



[2:54:57 PM] *** ncrtesters added Ajay Balamurugadas ***

[2:55:00 PM] *** ncrtesters added Md. Masudul Haque ***

[2:55:04 PM] *** ncrtesters added Sajjadul Hakim ***

[2:55:30 PM] ncrtesters: Hello weekend Testers..... :0

[2:55:34 PM] ncrtesters: :)

[2:56:30 PM] ncrtesters: Hello Ajay

[2:56:33 PM] ncrtesters: :)

[2:56:51 PM] ncrtesters: Hello Md. Masudul

[2:57:12 PM] *** ncrtesters added Selim Mia ***

[2:57:13 PM] Sajjadul Hakim: Hey there folks. Sajjadul Hakim here from Bangladesh

[2:57:27 PM] ncrtesters: Hello Sajjadul

[2:57:28 PM] Ajay Balamurugadas: Hello testers, Ajay here. Mohit will facilitate Today's session . First session of NCR Chapter

[2:57:31 PM] *** ncrtesters added ajoysingha ***

[2:57:54 PM] *** ncrtesters added Ekansh Mehrotra ***

[2:58:07 PM] *** ncrtesters added qashalini ***

[2:58:38 PM] ncrtesters: Hello Evrybody.... :)

[2:58:53 PM] ncrtesters: Did you get the today's product for testing?

[2:59:21 PM] ncrtesters: If not then Download the app for window....

[2:59:36 PM] Selim Mia: Hi everybody

[2:59:43 PM] ncrtesters: <http://www.abisource.com/download/>

[2:59:54 PM] ncrtesters: for Mac OS, download it from here



[3:00:03 PM] Sajjadul Hakim: do we do a typical install ... or is that part of testing? ;)

[3:00:20 PM] ncrtesters: <http://www.brothersoft.com/abiword-for-mac-61373.html>

[3:00:47 PM] Ajay Balamurugadas: What is the mission?

[3:00:53 PM] ncrtesters: mission is to install the app and to test it to find the bugs.

[3:01:02 PM] ncrtesters: and prepare a bug report

[3:01:04 PM] Sajjadul Hakim: I tried the mac one, but seems I have to build the source for that, and I don't have the required libraries (gives error when compiling) ... so am installing the windows one

[3:01:24 PM] ncrtesters: ok.....

[3:01:51 PM] Sajjadul Hakim: report at bugrepository.com?

[3:02:15 PM] ncrtesters: prepare bug report in abiword

[3:02:28 PM] ncrtesters: and send to ncrtester@gmail.com

[3:02:30 PM] Ajay Balamurugadas: Email to NCR email id

[3:02:49 PM] ncrtesters: Time starts now...

[3:02:54 PM] ncrtesters: :)

[3:03:01 PM] ncrtesters: All the best....

[3:03:26 PM] *** ncrtesters added vivek joglekar ***

[3:03:43 PM] Ajay Balamurugadas: 50 more mins?

[3:04:15 PM] Selim Mia: abiword is downloading...but my download speed is 6~8 KB/sec :(

[3:04:39 PM] Selim Mia: it will required more 15~20 min

[3:05:06 PM] ncrtesters: you have 60 minutes



[3:05:27 PM] ncrtesters: at 4:05 IST we will stop our testing

[3:06:10 PM] Selim Mia: yet app is not downloaded :(

[3:06:33 PM] ncrtesters: You can prepare format of bug report during that period.

[3:06:43 PM] Selim Mia: ok

[3:07:00 PM] ncrtesters: you can prepare some test ideas also... :)

[3:07:11 PM] Selim Mia: yes

[3:08:48 PM] ncrtesters: Any doubt?

[3:08:55 PM] ncrtesters: :)

[3:11:33 PM] Sajjadul Hakim: It is a huge application to test in 1 hour. Not a problem though ... Do you have any specific area we need to concentrate on ... or its up to us

[3:11:34 PM] ncrtesters: @Selim - Is Download completed?

[3:11:48 PM] Selim Mia: 5min left

[3:11:48 PM] ncrtesters: It is up to you.....

[3:11:57 PM] Sajjadul Hakim: cool

[3:12:27 PM] Ajay Balamurugadas: As a group you might try to split the features/and test

[3:12:49 PM] Sajjadul Hakim: thats a good suggestion

[3:12:52 PM] ncrtesters: @Ajay - that is a great idea :)

[3:12:54 PM] Sajjadul Hakim: no use finding duplicates

[3:13:10 PM] Sajjadul Hakim: make groups then?

[3:13:25 PM] Sajjadul Hakim: I have already started looking at the indent feature



[3:13:27 PM] ncrtesters: @Sajjadul - sure

[3:13:29 PM] Sajjadul Hakim: problems there

[3:13:46 PM] Sajjadul Hakim: Ajay? how about it ... you in with me

[3:14:06 PM] Ajay Balamurugadas: Don't fall into trap of spending time on activities other than testing

[3:14:18 PM] Ajay Balamurugadas: I'm not testing

[3:14:22 PM] ncrtesters: :) Beware of traps

[3:15:04 PM] ncrtesters: @sajjadul - you can group with selim mia

[3:15:24 PM] Sajjadul Hakim: sure thing!

[3:15:44 PM] Sajjadul Hakim: How many groups?

[3:16:10 PM] ncrtesters: I think this is first session of NCRWT, thats why very few testers are there although I received mail from many testers

[3:16:22 PM] Ajay Balamurugadas: Making groups is not as important as testing different features...

[3:16:37 PM] ncrtesters: @Sajjadul - Today there is only one group i.e. yours...

[3:16:46 PM] Ajay Balamurugadas: Intention is to test different features

[3:17:26 PM] Sajjadul Hakim: oops ... in that case lets just keep it no groups for today :P

[3:17:45 PM] Sajjadul Hakim: I already had a pairing session yesterday

[3:18:37 PM] ncrtesters: :) I believe today's session belongs to Bangla Desh only

[3:18:54 PM] *** ncrtesters added Madhukar ***

[3:19:08 PM] ncrtesters: Hi Madhukar



[3:19:10 PM] Sajjadul Hakim: you have to thank me for that. I have been advertising :D

[3:19:22 PM] ncrtesters: :)

[3:19:26 PM] Madhukar: Hi

[3:26:36 PM] ncrtesters: @Selim - Have you downloaded the app?

[3:27:02 PM] Selim Mia: yes, testing already started

[3:27:09 PM] ncrtesters: ok. great

[3:27:12 PM] ncrtesters: :)

[3:28:22 PM] ncrtesters: How you testers find the product?

[3:28:36 PM] ncrtesters: Do you think it is testable?

[3:29:23 PM] Sajjadul Hakim: I am using MS Word as an oracle

[3:29:47 PM] Sajjadul Hakim: But it seems MS Word is a pretty high standard for it ... I am finding plenty of problems

[3:30:23 PM] ncrtesters: @Sajjadul - you can also use open office :)

[3:30:36 PM] ncrtesters: but MS Word is great choice

[3:30:58 PM] Sajjadul Hakim: and download that again :P

[3:31:52 PM] ncrtesters: Beware of falling in trap....

[3:31:57 PM] ncrtesters: :)

[3:32:09 PM] Sajjadul Hakim: ok ... you keep repeating that :)

[3:32:18 PM] Sajjadul Hakim: so coverage is important ... right?

[3:32:48 PM] Sajjadul Hakim: because if bug hunting is the main priority .. I can concentrate on the most vulnerable features and keep reporting :)



[3:33:01 PM] ncrtesters: we can't cover whole app in one hour but we will try maximum coverage

[3:33:03 PM] ncrtesters: :)

[3:33:30 PM] Sajjadul Hakim: okey dokey

[3:36:51 PM] ncrtesters: @Sajjadul/Selim - Have any of you faced any problem during installation?

[3:37:03 PM] Selim Mia: no

[3:37:54 PM] Sajjadul Hakim: I did with the mac .. like I mention earlier ... then I didn't spend time on the installer of the windows ver, also I used the typical install

[3:38:53 PM] ncrtesters: ok....

[3:38:57 PM] ncrtesters: :)

[3:48:25 PM] ncrtesters: 15 minutes is remaining....

[3:49:04 PM] Sajjadul Hakim: how time flies when you are having fun! :D

[3:49:20 PM] ncrtesters: Yes, thats right....

[3:49:22 PM] ncrtesters: :)

[3:49:50 PM] ncrtesters: I believe when more testers will join the session, we will have more fun :)

[3:50:13 PM] Sajjadul Hakim: absolutely!

[3:50:24 PM] Sajjadul Hakim: but i already see 7

[3:56:35 PM] ncrtesters: yes but all of them are offline... Might be they have doubt that NCRWT session will start today :)

[3:57:13 PM] ncrtesters: I will try to pull maximum testers to attend the session.....

[3:57:31 PM] Selim Mia: i have one opinion to ncrtesters.....



[3:57:49 PM] Ajay Balamurugadas: Testers will slowly join...

[3:57:50 PM] ncrtesters: sure...

[3:58:04 PM] Selim Mia: ncrtesting session can not be changes to saturday.....

[3:58:21 PM] Selim Mia: before or after Bangalore WT session?

[3:58:39 PM] ncrtesters: I will need to talk about that....

[3:59:02 PM] Selim Mia: then tester will get one day for other tasks

[3:59:50 PM] ncrtesters: That thing I had in my mind before starting the session thats why we have chosen afternoon time for session.

[4:00:36 PM] ncrtesters: actually, some companies work on saturday also, so there might be few testers who can not attend the session on saturday....

[4:01:02 PM] ncrtesters: but as I said I will need to talk about the time change :)

[4:01:03 PM] Selim Mia: that's right

[4:01:07 PM] Ajay Balamurugadas: Lets take that offline :)

[4:01:26 PM] ncrtesters: sure :)

[4:02:06 PM] Selim Mia: how much time is left?

[4:03:53 PM] ncrtesters: 25 minutes more..... :) as we are only 4 there, I think we can increase the testing time

[4:03:55 PM] ncrtesters: :)

[4:04:12 PM] Selim Mia: thanks

[4:04:12 PM] Sajjadul Hakim: awesome

[4:04:33 PM] ncrtesters: :)

[4:10:29 PM] ncrtesters: 20 minutes remining to finish :)



[4:10:42 PM] ncrtesters: remaining* :)

[4:16:27 PM] ncrtesters: One more tester is there, I welcome Vivek Joglkekar in NCRWT01 :)

[4:16:52 PM] ncrtesters: Although he is very late..... :)

[4:17:18 PM] Sajjadul Hakim: hi vivek!!!

[4:20:38 PM] ncrtesters: Final 10 minutes :)

[4:25:18 PM] ncrtesters: Final 5 minutes

[4:25:22 PM] ncrtesters: :)

[4:28:24 PM] Sajjadul Hakim: ok ... prearing the bug report :)

[4:28:40 PM] ncrtesters: Final 2 minutes :)

[4:30:56 PM] ncrtesters: Time up.....

[4:31:07 PM] ncrtesters: Please stop the testing.....

[4:31:40 PM] ncrtesters: Have you prepared the bug report?

[4:31:48 PM] Selim Mia: bug report have already sent to ncrtesters@gmail.com

[4:32:02 PM] ncrtesters: thanks selim :)

[4:32:21 PM] ncrtesters: @Sajjadul - Have you prepared the bug report

[4:32:57 PM] Sajjadul Hakim: 30 secs

[4:33:51 PM] Sajjadul Hakim: sending email

[4:34:21 PM] ncrtesters: Ok selim... first you share your experience

[4:34:33 PM] ncrtesters: What bugs you have found?

[4:34:50 PM] Selim Mia: need few minutes

[4:34:54 PM] Sajjadul Hakim: email sent



[4:35:00 PM] ncrtesters: what problem you faced during testing the app?

[4:36:17 PM] Selim Mia: it takes some to download the app but didn't face any problem to test the app because this is a pretty common app which we use regularly

[4:36:26 PM] ncrtesters: and what are your suggestions?

[4:36:40 PM] Selim Mia: so, i have plenty of test ideas to test this app

[4:37:14 PM] ncrtesters: ok. great what bugs you have found and which bug you think is most interesting

[4:37:25 PM] ncrtesters: please carry on... :)

[4:37:42 PM] Selim Mia: Bug no. 2

[4:37:53 PM] Selim Mia: Document is hanged and can not be able to do anything on the document

[4:38:14 PM] Selim Mia: while color choose window is opened on the another document

[4:38:29 PM] ncrtesters: Ok.... great

[4:38:48 PM] ncrtesters: did you dig the bug and try to find out the reason :)

[4:39:12 PM] Selim Mia: another important bug is, while open a already opened file, it open the file in a separate instance of Abiword which suppose to call the previous instance

[4:39:18 PM] Sajjadul Hakim: I am not sure I understood what the bugs were?

[4:39:29 PM] Sajjadul Hakim: i mean bug #2

[4:39:50 PM] Sajjadul Hakim: On 6/27/10, at 5:09 PM, Selim Mia wrote:

> while color choose window is opened on the another document



How do we reproduce this?

[4:40:10 PM] Sajjadul Hakim: On 6/27/10, at 5:08 PM, Selim Mia wrote:

> Document is hanged and can not be able to do anything on the document

also this one. I didn't get it

[4:40:28 PM] ncrtesters: @Sajjadul - This is one bug...

[4:40:53 PM] Selim Mia: @Sajjad, your email address plz

[4:40:54 PM] ncrtesters: The app is hanged when user opens the choose color palette in another instance

[4:41:03 PM] Sajjadul Hakim: sajjadul@gmail.com

[4:41:05 PM] Selim Mia: i will send my bug report to you

[4:41:21 PM] Sajjadul Hakim: On 6/27/10, at 5:11 PM, ncrtesters wrote:

> The app is hanged when user opens the choose color palette in another instance

ah ok

[4:41:45 PM] Sajjadul Hakim: But i am sure there is a specific case for that?

[4:41:54 PM] Sajjadul Hakim: I can't seem to reproduce it

[4:41:54 PM] Selim Mia: @Sajjad, check your mail

[4:41:59 PM] Sajjadul Hakim: ok

[4:42:23 PM] ncrtesters: @selim - Did you try to reproduce the same bug.....

[4:42:24 PM] Selim Mia: this issue is reproduce all time

[4:42:30 PM] Selim Mia: yes



[4:42:33 PM] ncrtesters: ok... great

[4:42:47 PM] ncrtesters: any suggestions?

[4:42:48 PM] Selim Mia: just follow the steps i have mentioned on the report

[4:43:01 PM] Sajjadul Hakim: cool!

[4:43:43 PM] Selim Mia: this application is less standard than MS-Word and Open Office

[4:44:19 PM] ncrtesters: less standard in what way?

[4:44:40 PM] ncrtesters: What was the standard criteria :)

[4:45:02 PM] Sajjadul Hakim: Excellent question :)

[4:45:21 PM] Selim Mia: there are lot of bugs on the app and also less features than their competitor

[4:46:15 PM] Sajjadul Hakim: Is MS Word a competitor?

[4:46:23 PM] Selim Mia: yes

[4:46:24 PM] ncrtesters: ok... but it is possible that the features which you are talking about was not in their agenda....

[4:46:33 PM] Selim Mia: and also compare with Open Office

[4:47:01 PM] Selim Mia: might be they plan for implementing those features

[4:47:49 PM] ncrtesters: Is any basic functionality missing in abiword?

[4:48:16 PM] Sajjadul Hakim: dependds what you mean by basic

[4:48:27 PM] Sajjadul Hakim: what are you comparing with?

[4:48:57 PM] ncrtesters: right.... :)

[4:49:43 PM] Selim Mia: Theme, Frame, Diagram....all are missing



[4:50:35 PM] ncrtesters: ok.... great

[4:50:52 PM] Selim Mia: They need to improve on many areas to beat their competitor

[4:51:17 PM] ncrtesters: great...

[4:51:22 PM] Sajjadul Hakim: I have a concern here

[4:51:46 PM] ncrtesters: I will send the issues to abiword with credit :)

[4:51:59 PM] ncrtesters: sure sajjadul, tell us....

[4:52:18 PM] Sajjadul Hakim: Should we as testers be trying to suggest new features like this to our Project Managers?

[4:52:44 PM] Selim Mia: yes, we can but it up to them whether they will implement those or not

[4:53:03 PM] Sajjadul Hakim: In my opinion, that is not what they usually keep us for ... because that is a sales and marketing related concern ...

[4:53:18 PM] ncrtesters: As a tester, I believe Yes. It is up to him whether he agrees with us or not but we should suggest him if something is fishy

[4:53:20 PM] ncrtesters: :)

[4:53:39 PM] Selim Mia: yes, we should suggest.

[4:54:07 PM] Sajjadul Hakim: Well in a way. But you see a lot of the features are design choices and a lot of the features were planned to be excluded ... you yourself said that, and I agree

[4:54:25 PM] Sajjadul Hakim: I am not even sure now if microsoft is there competitor

[4:54:46 PM] Sajjadul Hakim: I actually wouldn't word it like that

[4:55:21 PM] Selim Mia: if they want to establish a word processor application, they need to beat Microsoft and Open Office at this moment



[4:55:25 PM] Sajjadul Hakim: Being testers we are supposed to be working on information we know and finding out information we don't. so we can ask if MS is our competitor

[4:55:43 PM] Sajjadul Hakim: selim mia, not necessarily

[4:55:48 PM] Selim Mia: ofcourse we should ask

[4:55:58 PM] ncrtesters: I also don't think Microsoft as their competitor.

[4:56:14 PM] Selim Mia: Open Office?

[4:56:29 PM] Sajjadul Hakim: I can assume, but I can't verify without talking to them

[4:56:44 PM] Sajjadul Hakim: this all depends ... I hope you understand I am not trying to be rude :)

[4:57:07 PM] Selim Mia: yes, i agree

[4:57:10 PM] ncrtesters: They need to walk long journey to touch Microsoft.

[4:57:20 PM] Selim Mia: it depends and we should talk to managemnt

[4:57:27 PM] ncrtesters: :)

[4:57:55 PM] Sajjadul Hakim: I would suggest writing our bug reports with other heuristics

[4:57:56 PM] Sajjadul Hakim: such as

[4:58:05 PM] ncrtesters: @Sajjadul - Which bug you think is most interesting which you found during testing

[4:58:18 PM] Sajjadul Hakim: hmm

[4:59:54 PM] Sajjadul Hakim: This is a word processor, and the if there are rendering issues, with the text that can be irritating. I have reported a number of issues regarding rendering issues.. such as characters bieng clipped off ... black underlines becoming white ... and text flickering while working with large paragraphs



[5:00:08 PM] ncrtesters: @Selim - Do you have any suggestion for NCRWT?

[5:00:34 PM] Sajjadul Hakim: The reason I find the rendering issues more interesting, because I would have assumed they would concentrate on those before adding more features

[5:00:47 PM] ncrtesters: Ok..... great :)

[5:00:56 PM] Selim Mia: i already informed, if possible NCR WT session can be shift to Saturday

[5:01:41 PM] ncrtesters: why do you believe that rendering issue should be their top prioity agenda

[5:02:11 PM] ncrtesters: @Selim....thanks. I will try for this

[5:02:19 PM] ncrtesters: :)

[5:02:37 PM] Sajjadul Hakim: I don't believe ... I assume :) because it is up to the programmers to prioritize ...

[5:03:58 PM] Sajjadul Hakim: I would assume people using this app as a word processor with be fiddling with colors and font styles and long essays ... becasue if they didn't, then notepad would have been sufficient. And AbiWord seems to have rendering problems when we are using these

[5:04:33 PM] Sajjadul Hakim: by the way ... I also mentioned in the report that the rendering issues could be because I was using VirtualBox

[5:05:26 PM] Sajjadul Hakim: So I mentioned I need to test on a Windows box for that. But I would assume that if virtualbox is showing such problems then some PC with similar graphics drivers may also cause the problems

[5:05:27 PM] Sajjadul Hakim: ok ... I talk to much :D

[5:05:28 PM] Selim Mia: it might be for VirtualBox becuae i didn't find that much rendering issues



[5:06:10 PM] Sajjadul Hakim: could be. I am always at a disadvantage with Weekend Testing .. You guys don't consider Macs ... lol

[5:06:32 PM] ncrtesters: its nice....that you have your point of view.... and I believe it will help the development team

[5:07:53 PM] ncrtesters: @Sajjadul - we are trying to find an app which could run on windows, mac and linux....

[5:08:10 PM] Sajjadul Hakim: how about web application ;)

[5:08:14 PM] ncrtesters: but its badluck that mac support is not working in this case...

[5:08:37 PM] ncrtesters: we will take care next time :)

[5:09:05 PM] Sajjadul Hakim: no probs guys! I am a tester ... I am always prepared even if I don't have windows :D

[5:09:32 PM] Selim Mia: great :)

[5:09:38 PM] ncrtesters: Well, this was first chapter of NCRWT and my first session as facilitator. I apologise if there is any mistake.. :)

[5:09:56 PM] Sajjadul Hakim: you did great buddy!

[5:10:17 PM] Sajjadul Hakim: but it certainly would have been even better with more participants

[5:10:53 PM] Selim Mia: i think participant will be increase from next session

[5:10:56 PM] Sajjadul Hakim: I am really surprised .. I thought there would be more ... np .. next time

[5:11:08 PM] ncrtesters: Thanks to all the particpates for taking part in first session of NCRWT. I will send a report of today's session to everybody :)

[5:11:12 PM] Selim Mia: i also thought same



[5:11:52 PM] ncrtesters: actually few testers have joined the session very late. They will provide their feedback later.

[5:12:03 PM] Selim Mia: Thanks Sajjad vai, Ajoy, facilitator

[5:12:09 PM] Sajjadul Hakim: ok by the way

[5:12:15 PM] Sajjadul Hakim: before we leave

[5:12:32 PM] Sajjadul Hakim: I just tested on a windows box ... and the rendering issues are there too :)

[5:12:38 PM] Sajjadul Hakim: phew!

[5:12:48 PM] ncrtesters: :)

[5:13:04 PM] Sajjadul Hakim: selim mia ... great testing man

[5:13:12 PM] Sajjadul Hakim: c ya all!

[5:13:19 PM] ncrtesters: the problem is always there thats why we are here :)

[5:13:22 PM] Selim Mia: see you!

[5:13:44 PM] ncrtesters: c you all next week and I believe next time we will have more testers

[5:13:50 PM] Selim Mia: and there is a limited time to find all

[5:14:01 PM] ncrtesters: Thanks everybody for making it success....

[5:14:23 PM] ncrtesters: Thanks Selim, Sajjadul, ajay, ajoy and vivek :)

[5:14:32 PM] ncrtesters: See u all in next session

[5:14:41 PM] Sajjadul Hakim: Looking forward to the next sessions!

[5:14:46 PM] Selim Mia: see you all!

[5:14:52 PM] ncrtesters: bbye.....