

Weekend Testing Session No. 46 Chat Transcript

[2:55:01 PM] *** Weekend Testing added Ajay Balamurugadas ***

[3:12:09 PM] *** Weekend Testing added Megha Katte ***

[3:13:14 PM] Weekend Testing: Hi Megha,

[3:13:25 PM] Megha Katte: hi

[3:13:53 PM] Weekend Testing: Ajay Balamurugadas here. I'm the facilitator for today's session. I'll give you the mission right away while few others will join us soon.

[3:14:14 PM] Megha Katte: ok

[3:14:18 PM] Weekend Testing: Mission:

ZYX Co. has developed its own bug tracking system. Though they have taken care of all the required parameters, there seems to be only one limitation. The bug tracking server can display images of only two sizes. So, the testers are wasting a lot of time

resizing the images. Help the Test Manager Mr.Dennis Noggin with a report of your experience with 'Dropresize' tool. Is the tool suitable for Mr.Dennis Noggin and his team?

The tool is available at <http://www.dropresize.com/>

[3:14:37 PM] Megha Katte: but ll u tell sme info regarding this b4 i strt this mission

[3:14:46 PM] Weekend Testing: sure

[3:15:16 PM] Weekend Testing: we'll test for one hour to fulfill the mission and after the one hr, we will discuss about our approach, learning, experience

[3:15:39 PM] Megha Katte: ok

[3:15:58 PM] Megha Katte: thn in discussion we ll tlk abt these things

[3:16:02 PM] Megha Katte: m i right?

[3:16:03 PM] Weekend Testing: yes

[3:16:31 PM] Weekend Testing: I'm here to help you achieve the mission. If you have any questions, you can ask me

[3:16:41 PM] Megha Katte: k

[3:18:14 PM] Weekend Testing: Any questions?

[3:18:24 PM] Megha Katte: still not

Weekend Testing Session No. 46 Chat Transcript

[3:18:27 PM] Weekend Testing: ok

[3:19:19 PM] *** Weekend Testing added vijay kalkundri ***

[3:20:18 PM] *** Weekend Testing added Mahesh ***

[3:21:19 PM] Weekend Testing: Hi Vijay, Mahesh

[3:22:00 PM] Mahesh: Hi

[3:22:11 PM] vijay kalkundri: Hi Ajay

[3:22:32 PM] Weekend Testing: both of you got the mission?

[3:23:03 PM] vijay kalkundri: Yeah

[3:23:17 PM] vijay kalkundri: I downloaded the application . I tried o click on the installer i getting a " Application error" :(

[3:23:17 PM] Mahesh: Yes. Need to provide report for 'Dropresize' tool

[3:23:43 PM] Weekend Testing: Megha, were you able to install the application?

[3:23:59 PM] Megha Katte: ya lusing 4 it

[3:24:04 PM] Megha Katte: facing prblms

[3:24:29 PM] *** Weekend Testing added KavithaDeepak ***

[3:24:35 PM] Mahesh: I installed the application which straight forward and looking into it

[3:24:43 PM] vijay kalkundri: I think the installer is Corrupted

[3:25:00 PM] Mahesh: I used IE8 to download and install. It worked for me

[3:25:09 PM] Weekend Testing: I am able to install it without any problem. Win XP, used google Chrome.

[3:25:27 PM] vijay kalkundri: same config here in xp and googl chrome

[3:25:44 PM] Mahesh: I used win 7 x64, IE8 and was able to install the application (Dropresize 0.2.2.6)

[3:25:48 PM] Weekend Testing: Shall I send you the installer Vijay?

[3:25:56 PM] *** Weekend Testing added Parnad Bhide ***

[3:27:05 PM] vijay kalkundri: yeah

[3:27:41 PM] Weekend Testing: sent you

Weekend Testing Session No. 46 Chat Transcript

[3:27:46 PM] Weekend Testing: anyone else needs it?

[3:28:09 PM | Edited 3:28:16 PM] Weekend Testing: Hi Parnad,

[3:28:16 PM] Parnad Bhide: Hi

[3:28:23 PM] Weekend Testing: welcome to weekend testing session

[3:28:33 PM] Weekend Testing: I have pasted the mission in private.

[3:28:44 PM] Weekend Testing: we wil test for another 45 mins.

[3:29:03 PM] KavithaDeepak: I also need Installer

Weekend Testing

[3:29:47 PM] Weekend Testing: change .txt to .exe once you receive

[3:32:01 PM] Weekend Testing: any other questions?

[3:34:43 PM] Weekend Testing: Kavitha, Mahesh, Megha, Parnad, Vijay: Any questions?

[3:35:46 PM] KavithaDeepak: At moment no, I am still installing

[3:35:56 PM] Weekend Testing: ok

[3:36:25 PM] Mahesh: Not that I can think of anything at the moment. Just getting my heads around this tool

[3:36:47 PM] Weekend Testing: cool

[3:36:58 PM] Mahesh: So, this is called 'Exploratory Testing'

[3:36:59 PM] Mahesh: right

[3:37:17 PM] Weekend Testing: Mr. Dennis Noggin just gave me a call and I said testers are busy exploring the application

[3:37:51 PM] Weekend Testing: Any testing where the learning of a test influences the next test is called Exploratory testing

[3:39:59 PM] Weekend Testing: Has anyone noticed the xml file generated?

[3:41:34 PM] Mahesh: I noticed but didn't pay attention to read the contents until u just said

[3:45:44 PM] Weekend Testing: ok half an hour more. Make sure you have the reports ready. A .doc file would do

Weekend Testing Session No. 46 Chat Transcript

[3:48:04 PM] KavithaDeepak: If DropSize window is closed, not able to open it again till the exe is killed in task manager and also xml file should be deleted.

[3:48:44 PM] KavithaDeepak: Mine is windows7 . Did any of you observed this behaviour

[3:48:54 PM] Weekend Testing: Do you see an icon in System Tray?

[3:49:05 PM] KavithaDeepak: No Icons?

[3:49:17 PM] Weekend Testing: Dropresize icon in System Tray

[3:49:52 PM] Mahesh: Yes. Dropresize icon in the system Tray with 'Configure' and 'Exit' options

[3:50:09 PM] KavithaDeepak: Unfortunately No

[3:50:27 PM] Megha Katte: no

[3:50:43 PM] Weekend Testing: Mahesh, it seems to be a OS dependent

[3:50:47 PM] Weekend Testing: case

[3:50:50 PM] Weekend Testing: WIn XP here

[3:51:00 PM] *** Weekend Testing added Kishor ***

[3:51:24 PM] Weekend Testing: Hi Kishor

[3:51:48 PM] Weekend Testing: we have close to 20 mins left for the testing session to end. Sent you the mission in private.

[3:52:01 PM] Weekend Testing: Kavitha, Megha: Which OS are you on/

[3:52:09 PM] KavithaDeepak: Windows7

[3:53:28 PM] Weekend Testing: megha?

[3:54:03 PM] Megha Katte: yes

[3:54:08 PM] Megha Katte: hv seen just nw

[3:54:48 PM] Weekend Testing: so that icon allows you to launch the window again.

[3:56:53 PM] Weekend Testing: last 20 mins. how's the report going?

[3:57:51 PM] Mahesh: I am just blank when it comes to writing report.

Still thinking the contents for the report

[3:58:46 PM] Weekend Testing: Features of the tool tested.

Weekend Testing Session No. 46 Chat Transcript

Problems Faced.

General opinion about the tool

Your final points to Mr. Dennis Noggin

[4:00:44 PM] Weekend Testing: last 15 mins.

[4:04:41 PM] Weekend Testing: Who is very happy testing this tool?

[4:11:47 PM] Weekend Testing: last five min and we will start the discussion session

[4:12:26 PM] Megha Katte: k

[4:16:41 PM] Weekend Testing: Please take two mins to prepare your intro and your experience offline (like a text editor). We shall directly paste it when your turn comes. This would save time and we will not spend time watching the pencils.

[4:18:06 PM] Weekend Testing: we will meet at 4:20pm

[4:20:40 PM] Weekend Testing: Who wants to go first?

[4:21:22 PM] Weekend Testing: :)

[4:23:17 PM] Mahesh: I was not confident about my report. thats why I am waiting for others to go 1st

[4:23:24 PM] Weekend Testing: Anyone who's ready can paste their intro and experience summary

[4:24:00 PM] Kishor: i am ready with intro but not report...

[4:24:08 PM] Weekend Testing: ok paste intro

[4:24:20 PM] Weekend Testing: I'll ask questions abt your report :)

[4:24:38 PM] Kishor:

Hi I am Krishna Kishora working in Robosoft Udupi. I have 4+ years months of experience in Manual Testing in Printer domain. Worked mainly on Mac OS platforms. So this is my first assignment to test a s/w in Windows :)

[4:25:23 PM] Weekend Testing: Cool kishore. Welcome to Weekend Testing community. How do you feel? First session, first windows app

[4:25:24 PM] Kishor: Exp:Tool does not have minimize feature. Opens as model window so anoying when we want to use other apps/windows.

[4:25:38 PM] Kishor: ya its good..

Weekend Testing Session No. 46 Chat Transcript

[4:26:28 PM] Weekend Testing: Good observation but the window can be moved aside and other apps can be accessed

[4:26:48 PM] Kishor: other apps won't come front..

[4:26:55 PM] Weekend Testing: Right.

[4:27:07 PM] vijay kalkundri: Can we use taskmanager to minize the window :)

[4:27:14 PM] Weekend Testing: so any other problems you faced?

[4:27:21 PM] vijay kalkundri: ?

[4:27:32 PM] Kishor: We select the folder containg the image expecting that image in it will resize when clicked OK or Apply button. But it does n't happen unless manually drop a image into that folder.

[4:27:53 PM] Weekend Testing: No, Task Manager cannot be used to send the Dropresize window to background

[4:28:20 PM] Weekend Testing: Good, so the existing images in folder are unaffected

[4:28:36 PM] Weekend Testing: Kavitha also observed this behavior. :)

[4:28:41 PM] Weekend Testing: Nice one Kishor

[4:29:02 PM] vijay kalkundri: Introduction :

Name : Vijay Kalkundri

Exp : 6 years in testing, presently in automation.

Intrest : Testing is a way of life.

Location : Bangalore

Mission: Test the resizing image software Dropresize.

Features of the tool testet : NA

Problems Faced : Unable to install the application and it gives a crash

Weekend Testing Session No. 46 Chat Transcript

message as failed to initialise (0xc0000135)

General opinion about the tool

Your final points to Mr. Dennis Noggin

1) Adding the Application to the context menu as we have notepad++.This

will help in the selecting the image for resizing.

2) Option to convert entire folder should be there

3) There should be a preview option before converting the image.

4) We should have option to save the setting. For eg. I have a profile

created as Jpg to tiff with a particular resolution . I can use the

same setting when even i need to .

5) Custom reaise option should be there. (50%,100%,72%)

6) Localisation of the application .

7) Application can have a quick "Readme" file. I found it in the previous version but not in the version that we were testing.

Weekend Testing Session No. 46 Chat Transcript

8) There should be a compare option, where we can see the original to the resized image.

9) If we rename a text file as a image file then it should throw an error or show appropriate message.

[4:29:37 PM] vijay kalkundri: I could only write the test cases as i could not install the application

[4:30:11 PM] Weekend Testing: hmmm, nice collection

[4:30:31 PM] Weekend Testing: It would be interesting to investigate as to why the application was not installed on your system

[4:30:53 PM | Edited 4:31:14 PM] Weekend Testing: Thanks Kishor, your final opinion to Mr. Dennis Noggin

[4:31:07 PM] vijay kalkundri: yeah i tried on 2 systems on both it is the same

[4:31:18 PM] vijay kalkundri: i was unable to install

[4:31:34 PM | Edited 4:31:40 PM] Weekend Testing: ok Vijay, i'll get back to you once Kishor finishes.

[4:31:50 PM] Kishor: i am done.

[4:32:11 PM] Weekend Testing: Should the test manager and the test team use the tool or not?

[4:33:16 PM] Kishor: Tool can be useful if image format conversion, proper help files are provided.

[4:33:44 PM] Weekend Testing: ok, Thanks. Do you face any such problems at work? Image resizing related?

[4:34:47 PM] Kishor: yes.. but i use Preview.app and then reduce the quality of image, extentions.

[4:35:17 PM] Weekend Testing: oh The Mac tool :)

[4:35:28 PM] Kishor: yes

[4:35:40 PM] Weekend Testing: cool Thanks Kishor

[4:35:48 PM] Weekend Testing: Vijay, please continue

[4:36:29 PM] vijay kalkundri: As i could not install the app , i tried with a different app called VSO image resizer

[4:36:39 PM] Weekend Testing: nice

Weekend Testing Session No. 46 Chat Transcript

[4:37:14 PM] vijay kalkundri: It has a vast collection of features that a image resining software can have

[4:37:33 PM] Weekend Testing: yes, looks good. Thanks Vijay for the information.

[4:38:35 PM] Weekend Testing: If you are done, we can move to the next tester :)

[4:39:10 PM] vijay kalkundri: yeah i am done

[4:39:12 PM] vijay kalkundri: :)

[4:39:21 PM] KavithaDeepak: Shall I go next

[4:39:45 PM] Weekend Testing: Thanks Vijay, Yes Kavitha

[4:39:45 PM] KavithaDeepak: Introduction:

[4:39:48 PM] KavithaDeepak: I am Kavitha, Intrested to learn different software testing techniques. Was working with MindTree, at moment looking out for job in UK.

[4:40:13 PM] KavithaDeepak: report: 1.After installation, couldnt find ICon is system tray

2.Once window is closed , couldnt open it again unless its closed in task manager and also XML file is deleted

3.No units for dimension specified. So change size on trail basis

4.Inspite of all configuration, image size dint change

5.No, Help or software related information

6.Xml file dint had time stamping inside. It might help for tester.

7.Even basic functionality dint work.

[4:41:06 PM] Weekend Testing: Do you think it was specific to your machine as few of us were able to resize the images

[4:41:32 PM] KavithaDeepak: May be. I even tried dropping image file

Weekend Testing Session No. 46 Chat Transcript

[4:42:34 PM] Weekend Testing: hmmm

[4:42:51 PM] Weekend Testing: so according to you its a big NO ? :)

[4:43:09 PM] KavithaDeepak: Yes :{.

[4:43:19 PM] KavithaDeepak: I never suggest this tool any:-)

[4:43:49 PM] Weekend Testing: ha ha

[4:44:11 PM] Weekend Testing: cool, Thanks Kavitha, how was your experience ? This WT?

[4:45:02 PM] KavithaDeepak: Very intresting. After long time I got a software which made me think in 360 degree

[4:45:37 PM] KavithaDeepak: Ofcourse, I am very happy to be part of weekend testing and looking forward for next one.

[4:46:13 PM] Weekend Testing: cool

[4:46:16 PM] Weekend Testing: Thank you.

[4:46:20 PM] Weekend Testing: Who's next?

[4:47:41 PM] Weekend Testing: Mahesh, Parnad?

[4:47:46 PM] Weekend Testing: Megha

[4:48:00 PM] Mahesh: ok... i'll go next

[4:48:06 PM] Weekend Testing: please

[4:48:33 PM] Mahesh: I am Mahesh, working as QA Tester in Australia for Tourism Industry.

[4:48:58 PM] Mahesh: Dropresize tool was light weight, easy to install on Win 7 x64

[4:49:29 PM] Mahesh: General Options like 'Include Subfolders', 'Change Size', 'Convert to Greyscale' were simple and user-friendly

[4:49:46 PM] Weekend Testing: ok

[4:50:02 PM] Mahesh: Image Quality would be handy with Image Preview

[4:50:22 PM] Mahesh: Haven't had a clue with Advanced Resize Method

[4:50:36 PM] Mahesh: and the check box option

[4:51:01 PM] Mahesh: Dropresize tool remains on top of all windows which is quiet annoying

[4:51:27 PM] Mahesh: replacing the resized image with original image does not resize the image again

Weekend Testing Session No. 46 Chat Transcript

[4:52:27 PM] Mahesh: Overall, considering the objective of ZYX Co, I would recommend this tool for Mr.Dennis Noggin and his team

[4:52:41 PM] Weekend Testing: ok

[4:52:54 PM] Weekend Testing: Any feature you liked the most?

[4:53:22 PM] Mahesh: CHANGE SIZE is impressive

[4:53:27 PM] Mahesh: simple, easy, user-friednly

[4:53:36 PM] Weekend Testing: ok

[4:54:10 PM] Mahesh: Unless the team doesn't play too much with the image file, this tool is very handy I reckon

[4:54:26 PM] Weekend Testing: Thanks Mahesh.

[4:54:49 PM] Mahesh: Thank you and everyone for their time

[4:54:54 PM] Weekend Testing: Thank you friends, I'll consolidate and present your reports to Mr.Dennis Noggins

[4:55:15 PM] Weekend Testing: See you next weekend for yet another interesting session.

[4:55:22 PM] Mahesh: Thank you

[4:55:42 PM] Weekend Testing: Thanks Kavitha, Kishor, Megha, Vijay, Mahesh, Parnad

[4:55:59 PM] Weekend Testing: Tonight, there is European weekend testing at 9pm IST