartoon violence, is this the kind of program you want to associate with your business?

[11:31:21 AM] Albert Gareev: [11:33 AM] Justin Byers:

<<< #issue A father punching his daughter... even though it is cartoon violence, is this the kind of program you want to associate with your business? Good find. "We may ask the vendor to change it"

[11:31:27 AM] Markus Deibel: I'm only popping in and out of the discussion, but to me it seems ... not chaotic ..., but there is much talk to clarify a software that was 'sold' with two very generalizing sentences.

[11:31:32 AM] Adam Yuret: @Stakeholder: I am glad to have the clarification of which test approach you'd prefer. The Deep test approach will require considerably more resources than have been allotted. I can prepare an approach and list of resources required to execute it within the remaining time. Beginning this testing during our WTA session is not possible.

[11:31:34 AM] Perze Ababa: #question should we consider cultural context? this is japan we are talking. they have some sort of gender caste system

[11:32:09 AM] Markus Deibel: It proves that oversimplification is harmful

[11:32:18 AM] Shmuel Gershon: Question: I still want to know:

- The job being interviewed for.
- How do you define "smart". What kind of smart?

For a job on logistics or resources management, seeing how a candidate thinks about this problem can be a good indication. As long as you don't expect it to be solved at the end.

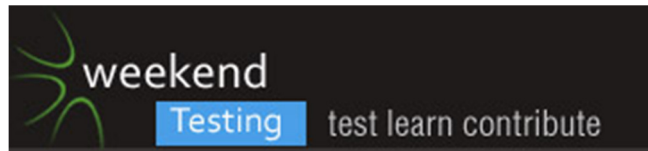
For a job on testing, seeing how a candidate thinks about the software can be a good indication. Again, no need to expect a solution.

For a job in flash design, seeing how a candidate analyses the flash app can be a good indication too.

...

[11:32:28 AM] Weekend Testers Americas: Very good observation, markus.

[11:32:30 AM] Albert Gareev: [11:33 AM] Perze Ababa:



<<< #issue app needs better logging (number of tries, occurrences of the same executed over and over)"We only want to get it solved in 15 minutes. Number of tries doesn't matter"

[11:32:39 AM] Weekend Testers Americas: How often does that happen in real life?

[11:33:14 AM] Markus Deibel: It's weekend so I don't speak about work ;)

[11:33:25 AM] phil kirkham: how much is the company paying for this ?

[11:33:40 AM] Albert Gareev: [11:29 AM] Shmuel Gershon:

<<< As far as I can tell, SOLVING the puzzle is NOT part of the mission."The vendor that provided the program claimed it CAN be solved in 15 minutes, but we'd like to have a confirmation from you". So it's a part of the mission

[11:34:53 AM] Shmuel Gershon: Oh, that's new info.

[11:35:03 AM] Justin Byers: @albert Your needs are "help me finding the smartest candidates"

My goal is to determine how if this program suits your needs

I need an understanding on what your definition of a smart candidate is

[11:35:05 AM] Adam Yuret: The vendor that provided the program claimed it CAN be solved in 15 minutes "by an average IQ person" we need to measure the IQ of a person/identify an average and find the correct person to test that claim.

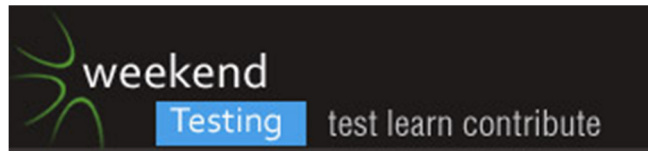
[11:35:13 AM] Weekend Testers Americas: Haha Markus ;).

[11:35:38 AM] Shmuel Gershon: But is the question (15 min) really important?

[11:36:03 AM] Albert Gareev: [11:35 AM] Shmuel Gershon:

<<< Question: I still want to know:"We already see value in your input, and your questions will be sent to managers. Thank you"

[11:36:22 AM] Adam Yuret: Shmuel or myself can assume we're of average IQ, but we don't know. We're not sure if we are capable of measuring this claim unless we can empirically measure that our own respective IQs are neither above or below average.



[11:37:22 AM] Aleksander Lipski: How many correct moves across the river can candidate do in 15 minutes ?

[11:37:49 AM] Justin Byers: So then would determining our own IQ be part of the testing? If we're using ourselves as a baseline to test this program.

[11:38:16 AM] Albert Gareev: [11:38 AM] Justin Byers:

<<< I need an understanding on what your definition of a smart candidate is "We want to assess smartness based on this puzzle being solved. The vendor claims it's about overall smartness and person's IQ"

[11:38:33 AM] Adam Yuret: Since the stakeholder wants a deep approach, I should technically be getting an answer from them as to my cost assessment before I proceed.

[11:38:42 AM] Adam Yuret: Since it's going to far exceed the allotment.

[11:38:57 AM] Adam Yuret: [11:31 AM] Adam Yuret:

<<< @Stakeholder: I am glad to have the clarification of which test approach you'd prefer. The Deep test approach will require considerably more resources than have been allotted. I can prepare an approach and list of resources required to execute it within the remaining time. Beginning this testing during our WTA session is not possible.

[11:39:58 AM] Albert Gareev: [11:38 AM] Shmuel Gershon:

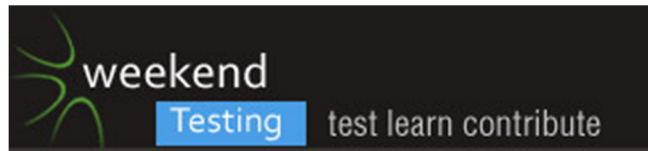
<<< But is the question (15 min) really important? "If in your opinion it's too easy - we will reduce the time given. Or we may think of more complex assessment: 5 mins; 15 mins; 30 mins; etc"

[11:40:13 AM] Shmuel Gershon: Ok. Solved

[11:40:15 AM] Adam Yuret: RE:Smartness: Without a baseline measurement of what "Smartness" is we can't measure the effectiveness of this program.

[11:40:16 AM] Michael Larsen: @adam, this is a good point to be bringing up. How common is it to say that we can meet the stakeholders expectations only to discover that we grossly underestimated the needs of testing?

[11:40:21 AM] Shmuel Gershon: It CAN be solved in less than 15 min.



[11:40:26 AM] Shmuel Gershon: But that doesn't say nothign

[11:40:33 AM] Albert Gareev: [11:40 AM] Aleksander Lipski:

<<< How many correct moves across the river can candidate do in 15 minutes ? "Unlimited" - Is there any threat to value?

[11:40:38 AM] Shmuel Gershon: About if it should measure intelligence/smartness

[11:40:47 AM] Justin Byers: @Adam you're absolutely right re: smartness baseline

[11:41:17 AM] Michael Larsen: Depending on the person doing the test, if they are exceptionally quick, they can work through a number of variations until they happen on the answer.

[11:41:31 AM] Michael Larsen: Is that an example of IQ, or an example of determination and persistence

[11:41:36 AM] Adam Yuret: At this point I would need the stakeholder to agree to the increased costs before proceeding. My options without such an agreement seem to be to either underdeliver or overcharge.

[11:41:43 AM] Michael Larsen: and in an IT environment, which one is more valuable ;)?

[11:41:46 AM] Albert Gareev: [11:43 AM] Shmuel Gershon:

<<< It CAN be solved in less than 15 min.

But that doesn't say nothign "Can you expand on that, please?"

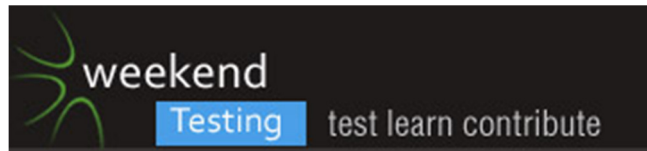
[11:42:03 AM] Aleksander Lipski: @albert wonder what is the max number of "correct paths" to solve this puzzle

[11:42:14 AM] Michael Larsen: @albert: if I can speak for Shmuel (I'm sure he'll answer for himself, as well :).

[11:42:41 AM] Michael Larsen: there's a difference between completing a game in 15 minutes, and completing a game in 15 minutes with relatively few moves.

[11:42:47 AM] Adam Yuret: In addition to the "IQ" baseline, I need to know what kind of qualities the stakeholder is seeking to discover with this program?"

[11:43:08 AM] Michael Larsen: If we get a candidate who's fast and willing to ram through lots of moves, then they could complete the game and get the right answer, but there may be lots of errors



[11:43:30 AM] Michael Larsen: on the other hand, another tester may take the full fifteen minutes, but accomplish the task in 10% of the total moves as the first candidate.

[11:43:44 AM] Mohinder Khosla: I need another raft to bring some people back to the shore because of limit of two people riding together.

[11:43:55 AM] Michael Larsen: Both completed the experiment, andf under the time limit, both would be considered "Acceptable candidates".

[11:44:00 AM] Perze Ababa: @michael thus more verbose logging is needed for this app #issue

[11:44:02 AM] Michael Larsen: But which really has the higher IQ?

[11:44:08 AM] Albert Gareev: [11:46 AM] Adam Yuret:

<<< In addition to the "IQ" baseline, I need to know what kind of qualities the stakeholder is seeking to discover with this program?" "The vendor claimed that we can dramatically reduce our hiring expenses because the program will help finding only smartest candidates."

[11:44:29 AM] Aleksander Lipski: @michael so we can agree that solving the puzzle tells us nothing. I think that how the candidate responde to this puzzle could igve us some impression

[11:45:11 AM] phil kirkham: Once the first candidate has done the test are they banned from telling anyone about it ? Look at how many hits there are for Google/MS interview secrets

[11:45:17 AM] Albert Gareev: [11:47 AM] Michael Larsen:

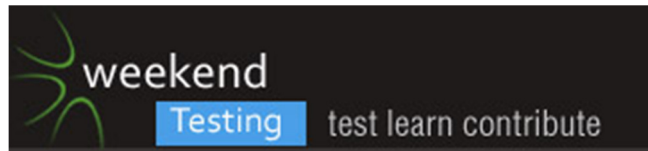
<<< Both completed the experiment, andf under the time limit, both would be considered "Acceptable candidates". "Is there a problem? Can't both approaches be used at work?"

[11:45:18 AM] Justin Byers: @Albert Ok, you said

"We want to assess smartness based on this puzzle being solved. The vendor claims it's about overall smartness and person's IQ"

IQ can be measured. But overall smartness, I need to know what you mean by that or you need to ask the vendor, otherwise I cannot measure it and therefore I can't determine if the program fufills that requirement.

[11:45:22 AM] Perze Ababa: the app can gather data with how the candidate's approach to the solution it's up to the stake holders to analyze the data gathered if indeed the person is qualified or not



[11:45:43 AM] Albert Gareev: [11:48 AM] phil kirkham:

<<< Once the first candidate has done the test are they banned from telling anyone about it ? Look at how many hits there are for Google/MS interview secrets ((y))

[11:46:02 AM] Shmuel Gershon: Dear Customer:

1)

I could solve the puzzle in less than 10 min, demonstrating it can be done.

(I have solving evidence at <http://testing.gershon.info/rapidreporter/pairingrr/WTA07%20Raft/> but I don't have evidence that it took me less than 10 min, sorry for that slipage)

2)

However, I don't see anything to prove that solving the puzzle indicates higher 'smartness' or 'intelligence'. Even if solved in few moves. You can't be sure of hiring smart people by using this puzzle as criteria.

You may be hiring someone who is good at solving this specific kind of puzzles.

You may be hiring someone who is not afraid of flash apps.

You may be hiring someone who got lucky.

3) It is part of my duty to suggest you to ignore the puzzle and hire people based on other criteria.

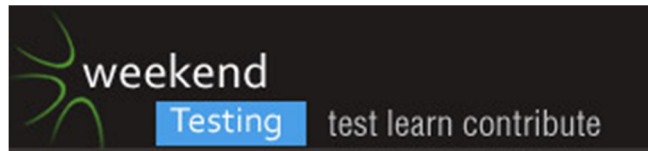
[11:46:07 AM] Michael Larsen: @albert: I don't think there is a problem, really I think both approaches could be used, but this is an IQ test, or that's how it's being sold. My question is, does the game as designed really demonstrate IQ?

[11:46:54 AM] Shmuel Gershon: +1 on Michael's question

[11:47:04 AM] Aleksander Lipski: What if all are looking on this application from wrong perspective ?

[11:47:07 AM] Adam Yuret: +1 in Shmuel's assesment to the customer.

[11:47:10 AM] Justin Byers: @Michael Good point Michael. This is a pretty common type of game too, so someone might just know the answer already based on experience.



[11:47:13 AM] phil kirkham: @Albert A lot of results on Google for this test (including the answer if anyone is struggling) so a smart candidate could be very well prepared - which in a way demonstrates some smartness

[11:47:31 AM] Aleksander Lipski: maybe the catch is to find why this puzzle can't be solved ?

[11:47:34 AM] Michael Larsen: @phil, oooh, god take on this ;).

[11:47:41 AM] Adam Yuret: I would ask for a refund, this game cannot do what is claimed.

[11:47:47 AM] Michael Larsen: I like Jon Bach's description of a closed/open book test.

[11:47:56 AM] Michael Larsen: One tests knowledge, the other tests resourcefulness.

[11:47:58 AM] phil kirkham: @Aleksander The puzzle CAN be - I did it following some instructions I found

[11:48:05 AM] Adam Yuret: Regardless of whether or not the program works, or the puzzle can/can't be solved, its not science. It's a puzzle.

[11:48:22 AM] Justin Byers: #issue I can only test this for "smartness" once. Because once I know the solution, I will be able to solve it very quickly each time.

[11:48:45 AM] Shmuel Gershon: I am still waiting for manager to return the answers to my questions:

- what type of job?

- what type of 'smart'?

(more extended questions up there at 11:35)

[11:48:52 AM] Weekend Testers Americas: OK gang, we have 12 minutes for testing left :).

[11:49:11 AM] Albert Gareev: @All "Any suggestions on how to improve the program, then? We want to have an automated process of selecting candidates."

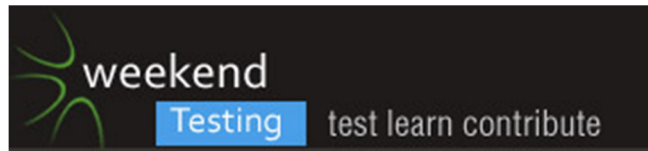
[11:49:29 AM] Justin Byers: Ditch the program and invest in some dice

[11:49:56 AM] Adam Yuret: An automated process cannot select candidates.

[11:50:07 AM] Albert Gareev: [11:52 AM] Shmuel Gershon:

<<< I am still waiting for manager to return the answers to my questions:"programming, testing, BA jobs"

[11:50:11 AM] Justin Byers: Also, this is the first time you have mentioned automation



[11:50:26 AM] Shmuel Gershon: @Justin, LOL

[11:50:31 AM] phil kirkham: @Albert Fogot automation and the program - write the riddle on a whiteboard and get the candidates to go through their thoughts on how to solve it. Get them to talk

[11:50:42 AM] Perze Ababa: i think we have consensus and enough data that this app will not achieve what it was asked for to do in the first place

[11:50:45 AM] Adam Yuret: Audition them like Phil says

[11:50:55 AM] Adam Yuret: This program can be a useful tool to audition candidates.

[11:51:13 AM] Adam Yuret: Ask them to ask you questions about it, and discuss their thoughts about it.

[11:51:18 AM] Adam Yuret: and thought process.

[11:51:32 AM] Albert Gareev: [11:53 AM] Adam Yuret:

<<< An automated process cannot select candidates."Can you expand on that? The vendor says the program was successfully used at large corps. They promised us to give extended coaching and support. And, once we purchased, we can contact other clients to share experience"

[11:51:51 AM] Adam Yuret: Ask them what the refund policy is.

[11:51:56 AM] Perze Ababa: @adam agree, there has to be an examiner in the room

[11:52:16 AM] Adam Yuret: Tell them if you have to purchase the product to get testimonials on it's efficacy, you'll pass.

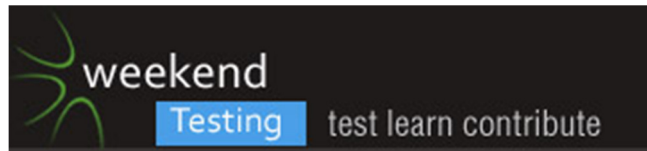
[11:52:26 AM] Adam Yuret: Vote with your feet. ;)

[11:52:44 AM] Shmuel Gershon: Dear customer: An "automated process of selecting candidates" sounds like it could make part of your work easier (not having to select them yourself), but it will make other parts of your work harder, like having to deal with people who perform badly or you just don't like to work with.

Don't trust a machine to pick you an employee, any more that you would trust it to pick you a wife. :)

[11:52:47 AM] Perze Ababa: don't bother with the refund policy, if this wasn't in your statement of work, fire the guy who did the contract

[11:52:57 AM] Adam Yuret: If they can't prove their claims of large corps' success rate then their claims are false.



[11:53:34 AM] Albert Gareev: [11:54 AM] Adam Yuret:

<<< This program can be a useful tool to audition candidates."This way we will have to hire expensive recruitment consultants. We'd like to explore other options. We already had a great success in automated resume search by keywords. Now we want to move on the next phase"

[11:54:13 AM] Justin Byers: @Albert Even though I don't think you should use this program for hiring, there's a strong possibility you'll use it anyway. If we already have an IT department, I would get our existing employees to run through this test and see if they can all complete it in less than 15 minutes.

[11:54:32 AM] Adam Yuret: Don't you already have employees that can audition their future colleagues? Are you building a team from nothing? Are you intending to use this program to hire your first employee?

[11:55:02 AM] Weekend Testers Americas: 5 more minutes :).

[11:55:21 AM] Albert Gareev: @AdamYuret You confused the customer.

[11:55:26 AM] Shmuel Gershon: Justin... en-masse firing, now?

[11:55:49 AM] Justin Byers: @Shmuel I'll be doing those IT staff a favour ;)

[11:55:59 AM] Perze Ababa: @justin: that would be completely out of scope

[11:56:11 AM] Adam Yuret: @Albert: If you have a staff already, you have experts in the field who can assess candidates.

[11:56:31 AM] Albert Gareev: @JustinByers "Thank you for the idea of internal assessment. Though some of managers were strongly disagree"

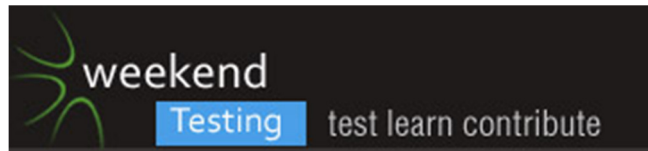
[11:56:35 AM] Adam Yuret: If you're hiring your first employee ever, you might need to bring in a consultant.

[11:56:59 AM] Justin Byers: @Albert Aha! Why would they strongly disagree if it's such a great way to assess people?

[11:57:06 AM] Justin Byers: supposedly such a great way

[11:57:07 AM] Adam Yuret: also the cost of failures/performance issues/firings and then having to rehire far exceeds the cost of hiring a recruiter.

[11:57:15 AM] Adam Yuret: er contracting to a recruitment specialist.



[11:57:56 AM] Albert Gareev: [11:59 AM] Adam Yuret:

<<< If you're hiring your first employee ever, you might need to bring in a consultant. "The vendor (large corp itself) advises not paying consultants but employing automation which always does the same and never get tired or confused"

[11:58:00 AM] Perze Ababa: looks like we shaved this yak

[11:58:22 AM] Justin Byers: @Albert also automated processes don't read web comics ;)

[11:58:24 AM] Mohinder Khosla: It was chinese river crossing not Japanese <http://bit.ly/enAuQj>. There are more interesting games to play after the session

[11:59:05 AM] Justin Byers: 40 seconds. Is this thing tested and ready to ship?

[11:59:26 AM] Perze Ababa: shipped back to dev

[11:59:37 AM] Adam Yuret: Yeah, it's ready to return to the manufacturer.

[11:59:38 AM] Weekend Testers Americas: we'll be discussing that in about 20 seconds Justin ;).

[11:59:38 AM] Justin Byers: @perze LOL

[12:00:03 PM] Albert Gareev: [12:01 PM] Mohinder Khosla:

<<< It was chinese river crossing not JapaWhen you start it, there is a home url. Not the one you provided.

[12:00:35 PM] Weekend Testers Americas: Alright, it's time to shift gears.

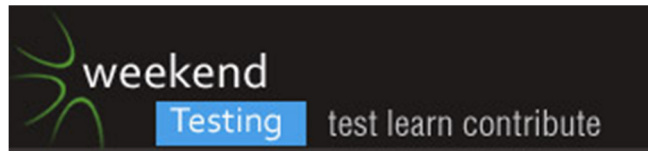
[12:00:45 PM] Weekend Testers Americas: Testing session is over.

[12:01:00 PM] Weekend Testers Americas: This is where we discuss what we've seen/learned/argued over, etc :D

[12:01:17 PM] Perze Ababa: any tags to use?

[12:01:39 PM] Albert Gareev: * The customer aka hidden stakeholder has left *

[12:01:41 PM] Weekend Testers Americas: If you can pinpoint specific issues, please use the #issue tag at the start of the line.



[12:01:59 PM | Edited 12:02:10 PM] Weekend Testers Americas: Now you can really let them have it (LOL!)

[12:02:16 PM] Adam Yuret: #Invalid product with insane claims

[12:02:26 PM] Shmuel Gershon: #issue This is no indication for 'smartness'

[12:02:40 PM] Perze Ababa: #issue claims were too general

[12:02:43 PM] Shmuel Gershon: #issue seems like the customer has no idea of what kind of 'smartness' he wants

[12:02:49 PM] Adam Yuret: #issue: Can't validate claims without oracles.

[12:03:00 PM] Michael Larsen: #issue arbitrary measure for IQ based on criteria for competition

[12:03:05 PM] Albert Gareev: #issue unclear expectations

[12:03:18 PM] Adam Yuret: or with ambiguous oracles (e.g. "smartness" "Average IQ person")

[12:03:21 PM] Perze Ababa: #issue is there even an oracle for this? the context is too broad

[12:03:28 PM] Mohinder Khosla: Could not find a similar game to compare features with

[12:03:40 PM] Adam Yuret: I think the game is a red herring.

[12:03:42 PM] Justin Byers: #issue slow turnaround time on questions

[12:03:47 PM] Albert Gareev: #issue low relevance between real needs and stated requirements

[12:03:50 PM] Markus Deibel: @Adam The claims were not insane enough to keep the StakeHolder from buying

[12:04:01 PM] Adam Yuret: There is no value in testing the game IMO because the claims don't meet acceptance criteria.

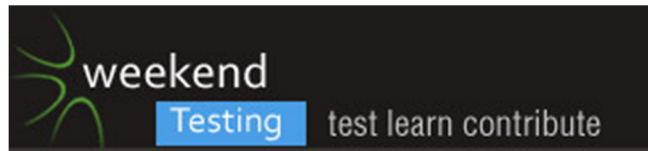
[12:04:20 PM] Justin Byers: #issue manager believed in complete automation for hiring

[12:04:26 PM] Aleksander Lipski: Program can be good starting point for discussion with candidate

[12:04:37 PM] Adam Yuret: @Aleksander agreed!

[12:04:40 PM] Perze Ababa: #issue no data gathering within app itself

[12:04:45 PM] Albert Gareev: [12:07 PM] Aleksander Lipski:



<<< Program can be good starting point for discussion with candidate ((y))

[12:05:01 PM] Shmuel Gershon: @Aleksander, @Adam, that's why COMPLETION of the game has NO value

[12:05:14 PM] Shmuel Gershon: It's good to talk about, no need to complete

[12:05:16 PM] Weekend Testers Americas: So let me ask a question here... how many jumped ship to go test this, and how many stayed with the full session?

[12:05:16 PM] Adam Yuret: But it's not possible to automate a process you don't understand. In this case the stakeholder doesn't understand hiring/interviewing/people.

[12:05:28 PM] Justin Byers: I stayed with the full session

[12:05:31 PM] Mohinder Khosla: You can take some characters across and can't bring them back. I have pirate and prison stranded on one side and rest across the bridge. How that is possible. Is the gap in requirement or features missing?

[12:05:33 PM] Perze Ababa: stayed with session

[12:05:39 PM] Adam Yuret: I did not test this program.

[12:06:18 PM] Shmuel Gershon: [12:05 PM] Adam Yuret:

<<< But it's not possible to automate a process you don't understand. In this case the stakeholder doesn't understand hiring/interviewing/people. Cool one

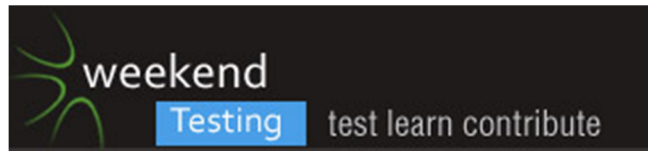
[12:06:19 PM] Justin Byers: It makes me wonder if we would all be fired given we have no bug reports or tests completed for the manager

[12:06:19 PM | Edited 12:06:39 PM] Weekend Testers Americas: @adam: yet it seems you provided a tremendous amount of feedback for someone who didn't actually do any hands on testing... how? Why?

[12:07:06 PM] Weekend Testers Americas: Note: that's not a dig, it's a genuine question and I think it's very telling :).

[12:07:14 PM] Adam Yuret: I launched the program, noted the initial language barrier, questioned the instructions and then returned to question the overall mission.

[12:07:16 PM] Justin Byers: Testing begins as soon as you start thinking about a problem



[12:07:18 PM] L R Koblenz: I stayed with the full session and solved the puzzle - don't know if I did much testing though - interesting conversation...

[12:07:34 PM] Shmuel Gershon:

Also, the customer can simply see if there's a "Family Raft Crossing Certification" on the CV/Resume. No need to use the app!

[12:07:38 PM] Albert Gareev: [12:09 PM] Justin Byers:

<<< It makes me wonder if we would all be fired given we have no bug reports or tests completed for the manager But you heavily questioned the product, and made the customer aware. You did great as a tester.

[12:07:52 PM] Weekend Testers Americas: [12:07 PM] Shmuel Gershon:

<<< Also, the customer can simply see if there's a "Family Raft Crossing Certification" on the CV/Resume. No need to use the app!

[12:08:02 PM] Weekend Testers Americas: ((devil))

[12:08:09 PM] Justin Byers: @Shmueld LOL

[12:08:18 PM] Adam Yuret: awesome Shmuel!

[12:08:23 PM] Perze Ababa: or fast clicker certification

[12:08:38 PM] Adam Yuret: I am now FRC certified IT worker.

[12:08:39 PM] Justin Byers: @Shmuel I'm going to add that to my resume "Completed all puzzles relevant to getting employed"

[12:08:44 PM] Adam Yuret: No need for the program, just hire me.

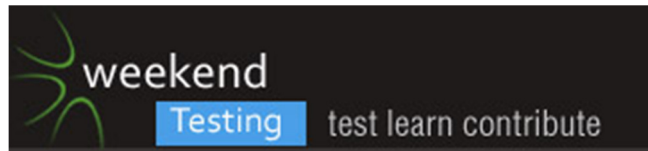
[12:08:56 PM] Albert Gareev: @All What was the problem that the customer wanted to get solved?

[12:09:08 PM] Shmuel Gershon: Albert: Get smart people

[12:09:10 PM] Justin Byers: They wanted to measure smartness

[12:09:13 PM] Adam Yuret: @Wants to automate a hiring process

[12:09:16 PM] Shmuel Gershon: But they don't have idea what 'smart' is this



[12:09:28 PM] Adam Yuret: er @Albert wants to automate a hiring process.

[12:09:40 PM] Michael Larsen: @Albert: they wanted to have a simple method to see who the smartest people were.

[12:09:42 PM] Albert Gareev: [12:12 PM] Adam Yuret:

<<< @Wants to automate a hiring process ((y))

[12:09:46 PM] Michael Larsen: they believed this game would do it.

[12:09:50 PM] Shmuel Gershon: They haven't thought what kind of smart they're interested in -- or if smart is really as important as they think.

[12:09:51 PM] Perze Ababa: @albert to evaluate if the app is good enough to discover smart people for hiring

[12:09:57 PM] Michael Larsen: We have shown demonstrably that it doesn't meet the expectations

[12:10:04 PM] Albert Gareev: What is more important, it was not initially stated!

[12:10:18 PM] Mohinder Khosla: @Albert Is this realistic scenario? <http://bit.ly/gpjOGN>

[12:10:29 PM] Adam Yuret: @Albert: haha, WTA missions are never as stated ;)

[12:10:30 PM] Justin Byers: Yes, the automation wasn't made clear until more than half way through our allotted testing time

[12:10:37 PM] Shmuel Gershon: I solved it in less than 10 minutes. And I am not smart.

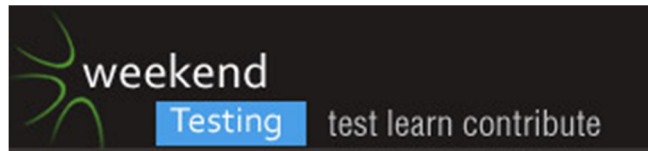
In fact, solving it a second time was harder!

[12:10:39 PM] Albert Gareev: Further investigation and probing helped to reveal the problem, and made the customer thinking deeper on it

[12:10:51 PM] Perze Ababa: i mean if the company's business is to traffic river crossing, then yes

[12:11:07 PM] Adam Yuret: @Shmuel: I *still* haven't solved it and I am wicked smart. ;)

[12:11:08 PM] Albert Gareev: [12:13 PM] Mohinder Khosla:



<<< @Albert Is this realistic scenario? <http://bit.ly/gpjOGNYep>.

[12:11:39 PM] Albert Gareev: [12:13 PM] Adam Yuret:

<<< @Albert: haha, WTA missions are never as stated Don't forget about Black Swans

[12:11:43 PM] Mohinder Khosla: It was not a pleasure crossing

[12:12:18 PM] Justin Byers: I think this shows that it can be dangerous to have a program at your fingertips ready to test, as it can make you forgot about the point of testing. Had there not been some wacky language stuff, I probably would have jumped in and started looking for bugs.

[12:12:42 PM] Albert Gareev: [12:15 PM] Justin Byers:

<<< I think this shows that it can be dangerous to have a program at your fingertips ready to test, as it can make you forgot about the point of testing. ((y))

[12:12:47 PM] Shmuel Gershon: (Question: Do all these guys really need to cross the river?)

[12:13:00 PM] Adam Yuret: I would want to know why prisoners are being transported with families. Also why aren't they bound somehow to prevent them from escaping or beating up the family? Why can't I have the cop tie the prisoner and the troublemaker kids to the tree while taking the rest across however we pleased? ;)

[12:13:31 PM] Perze Ababa: @shmuel walk 10 meters south and you'll probably find a bigger boat

[12:13:47 PM] Shmuel Gershon: @Adam, part of the solution includes leaving the thief all alone in one margin, which I found specially funny.

[12:14:04 PM] Michael Larsen: This was part of the reason we made really clear that we wanted to make sure people stuck around until we said go :).

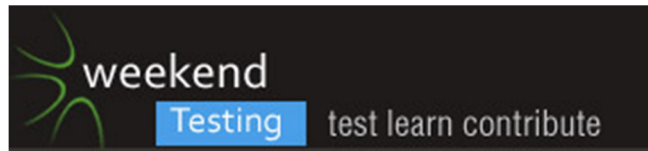
[12:14:07 PM] Adam Yuret: @Shmuel me too, first thing I thought was "RUN!"

[12:14:08 PM] Shmuel Gershon: @Perze, right!

[12:14:14 PM] Albert Gareev: @All What were the most dangerous claims (and reasons behind them) ?

[12:14:49 PM] phil kirkham: why cant the father be left with the daughters ? Or the mother with the son ? what sort of family is this ?

[12:15:03 PM] Shmuel Gershon: #Danger: It is important to hire only 'smart' people.



#Danger: There's only one kind of smartness.

#Danger: We can measure the smartness with an app

[12:15:19 PM] Adam Yuret: @Phil: the kind that take the prison raft across the river ;)

[12:15:23 PM] Perze Ababa: for me it would be the assumption that a smart person can solve this under 15 mins

[12:15:47 PM] Shmuel Gershon: @Perze or that a smart person solves this kind of things

[12:15:55 PM] Shmuel Gershon: (shuold solve)

[12:16:01 PM] Albert Gareev: More on reasons?

[12:16:08 PM] Adam Yuret: #Danger: You can treat people like chattel .

[12:16:17 PM] Aleksander Lipski: @shmuel maybe smart in puzzles

[12:16:27 PM] Justin Byers: I think the words "simple program" might make the manager think the testing effort would be very minimal

[12:16:29 PM] Shmuel Gershon: @Aleks - righth!

[12:16:38 PM] Shmuel Gershon: But unless this is a puzzle company, it doesn;t matter

[12:16:48 PM] Mohinder Khosla: Some html error from the page reported Unable to post message to <http://googleads.g.doubleclick.net>. Recipient has origin <http://automation-beyond.com>.

topbarhover.gifFailed to load resource: the server responded with a status of 404 (Not Found)

topbarhover.gifFailed to load resource

/wp/wp-content/uploads/2011/02/IQtest_Japan.xlsFailed to load resource

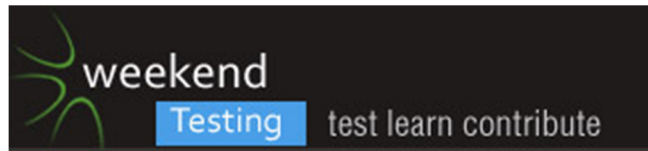
[12:16:49 PM] Perze Ababa: yep, i'd be more interested on how the candidate arrived with the solution that how fast

[12:17:11 PM] Michael Larsen: I think it's pretty cool how many objections we were able to ring up in such a short amount of time to this app.

[12:17:30 PM] Adam Yuret: #Danger: All people have one one possible measure of value "smartness"

#Danger: You don't have to spend to hire people.

#Danger: Giving personal, emotional attention to your candidates and treating them like people is more costly than beneficial.



[12:17:47 PM] Michael Larsen: I wonder if a single teter might have come up with as many, or would have just gone along to see if the app could be solved.

[12:18:05 PM] Aleksander Lipski: Taking the mission literally : "The program will help" it doesn't mean it will do anything instead of us

[12:18:20 PM] Albert Gareev: [12:21 PM] Aleksander Lipski:

<<< Taking the mission literally : "The program will help" it doesn't mean it will do anything instead of us ((y))

[12:18:23 PM] Michael Larsen: BY having all of us tackle it, sme answered the idea that the problem could/could not be solved, but also brought out questions of apropriateness for use.

[12:18:51 PM] Adam Yuret: @Michael: There is a Schroedinger's Cat aspect to WT. We all know we're being observed and that the mission is often a trap, or intentionally vague so maybe observing us changes our behavior? ;)

[12:18:52 PM] phil kirkham: [12:18 PM] Michael Larsen:

<<< I wonder if a single teter might have come up with as many, or would have just gone along to see if the app could be solved.Or tried to break it rather than solve it ;)

[12:18:57 PM] Justin Byers: @Adam - absolutely agree on personal emotion attention. But how do you prove to a manager that is a better solution than using this program?

[12:19:16 PM] Albert Gareev: @All How your questions affected the initial requirements / expectations ?

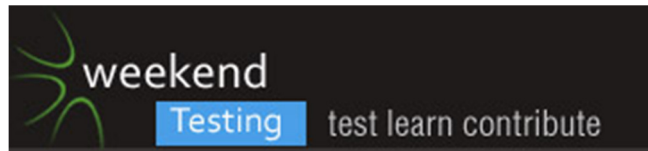
[12:19:40 PM] Mohinder Khosla: Screen tips were missimg from the image

[12:19:49 PM] Shmuel Gershon: ((They're all smiling, apart from the policeman.))

[12:20:14 PM] Adam Yuret: @Justin: You explain to them that they're hiring people. Presumably the reason they're hiring people is because the service they need cannot be completed by a machine. So treating the people like machines will not serve their purpose.

[12:20:22 PM] Perze Ababa: @shmuel not really since everyone gets hit at least once

[12:20:32 PM] Justin Byers: @Adam Good answer :)



[12:20:37 PM] Michael Larsen: I think in this case we were able to make the stakeholder aware of the fact that there were many actors they had not considered. The comments in the quotes showed that they were a lot less sure of their process towards the end than they were they were at the beginning.

[12:20:47 PM] Shmuel Gershon: Our questions challenged the expectatinos

[12:21:00 PM] Albert Gareev: [12:23 PM] Adam Yuret:

<<< @Justin: You explain to them that they're hiring people. Presumably the reason they're hiring people is because the service they need cannot be completed by a machine. So treating the people like machines will not serve their purpose. ((y))

[12:21:23 PM] Albert Gareev: [12:24 PM] Shmuel Gershon:

<<< Our questions challenged the expectatinos ((y))

[12:21:42 PM] Justin Byers: I think our questions made it clear that the requirements were not to "test the program" for bugs, but to test it for "usefulness" given the goal of automated hiring

[12:22:01 PM] Mohinder Khosla: Hiring people on the basis whether they can solve the puzzle is a dumb idea

[12:22:08 PM] Michael Larsen: For me, if I were the hiring manager, I think I would be more impressed if they were to have asked some of these questions during their session. Granted, I know that under the gun, few do, but it makes ya' wonder, doesn't it ;)?

[12:22:14 PM] Perze Ababa: it was helpful to see that we always went back to the mission

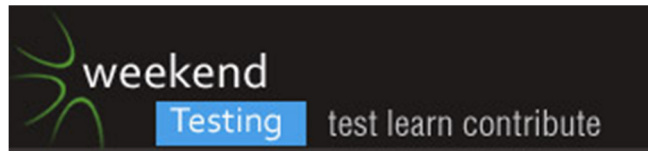
[12:22:26 PM | Edited 12:22:29 PM] Aleksander Lipski: @justin what if the program has bugs , wouldn't it affect it's usefullness ?

[12:22:30 PM] Perze Ababa: err clarification of the mission

[12:22:38 PM] Adam Yuret: Bugs are meaningless in this context IMO.

[12:22:40 PM] Albert Gareev: [12:25 PM] Aleksander Lipski:

<<< @justin what if the program has bugs , wouldn't it affect it's usefullness ?



[12:22:59 PM] Adam Yuret: Like finding that the logo on one side of the sinking titanic is the wrong color.

[12:23:01 PM] Shmuel Gershon: @Aleks, @Justin, @Albert, not necessarily

[12:23:11 PM] Justin Byers: @Aleksander Yes, but then why didn't we test for bugs?

[12:23:29 PM] Markus Deibel: because that was not the mission

[12:23:53 PM] Justin Byers: I think we determined the program was not useful before we even had to search for bugs

[12:23:54 PM] Perze Ababa: @justin because the mission is to evaluate the usefulness of the app

[12:23:54 PM | Edited 12:24:15 PM] Michael Larsen: In truth, we didn't get far enough to need to test for bugs, we had plenty to discuss and debate without even running the application at all.

[12:24:11 PM] Aleksander Lipski: @justin because we assumed that the program doesn't suite our need

[12:24:21 PM] Albert Gareev: [12:26 PM] Markus Deibel:

<<< because that was not the mission We DID find the bugs, so huge, bigger than the app itself :)

[12:24:32 PM] Justin Byers: @Albert Ha, good point

[12:24:54 PM] Michael Larsen: True, the bug wasn't so much in the application, the bug was in the process.

[12:25:14 PM] Michael Larsen: We started from a "flawed premise".

[12:25:16 PM] Perze Ababa: is it the process or the mission itself?

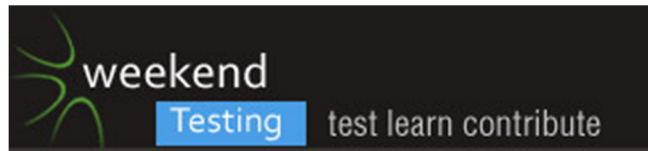
[12:25:18 PM] Albert Gareev: [12:28 PM] Michael Larsen:

<<< True, the bug wasn't so much in the application, the bug was in the process. I see a clear chain here: Claims - Threats

[12:25:34 PM] Markus Deibel: @Albert, just wanted to add this. The bugs that were found revealed a missing understanding in management of what is a good approach for pre-selecting applicants

[12:25:53 PM] Perze Ababa: it seems to me that we ended up questioning the mission

[12:26:09 PM] Michael Larsen: @Perze: definitely



[12:26:23 PM] Albert Gareev: [12:29 PM] Perze Ababa:

<<< it seems to me that we ended up questioning the missionWe are in debriefing now. You're a good timekeeper :)

[12:26:25 PM | Edited 12:26:50 PM] Michael Larsen: Just because a mission or charter is stated, doesn't mean that there isn't a chance to find flaws in both.

[12:26:28 PM] Markus Deibel: I guess the mission was not only questioned but actually changed completely

[12:27:15 PM] Adam Yuret: Questioning the mission/charter IMO is a major factor in being a productive tester. If you don't know the context/big picture you're a checker.

[12:27:30 PM] Markus Deibel: Which has the little trap, that you have to watch out for the customer thinks of such a change

[12:27:37 PM] Adam Yuret: Checker would say "I did it in 15 minutes, it works, pay the man."

[12:27:38 PM] Aleksander Lipski: @Adam can not agree more

[12:27:41 PM] Albert Gareev: @All As the customer left very confused, do you think we provided a valuable input? I.e. was she satisfied by your work, in your opinion?

[12:27:43 PM] Michael Larsen: @Adam: exactly. the charter is just as likely to be error prone as an application is.

[12:27:59 PM] Perze Ababa: @adam but that falls under the responsibility of the person giving the mission

[12:28:06 PM | Edited 12:28:28 PM] Michael Larsen: @Albert: I think we burst her bubble, and made her question if she bought the right solution.

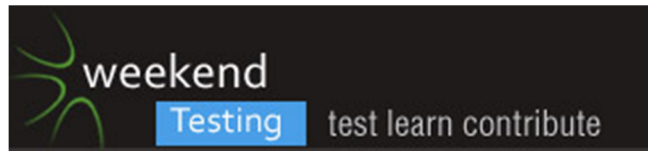
[12:28:24 PM] Perze Ababa: in most companies these requests have been vetted out by "management"

[12:28:37 PM] Shmuel Gershon: @Albert, if we had given the same feedback, in a more organized way, and showed examples of alternatives...

...He would not be confused and would be satisfied

[12:28:50 PM] Perze Ababa: @shmuel completely agree

[12:28:59 PM] Albert Gareev: [12:31 PM] Michael Larsen:



<<< @Albert: I think we burst her bubble, and made her question if she bought the right solution. She said, it was a trial version. She wanted an independent testing service in order to make a decision

[12:29:19 PM] Adam Yuret: @Albert: If she understands testing, yes. If she does not, it's our job as testers providing the service to the stakeholder to be clear and explain things to them in terms they understand. Getting feedback from them is critical to this process as there is no way of knowing if something is understood without feedback.

[12:29:26 PM] Justin Byers: I think this also shows the importance of testing early in the process. Assuming management purchased this already, had they come to us before purchasing, they would have saved themselves time and money.

[12:29:30 PM | Edited 12:29:55 PM] Michael Larsen: Oh good, then glad we could give her the tools necessary to kick the vendor to the curb ;).

[12:30:05 PM] Shmuel Gershon: Another question to the customer: How come you hired ME without asking me to solve this before?

[12:30:20 PM] Shmuel Gershon: You wanted skills, didn't you?

[12:30:21 PM] Michael Larsen: @Shmuel: HA!

[12:30:33 PM] Albert Gareev: @Shmuel ((y))

[12:30:41 PM] Adam Yuret: @Shmuel: Because your resume passed the "FRD certification" keyword filter.

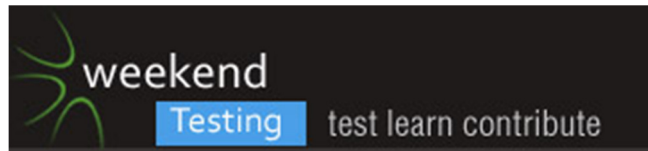
[12:30:45 PM] Albert Gareev: @Shmuel I'll tell her :)))

[12:30:48 PM] Justin Byers: @Shmuel She found you asked so many questions in the interview, that she needed to save time for future candidates ;)

[12:31:12 PM] Shmuel Gershon: @Justin, lol. That could actually happen in real life.

[12:31:17 PM | Edited 12:31:46 PM] Michael Larsen: I've been in a number of situations where I was brought in as a temp, or via another channel, and hired on due to many factors, yet as I sat in on interviews for other with what I felt were impossible to meet expectations, I kept asking myself "excuse me, *how* did *I* get a job here?!"

[12:31:23 PM] Shmuel Gershon: @Adam :)



[12:31:26 PM] Markus Deibel: I have a question regarding how any of you would handle such a situation. I mean you are asked to test a program and in the end you come back with the recommendation that the program should not be used, but the hiring process changed instead

[12:31:27 PM] Aleksander Lipski: Follow-up to @Shmuel : Think ask customer to solve it by herslef

[12:31:53 PM] Markus Deibel: How would you back up your point, since you might not have the knowledge in the area of HR

[12:32:22 PM] Albert Gareev: [12:35 PM] Markus Deibel:

<<< How would you back up your point, since you might not have the knowledge in the area of HR

[12:32:24 PM] Mohinder Khosla: What skills the customer is looking for that solving this puzzle would be seen in the hiring candidatE?

[12:32:37 PM] Michael Larsen: @Markus: under that circumstance, I'd say it wasn;t necessarily our gig to tell them that,but to give them the information we found and why we considered it important.

[12:32:52 PM] Adam Yuret: @Markus, just how you said there. I'd contact the stakeholder and present my findings. This program, regardless of whether or not it's programmatically functional, cannot under any circumstances fulfill the claims of the manufacturer.

[12:33:09 PM] Mohinder Khosla: What experience customer has in hiring people?

[12:33:13 PM] Michael Larsen: I often use the metaphor of a Beat Reporter. I can get the story, I cna tell you what I think of the story, but I don't drive the press.

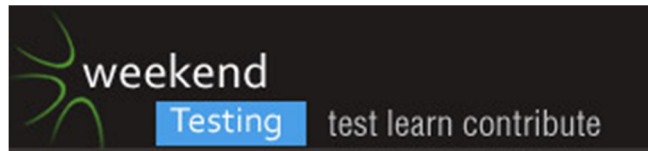
[12:33:32 PM] Michael Larsen: It's up to the editor (or managemet) to run with the story and put it in the press).

[12:33:47 PM] Adam Yuret: I agree with Michael, but have to admit that I am not that reserved with my stakeholders.

[12:33:57 PM] Shmuel Gershon: What's a Beat Reporter?

[12:34:18 PM] Michael Larsen: @Shmuel: Sorry, it's an old tem used in the U.S. in jornalism.

[12:34:19 PM] Albert Gareev: @Markus this context was extremely simple. But imagine a new feature implemented and you find major security flaws. It's not for you to decide, but if you make product owner aware, she may turn down the feature.



[12:34:22 PM] Adam Yuret: Michael Bolton would chide me for my profligate use of the term “should” and he’d be right to do so. It’s one of my idiosyncrasies as a tester, but one I am not sure I wish to cure. ;)

[12:34:43 PM] Michael Larsen: If you were reporting on crime in San Francisco or Los Angeles, you were considered covering a "beat".

[12:35:07 PM] Markus Deibel: @Albert, but with the recommendation about the feature you're not leaving your territory of expertise

[12:35:07 PM] Shmuel Gershon: Speaking about Beat Reporter, this is the first WTA I didn't fired Rapid Reporter. Humpf. ;)

[12:35:09 PM] Mohinder Khosla: Beat Reporter:

A beat reporter is a journalist who has been assigned a particular area from which they are expected to generate news stories

Read more: http://wiki.answers.com/Q/What_is_a_beat_reporter#ixzz1ERHrgkKg

[12:35:29 PM] Shmuel Gershon: Mohinder, Michael, thanks!!

[12:35:30 PM] Justin Byers: @Shmuel Haha, yeah I had all my tools ready to use, and never used them

[12:35:31 PM] phil kirkham: Flipping the viewpoint a bit: If you went to an interview and were given this as a test what would you think of the company ?

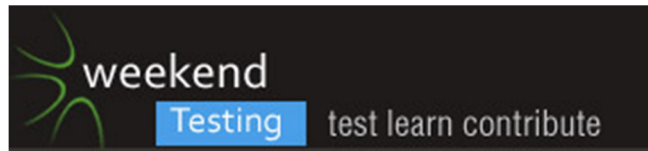
[12:35:37 PM] Adam Yuret: I have a tendency to say things like “This program can’t possibly fulfill the claims because hiring people is not a process that can or should be automated.” and then have a conversation with the stakeholder.

[12:35:55 PM] Albert Gareev: [12:38 PM] Shmuel Gershon:

<<< Speaking about Beat Reporter, this is the first WTA I didn't fired Rapid Reporter. Yet another minor mission discovered ((rofl))

[12:36:08 PM] Michael Larsen: @Phil: I think I'd be a little hesitant, and probably wonder just how personal/impersonal this company was.

[12:36:08 PM] Justin Byers: @phil Maybe the company is using it to see if you ask the right questions



[12:36:28 PM] Adam Yuret: If the stakeholder told me that my opinion in this matter was not relevant and they just want me to see if I find bugs in it, or finish the puzzle in 15 minutes or test a focus group for IQ etc etc. I will gladly shut up and get paid. :)

[12:36:43 PM] Perze Ababa: are there plans to publish rapid reporter as a web app? #outofscope

[12:37:19 PM] Shmuel Gershon: @Perze the problem there is getting the screenshots #outofscope

[12:37:49 PM] Albert Gareev: @Phil I'd hold on the assumptions.

[12:37:57 PM] Michael Larsen: I remember going into an interview an I was asked how I would test a Duck. Seriously!

[12:38:04 PM] Justin Byers: Is anyone else concerned that if you told the manager they shouldn't use it, they would say "Well too bad, we paid for it so we're using it anyway". At that point, is there anything we as testers can do?

[12:38:21 PM] Perze Ababa: @Michael or a Fork!

[12:38:35 PM] Michael Larsen: @Justin: It could hapen, and I dont doubt that it has happened in many places.

[12:38:49 PM] Mohinder Khosla: @Michael: If you know how to quack you are half way there

[12:38:55 PM] Adam Yuret: @Justin as a tester you can assess risk and report it IMO. If stakeholder's dismiss your assessment and tell you to do it anyway, it's your job to do what you're told.

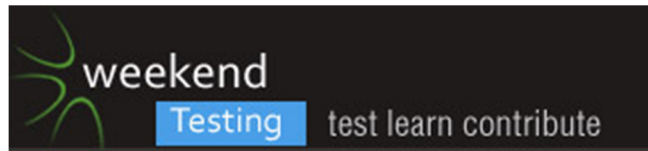
[12:39:03 PM] Michael Larsen: Fortunately, as Albert explained, this was a trial version and no commitment to purchase had been made (I did see that right, didn't I albert:)?

[12:39:18 PM] Albert Gareev: [12:41 PM] Justin Byers:

<<< Is anyone else concerned that if you told the manager they shouldn't use it, they would say "Well too bad, we paid for it so we're using it anyway". At that point, is there anything we as testers can do? Still make aware. It's like you cover vulnerabilities in one program by another. With our example, we recommended using the puzzle not solely, but as a part of live interview talk

[12:39:25 PM] Adam Yuret: I would not find job satisfaction in a place that valued my expertise thusly and would likely try to find a different job.

[12:39:28 PM] Markus Deibel: @ Justin This is a plain NO. You could piss off management by asking why they spent to time and money to test it then



[12:39:32 PM] Perze Ababa: #observation the hour spent on "testing" flew faster than this hour

[12:39:53 PM] Markus Deibel: but probably you should try to find a new job and leave on good terms ;)

[12:40:05 PM] Albert Gareev: @Michael, yes. A lot of info was provided by the customer during the session.

[12:40:53 PM] Mohinder Khosla: @Albert: Would you call it a game or a puzzle, we used both in this session. Which one it is?

[12:41:33 PM] Albert Gareev: @Mohinder: define "game", define "puzzle". In my terms, it's a puzzle, though

[12:41:52 PM | Edited 12:42:00 PM] Michael Larsen: @Mohinder: I think it's both.

[12:42:05 PM] Adam Yuret: I have always spoken frankly with my management and have never had a problem. Maybe someday I'll learn my lesson but so far my managers seem to appreciate my frank approach.

[12:42:12 PM] Michael Larsen: I often consider puzzles and games to be synonymous.

[12:42:50 PM] Michael Larsen: @Adam: different company cultures reward different behaviors. You may well be at a company where frankness is valued, and if so, that's awesome.

[12:43:03 PM] Adam Yuret: I've always hated scrabble due to the random nature of drawing tiles. But lately I've been playing a LOT of scrabble on my phone using the Wordsmith app for android because as a pattern identification exercise I find it much more enjoyable. As fun, I hated scrabble, as work, I love it. ;)

[12:43:06 PM] Michael Larsen: Sadly, for some, there isn't the same level of respect.

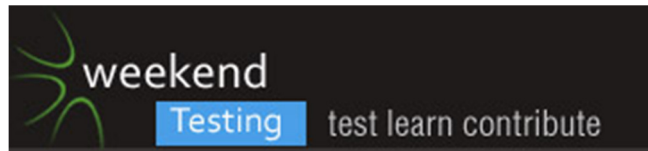
[12:43:32 PM] Adam Yuret: Yeah Michael, I understand that, and I don't think I'd thrive in those cultures and likely would move on.

[12:43:41 PM] Michael Larsen: I remember working for a company that was rather regimented in the way that bugs were reported and the way decisions were made.

[12:44:14 PM] Albert Gareev: #ToSumUp.

[12:44:25 PM] Mohinder Khosla: Game:A game is a structured activity, usually undertaken for enjoyment and sometimes used as an educational tool

Puzzle:a toy, problem, or other contrivance designed to amuse by presenting difficulties to be solved by ingenuity or patient effort.



[12:44:31 PM] Michael Larsen: The fact that there was a language barrier didn't help matters (Aleksander has already gotten an earful on this in Bug Advocacy this week (LOL!) .

[12:44:32 PM] Albert Gareev: We questioned claims and tested some of them.

[12:44:55 PM] Albert Gareev: We have found and well communicated major threats and even some minor

[12:45:13 PM] Albert Gareev: Clearly, we did not need any test cases pre-created

[12:45:15 PM] Aleksander Lipski: @micheal how about you micheal at BA ?

[12:45:17 PM] Aleksander Lipski: :)

[12:45:30 PM] Albert Gareev: @All What other heuristics did we use?

[12:46:12 PM] Perze Ababa: the human judgement heuristic comes to mind

[12:46:27 PM] Adam Yuret: Yeah, mainly we used personal judgement heuristic.

[12:46:45 PM] Mohinder Khosla: @Michael: Looking at the definitions of the game and puzzle, I would call it a puzzle

[12:46:49 PM] Albert Gareev: [12:48 PM] Albert Gareev:

<<< @All What other heuristics did we use?In terms of Context-Driven School of Testing ?

[12:46:51 PM] Markus Deibel: I read quite often that "Intelligence != IQ"

[12:47:12 PM] Justin Byers: Image - the videos of a dad hitting her daughter are not in line with our company's image

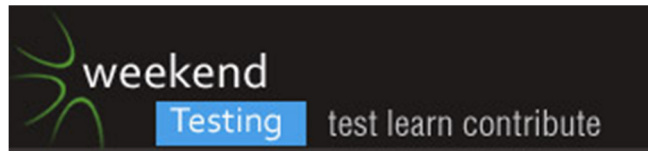
[12:47:24 PM] Markus Deibel: I think all here have put this in there personal behaviour

[12:47:30 PM] Markus Deibel: and go by it

[12:47:34 PM] Albert Gareev: [12:50 PM] Justin Byers:

<<< Image - the videos of a dad hitting her daughter are not in line with our company's imageConsistency heuristic

[12:47:58 PM | Edited 12:48:21 PM] Aleksander Lipski: Inconsistent with it's purpose



[12:48:05 PM] Justin Byers: Inconsistent with Claims - we felt the program didn't do what it said it did

[12:48:16 PM] Albert Gareev: Claims, yes

[12:48:36 PM] Mohinder Khosla: @Albert but there are some inconsistent requirement from the customer that we noticed

[12:49:09 PM] Justin Byers: Inconsistent with User Expectations - I would have expected a company in the US (assuming that's where we are) to test me using a product in English

[12:49:30 PM] Albert Gareev: Focusing/Defocusing

[12:49:33 PM] Mohinder Khosla: @Albert You are talking about HICCUPS((F)) heuristics

[12:49:52 PM] Shmuel Gershon: @Mohinder, LOL :)

[12:49:54 PM] Perze Ababa: if that's the case then this was one huge HICCUP

[12:49:55 PM] Shmuel Gershon: Cute, eh?

[12:50:30 PM] Perze Ababa: nothing a glass of water can't fix, or scaring the stakeholder to get rid of it

[12:50:44 PM] Weekend Testers Americas: So we have ten minutes left for the session.

[12:50:52 PM] Albert Gareev: I saw elements of SFDEPOT

[12:50:58 PM] Justin Byers: Unrelated to heuristics, I'm curious if we would have approaching the testing of this application differently if it had been developed by IBM and approved by Mensa?

[12:51:18 PM] Adam Yuret: I can't say I used many Heuristics since I tested almost none of the actual software provided.

[12:51:26 PM] Michael Larsen: @Justin: that's an interesting question.

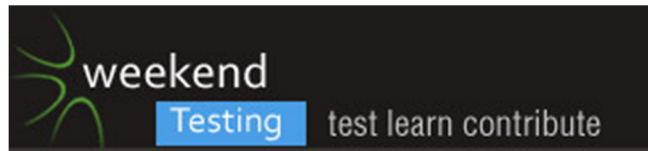
[12:51:59 PM] Michael Larsen: Do you think the fact that there isn't a "solid pedigree" behind the application might lead to skepticism that, were it developed elsewhere or by an authority, we might give it a pass?

[12:52:02 PM] Perze Ababa: @michael/justin still doesn't guarantee things though

[12:52:03 PM] Mohinder Khosla: @Albert One Oracle is not enough, it's better to have overlaps to identify problems but that still may not be enough in some instances

[12:52:22 PM] Shmuel Gershon: @Justin, approved by mensa says nothin

[12:52:27 PM] Michael Larsen: @Perze: you are right, it doesn't guarantee anything.



[12:52:28 PM] Justin Byers: I think I might mistakenly assume that the program does what it claims, based on what Michael says "solid pedigree"

[12:52:34 PM] Perze Ababa: how wil that be different from giving the candidate a myers briggs eval

[12:52:56 PM] Albert Gareev: [12:54 PM] Adam Yuret:

<<< I can't say I used many Heuristics since I tested almost none of the actual software provided. The customer had a problem. Software is a proposed solution. You tested the solution, and provided valuable input. Saying pass/fail about the app doesn't say whether it solves the problem

[12:53:09 PM | Edited 12:53:27 PM] Michael Larsen: I think the point is that, if there were a "reputable" providor of some sort, organizations miht give them a pass and not provide the level of detailed analysis we did here.

[12:54:16 PM] Justin Byers: It would be interesting to do an exercise where you gave two groups different initial expectations to the same problem and see what they came up with

[12:54:31 PM] Markus Deibel: @Michael, I was thinking the same thing. Management says, hey this has been tested and approved, we'll just use it. No need for testing.

[12:54:37 PM] Michael Larsen: If we were in a =nother seting, with say the senior staf of IBM asking the questions, would we be prepared to bring the same sense of focus we had here to that group?

[12:55:05 PM] Perze Ababa: @markus, then use it but be prepared for a windfall afer 90 days

[12:55:19 PM] Michael Larsen: I'd like to believe that we would, but sometimes I wonder if I would give the same level of critique to a web startup that I would to senior engineers at Lockheed-Martin.

[12:55:26 PM] Perze Ababa: err 90 days after hiring the "amrtest" cookie in the bunch

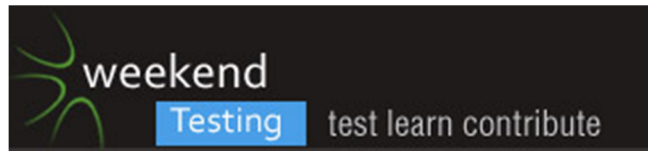
[12:55:42 PM] Perze Ababa: gee, i can't type anymore

[12:55:46 PM] Aleksander Lipski: @michael this sounds like assumptions

[12:56:04 PM] Michael Larsen: @Aleksander: Oh, totally :).

[12:56:40 PM] Aleksander Lipski: Sometimes we need to make them to go furhter

[12:57:03 PM] Michael Larsen: my point is that we should be prepared to level the same critique regardless of whose solution it is.



[12:57:10 PM] Adam Yuret: I am pretty confident I would, remember it's one of my biggest failings as a tester, frankness. ;)

[12:57:32 PM] Michael Larsen: and that's why we love you Adam ;).

[12:58:14 PM] Weekend Testers Americas: Two minutes, gang. time to sum up :).

[12:58:17 PM] Mohinder Khosla: @Adam Frankness can be your downfall as well. I have seen it happen. No too frank

[12:58:28 PM] Adam Yuret: haha, thanks Michael ;)

[12:58:47 PM] Adam Yuret: Thanks Mohinder, I recognize that is a risk I take. So far so good. :)

[12:59:15 PM] Aleksander Lipski: Lesson for me: Think twice before you jump into pure testing

[12:59:32 PM] Perze Ababa: thank you everyone, this was an eye opening exercise for me

[12:59:37 PM] Albert Gareev: Probe the assumptions

[12:59:49 PM] Albert Gareev: Establish a feedback loop with the customer.

[12:59:57 PM] Justin Byers: Yes this was very good. Avoid jumping into the software looking for bugs until you know what you're really testing.

[1:00:13 PM | Edited 1:00:42 PM] Michael Larsen: This was fun... When Albert and I discussed this challenge we weren't sure what way it would go. We're happy to see that it had a more colorful output than we anticipated. Also, it was good to see everyone stick together and discuss their assumptions and issues up front.

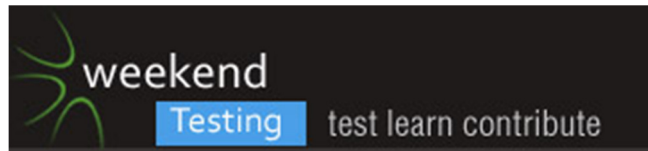
[1:00:18 PM] Adam Yuret: Yeah, seriously, one of these times I'll actually test/find bugs etc in a WTA but I am sincerely grateful to you all for including me, it's **always** different and always a learning experience.

[1:00:20 PM] Justin Byers: And testing can begin before you even touch the software

[1:00:30 PM] Markus Deibel: I must say I thoroughly enjoyed just following the chat. I barely read the mission and did not touch the program. It is good to kind of get a meta-view on such a session and follow how the lines of thought evolve and build on each other. It would highly recommend to everyone trying this out at some point

[1:00:50 PM] Perze Ababa: only testers can question the mission without repercussions

[1:01:10 PM] Justin Byers: I found the chat box pretty overwhelming at first, given the wave of dialogue coming at me, but I felt by the end I had got a handle on it



[1:01:19 PM] Weekend Testers Americas: [1:00 PM] Perze Ababa:

<<< only testers can question the mission without repercussions

[1:01:21 PM] Mohinder Khosla: Did anyone actually done a paper exercise before star clicking the characters on the image?

[1:01:25 PM] Perze Ababa: @justin total scroll shock

[1:01:28 PM] Shmuel Gershon: Good bye all!

I'm still trying to get all the group back from that side of the river. Turns out there's nothing there.

[1:01:31 PM] Aleksander Lipski: Thanks all for the insightfull evening (it's 10 pm in Poland)

[1:01:34 PM] Albert Gareev: [1:03 PM] Justin Byers:

<<< And testing can begin before you even touch the software

[1:01:39 PM] phil kirkham: Thanks Albert and Michael for setting this up - I might be hitting the interview circuit later so will be amusing if I'm given something like this....

[1:02:03 PM] Mohinder Khosla: There is party on the other side of the river. I don't want to miss my beer

[1:02:12 PM] Justin Byers: Yes, a huge thanks to Albert and Michael!

[1:02:15 PM] Mohinder Khosla: Thanks all

[1:02:17 PM] Mohinder Khosla: Bye for now

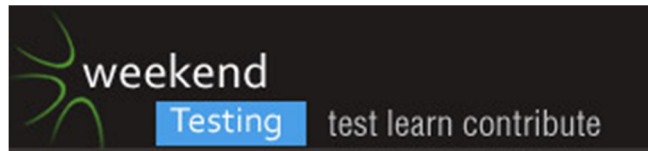
[1:02:25 PM] Aleksander Lipski: bye for now

[1:02:39 PM] Albert Gareev: Thanks to you all :)

[1:02:41 PM] Weekend Testers Americas: thank you everyone for participating today. We hope to see you at our next Weekend Testing session.

[1:02:46 PM] Albert Gareev: And bye!

[1:02:51 PM] Markus Deibel: Thanks guys



[1:02:55 PM] Markus Deibel: good bye

[1:02:55 PM] Justin Byers: I'll definitely be there! Thanks!!

[1:03:06 PM] *** Markus Deibel has left ***

[1:03:11 PM] Shmuel Gershon: When's the next one?

[1:03:16 PM] Shmuel Gershon: Next week? Or the one after?

[1:03:18 PM | Edited 1:03:23 PM] Weekend Testers Americas: as always, if you have an application that you would be interested in looking at, or a testing challenge you'd like to try, we'd love to hear about it :).

[1:03:32 PM] Weekend Testers Americas: we generally run these every two weeks or so.

[1:03:48 PM] Shmuel Gershon: Cool.

[1:03:58 PM] Shmuel Gershon: I've got a number of coworkers who want to participate too

[1:04:06 PM] Weekend Testers Americas: schedule depends on the facilitators and their availability, as well as trying not to overlap or compete with other sessions.

[1:04:18 PM] Shmuel Gershon: Cool

[1:04:21 PM] Justin Byers: How did you come up with this week's test?

[1:04:41 PM] Shmuel Gershon: Juston, trust Albert to bring interesting things

[1:04:46 PM] Weekend Testers Americas: Albert can answer that one ;).

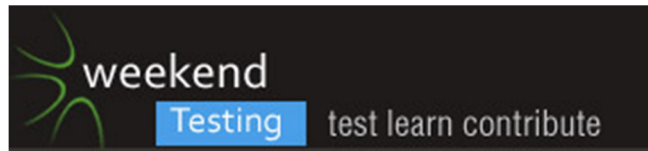
[1:05:36 PM] Albert Gareev: @Justin it started with some discussions that facilitators had earlier. Problem: people rush out testing - loose in collaboration and brainstorming

[1:05:50 PM] Albert Gareev: IMO, today we had a fantastic brainstorming session

[1:06:28 PM] Albert Gareev: [1:08 PM] Shmuel Gershon:

<<< Juston, trust Albert to bring interesting things Thanks! (I have smth. personally for you and your RR, by the way ;)

[1:06:52 PM] Justin Byers: Yes it was great. I was just in Calgary at Michael Bolton's Rapid Software Testing course, so this was like an extension of that for me. Really great to be discussing with passionate testers again so soon.



[1:07:20 PM] Shmuel Gershon: Albert, cool!

[1:07:23 PM] Shmuel Gershon: Bring that in

[1:07:49 PM] Albert Gareev: Another thing - exactly about heuristics, about non-traditional (but far more effective) testing approach

[1:08:19 PM] Albert Gareev: @Shmuel Are you open to chat after the session ends?

[1:08:31 PM] Weekend Testers Americas: OK, gang, I have to close this session down. Thanks everyone for participating!