

## Weekend Testing Session No.47

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[3:01:53 PM] \*\*\* Weekend Testing added Maik \*\*\*

[3:01:56 PM] \*\*\* Weekend Testing added Santhosh S Tuppad \*\*\*

[3:01:59 PM] \*\*\* Weekend Testing added Shanmugam K.R \*\*\*

[3:02:07 PM] \*\*\* Weekend Testing added Ajay Balamurugadas \*\*\*

[3:02:37 PM] Weekend Testing: Hello Everyone, Welcome to Weekend Testing 47 session :)

[3:02:51 PM] Santhosh S Tuppad: Hi.

[3:02:51 PM] Maik: Hi there

[3:03:07 PM] Shanmugam K.R: Hello Team!

[3:03:31 PM] Weekend Testing: Please introduce yourselves, while We start in few moments.

[3:03:34 PM] Weekend Testing: [http://download.cnet.com/WinMend-File-Splitter/3010-2248\\_4-11458595.html?tag=mncol](http://download.cnet.com/WinMend-File-Splitter/3010-2248_4-11458595.html?tag=mncol)

[3:03:44 PM] Weekend Testing: meanwhile you can download from the above link

[3:04:23 PM] Maik: [http://download.cnet.com/WinMend-File-Splitter/3000-2248\\_4-11458595.html?tag=contentMain;overviewHead](http://download.cnet.com/WinMend-File-Splitter/3000-2248_4-11458595.html?tag=contentMain;overviewHead)

[3:04:40 PM] Santhosh S Tuppad: I am Santhosh Shivanand Tuppad - A tester who loves to test anything given. I blog on Software Testing at <http://tuppad.com/blog/> - You can read more about me there.

[3:07:08 PM] Shanmugam K.R: I am shanmugam K.R working in Software Testing for past 37 months for a service provider comapny

[3:07:13 PM] Weekend Testing: Hi All, I'm Ajay Balamurugadas, officially testing for past 4 yrs, blog at [www.enjoytesting.blogspot.com](http://www.enjoytesting.blogspot.com) and tweet at [www.twitter.com/ajay184f](http://www.twitter.com/ajay184f)

[3:07:25 PM] Maik: I am Maik Nogens, working in Hamburg. I love to learn and try out new stuff. Enjoy the chances to work with other testers at least on the weekend. :)

[3:07:57 PM] Weekend Testing: Cool, welcome once again.

[3:08:01 PM] Weekend Testing: lets start the session

[3:08:07 PM] Weekend Testing: Here is the mission:

[3:08:09 PM | Edited 3:08:23 PM] Weekend Testing: [www.winmend.com](http://www.winmend.com) is planning to promote its freeware "

WinMend File Splitter". Users are used to WinZip. So, the company wants to know the experiences of its users. They also want to know if there are any problems which prevent the users from using the software.

Please prepare a short report and submit it at the end of one hour.

[3:09:56 PM] Weekend Testing: has everyone downloaded?

[3:10:22 PM] \*\*\* Weekend Testing added meeta prakash \*\*\*

[3:10:37 PM] Shanmugam K.R: downloading it frm the above link

[3:10:49 PM] Weekend Testing: ok

[3:11:30 PM] Shanmugam K.R: Its of 12.1 MB file

[3:11:36 PM] Shanmugam K.R: So taking some time

[3:11:43 PM] Weekend Testing: no its 1 MB

[3:12:14 PM] Weekend Testing: 1.57MB

[3:12:19 PM] Weekend Testing: [http://download.cnet.com/WinMend-File-Splitter/3010-2248\\_4-11458595.html?tag=mncol](http://download.cnet.com/WinMend-File-Splitter/3010-2248_4-11458595.html?tag=mncol)

[3:12:21 PM] Shanmugam K.R: is it?

[3:12:56 PM] Maik: Download information:

- \* File size 1.57MB

- \* File name WinMend-File-Splitter.exe

[3:13:20 PM] \*\*\* Weekend Testing added Ashwith Rai \*\*\*

[3:13:27 PM] Weekend Testing: Welcome Meeta, Ashwith

[3:13:35 PM] meeta prakash: Hi

[3:13:40 PM] Ashwith Rai: hi

[3:14:38 PM] Shanmugam K.R: where to click and get the downloadable

[3:14:44 PM] Weekend Testing: Any questions?

[3:14:45 PM] Shanmugam K.R: plz help on this folks

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[3:14:57 PM] \*\*\* Weekend Testing added K Sushmitha Rao \*\*\*

[3:15:50 PM] Weekend Testing: [http://download.cnet.com/WinMend-File-Splitter/3000-2248\\_4-11458595.html?tag=contentMain;overviewHead](http://download.cnet.com/WinMend-File-Splitter/3000-2248_4-11458595.html?tag=contentMain;overviewHead)

[3:16:00 PM] Weekend Testing: This link has the download button

[3:16:20 PM] Weekend Testing: Hello Sushmitha, welcome to WeekendTesting session

[3:16:38 PM] Shanmugam K.R: Hi Sushmitha!! welcome!!!

[3:16:41 PM] K Sushmitha Rao: Thank you :)

[3:16:45 PM] Weekend Testing: We'll test for one hr and then discuss for the next one hr.

[3:17:00 PM] Weekend Testing: The reports have to be submitted at [www.bugrepository.com](http://www.bugrepository.com)

[3:17:05 PM] meeta prakash: What are we expected to test ?

[3:17:18 PM] meeta prakash: what is the mission for today ?

[3:17:20 PM] Weekend Testing: Here is the mission:

[3:08:09 PM | Edited 3:08:23 PM] Weekend Testing: [www.winmend.com](http://www.winmend.com) is planning to promote its freeware "

WinMend File Splitter". Users are used to WinZip. So, the company wants to know the experiences of its users. They also want to know if there are any problems which prevent the users from using the software.

Please prepare a short report and submit it at the end of one hour.

[3:17:38 PM] Weekend Testing: Please select WT 47 project on bugrepository

[3:18:43 PM] meeta prakash: ok

[3:18:45 PM | Edited 3:18:56 PM] Weekend Testing: Has anyone used a similar file splitter application before?

[3:18:52 PM] Maik: so what is the explicit mission? i see at least two.. a) problems, which prevent users using the software

[3:19:13 PM] Maik: b) experience from the users (here: us)

[3:19:27 PM] Weekend Testing: Your report can highlight both good and bad points about the product

[3:20:35 PM] Weekend Testing: As testers, we might be asked to inform the good points of a product too

[3:21:06 PM] Weekend Testing: Is anyone stuck?

[3:21:19 PM] Maik: "good" "bad" .. all relative. what i find good, might be not so good or even bad for others

[3:21:47 PM] \*\*\* Weekend Testing added Michel Kraaij \*\*\*

[3:21:57 PM] Weekend Testing: Hi Michel

[3:22:08 PM] Weekend Testing: Good Maik, you are clearing traps ;)

[3:22:40 PM] Michel Kraaij: Goodmorning all! (well, it's morning here :))

[3:22:59 PM] Maik: hi michel, welcome on board

[3:23:17 PM] Weekend Testing: Welcome Michel, 40 mins more for the testing session to end.

[3:23:44 PM] Michel Kraaij: ok, reading the mission and downloading the application

[3:24:36 PM] Weekend Testing: ok.

[3:24:57 PM] Weekend Testing: Ashwith, Santhosh, Shanmugam; how's it going?

[3:26:19 PM] Ashwith Rai: testing is on ..

[3:26:25 PM] Weekend Testing: cool

[3:27:20 PM] Ashwith Rai: can you send me bugrepo link

[3:27:39 PM] Santhosh S Tuppad: @Ajay, Power shutdown.

[3:27:48 PM] Weekend Testing: [www.bugrepository.com](http://www.bugrepository.com)

[3:28:10 PM] Weekend Testing: registration takes less than a minute

[3:28:35 PM] Weekend Testing: ok @Santhosh

[3:28:58 PM] Santhosh S Tuppad: However, I am tryng to build a report in parallel and will publish it till my machine's battery drains off :P

[3:30:15 PM] Weekend Testing: Testers are sometimes cruel ;) they take the most of any system

[3:30:43 PM] Weekend Testing: ok we have close to 30 mins left. How is the initial reaction?/

[3:45:02 PM] Weekend Testing: Is anyone having a look at the Process in Task Manager?

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[3:45:07 PM] Michel Kraaij: A first reaction from a late-comer... after splitting a file in smaller chunks, try removing one of the files. You might discover some bugs :)

[3:46:33 PM] Weekend Testing: No user would do that ;) (devil)

[3:47:20 PM] Santhosh S Tuppad: I do it! I am an end-user too! I am evil end-user.

[3:47:40 PM] Santhosh S Tuppad: Different set of end-users 1. Innocent 2. Normal 3. Evil and many others.

[3:50:54 PM] Michel Kraaij: Hmm, i think i popped offline for a sec... back again!

[3:51:05 PM] Weekend Testing: last ten mins

[3:55:16 PM] Maik: k. app is soo buggy, that it keeps me busy too much

[3:55:20 PM] Maik: ;)

[3:55:37 PM | Edited 3:56:07 PM] Santhosh S Tuppad: @Maik, See there is one bug hiding in the menu bar :P

[3:58:25 PM] Weekend Testing: Are we done?

[4:00:32 PM] Michel Kraaij: i've got a small summary to copy/paste in here...

[4:02:09 PM] Weekend Testing: Lets start the discussion session

[4:02:31 PM] Weekend Testing: I see only two issues

[4:02:49 PM] Maik: ok. since we had like two parts of the mission, should we discuss them seperately?

[4:03:00 PM] Maik: preventing problems and user experience?

[4:03:01 PM] Weekend Testing: That's a good idea

[4:03:12 PM] Maik: at least, thats how i saw the mission

[4:03:53 PM] Weekend Testing: Who wants to start first?

[4:05:07 PM] Maik: let michel go, since he seems to have it ready

[4:05:10 PM] Weekend Testing: Michel, Maik, Ashwith, Santhosh?

[4:05:19 PM] Weekend Testing: Ya Michel, please start

[4:06:04 PM] Michel Kraaij: ok, coming up....

[4:06:16 PM] Michel Kraaij: it's about 20-25 lines:

[4:06:29 PM] Michel Kraaij: During installation:

- The following text is displayed: "It is recommended that you close all other applications before continuing". Why?

First impression after starting up:

- Why do i have current and overall progress, when nothing is running yet?

- Why does "Specify number of blocks" have 2 blocks predefined and why does it reset to 2 if i change the option to "specify block size"?

- The product doesn't follow comparable products. E.g. Colors are off. Info is displayed in the main field. I would expect "Our Products" and

"About Us" in a "Help" pulldown. I would expect "Colors" and "Language" in some "Settings" menu.

- You can't fill in the number of blocks by hand. However, the blocksize field IS editable.

- What does the "Cancel" button do?

After running the first split:

- Inspecting the directory i used for destination, it shows my split files, with a long extension (WinmendSp0, WinmendSp1 etc). I'm

interested what will happen if i split up a big file in very small chunks.

- They put some thought in merging without the application. There is a batchfile included for merging the files.

When merging the files:

- It shows the first file of the splits (WinmendSp0) and not the others.

- I removed one of the split files, and tried a merge. It gives a "Mergence was succesful" message! Seems like a problem to me.

- The merger with incomplete files results in a corrupt file.

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- When your filename includes dots (like bla1.bla2.pdf), the destination filename get tangled up. It seems to show the bla2 as new extension.

Taskmanager (after being tipped by Ajay, thanks!):

- Process "FileSplitter" is using 30.044K at the moment. However, the application is running idle. Seems to be a lot (to me).

Other stuff noticed:

- When switching from english to hungarian, most of the text gets translated. Just like the slogan after the WinMend logo. But when i change it back to english, the hungarian is still there.

[4:07:32 PM] Michel Kraaij: I hope that copy/past went well :)

[4:09:03 PM] Weekend Testing: Excellent points,

[4:09:12 PM] Michel Kraaij: Now for the late introduction: My name... well, you might have guessed it, is Michel Kraaij. I'm a tester for about 10 years now. My website, which is still in development: <http://www.testconsultant.nl> and my blog: [michelkraaij.blogspot.com](http://michelkraaij.blogspot.com). I'm also on Twitter by the name "MichelKraaij".

[4:09:19 PM] Michel Kraaij: :)

[4:10:03 PM] Weekend Testing: Colors are off?

[4:11:03 PM] Michel Kraaij: Bad translation to english. The idea of having color buttons on top of your screen is different from comparable products

[4:11:40 PM] Weekend Testing: ok

[4:12:05 PM] Weekend Testing: Do you \*like\* the product?

[4:12:12 PM] Weekend Testing: Will you use it in your daily life?

[4:12:29 PM] Michel Kraaij: My personal opinion: i'm going to deinstall it right after this session :)

[4:13:07 PM] Weekend Testing: oops, That's too harsh :)

[4:13:37 PM] Maik: question is, why? than its a "okay" opinion ;)

[4:13:38 PM] Michel Kraaij: hehehe

[4:14:13 PM] Weekend Testing: What is the good point with this app?

[4:14:25 PM] Weekend Testing: simple installation?

[4:14:27 PM] Michel Kraaij: Hmm, difficult. The problem doesn't add any value to me. It's a simple GUI around a split and copy/b command

[4:14:36 PM] Weekend Testing: quick splitting and merging

[4:15:44 PM] Michel Kraaij: I haven't got a different splitter application to compare to. So i can't say if i would favor this application over another.

[4:16:08 PM] Michel Kraaij: Well, i've got Total Commander, which includes the same features as this program.... and more..

[4:16:15 PM] Weekend Testing: How do you currently transfer huge files?

[4:16:21 PM] Weekend Testing: ok

[4:16:50 PM] Weekend Testing: Is it <http://www.ghisler.com/>?

[4:16:55 PM] Michel Kraaij: Yes

[4:17:20 PM] Weekend Testing: ok.

[4:17:33 PM] Maik: hm, didnt know, you could split.. use it for comparison and local or ftp transfers

[4:17:33 PM] Weekend Testing: how was this session's experience>

[4:17:46 PM] Weekend Testing: Does WinMerge split?

[4:18:01 PM] Santhosh S Tuppad: BeyondCompare!

[4:18:14 PM] Michel Kraaij: For me, it was a great experience! It's my first Weekend Testing session.

[4:18:45 PM] Michel Kraaij: I will recommend this to others, that's for sure :)

[4:19:15 PM] Weekend Testing: Cool, Thanks. Very happy that you liked the session

[4:20:20 PM] Weekend Testing: Thanks Michel, any questions to Michel?

[4:20:33 PM] Maik: you did you found us?^^^

[4:20:44 PM] Maik: "how" is missing

[4:21:02 PM] Michel Kraaij: Weekend Testing?

[4:21:05 PM] Maik: jo

[4:21:12 PM] Michel Kraaij: I twitter a lot.... :)

[4:21:36 PM] Weekend Testing: you did you found us?^^^

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"how" is missing! did not understand

[4:21:41 PM] Michel Kraaij: One of my testing buddies, @JeroenRo, mentioned it

[4:21:49 PM] Maik: ah, i see.

[4:22:08 PM] Maik: @WT "how did he heard of weekend testing" --> Jeroen

[4:22:18 PM] Michel Kraaij: exactly

[4:22:40 PM] Weekend Testing: Cool, WT spreads :) and you too spread, bring your great friends too :)

[4:23:02 PM] Michel Kraaij: :)

[4:23:11 PM] Weekend Testing: Maik, can you please share your experience?

[4:23:21 PM] Maik: k

[4:24:03 PM] Maik: first, when i saw michels pasting...Quite some good tests i think.. i skipped the "extension and interfere with output" issues, cause i hoped somebody would do it. And i \*assumed\* that the program would at least do his job there without hitches

[4:24:44 PM] Weekend Testing: ok

[4:24:48 PM] Maik: second.. i found like a dozen "bugs/issues"; but i will focus in my statement on the "user experience"

[4:24:58 PM] Maik: third: here it is:

[4:25:00 PM] Maik: I dont have a need to use file splitter programs, so i need to pretend for this testing, that i am a user, who would need it.

Most of the bugs are usability issues for me, i am not sure, i would regularly use this program.

Yes, it gets the job done. And with some experience in using it, one can avoid the obstacles. But still for me its somewhat annoying to use. I am used to certain "convenience" in software.

What \*are\* the actual issues?

Hm, in reflection i think it is the way, you have to select folders and files.

Mostly the folder selection is very irritating, since it doesnt seem to keep your last visited folder FOR EACH SELECTION. It just keeps the last folder.

For non-technical user, the block selection might be confusing. What is a block and why is it important? I want my file splitted. Most likely by a size of MB or KB, not in some "blocks"

For a freeware it is quite okay, but if i would find a different product, i definetly would try that out and most likely switch to it.

[4:26:04 PM] Weekend Testing: Any products you are aware of similar to the WinSplitter?

[4:27:07 PM] Maik: not that i can remember.. but as said, personally i didnt needed that feature so far. And now that i know, that TotalCommander can do it.. i like a "one fits all" kind of software..

[4:27:16 PM] Weekend Testing: ok.

[4:27:38 PM] Weekend Testing: Thanks Michel and Maik for the 'Total Commander'. i did not know it before the session

[4:28:15 PM] Weekend Testing: Anything different you did this session?

[4:28:44 PM] Maik: mh. i first time used video recording at home

[4:29:11 PM] Weekend Testing: oh cool

[4:29:15 PM] Michel Kraaij: You recorded your testing session?

[4:29:19 PM] Maik: BB Testassistant2.. can make notes with timestamp.. i \*love\* it.

[4:29:30 PM] Michel Kraaij: Great thinking!

[4:29:42 PM] Maik: ja. so later i will click my notes and see the video at that time automatically..

[4:29:45 PM] Weekend Testing: that's not a freeware right?

[4:29:50 PM] Maik: sadly now

[4:30:09 PM] Maik: Micahel Bolton talked about it, so i forced my company to buy it

[4:30:10 PM] Maik: ^^^^

[4:30:16 PM] Weekend Testing: so, Maik, you enjoyed the session?

[4:30:34 PM] Michel Kraaij: lol

[4:30:38 PM] Maik: ja. especially after a long time its good to see that its still alive

[4:30:58 PM] Weekend Testing: what's still alive?

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[4:30:59 PM] Maik: also this time, that i was forced to get into the role as a user, who needs this software

[4:31:23 PM] Maik: good participants and also always new people joining

[4:31:30 PM] Maik: extends the combined experiences here

[4:31:57 PM] Weekend Testing: Yes, this tiime, the session was good.

[4:32:09 PM] Weekend Testing: Meeta, Shanmugam, you there?

[4:33:27 PM] Weekend Testing: ok, Thanks Maik and Michel. It was a great session

[4:33:35 PM] Weekend Testing: Lets meet next weekend :)

[4:33:49 PM] Maik: yes :)

[4:33:50 PM] Weekend Testing: or EWT in 4 hrs from now

[4:34:03 PM] Michel Kraaij: Thanks Ajay for hosting :)

[4:34:14 PM] Maik: we have an openair festival in the harbor.. always too much choices

[4:34:20 PM] Weekend Testing: My pleasure. :)

[4:34:27 PM] Weekend Testing: Thanks for making it.

[4:35:02 PM] Maik: okidoki. then i will shut down now and enter some bugs... take care and see you around

[4:35:11 PM] Weekend Testing: :)

[4:35:15 PM] Michel Kraaij: Seeya, Maik

[4:35:53 PM] Maik: vannakam ;)