

# WT50 Chat Transcript

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[3:44:53 PM] Weekend Testing: Shall I start the conference?

[3:44:57 PM] Weekend Testing: ready for WT 50?

[3:45:44 PM] Ashish Maheshwari: Yes, Please

[3:46:24 PM] \*\*\* Weekend Testing added Jassi \*\*\*

[3:46:29 PM] \*\*\* Weekend Testing added Maik \*\*\*

[3:46:39 PM] \*\*\* Weekend Testing added Ajay Balamurugadas \*\*\*

[3:46:44 PM] \*\*\* Weekend Testing added Michael Rose-Nel \*\*\*

[3:46:48 PM] \*\*\* Weekend Testing added Mohinder Khosla \*\*\*

[3:48:05 PM] Weekend Testing: Hello Everyone,

[3:48:18 PM] Weekend Testing: welcome to WeekendTesting session no. 50

[3:48:28 PM | Edited 3:48:34 PM] Weekend Testing: Ajay Balamurugadas, your facilitator for today.

[3:48:41 PM | Edited by Weekend Testing, 3:48:54 PM] Ashish Maheshwari: Hello Ajay

[3:48:53 PM] Ashish Maheshwari: \*Hello Ajay and Everyone

[3:49:05 PM] Michael Rose-Nel: Hi Everyone

[3:49:17 PM] Maik: Hi @All

[3:49:37 PM | Edited 3:49:51 PM] Jassi: Hi Everyone ,This is Jassi here, Happy New year to you all as I ammeeting for the first time this year :)

[3:49:40 PM] Weekend Testing: Please start download of Fireshot for your respective browser from <http://screenshot-program.com/fireshot/>

[3:50:11 PM] Weekend Testing: Oh, yes, this is first session of the new year - Happy New Year :)

[3:50:34 PM] Michael Rose-Nel: Happy New Year!

[3:51:38 PM] Mohinder Khosla: Hello every one and very happy new yew year to all!

[3:51:43 PM] Weekend Testing: Welcome Ashish, Michael, Maik, Jassi & Mohinder. Please introduce yourself and let us know your blog/twitter details too

[3:51:56 PM | Edited 3:52:04 PM] Weekend Testing: appreciate if you use offline text editor and copy paste here

[3:52:25 PM] Michael Rose-Nel: No Blog, Twitter michaelrosenel

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[3:52:39 PM | Edited 3:52:47 PM] Weekend Testing: Tell us about yourself too :)

[3:53:12 PM] Weekend Testing: and please do not forget

[3:53:13 PM] Weekend Testing: [3:49 PM] Weekend Testing:

<<< Please start download of FireShot for your respective browser from <http://screenshot-program.com/fireshot/>

[3:53:25 PM] Jassi: started download for chrome

[3:53:51 PM] Ashish Maheshwari: Hi Ashish, Tester from India-Noida, tweets from @mashish

[3:53:58 PM] Weekend Testing: Ajay Balamurugadas, co-founder of [www.weekendtesting.com](http://www.weekendtesting.com), blog at [www.enjoytesting.blogspot.com](http://www.enjoytesting.blogspot.com) and tweet @ajay184f. Brown belt student of Miagi-Do School of Software testing run by Matt Heusser.

[3:54:49 PM] Jassi: Jassi from Mumbai tweets @jassi10

[3:55:29 PM] Maik: Hi, I am Maik from Hamburg.

My blog just started: [hanseatictester.info](http://hanseatictester.info) and my twitter is MaikNog.

I work as a blackbox tester for a software vendor with a GUI intense program.

We digitise and provide structured layout for historical books, so that libraries can provide better find options to there clients.

[3:56:09 PM] Weekend Testing: Welcome Ashish, Jassi & Maik.

[3:56:22 PM] Michael Rose-Nel: Hi All

My name is Michael Rose-Nel living and working as a QA Engineer in Dublin.

New to this, after being unemployed for sometime decided to retrain and took a position for 9 months without pay to learn some skills,

and finally got a position I started in October for real money,

Here now to learn from the best!

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and contribute my bit too!

Twitter michaelrosenel

[3:56:25 PM] Jassi: Thanks Ajay

[3:56:30 PM] Weekend Testing: Maik, that's interesting - libraries. will ping you later :)

[3:56:40 PM] Mohinder Khosla: You can follow me on twitter @mpkhosla. Not much on my blog but there is some information at the moment that may be useful to you but there will be some in the pipeline. url is <http://sqablogs.com/holyman>

[3:56:59 PM] Jassi: Hi Michael, Ashish, Maik, Mohinder

[3:57:23 PM] \*\*\* Weekend Testing added Pradeep Soundararajan \*\*\*

[3:57:31 PM] Weekend Testing: Welcome Michael & Mohinder - hope its worth 2 hrs

[3:57:40 PM] Weekend Testing: Hi Pradeep

[3:57:47 PM] Michael Rose-Nel: I have no doubts

[3:58:11 PM] Mohinder Khosla: Hiya everyone, good morning, afternoon. Munching my cereal at the moment

[3:58:23 PM] Weekend Testing: For first timers, let me tell you in brief how a WeekendTesting session is conducted:

We will have an hour of testing session followed by an hour of discussion session.

Testing Session:

A mission would be provided and you are left on your own to work towards the mission.

You may use any tools or any techniques. You are responsible for your testing. You can ask questions in this chat or ping me in private if you do not want to disturb

others.

Please feel free to ask any questions. You can pair up with any tester or wish to work solo.

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In the discussion session, we will discuss on how you approached the mission, learning, mistakes and any other interesting experience.

And finally we are here to learn, share knowledge in a fail safe environment.

Lets get started.

Mission:

FireShot is a browser addon which captures, edits, annotates, organizes, exports, uploads and prints screenshots of your web pages.

They are facing a problem with many issues being raised on their support page and most of them lack important information. Please work in pairs and go through the

issues logged and add additional information to help the programmer.

<http://screenshot-program.com/fireshot/>

You will have to register as a user here :

<http://screenshot-program.com/sup/index.php?a=vforum&f=12>

Can you find the root cause and help the programmer fix the issues faster? Let us see.

Any questions?

[3:59:38 PM] Jassi: Is it necessary to work in pairs?

[3:59:55 PM | Edited 4:00:14 PM] Jassi: and How to decide who is picking which issue

[4:00:12 PM] \*\*\* Weekend Testing added Santhosh S Tuppada \*\*\*

[4:01:06 PM] \*\*\* Weekend Testing added Del Dewar \*\*\*

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[4:01:33 PM] Weekend Testing: its better if you pair.and you can let others know abt the issue you are working on, here: <http://typewith.me/jVjn4VJMqJ>

[4:01:58 PM] \*\*\* Weekend Testing added nitinpurswani \*\*\*

[4:02:03 PM] \*\*\* Weekend Testing added akibakib91 \*\*\*

[4:02:08 PM] Santhosh S Tuppad: @Host, Can you please re-share the mission.

[4:02:39 PM] Weekend Testing: done @ Santhosh. Hi Santhosh, Nitin, Riyaj, Del

[4:02:48 PM] Santhosh S Tuppad: @Host, Thanks!

[4:03:01 PM] Jassi: Hi Santhosh

[4:03:15 PM] nitinpurswani: Hi everyone

[4:03:34 PM] Jassi: Hi Nitin ,Pradeep

[4:04:01 PM] Pradeep Soundararajan: Hi Lassi (sorry, Jassi) :D

[4:04:02 PM] \*\*\* Weekend Testing added Erkan\_\_Yilmaz \*\*\*

[4:04:08 PM] Jassi: :)

[4:04:12 PM] akibakib91: HI Santhosh , Pradeep , Jassi :)

[4:04:29 PM] Weekend Testing: we have 55 mins left for the testing session to end

[4:04:32 PM] Jassi: Hi akibakib91, hey what is ur name though

[4:04:35 PM] Pradeep Soundararajan: Hi everybody

[4:04:44 PM] Jassi: Any one registered yet?

[4:04:46 PM] akibakib91: I am Riyaj

[4:04:53 PM] Mohinder Khosla: I am registered

[4:04:57 PM] Erkan\_\_Yilmaz: Hello, so session has started already

[4:05:03 PM] Pradeep Soundararajan: Oh Erkan, Mohinder & Maik, I have friends here :)

[4:05:04 PM] Santhosh S Tuppad: Registered!

[4:05:09 PM] Santhosh S Tuppad: Hi Ambika.

[4:05:09 PM] Maik: @host: the link where the issues are reported is: <http://screenshot-program.com/sup/index.php?a=vforum&f=13> correct?

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[4:05:16 PM] Weekend Testing: yes maik

[4:05:17 PM] Jassi: Maik do we pair?

[4:05:20 PM] Erkan\_\_Yilmaz: Namaste Pradeep :)

[4:05:24 PM] Maik: @jassi yes we can

[4:05:28 PM] Jassi: ok cool

[4:06:04 PM] nitinpurswani: Sorry I missed something , Can anyone repeat the mission please ?

[4:06:13 PM] Maik: ok

[4:06:18 PM] Weekend Testing: @Nitin, pasted the mission in private

[4:06:25 PM] Maik: and u r seriously asking "find the root cause"?

[4:06:31 PM] Mohinder Khosla: Long time no talk @Pardeep

[4:06:52 PM] Maik: i need mission clarification: "help the programmer fix the issues faster"

[4:07:18 PM] Weekend Testing: ok, some of the bug reports are incomplete

[4:07:20 PM] Maik: in my understanding we can help him by providing information; maybe "better" than it is currently in the bug reports?

[4:07:36 PM] Weekend Testing: Yes, any information that makes the bug reports better helps :)

[4:07:55 PM] \*\*\* Weekend Testing added vamshi \*\*\*

[4:08:12 PM] Weekend Testing: Hi Vamshi, welcome. 50 mins left for testing session

[4:08:19 PM] Weekend Testing: and mission pasted in private

[4:08:55 PM] Mohinder Khosla: Do we look at the current bug report and improve it or repeat the bugs reported or find new bug? Which one?

[4:08:56 PM] Weekend Testing: Any questions, feel free to ask.

[4:09:21 PM] Weekend Testing: [4:08 PM] Mohinder Khosla:

<<< Do we look at the current bug report and improve it or repeat the bugs reported or find new bug? Which one?[4:08 PM] Mohinder Khosla:

<<< we look at the current bug report and improve it

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[4:09:21 PM] Erkan\_\_Yilmaz: Erkan\_\_Yilmaz still reading <http://screenshot-program.com/fireshot/>

[4:09:38 PM] Weekend Testing: @Mohinder: we look at the current bug report and improve it

[4:09:51 PM] Jassi: Maik & I r pairing , we have logged in

[4:10:09 PM] Weekend Testing: ok, any other pairs?

[4:10:45 PM] Pradeep Soundararajan: @Stuppad, want to pair?

[4:11:10 PM] Pradeep Soundararajan: BTW, all testers at Moolya Software Testing Private Limited are on WT practicing testing :)

[4:11:23 PM] Santhosh S Tuppad: @Pradeep, Sure.

[4:11:28 PM] Weekend Testing: [4:11 PM] Pradeep Soundararajan:

<<< BTW, all testers at Moolya Software Testing Private Limited are on WT practicing testing :)Great news :)

[4:11:38 PM] Pradeep Soundararajan: @Stuppad: Come over to my PC

[4:11:40 PM] Jassi: :)

[4:11:41 PM] Mohinder Khosla: @Erkan Anyone wants to pair and divide the bug report with me so we can go through the list and make intelligent suggestions. Not every bug can be covered in the allocated time

[4:11:45 PM] Santhosh S Tuppad: Coming.

[4:11:48 PM] Pradeep Soundararajan: :)

[4:12:29 PM] Erkan\_\_Yilmaz: @Mohinder sure we can pair, but I'm still getting info on the tool, will look on bug repository now

[4:12:44 PM] Mohinder Khosla: @WT How do we know which of th bugs have been fixed?

[4:13:00 PM] Maik: hm, in "typewithme".. should we find some issue number on the bug report forum? we selected <http://screenshot-program.com/sup/index.php?a=vtopic&t=48> but that doesnt have a "number"

[4:13:01 PM] nitinpurswani: @vamshi wants to pair and start discussion

[4:13:26 PM] akibakib91: @Pradeep, Santhosh- I want to pair with you both.

[4:13:53 PM] Weekend Testing: maybe the last number in the URL would also help

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[4:14:05 PM | Edited 4:14:11 PM] Weekend Testing: I am sure every bug would have a unique URL

[4:14:21 PM] Mohinder Khosla: @Erkan Have not used typewith me before do you know how? or you prefer to communicate via skype?

[4:14:40 PM] Erkan\_\_Yilmaz: I think skype is fine, let's make audio call, saves time

[4:14:55 PM] Weekend Testing: Del, Michael, Nitin, Vamshi

[4:15:00 PM] Weekend Testing: all set?

[4:15:02 PM] Weekend Testing: started?

[4:15:09 PM] Weekend Testing: 45 mins left

[4:15:33 PM] Michael Rose-Nel: All set,looking at workings of fireshot and reading bugs

[4:15:39 PM] Weekend Testing: paired?

[4:15:54 PM] nitinpurswani: Me and @vamshi are paring

[4:16:00 PM] Weekend Testing: ok.

[4:16:12 PM] Michael Rose-Nel: Anyone other than me not paired yet

[4:16:41 PM] Michael Rose-Nel: Sorry this is my first session. getting used to it

[4:16:50 PM] \*\*\* Weekend Testing added Amit Kulkarni \*\*\*

[4:17:03 PM] Weekend Testing: Michael - Got Amit in this session

[4:17:06 PM] Weekend Testing: Welcome Amit

[4:17:25 PM] Michael Rose-Nel: Welcome amit

[4:17:31 PM] Amit Kulkarni: Thanks!

[4:17:58 PM] Michael Rose-Nel: Want to pair Amit

[4:18:30 PM] Del Dewar: Not paired, but not worried. Am plodding through bug reports. :)

[4:18:41 PM] Weekend Testing: ok Del.

[4:25:16 PM] Erkan\_\_Yilmaz: did someone see that there are two sections in forum which have entry "bug reports" + here: <http://screenshot-program.com/sup/index.php?a=vforum&f=6> there are also bug reports of teh fireshot listed

[4:25:59 PM] Erkan\_\_Yilmaz: the first two at least are from title: "Fireshot: no Flash in screenshots" + "Impossible to use FireShot . 2 . 3 ."

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[4:29:26 PM] Erkan\_\_Yilmaz: @Weekend testing: in the link you gave there are 12 pages with each having 20 entries, that means 240 things to read :)

[4:29:55 PM] Weekend Testing: If you read all the bugs, its 240

[4:30:00 PM] Weekend Testing: pick 5, you have 5 :)

[4:30:25 PM] Erkan\_\_Yilmaz: so, my question: which 5? let me explore more the page, if there is some criteria to sort like risk

[4:30:39 PM] Weekend Testing: ok. Its upto you.

[4:31:20 PM] Amit Kulkarni: Has anybody got to support page? When you're at that page it still does not highlight the link for me, at least!

[4:32:36 PM] Erkan\_\_Yilmaz: link?

[4:32:44 PM] Erkan\_\_Yilmaz: extension installed for chrome 8.x (linux) + watching: <http://screenshot-program.com/fireshot/demo.php>

[4:33:31 PM] Jassi: added comments to Typewithme

[4:33:31 PM] Weekend Testing: @Amit, you are unable to click on the bug reports link>?

[4:34:28 PM] Amit Kulkarni: I am in there ...I said when you click on "Support" it does not get highlighted to make sure we are on support page, but that not much of importacne but weird though!

[4:34:56 PM] Weekend Testing: :) yes.

[4:35:58 PM] Weekend Testing: 25 mins left

[4:41:53 PM] Erkan\_\_Yilmaz: Erkan\_\_Yilmaz just added a test bug report: <http://screenshot-program.com/sup/index.php?a=vtopic&t=963>

[4:43:02 PM] Weekend Testing: @Erkan: will you add a bug report?

[4:44:43 PM] Erkan\_\_Yilmaz: I just added a sample one to see what is offered as input criteria, but it is just a sample forum

[4:44:47 PM] Erkan\_\_Yilmaz: nothing like bugzilla/mantis

[4:45:09 PM] Weekend Testing: ok. Hope you add a new bug soon :)

[4:45:38 PM] Weekend Testing: last 15 mins

[4:45:43 PM] Erkan\_\_Yilmaz: perhaps this one? "strange: I'm using the extension + can not save yet something, it seems as I can select + capture, but seems the last dialog which should appear to tell me

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where to save disappears fast." also copy to clipboard won't work Will look more chrome 8.x on ubuntu64 10.10"

[4:45:53 PM] Erkan\_\_Yilmaz: Erkan\_\_Yilmaz needs to investigate after session

[4:46:04 PM] Weekend Testing: ok

[4:47:29 PM] \*\*\* Amit Kulkarni sent 5bugs.txt \*\*\*

[4:47:50 PM] Michael Rose-Nel: coming in now

[4:48:01 PM] Amit Kulkarni: so here is the list of 5 bugs now if you have some add them into the list and now we start with the actual work of reproducing and if possible adding more info.

[4:48:16 PM] Michael Rose-Nel: thats great

[4:48:36 PM] Michael Rose-Nel: the sending of that cancelled

[4:49:39 PM] Weekend Testing: last ten mins

[4:49:43 PM] Pradeep Soundararajan: Time's up?

[4:49:58 PM] Weekend Testing: Ten mins more @Pradeep

[4:50:02 PM] Michael Rose-Nel: Timne flies whe you are enjoying yourself!!

[4:58:04 PM] Amit Kulkarni: wonder how i was thrown out of the system when i am using inverter in case line goes out!!!

[4:58:17 PM] Amit Kulkarni: Thanks for the reminder @WT for the time!

[4:58:36 PM] Weekend Testing: last 2 mins and we will head to the discussion session.

[4:58:49 PM] Michael Rose-Nel: Ouch!!

[4:58:59 PM] akibakib91: oops

[5:00:13 PM] Maik: dumdidum

[5:00:21 PM] Weekend Testing: Yes, Maik. Please stop :)

[5:00:52 PM] Weekend Testing: Hello.

[5:01:05 PM] Weekend Testing: Can I have your attention please? :)

[5:01:13 PM] akibakib91: Yes.

[5:01:22 PM] Weekend Testing: 1

[5:01:23 PM] Jassi: yes

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[5:01:24 PM] Weekend Testing: 2

[5:01:27 PM] Maik: +1

[5:01:39 PM] Michael Rose-Nel: All ears

[5:01:58 PM] Weekend Testing: So, congrats on completing the testing session.

Let us start the discussion session.

I have few questions for you. Feel free to share your experiences or any interesting snippets & don't feel restricted by the questions.

[5:02:15 PM] Pradeep Soundararajan: stopped

[5:02:26 PM] Weekend Testing: ok,

[5:03:07 PM] Weekend Testing: How many of you have worked on support issues - trying to reproduce the issue before assigning to programming team? How different was this session compared to that?

[5:03:20 PM] Weekend Testing: who's going first?

[5:04:13 PM | Edited 5:04:23 PM] Weekend Testing: Anyone is working late night for this session?

[5:04:59 PM] Jassi: working late night?

[5:05:01 PM] \*\*\* Pradeep Soundararajan sent WT50 Pradeep Soundararajan and Santhosh Tuppada.pdf \*\*\*

[5:05:03 PM] Mohinder Khosla: I was successful installing firefox version but ie install on windows 7 failed. firefox version ran a short demo how to use the product but I could not get past that screen to perform anything useful

[5:05:03 PM] Maik: [5:03 PM] Weekend Testing:

<<< How many of you have worked on support issues - trying toAs in real life ? at real work?

[5:05:30 PM] Weekend Testing: Just paste in your answers, we will discuss. Yes @ Jassi. Real office work

[5:06:05 PM] Maik: tsts

[5:06:10 PM] Jassi: I have worked on support issues

[5:06:18 PM] Jassi: but not late nights of course

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[5:06:53 PM] Michael Rose-Nel: Mohindar, had same issue with the firefox install, it then continually asked me if I would like to continue running scripts, finally had to give up on Firefox and use Chrome. Firefox Add on Screen still stuck open now, will have to kill with task manager

[5:07:16 PM] Mohinder Khosla: Erkan amd me looked at some of the issues but could not reproduce them. Erkan was using Linux whereas I was on win7. Erkan was looking for bugs that relate to linux os whereas I was looking for bugs that ran on win7 ignoring taht were reported against windows server

[5:07:46 PM] Weekend Testing: ok, so What was your impression on reading the bug reports?

Was it easy to understand the bug reports?

[5:08:13 PM | Edited 5:08:19 PM] Weekend Testing: Pradeep & Santhosh have expressed some of their their views in the pdf.

[5:08:48 PM] Mohinder Khosla: Michael, I did not have time to install for chrome. Did not find my favourite Safari browser

[5:09:05 PM] Weekend Testing: Nitin, Vamshi, Riyaj you there?

[5:09:07 PM] Maik: i didnt get the pdf

[5:09:18 PM] Erkan\_\_Yilmaz: some general observations

[5:09:19 PM] Michael Rose-Nel: No PDF here either

[5:09:21 PM] Erkan\_\_Yilmaz: 1. good is they give some kind of info. This linese "Warning before posting bugr eports: please take into account that your bugreports will be ignored if you don't include the following info about your problem:..."

posted one sample test:

<http://screenshot-program.com/sup/index.php?a=vtopic&t=963>

2. but I wouldn't use a forum, since e.g. sort criteria are not doable, which one is the most risk to fix now?

3. status of bugs hard to overview

bugs which are resolved should be made visible, e.g. status closed or change title "Need License information" to "SOLVED: Need License information"

<http://screenshot-program.com/sup/art958.htm>

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4. there are 3 bugs, which are status sticky in forum, so they are probably somehow important for the software developers (perhaps often reported?)

5. bugs are also in this forum available :(

did someone see that there are two sections in forum which have entry "bug reports" + here:  
<http://screenshot-program.com/sup/index.php?a=vforum&f=6> there are also bug reports of teh fireshot listed

they should be moved all together in one place

[5:09:36 PM] \*\*\* Pradeep Soundararajan sent WT50 Pradeep Soundararajan and Santhosh Tuppada.pdf \*\*\*

[5:09:42 PM] Pradeep Soundararajan: Trying to send again?

[5:09:45 PM] Pradeep Soundararajan: anyone get it?

[5:09:49 PM] Mohinder Khosla: @Pardeep, the bug reports were filed by the end users rather than the testers from the cases I looked at

[5:09:57 PM] Jassi: I got it thkx

[5:10:02 PM] Weekend Testing: I got.

[5:10:20 PM] Pradeep Soundararajan: oh yeah, Mohinder, many testers don't report any better either.

[5:10:23 PM] Mohinder Khosla: sending report is failing @pardeep

[5:10:25 PM] Weekend Testing: This will be uploaded at WT site if you want to read it later.

[5:10:31 PM] Pradeep Soundararajan: ok

[5:10:33 PM] Michael Rose-Nel: No luck here

[5:10:35 PM] Del Dewar: Some bug reports had good version info but no reproduction steps. Other bug reports had good reproduction steps but no version information. Would have been helpful to have both from a support perspective.

[5:10:47 PM] Weekend Testing: If you want it now, ping me separately

[5:11:03 PM] Pradeep Soundararajan: [5:10 PM] Del Dewar:

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<<< Some bug reports had good version info but no reproduction steps. Other bug reports had good reproduction steps but no version information. Would have been helpful to have both from a support perspective.++Del, agreed.

[5:11:06 PM] Michael Rose-Nel: Didnt get PDF I mean

[5:11:33 PM] nitinpurswani: I will say I installed the fireshot version on firefox and chrome. Installation went successfully on both but later found out in some of thread that it is not supported in linux . @Erkan can you atleast take screenshot using chrome

[5:11:40 PM] Pradeep Soundararajan: I love Mozilla bug reporting forum where they have given examples of good bug report and point people to read it before they are reporting their first bug.

[5:11:44 PM] Weekend Testing: So, was it very difficult to understand the bugs?

[5:11:45 PM] Santhosh S Tuppad: Please use this URL to download the PDF document : <http://tuppad.com/blog/wp-content/uploads/2011/01/WT50-Pradeep-Soundararajan-and-Santhosh-Tuppad.pdf>

[5:11:47 PM] Mohinder Khosla: pdf failed in sending

[5:12:11 PM] Erkan\_\_Yilmaz: @Nitin: "@Erkan can you atleast take screenshot using chrome" no, was not possible yet

[5:12:23 PM] Del Dewar: Also found it difficult to get a handle on the plugin versioning. Lots of versions mentioend throughout the pages from 0.80 through 0.87 but no indication (also from product page) whether all versions are potentially Trial, Pro, or Trial & Pro.

[5:12:44 PM] Weekend Testing: [5:12 PM] Del Dewar:

<<< but no indication (also from product page) whether all versions are potentially Trial, Pro, or Trial & Pro.Good point

[5:12:49 PM] Michael Rose-Nel: Agreed, Bug info was limited and not easy to reproduce

[5:13:16 PM] Jassi: sent u the pdf @Mohinder

[5:13:23 PM] Erkan\_\_Yilmaz: {Del Dawar: mine on chrome os linux is: "FireShot - Version: 0.88" findable over chrome://extensions/ but a normal user is hard to find :(

[5:13:25 PM] Pradeep Soundararajan: Such forums should insist on video recording to be posted. Many many bug reports could have been easily understood.

[5:13:29 PM] Mohinder Khosla: [5:01 PM] Mohinder Khosla:

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<<< Looks like programmers are in panic to resolve problems without prioritization

[5:13:30 PM] Michael Rose-Nel: [5:12 PM] Del Dewar:

<<< 0.80 through 0.87 but no indication (also from product page) whether all versions are potentially Trial, Pro, or Trial & Pro. Totally agree

[5:13:43 PM] Pradeep Soundararajan: Have been teaching people to report bugs through videos when they can't explain well.

[5:13:52 PM] nitinpurswani: Bug report forum was like a support forum. Bug reports and support queries we mixed. It was difficult to differentiate if particular thread is a bug or support query

[5:13:54 PM] Weekend Testing: [5:13 PM] Pradeep Soundararajan:

<<< Such forums should insist on video recording to be posted. Many many bug reports could have been easily understood. Right.

[5:14:20 PM] Weekend Testing: After reading the above points, was the bug tracking system bad?

[5:14:30 PM] Del Dewar: Pradeep - would it be realistic to demand video reports from end users? I'm not sure that would be the answer for less techy people.

[5:14:47 PM] Michael Rose-Nel: They need something that will extract the bugs into a proper bug reporting system so they can prioritise and eliminate where necessary.

[5:14:55 PM] Weekend Testing: [5:14 PM] Del Dewar:

<<< I'm not sure that would be the answer for less techy people. I would say that is the best for them, just record & upload.

[5:15:05 PM] Santhosh S Tuppad: As FireShot Pro costs \$34.95 USD per copy, I think they can afford to have good hosting space to upload screenshot(s) or video(s).

[5:15:22 PM] Pradeep Soundararajan: @Del, it would be as realistic as it was when for the first time someone said, "Please put a screenshot for the bug you have reported"

[5:15:35 PM | Edited by Weekend Testing, 5:15:45 PM] Maik: @pradeep

[5:15:41 PM] Pradeep Soundararajan: [5:15 PM] Santhosh S Tuppad:

## WT50 Chat Transcript

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<<< As FireShot Pro costs \$34.95 USD per copy, I think they can afford to have good hosting space to upload screenshot(s) or video(s). That says it all.

[5:15:47 PM] Amit Kulkarni: [5:13 PM] Weekend Testing:

<<< Such forums should insist on video recording to be posted. Many many bug reports could have been easily understood. Right.

After reading the above points, was the bug tracking system bad? I would say so as there is no info that can make the point clear for others! Some issues mentioned the version but some does not there is that inconsistency!

[5:16:00 PM] Maik: @pradeep.. especially when the tool they have problems with \*is\* a screenshot producing tool

[5:16:00 PM] Del Dewar: Agreed, but perhaps a more efficient way of getting the information you need is to embed it in the plugin, so if something does go wrong, it can be organised and sent (with/without user's consent) directly to support? Sort of like Apple MacOS app issues.

[5:16:21 PM] Michael Rose-Nel: In this bug, <http://screenshot-program.com/sup/index.php?a=vtopic&t=929> Could repro, but see at the end and answer came from forum not from Screenshot and mentions RTFM, where is the FM?

[5:16:30 PM] Mohinder Khosla: Some of the bugs reported by end users like us who had problem with the product and issues with some of the functionality. Product owners used Crowd testing to test the features than actually releasing a stable product

[5:16:34 PM] Pradeep Soundararajan: Was there a bug tracking system for it to be bad (party)

[5:17:01 PM] Pradeep Soundararajan: @Maik, yeah

[5:17:06 PM] Santhosh S Tuppad: I would like to say that, FireShot should get a bug tracking system. It's a forum and when the issues grow huge it is hard to prioritize which one to fix first and which one to fix later.

[5:17:07 PM] vamshi: most of the bugs are in windows vista/xp, older version of fireshot and some of the bugs are not elaborated

[5:17:37 PM] Amit Kulkarni: A panic user [not necessarily a tester] would post the information in order to get help but they fail to understand that what they have just mentioned would really help them in getting help!

[5:17:41 PM] vamshi: i mean most of the bugs in windows vista/7 os

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[5:17:51 PM] Maik: ok, here is the feedback Jassi and I assembled; took so long to merge our single feedbacks into one

[5:18:00 PM] Maik: Our pair testing approach was to establish, what test environment we have: Jassi had Chrome and FF and Win XP.

I had FF and VISTA x64.

We decided to have a skype call, so we can use our hands more effectively. :)

We tried out three or four different bugs to reproduce them.

We already saw, that the needed info (in our opinion) was spread out over the various posts and replies.

So we just tried to reproduce it in general, also all three or four of the bugs were not reproducible on our systems. All worked.

We de-focused and spoke about the mission and if it makes sense to follow it further.

All the time we were not happy about the "bug tracking".

So we decided to change the mission for us and get off charter.

The decision was, that our feedback can benefit the fireshot company better in the long run.

Some summary is here: <http://typewith.me/jVjn4VJMqJ>

[5:18:13 PM] Weekend Testing: [5:16 PM] Michael Rose-Nel:

<<< where is the FM?When you install, & you capture, you have a help menu item

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[5:18:23 PM | Edited 5:18:52 PM] Pradeep Soundararajan: Expecting a user to be a good bug reporter is as sinful as a tester not reporting a bug well.

[5:18:27 PM] Santhosh S Tuppad: Or else they should set rules like the title of the report should include some things which would help the developer(s) to understand and help them to do good job without wasting time.

[5:18:51 PM] Weekend Testing: [5:18 PM] Maik:

<<< All the time we were not happy about the "bug tracking".

So we decided to change the mission for us and get off charter. Awesome

[5:19:00 PM] Maik: @santhosh.. they did a little like that under the forum page

[5:19:04 PM] Mohinder Khosla: I agreed with Santosh that first they need a good bug reporting system so bugs can be prioritised and severity tagged. Bugs with work around should be left to the last

[5:19:10 PM] Maik: Warning before posting bugreports: please take into account that your bugreports will be ignored if you don't include the following info about your problem:

- \* Plugin version (i.e. FireShot 0.45)
- \* OS type and version (i.e. MS Windows XP Professional SP2, English)
- \* Version of Firefox (i.e. Firefox/2.0.0.14)
- \* Steps to reproduce the bug (i.e. Start FX, open FireShot editor, create a shape and try to save - you'll get an access violation xxxxxx)

Please include as much additional info as you can because even a small detail can speed up the process of fixing the bug. Thank you for your assistance, your help is much appreciated.

[5:20:11 PM] Del Dewar: Pradeep - agreed. Hence the suggestion of having the plugin collect (or at least try to collect) some of the information on behalf of the end user. May not be applicable in all cases but should in theory cover issues with the plugin itself...

[5:20:24 PM] Jassi: Thanks for consolidating everything Maik , it was great pairing with you :)

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[5:20:32 PM] Mohinder Khosla: Some of the bugs did not have environment information in which problems were found, that needs to be address with a follow up

[5:20:59 PM] Weekend Testing: Ok, so anyone found a reproducible bug from the bug reports?

[5:21:23 PM] Maik: @jassi: same same.. was the first pairing it did. Good for me it was you, so the experience was good and i will defenitely try Pairing in the future

[5:21:36 PM] Jassi: :) Me too

[5:21:55 PM] Mohinder Khosla: I have my doubts whther the internal customers had done CAT before going live

[5:21:56 PM] Santhosh S Tuppad: @Host, As some of the reports we saw were from 2008 and 2009. And I assume that there have been many versions after that. So, trying to reproduce the same might be a waste of time until we have details about the version etc.

[5:22:03 PM] Maik: one reproducable bug: None was reproducable (for me), cause information was not sufficent in the short time frame

[5:22:12 PM] Jassi: I cannot see the pencils of Nitin,Ashish ,Vamshi moving

[5:22:19 PM] Weekend Testing: CAT?

[5:22:26 PM] Santhosh S Tuppad: @Jassi, May be the lead is broken :P

[5:22:53 PM] Michael Rose-Nel: [5:21 PM] Santhosh S Tuppad:

<<< @Host, As some of the reports we saw were from 2008 and 2009. And I assume that there have been many versions after that. So, trying to reproduce the same might be a waste of time until we have details about the version etcl agree, first thought I would go to end of report but gathered those bugs were so old I would hope they are sorted by now

[5:23:11 PM] nitinpurswani: Thanks jassi for reminding

[5:23:12 PM] Mohinder Khosla: One conclusion from me is that you need the build to reproduce the bug before you can expand on the bug report

[5:23:26 PM] Maik: @santhosh.. If we \*assume\* that the bugs are still there, since no "closing" note is found, than trying to help customers (reproduce bugs) could still be useful

[5:23:40 PM] Weekend Testing: [5:23 PM] Mohinder Khosla:

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<<< One conclusion from me is that you need the build to reproduce the bug before you can expand on the bug reportNice. You did have the current build with you

[5:23:49 PM] Jassi: Plz go ahead Nitin :)

[5:24:22 PM] Del Dewar: One important bit of environmental information that no-one seemed to provide was whether they were using the Trial or Pro version. This may be crucial to understanding where the issue is, especially if it's with functionality that's present in both Trial & Pro.

[5:24:25 PM] Santhosh S Tuppad: @Maik, Agreed :)

[5:24:28 PM] Jassi: Good one @Mohinder

[5:24:36 PM] Weekend Testing: Erkan, Pradeep?

[5:24:44 PM] Erkan\_\_Yilmaz: here :)

[5:24:48 PM] Jassi: [5:23 PM] Maik:

<<< If we \*assume\* that the bugs are still there, since no "closing" note is found, than trying to help customers (reproduce bugs) could still be useful

[5:24:54 PM] Erkan\_\_Yilmaz: observing + enjoying :)

[5:24:56 PM] Maik: @Del: Assuming there is a functional difference between trial and pro.. maybe its only a time limit restriction

[5:25:17 PM] nitinpurswani: As bugs were like support queries we were focusing on finding if that issue got resolved by any workaround and is it marked fixed in last comment . If not we where trying to see if it we can reproduce that in version we have as we never matched the version mention in bug

[5:25:19 PM] Erkan\_\_Yilmaz: I have a question after these comments: who would really buy that software?

[5:25:39 PM] Santhosh S Tuppad: @Maik, My point was about saving time by knowing little bit more details :) If FireShot had a organized data over a wiki with details on versions, fixes etc. then it would have been better is what I feel.

[5:26:32 PM] Maik: @Erkan.. especially since this tool needs a browser to work. I cant even make a screenshot without my browser open, even i i just want to make one from my desktop

[5:26:33 PM] Mohinder Khosla: @WT By same build I mean, same os on your machime to reporoduce the bug not the same version of firefox

[5:26:34 PM] Del Dewar: wiki would be a good idea ala Santhosh's suggestion, but that data still has to be extrapolated from the user reports.

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[5:27:00 PM] Erkan\_\_Yilmaz: @Maik: me also neither a pic yet, when I would consider buying this software, it must work from begin or I go to competitors

[5:27:08 PM] Maik: think, Jassi just got a pc crash

[5:27:20 PM] Weekend Testing: Vamshi got a Firefox crash

[5:27:22 PM] Santhosh S Tuppad: @Del, True.

[5:27:51 PM] vamshi: when i opened fireshot, the other firefox freezes

[5:28:01 PM] Amit Kulkarni: [5:25 PM] Erkan\_\_Yilmaz:

<<< I have a question after these comments: who would really buy that software? It all based on under which context you want to use this tool, isn't it?

[5:28:09 PM] vamshi: i mean firefox windows freees

[5:28:17 PM] Weekend Testing: @Vamshi - you mean another instance

[5:28:18 PM] akibakib91: @ vamshi, I too observed the same.

[5:28:36 PM] vamshi: yes.

[5:28:40 PM] Mohinder Khosla: @Erkan To me software seems very flaky to start using the current version

[5:28:43 PM] Weekend Testing: @Erkan - Who will buy? I will not as of now.

[5:28:52 PM] Michael Rose-Nel: @vamshi. I gave up on Firefox and went chrome because of that

[5:29:19 PM] nitinpurswani: @Ekran The main problem for me was when I installed that software that did not even gave me the message that it is not supported on your OS. I guess this is most basic usability issue a software should handle

[5:29:41 PM] vamshi: so that i have to close fireshot again and select firefox window

[5:29:50 PM] akibakib91: @Ercon ,Who will buy ? Is not the issue/mission now.

[5:29:54 PM] Maik: (30 min official time left)

[5:29:58 PM] Michael Rose-Nel: The thing is there are free add ons that capture and edit entire web pages, so no I wont be buying

[5:30:07 PM] Pradeep Soundararajan: @Erkan, it is in this state because many thousands of testers who could help the project isn't doing. I am wondering if people who had all these comments have updated

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the administrator of the project about this or will we be pointing it out to the project admin for him to peruse through it. Only if we did that, we may be able to answer, "Is this buyable?"

[5:30:15 PM] Santhosh S Tuppada: @Everyone, As I haven't used the PRO version [ I do not know if the issues have been fixed or not ] I don't have any comments as of now. I have used FireShot but, not that extensively. I use BLUR feature most of the times.

[5:31:03 PM] Weekend Testing: [5:30 PM] Pradeep Soundararajan:

<<< @Erkan, it is in this state because many thousands of testers who could help the project isn't doing. I am wondering if people who had all these comments have updated the administrator of the project about this or will we be pointing it out to the project admin for him to peruse through it. Only if we did that, we may be able to answer, "Is this buyable?" WT has taken the first step by having a session.

[5:31:40 PM] Mohinder Khosla: @Amit You buy the software on the basis of the functionality and your requirements and see how much they match but do not expect critical bugs that stops you from using it. You expect them to be fixed. It is not a freeware which you install at your own risk

[5:31:40 PM] Maik: @pradeep.. but people would only invest that much time and energy, if their heart is really with a program.. nowadays its way easier to find another tool like that

[5:32:13 PM] Del Dewar: The plugin upgrade issues would have been difficult for us to reproduce since we only have access to the current version. Shame really, as they may have been easier to reproduce (with older version not being removed). Bit daunting though as you may never get it off your PC after WT :)

[5:32:40 PM] Maik: @mohinder i could live with critical bugs, if the software still fulfills my need i have. :)

[5:32:41 PM] Weekend Testing: Which tools (if any) do you use to capture full webpages?

[5:33:00 PM] Pradeep Soundararajan: @Maik, there are tons of testers needing practice. For instance, Riyaj is here for practice. Testers like these can contribute to such projects. For them finding an alternate software (that is as buggy as this) might be difficult. :)

[5:33:12 PM] Maik: @WT I currently have no need to capture full webpages

[5:33:29 PM] Erkan\_\_Yilmaz: @Pradeep "For them finding an alternate software (that is as buggy as this) might be difficult. :)" grins :)

[5:33:39 PM] Maik: @pradeep.. i think finding buggy software is not really hard (sadly) ;)

[5:33:43 PM] akibakib91: Windows keyboard "Print screen" button I used take screen shot

[5:33:45 PM] Michael Rose-Nel: [5:31 PM] Del Dewar:

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<<< The plugin upgrade issues would have been difficult for us to reproduce since we only have access to the current version. Shame really, as they may have been easier to reproduce (with older version not being removed). Bit daunting though as you may never get it off your PC after WT :)I agree, but time was so limited as it is, can you imagine how limited our time would be if we had more versions to consider!!!

[5:33:47 PM] Mohinder Khosla: @Del They should be releasing beta or alpha versions in stages to identify critical bugs before the final commercial release

[5:33:54 PM] Del Dewar: Can capture them in sections or just capture the relevant parts if necessary.

[5:34:06 PM] Maik: @pradeep but i agree. for testing/practising purposes its good.. but then.. we put our heart into it, innit?

[5:34:13 PM] Erkan\_\_Yilmaz: @Weekend Testing: "Which tools (if any) do you use to capture full webpages?" -> there is a website which does that with different browsers also, don't remember name

[5:34:20 PM] Pradeep Soundararajan: @Maik, finding a buggy software is not hard, agreed. Finding the software that can help you practice specific kind of oracles because they have specific kind of bugs is hard.

[5:34:24 PM] Weekend Testing: [www.pdfmyurl.com](http://www.pdfmyurl.com)

[5:34:39 PM] Santhosh S Tuppad: [5:33 PM] Maik:

<<< @pradeep.. i think finding buggy software is not really hard (sadly ;) )Good one.

[5:35:06 PM] Michael Rose-Nel: Windows Print screen if you like the concept of "What You See Is What You Get" Sometimes we want to capture and entire web page, including what we do not see

[5:35:10 PM] nitinpurswani: @WT one more thing is if they make it opensource , community can help in improving the product

[5:35:17 PM] Maik: @Erkan do you mean <http://browsershots.org/> ?

[5:35:41 PM] Santhosh S Tuppad: @Nitin, Depends on their goals.

[5:35:58 PM] Pradeep Soundararajan: @Santhosh @Maik: All software is buggy but that's not necessarily what we want. Good testing on an extremely buggy software is way too hard because there are way too many that keeps distracting your focus.

[5:36:03 PM] Maik: @pradeep wohoo.. we had an ORACLE? thats interesting.. so.. what was teh oracle you used?

[5:36:06 PM] Maik: :)

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[5:36:12 PM] Erkan\_\_Yilmaz: @Maik: another one, but similar concept, yes

[5:36:24 PM] Santhosh S Tuppad: @Pradeep, Right. Agreed :)

[5:36:39 PM] Pradeep Soundararajan: Consistency of bug reports with the way most testers report it : That's the oracle.

[5:36:59 PM] Maik: @pradeep.. not when the training lesson is about "distraction" and how to handle it.. but I agree, yes

[5:37:08 PM] Michael Rose-Nel: @Erkan, here is a good site which includes a full page capture, these are all good Google Chrome Extensions

[5:37:26 PM] Maik: HICCUPS: Consistency with image ..?

[5:37:27 PM] Amit Kulkarni: [5:35 PM] Pradeep Soundararajan:

<<< @Santhosh @Maik: All software is buggy but that's not necessarily what we want. Good testing on an extremely buggy software is way too hard because there are way too many that keeps distracting your focus.Definitely!

[5:37:28 PM] Weekend Testing: <http://video.google.com/videoplay?docid=6889335684288708018#> This video by Dr.Cem might help investigate bugs.

[5:37:35 PM] akibakib91: @Michel, Use Paint , and Cut the portion you dont want

[5:37:36 PM] Michael Rose-Nel: [5:36 PM] Michael Rose-Nel:

<<< @Erkan, here is a good site which includes a full page capture, these are all good Google Chrome Extensions<http://freelancefolder.com/15-useful-google-chrome-extensions-for-web-designers-and-developers/>

[5:37:52 PM] Erkan\_\_Yilmaz: thank you Michael

[5:37:58 PM] Pradeep Soundararajan: @Riyaj, am glad you are participating.

[5:38:20 PM] Santhosh S Tuppad: I am quick with PrntScr [ ALT + PrntScr ] and Microsoft Paint :)

[5:38:23 PM] Del Dewar: You can see the potential for something like this, especially if you're testing websites across different browsers and wanted to use this as part of your test log.

[5:38:51 PM] Michael Rose-Nel: @Santhosh, that doesnt collect a full web page

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[5:38:51 PM] Amit Kulkarni: Question for all: If it would have been an open source tool then would like to give it a go? Or still have the same feeling of no needed?

[5:38:54 PM] Pradeep Soundararajan: I am super fast with PrtSc and MS Paint

[5:39:01 PM] Del Dewar: Assuming you're not already using something like RapidReporter or TestExplorer

[5:39:33 PM] Pradeep Soundararajan: [5:38 PM] Del Dewar:

<<< Assuming you're not already using something like RapidReporter or TestExplorer++ :)

[5:40:08 PM] Maik: @Amit: For me, it needs to get the job done. Dont mind that much, if it is free or not. But. If it costs money, then my expectation goes up. And if only to get proper support or fixes

[5:40:53 PM] Erkan\_\_Yilmaz: @Amit: it may also depend on things other than the state (open/closed) for me: it depends, if I am interested in that software, e.g. if I use it a lot I might even save time in teh end, besides that it helps customers, also: perhaps I want competition to rise and help not market players but smaller ones ?

[5:41:01 PM] Santhosh S Tuppad: @Michael, True. I wasn't referring to that :) I just made a comment of my usage of PrntScr and Microsoft Paint :)

[5:41:12 PM] Weekend Testing: last 20 mins. So, did pairing help?

[5:41:25 PM] Mohinder Khosla: I would use open source video screen capture s/w that use can use for screen shots as well or edit lated to keep the history of your tests

[5:41:39 PM] Pradeep Soundararajan: I don't know, you got to ask my pair :D [ just kidding]

[5:41:39 PM] nitinpurswani: @Amit I may try to support in some way if I like the tool and I get passionate about it or technology it is using

[5:41:56 PM] Erkan\_\_Yilmaz: @WT well I joined too late to get something reliable out of it, because I wanted to explore first myself: reported a sample test in forum, installed extension, read page + watched tutorial

[5:42:13 PM] Del Dewar: PrintScr/Paint a good combo but VERY time consuming if you're on a ET session and also if you want to be disk efficient and use JPG as opposed to bulky default BMP.

[5:42:24 PM] Erkan\_\_Yilmaz: otherwise I would have just cost Mohinder's time too much :(

[5:42:31 PM] Michael Rose-Nel: I think I would agree with an earlier comment of using Skype call in order to keep hands free, then pairing will be better

[5:42:49 PM] Jassi: unofficially I use FSCapture any one used it

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[5:42:55 PM] Santhosh S Tuppad: @Host, Yes. It did absolutely! And a good mission :)

[5:43:24 PM] Weekend Testing: I use SnagIt

[5:43:34 PM] Weekend Testing: @Santhosh, thanks. Ajay here.

[5:43:51 PM] Weekend Testing: Erkan - you never know unless you try.

[5:43:57 PM] vamshi: as this was my first weekend testing and this is the first time I am pairing

[5:44:07 PM] Maik: @Mohinder: some topic about various video recording /capture tools:  
[http://www.softwaretestingclub.com/forum/topics/video-recording-tools?xg\\_source=activity](http://www.softwaretestingclub.com/forum/topics/video-recording-tools?xg_source=activity)

[5:44:12 PM | Edited 5:44:23 PM] Weekend Testing: Vamshi & Nitin - you paired?

[5:44:20 PM] Michael Rose-Nel: @vamshi, same here, my first time too

[5:44:27 PM] nitinpurswani: @WT yes pairing helped .On first instance it took some time to pickup but when we went on call it was easy to proceed and ideas were coming through

[5:44:29 PM] Santhosh S Tuppad: @Vamshi, Good to hear that :)

[5:44:38 PM] vamshi: @weekend yes

[5:44:39 PM] akibakib91: This is my first WT session, I learn a lot here today.

[5:44:51 PM] nitinpurswani: @WT my first time too

[5:44:55 PM] Maik: Was my first pairing also.. and voice chat was a good addition

[5:45:11 PM] Maik: also speaking is faster than writing.. so more idea throughput

[5:45:16 PM] Maik: per second

[5:45:17 PM] Maik: :)

[5:45:25 PM] Santhosh S Tuppad: @Maik, (y)

[5:45:33 PM] Michael Rose-Nel: Paired with Amit, and would happily pair with him again, hopefully I do a better job next time!!

[5:45:56 PM] Del Dewar: First time for me too, not paired, but found this a real blast all the same.

[5:46:34 PM] Maik: and hey... for the anniversary of the 50th session.. big turnout as well

[5:46:36 PM] Del Dewar: Can we get a commemorative "I was at the 50th Weekend Testing Session badge" ?

[5:46:40 PM] Jassi: yes @Maik voice chat was a good idea indeed

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[5:46:42 PM] vamshi: eventhough my laptop speaker is having some problem, i managed to talk with nitin and it's a great experience

[5:46:50 PM] Mohinder Khosla: I was more interested in looking at the bug reports and found how little information in it to reproduce and work on a bug because they have been reported by end uses and not by testers. I wonder how many testers the team working on fireshot have. some of these bugs should have been captured at system testing stage or even in unit testing.It is not a complex piece of software.

[5:46:56 PM] Weekend Testing: Last question from my side: Did you meet the mission? (wait)

[5:47:02 PM] Santhosh S Tuppad: [5:46 PM] Del Dewar:

<<< Can we get a commemorative "I was at the 50th Weekend Testing Session badge" ?Cool :)

[5:47:03 PM] Amit Kulkarni: [5:45 PM] Michael Rose-Nel:

<<< Paired with Amit, and would happily pair with him again, hopefully I do a better job next time!!  
Thank you! :)

[5:47:23 PM] vamshi: nitin supported me and we have voice chat

[5:47:27 PM] Maik: Did we meet the mission \*you\* gave us? I think not.

[5:47:34 PM] Jassi: [5:46 PM] Del Dewar:

<<< Can we get a commemorative "I was at the 50th Weekend Testing Session badge" ?Me too want it,  
Good Idea

[5:47:35 PM] Maik: But we achieved \*our\* mission

[5:47:42 PM] Weekend Testing: [5:46 PM] Del Dewar:

<<< Can we get a commemorative "I was at the 50th Weekend Testing Session badge" ?Should be possible :)

[5:47:53 PM] Michael Rose-Nel: [5:46 PM] Santhosh S Tuppad:

<<< Can we get a commemorative "I was at the 50th Weekend Testing Session badge" ?I want a badge too!!8-)

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[5:47:59 PM] Maik: cool, i second that badge thingy.. ;)

[5:47:59 PM] nitinpurswani: @Vamshi I did not have any problem in listening but not sure about my voice . It was great to pair with you , would like to do it again

[5:48:14 PM] Weekend Testing: Mission - Mission - Testers :)

[5:48:27 PM] Jassi: :)

[5:48:44 PM] Erkan\_\_Yilmaz: if you want to pair what's hindering you from now on? you have people's Skype, just ping at any time :) should be possible, it is just one's minds which hinders it

[5:48:49 PM] Del Dewar: Did we meet the mission? Not fully, but given more time I'm sure we would.

[5:49:13 PM] Pradeep Soundararajan: Santhosh & I paired up (offline pairup, not online) as he was sitting next to me.

[5:49:24 PM] akibakib91: << @ Del , agreed. :)

[5:49:26 PM] Amit Kulkarni: Michael and I were so close to our mission but never mind as it was his first session but enjoyed the time with him!

[5:49:28 PM] Mohinder Khosla: I only want a badge if it has max start 5\* at least

[5:49:35 PM] Del Dewar: You could tell the FireShot people that our contracting rates are reasonable, and we'll do anything for a free badge :)

[5:49:49 PM] Maik: @Erkan. exactly.. Like I .. i am the single tester at work.. so now i could use some chat bouncing when i have some questions or ideas

[5:49:55 PM] Amit Kulkarni: [5:49 PM] Mohinder Khosla:

<<< I only want a badge if it has max start 5\* at leastTo represent 5 bugs? :)

[5:50:02 PM | Edited 5:50:23 PM] Weekend Testing: lol @Del: now you want a badge from Fireshot?

[5:50:17 PM] Jassi: [5:49 PM] Pradeep Soundararajan:

<<< Santhosh & I paired up (offline pairup, not online) as he was sitting next to me.

[5:50:25 PM | Edited 5:50:30 PM] Jassi: nice pairing

[5:50:37 PM] Michael Rose-Nel: No I dont think we did meet the mission, but a good learning curve for all of us. I feel we all changed the mission to look at the failings of Fireshots bug reporting as apposed to the bugs!

## WT50 Chat Transcript

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[5:50:37 PM] Del Dewar: The more badges the better, eh? WT. I'm a sucker for free gifts...

[5:50:58 PM] Jassi: @Maik u r welcome one problem we cannot do voice chat when i m in office no talking allowed :(

[5:50:59 PM] Mohinder Khosla: @WT we stirred up fw issues about how the vendors are pushing the product by us doing the hard work for which we are not paid except leaning few things/concepts

[5:51:02 PM] Erkan\_\_Yilmaz: @Maik great, try to use more means than Skype, e.g. twitter, irc, ...

[5:51:04 PM] Michael Rose-Nel: @Del, anything for Nothing Hey!!

[5:51:13 PM] Erkan\_\_Yilmaz: it must not be a tester you talk to, who gives you solutions

[5:51:15 PM] Del Dewar: lol

[5:51:26 PM] Weekend Testing: ok, we have 6 mins left

[5:51:42 PM] Weekend Testing: feedback on this session, for me, feel free

[5:51:47 PM] Santhosh S Tuppad: @Host, Any surprise gifts for the participants for being in WT 50?

[5:52:00 PM] Amit Kulkarni: It was a great to be part of \*50th WT Session\* for me! :)

[5:52:09 PM] Erkan\_\_Yilmaz: @Weekend Testing, since it is 50th session, can we expect a summary of them and what went bad + good?

[5:52:27 PM] Erkan\_\_Yilmaz: @WT: what was implemented after peoples's feedback during all that time, and if not: why not?

[5:52:33 PM] Maik: @jassi same here..chat is always on.. voice not :)

[5:52:52 PM] akibakib91: It was great to be a part of , for me too. I will be surely there in next WT session.

[5:52:59 PM] Amit Kulkarni: [5:51 PM] Santhosh S Tuppad:

<<< @Host, Any surprise gifts for the participants for being in WT 50?You'll be asked to review few more bugs on the forum for FireShot and submit your feedback! :)

[5:53:00 PM] Weekend Testing: [5:52 PM] Erkan\_\_Yilmaz:

<<< can we expect a summary of themYou mean from Fireshot? I cannot guarantee but will definitely provide them this report.

## WT50 Chat Transcript

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[5:53:01 PM] Maik: @Erkan "Rubber backing" or similiar :)

[5:53:07 PM] Pradeep Soundararajan: [5:52 PM] Erkan\_\_Yilmaz:

<<< @Weekend Testing, since it is 50th session, can we expect a summary of them and what went bad + good? If someone can write what happened, it should be awesome!

[5:53:16 PM] Erkan\_\_Yilmaz: @WT: no

[5:53:23 PM] nitinpurswani: @WT pairing was good as it triggers more idea when you talk to other person about same problem

[5:53:23 PM] Santhosh S Tuppad: @Amit, :)

[5:53:36 PM] Del Dewar: Feedback for my first ever WT session -

1. Brilliant fun.
2. Great to talk with all you guys (and gals)
3. Must do it again.
4. Where's my badge?

[5:53:40 PM] Erkan\_\_Yilmaz: @WT I mean: abnbout all these 50 Weeekendtesting sessions, analyzing how they all went, I remeber giving feedback in etw38

[5:53:54 PM] Maik: @all: can be also a good reflection to our own work.. are we producing "good enough" bug reports? what can we do in our workplace to improve that?

[5:54:17 PM] Pradeep Soundararajan: Ok folks, nice meeting you all

[5:54:21 PM] Weekend Testing: @Erkan - ok, got it.

[5:54:22 PM] Amit Kulkarni: [5:53 PM] Del Dewar:

<<< Feedback for my first ever WT session -

1. Brilliant fun.
2. Great to talk with all you guys (and gals)

## WT50 Chat Transcript

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3. Must do it again.

4. Where's my badge?+ except for the last thingy!!! :)

[5:54:28 PM] Del Dewar: Feedback for my first WT session -

1. Brilliant fun.

2. Great to talk with all you guys (and gals)

3. Must do it again.

4. Why haven't I done this before?

5. Proud to be a 50th session participant.

6. Where's my badge?

[5:54:31 PM] Pradeep Soundararajan: Break time here at Moolya

[5:54:32 PM] Michael Rose-Nel: [5:53 PM] Del Dewar:

<<< Feedback for my first ever WT session -

1. Brilliant fun.

2. Great to talk with all you guys (and gals)

3. Must do it again.

4. Where's my badge?My Sentiments exactly!!

[5:54:33 PM] Jassi: I agree @Maik, when we had so many problems understanding

[5:54:37 PM] Santhosh S Tuppad: It was a good time and nice to see you all. Later!

[5:54:38 PM] Erkan\_\_Yilmaz: @WT: thanks, surely others also gave feedback during all that time

[5:54:41 PM] Pradeep Soundararajan: @Santhosh @Riyaj, joining me?

[5:54:46 PM] Jassi: then how r the developers going to understand wht we report

[5:54:46 PM] Erkan\_\_Yilmaz: qWT will be surely some work to find that all :(

## WT50 Chat Transcript

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[5:54:56 PM] Santhosh S Tuppad: @Pradeep, (beer)

[5:55:00 PM] Maik: @Pradeep.. the food issue again eh?^^

[5:55:01 PM] akibakib91: @ Pradeep,Yup

[5:55:14 PM] Pradeep Soundararajan: @Maik, I know the context :D

[5:55:24 PM] nitinpurswani: My first session and I liked it a lot

[5:55:39 PM] Santhosh S Tuppad: @Everyone, Bye and Have a good time.

[5:55:40 PM] Weekend Testing: Thank you very much for attending, great to be part of this session and learning from all of you. Thanks a lot once again.

[5:55:44 PM] Weekend Testing: See you in next session.

[5:55:51 PM] Pradeep Soundararajan: @Santhosh:  
<http://twitter.com/#!/santhoshst/status/23658819913523200>

[5:55:52 PM] Maik: Cu all, looking forward

[5:56:02 PM] Jassi: Thanks Ajay it was great to be back again and participating in WT

[5:56:14 PM] Jassi: Thanks for a wonderful session

[5:56:17 PM] Michael Rose-Nel: See you next time, and have a wonderful buggy 2011

[5:56:23 PM] Erkan\_\_Yilmaz: bye to all and thanks for your time

[5:56:25 PM] akibakib91: Nexttime I will participate more actively and will get here one more new tester to have a pair with me. :)

[5:56:31 PM] Jassi: bye @all , till we meet again for the next session

[5:57:01 PM] Weekend Testing: Thanks & Bye.

[5:57:03 PM] Weekend Testing: :)

[5:57:05 PM] nitinpurswani: bye

[5:57:13 PM] Pradeep Soundararajan: Bye

[5:57:18 PM] Mohinder Khosla: Who is going for a drink? It is bit early for me, I need some food first.All I had so far is food for thought not very appetising

[5:57:20 PM] Michael Rose-Nel: Bye

[5:57:32 PM] Pradeep Soundararajan: what happened to cereals?

## WT50 Chat Transcript

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[5:57:38 PM] Michael Rose-Nel: Will take me too long to come from Ireland for that drink!!

[5:57:43 PM] akibakib91: Bye 8)

[5:57:46 PM] Erkan\_\_Yilmaz: @Mohinder: here t is only 13:27 :)

[5:57:49 PM] vamshi: bye, take care, have a nice weekend :)

[5:57:58 PM] Mohinder Khosla: Bye to those who are signin off

[5:57:59 PM] Michael Rose-Nel: 12:27 here

[5:58:15 PM] Jassi: can we have soft drinks too

[5:58:49 PM] vamshi: my blog prudenttesting.blogspot.com

[5:58:51 PM] Mohinder Khosla: @Erkan, we are approaching lunch time but it was nice to pair with you. We should do more of these sessions together

[5:59:04 PM] Jassi: Byeeeeeee

[5:59:16 PM] Erkan\_\_Yilmaz: @Mohinder: yes, whgen my Skype audio works again :)

[5:59:34 PM] Mohinder Khosla: @Jass Piri Pirri Chicken Pizza for me

[5:59:49 PM] Jassi: Sorry I am vegeterain :)

[5:59:53 PM | Removed 6:02:30 PM] Jassi: This message has been removed.

[5:59:54 PM] Mohinder Khosla: @Jassi bye for now!

[6:00:14 PM] nitinpurswani: bye everyone

[6:00:15 PM | Edited 6:00:27 PM] Jassi: bye @Mohinder but Chicken pizza wud be sent virtually

[6:00:46 PM] Jassi: :)

[6:01:28 PM] Mohinder Khosla: @Jassi that's a shame. We have vegetarian chicken option as well here called Quorn. Tastes like chicken

[6:01:40 PM] Jassi: oh hmmm

[6:01:59 PM] Jassi: well I only know Tofu though

[6:02:16 PM] Jassi: bye for now Have a great weekend it was nice talking to u

[6:03:49 PM] Mohinder Khosla: Bye everyone. Enjoyed your company