

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 2:49:47 PM] *** Weekend Testing added Ajay Balamurugadas ***

[6/5/2010 2:49:50 PM] *** Weekend Testing added Jassi ***

[6/5/2010 2:49:54 PM] *** Weekend Testing added Richard R ***

[6/5/2010 2:49:58 PM] *** Weekend Testing added Shanmugam K.R ***

[6/5/2010 2:51:06 PM] *** Weekend Testing added Mohit Verma ***

[6/5/2010 2:51:11 PM] *** Weekend Testing added Monirul Islam ***

[6/5/2010 2:51:33 PM] Weekend Testing: Hello Friends, Welcome to WT 37.

[6/5/2010 2:51:38 PM] Weekend Testing: Happy Weekend :)

[6/5/2010 2:51:59 PM] Jassi: Hi Ajay/WT :)

[6/5/2010 2:52:05 PM] Richard R: :)

[6/5/2010 2:52:06 PM] Shanmugam K.R: Hello All!!!!

[6/5/2010 2:52:17 PM] Jassi: Hello Everyone :)

[6/5/2010 2:52:48 PM] Weekend Testing: Please introduce yourself - a short bio :)

[6/5/2010 2:53:36 PM] Weekend Testing: Ajay Balamurugadas, a software tester based in Bangalore. Currently working on BBST Bug Advocacy course.

[6/5/2010 2:53:46 PM] Richard R: Richard R, Wellington, NZ. Working at a bank currently, doing a file transfer project. 5+ years testing. Contractor. Played the IP game with James today.

[6/5/2010 2:54:54 PM] Shanmugam K.R: Hi All, good wishes for all... I am shanmugam. working for accenture with 3 years of experince in Software testing industry

[6/5/2010 2:55:02 PM | Edited 2:55:22 PM] Jassi: Hi everyone This is Jaswinder-you can call me Jassi,Software Tester from Mumbai,working with Datamatics ,Mumbai

[6/5/2010 2:55:49 PM] Weekend Testing: Cool, Thanks everyone. Welcome to WT37.

[6/5/2010 2:55:56 PM] *** Weekend Testing added Mohd Selim ***

[6/5/2010 2:56:10 PM] Weekend Testing: Welcome Selim, Please introduce yourself.

[6/5/2010 2:56:13 PM] Weekend Testing: Ajay here.

[6/5/2010 2:56:24 PM] Mohd Selim: Hi Ajoy

[6/5/2010 2:56:27 PM] Mohd Selim: how are you>

[6/5/2010 2:56:27 PM] Mohd Selim: ?

[6/5/2010 2:56:57 PM] Weekend Testing: We have Jassi, Richard, Shanmugam too in this session. Welcome to WT37.

[6/5/2010 2:57:02 PM] *** Shanmugam K.R added Lakshminarasimha Mohan ***

[6/5/2010 2:57:29 PM] Richard R: Hi Selim

[6/5/2010 2:57:42 PM] Mohd Selim: Hi Everybody, i'm Selim from Dhaka, Bangladesh and working in the field of software testing for about 5 yrs with having development experience before. Currently i'm working as a Test Manager at BJIT ltd. with a team of 14 testers.

[6/5/2010 2:57:56 PM] Weekend Testing: Thanks Selim. lets get started.

[6/5/2010 2:58:08 PM] Weekend Testing: Please download the software from the link:
<http://sourceforge.net/projects/personalrenamer/>

[6/5/2010 2:58:49 PM] Jassi: Hi Selim, Richard, Shanmugam, Mohit, Islam

[6/5/2010 2:59:04 PM] Weekend Testing: Welcome LN. Nice to see you again.

[6/5/2010 2:59:28 PM] Weekend Testing: any questions?

[6/5/2010 2:59:51 PM] Jassi: yes, can we know our Mission/any rules?

[6/5/2010 3:00:29 PM] Weekend Testing: Mission: To test the software for bugs and issues. The programmer wants tester to test the product and give him feedback.

[6/5/2010 3:00:32 PM] Jassi: still opening the link :(

[6/5/2010 3:00:38 PM] Jassi: internet a bit slo

[6/5/2010 3:01:01 PM] Mohit Verma: Hello all

[6/5/2010 3:01:20 PM] Weekend Testing: Hello Mohit.

[6/5/2010 3:01:30 PM] Jassi: Hi Mohit

[6/5/2010 3:01:42 PM] Mohit Verma: Hi Jassi

[6/5/2010 3:01:47 PM] Mohit Verma: How are you?

[6/5/2010 3:02:04 PM] Jassi: ya I m fine thanks :)

[6/5/2010 3:02:11 PM] Weekend Testing: Testers, are you able to download the software?

[6/5/2010 3:02:27 PM] Shanmugam K.R: Yes I downloaded and installed it

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 3:02:30 PM] Richard R: yes i have downloaded and installed

[6/5/2010 3:02:42 PM] Mohd Selim: yes i have downloaded and installed

[6/5/2010 3:02:51 PM] Richard R: what type of bugs/issues are you wanting us to seek?

[6/5/2010 3:02:55 PM] Jassi: ya me too

[6/5/2010 3:02:56 PM] Richard R: functional?

[6/5/2010 3:03:10 PM] Weekend Testing: cool, please raise any issues and bugs which you feel would help the programmer.

[6/5/2010 3:03:12 PM | Edited 3:03:47 PM] Jassi: May I know smthg about the feebdback

[6/5/2010 3:03:33 PM] Jassi: Mission: To test the software for bugs and issues. The programmer wants tester to test the product and give him feedback.What Feedback???

[6/5/2010 3:03:42 PM] Mohit Verma: I have downloaded the file, but I am unable to install as right now I am on ubuntu which don't allow installation from exe files

[6/5/2010 3:03:44 PM] Mohit Verma: :(

[6/5/2010 3:04:16 PM] Richard R: Is there a Linux version of the software?

[6/5/2010 3:04:33 PM] *** Weekend Testing added Artyom Silivonchik ***

[6/5/2010 3:04:35 PM] Jassi: oh well its installing .net framework3.5

[6/5/2010 3:04:48 PM] Weekend Testing: Hi Artyom,

[6/5/2010 3:05:33 PM] Weekend Testing: Is there a Linux version of the software?I do not know.

[6/5/2010 3:05:37 PM] Richard R: please, what is the software supposed to do?

[6/5/2010 3:05:44 PM] Richard R: what is the background?

[6/5/2010 3:05:48 PM] Richard R: is there a website?

[6/5/2010 3:05:55 PM] Artyom Silivonchik: HI all.

[6/5/2010 3:06:02 PM] *** Weekend Testing added Siddalinga Pyati ***

[6/5/2010 3:06:20 PM] Mohd Selim: sorry, installation is not completed because it's required .net Framework and trying to intall .net

[6/5/2010 3:06:40 PM] Mohd Selim: but .net framework installation is not progressing :(

[6/5/2010 3:06:49 PM] Jassi: Ajay,I am still unable to install,it is still trying to install .net framework :(

[6/5/2010 3:07:03 PM] Richard R: Ok, original website address shows some description of the software purpose. that will be enough.

[6/5/2010 3:07:21 PM] Weekend Testing: Good Richard.

[6/5/2010 3:07:26 PM] Jassi: ya mine too

[6/5/2010 3:07:41 PM] Weekend Testing: Selim, Jassi: .NET installation in progress?

[6/5/2010 3:07:57 PM] Mohd Selim: there is no progress at all

[6/5/2010 3:08:09 PM] Jassi: nopes

[6/5/2010 3:08:14 PM] Jassi: no progress

[6/5/2010 3:08:19 PM] *** Weekend Testing added meeta prakash ***

[6/5/2010 3:08:40 PM] Weekend Testing: Jassi: Can you and Selim pair up and come up with test ideas?

[6/5/2010 3:08:50 PM] Jassi: yes sure

[6/5/2010 3:09:12 PM | Edited 3:09:17 PM] Weekend Testing: Based on the screenshots provided on the website

[6/5/2010 3:09:22 PM] Weekend Testing: Hi Meeta

[6/5/2010 3:09:28 PM] Jassi: Hi Selim add me to ur contacts

[6/5/2010 3:10:18 PM] Weekend Testing: any questions

[6/5/2010 3:10:54 PM] Jassi: well I cannot generate ideas unless I install & take a look at the application

[6/5/2010 3:11:03 PM] Richard R: shall we focus on specific parts of this application?

[6/5/2010 3:11:05 PM] Jassi: till then wud try to read/search

[6/5/2010 3:11:10 PM] Mohit Verma: What should I do?

[6/5/2010 3:11:15 PM] Richard R: or should be just test as much as we can?

[6/5/2010 3:11:19 PM] Weekend Testing: Testers, feel free to pair up and test

[6/5/2010 3:11:22 PM] Mohit Verma: I am unable to install due to different OS

[6/5/2010 3:11:38 PM] Mohit Verma: :(

[6/5/2010 3:11:40 PM] Weekend Testing: don't fall into the trap of not asking questions. Or testing alone.

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 3:12:02 PM] Weekend Testing: Mohit: How about you pairing up with one of the testers who has installed

[6/5/2010 3:12:11 PM] Mohit Verma: I think I should get notes from other's experiences

[6/5/2010 3:12:14 PM | Edited 3:12:22 PM] Weekend Testing: and shoot ideas - share screen -

[6/5/2010 3:12:55 PM] Artyom Silivonchik: Can anyone suggest online screenshot service? for sharing screen)

[6/5/2010 3:13:26 PM] Weekend Testing: Skype allows sharing screen. you don't want to do that Artyom?

[6/5/2010 3:13:46 PM] Artyom Silivonchik: oh really? :) uncovered feature for me

[6/5/2010 3:14:00 PM] Mohd Selim: it seems setup is done in my pc, it asking for restarting

[6/5/2010 3:14:14 PM] Artyom Silivonchik: how can i share my desktop?

[6/5/2010 3:14:15 PM] Weekend Testing: will wait for reconnection Selim :)

[6/5/2010 3:14:54 PM] Weekend Testing: Artyom, do you see a Share text with an arrow in the text field where you type

[6/5/2010 3:15:28 PM] Artyom Silivonchik: yes. i have Send file and Send contacts there

[6/5/2010 3:16:16 PM | Edited 3:16:53 PM] Jassi: hey its a group so maybe Artyom is unable to see

[6/5/2010 3:16:25 PM] Jassi: i guess he can individually

[6/5/2010 3:16:50 PM] Weekend Testing: Testers, any questions?

[6/5/2010 3:17:05 PM] Weekend Testing: any issues? confusing? stuck? testing?

[6/5/2010 3:17:21 PM] Jassi: still stuck

[6/5/2010 3:17:23 PM] Richard R: Where do i start testing this application?

[6/5/2010 3:17:57 PM] Weekend Testing: Claims tour?

[6/5/2010 3:18:25 PM] Weekend Testing: would you like to build a mental model of the application?

[6/5/2010 3:18:29 PM] Weekend Testing: tour first

Jassi

[6/5/2010 3:18:34 PM] Weekend Testing: and then test

[6/5/2010 3:18:58 PM] Artyom Silivonchik: GUI of application is quite confusing)

[6/5/2010 3:19:12 PM] Weekend Testing: That's an interesting feedback

[6/5/2010 3:19:23 PM] Richard R: I do not know how to perform functions

[6/5/2010 3:19:29 PM] Weekend Testing: good

[6/5/2010 3:19:44 PM] Weekend Testing: and why do you think this is not useful feedback to the programmer

[6/5/2010 3:20:27 PM] Richard R: it is good feedback. it has to be usable.

[6/5/2010 3:20:41 PM] Richard R: although, most that download will be looking for a solution to which they understand the method of using

[6/5/2010 3:21:02 PM] Artyom Silivonchik: without suggestions for improvement it's just a words

[6/5/2010 3:21:25 PM] Artyom Silivonchik: in case we can suggest how to change UI of applicaton - it will be a good feedback

[6/5/2010 3:21:36 PM] Weekend Testing: makes sense.

[6/5/2010 3:23:08 PM] Richard R: if we do not know what we are trying to do, then we cannot offer improvements to the program under test. we must understand the purpose of the program, and the methods of using it before we can test it. otherwise, we are using our own assumptions, which may contradict the business owner

[6/5/2010 3:23:24 PM] Weekend Testing: As described in http://sourceforge.net/people/?category_id=5

[6/5/2010 3:23:51 PM] Weekend Testing: the programmer says: "Help find bugs, help determine ease of use"

[6/5/2010 3:24:34 PM | Edited 3:24:42 PM] Weekend Testing: so can Usability be taken as the quality criteria?

[6/5/2010 3:24:46 PM] Siddalinga Pyati: Its not a renamer .. it creates new files

[6/5/2010 3:24:51 PM] Richard R: What do you mean 'ease of use'?

[6/5/2010 3:25:09 PM] Jassi: Well I have one feedback,Its unable to install .net 3.5 , so there is some performacne problem

[6/5/2010 3:25:14 PM] Richard R: we need to define our acceptance criteria, otherwise we are making it up for testing purposes

[6/5/2010 3:25:20 PM] Siddalinga Pyati: I feel this is major functionality issue

[6/5/2010 3:25:26 PM] Artyom Silivonchik: actually it is a renamer :)

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 3:25:32 PM] Weekend Testing: My assumption is : "How easy it is to use"

[6/5/2010 3:25:49 PM] Weekend Testing: that is what he means by 'ease of use'

[6/5/2010 3:26:19 PM] Artyom Silivonchik: in our case "easy of use" can be even "easy to understand how to use"

[6/5/2010 3:26:41 PM] Siddalinga Pyati: Why is it called a renamer .. I dont see it renaming..

[6/5/2010 3:26:53 PM] Richard R: @Artyom, I agree. 'ease of use' could mean, 'ease to install'

[6/5/2010 3:27:24 PM] Artyom Silivonchik: i'm still looking for solutions to share my screen) probably DimDim can be the one

[6/5/2010 3:27:25 PM] Weekend Testing: easy to understand, install, uninstall, rename files,

[6/5/2010 3:27:35 PM] Jassi: I agree with you @Richard 'ease of use' could mean, 'ease to install' I am unable to install :(

[6/5/2010 3:28:02 PM] Siddalinga Pyati: May be its compatibility and not ease of installation ..

[6/5/2010 3:28:16 PM | Edited 3:28:22 PM] Weekend Testing: we have 30 more mins left

[6/5/2010 3:28:23 PM] Artyom Silivonchik: suprising)

[6/5/2010 3:28:50 PM] Siddalinga Pyati: @Ajay .. Why is it called a renamer?

[6/5/2010 3:29:03 PM] Artyom Silivonchik: It acutally renames the files

[6/5/2010 3:29:19 PM] Siddalinga Pyati: Could get this functionalty done ..

[6/5/2010 3:29:29 PM] Richard R: 'ease of use' and 'compatibility' could mean how it responds to the other programs you have installed or running on your machines

[6/5/2010 3:29:44 PM] Siddalinga Pyati: I am seeing it does not allow rename when current and destination directory are same ..

[6/5/2010 3:29:51 PM] Artyom Silivonchik: we actually stopped at the moment where we can't use application because we can't install/understand it. But we are even Testers, people with many experience. So common users would be confused much more.

[6/5/2010 3:30:07 PM] Artyom Silivonchik: You should specify some renaming rules at the bottom of the screen

[6/5/2010 3:30:21 PM] Artyom Silivonchik: Then you'll be able to rename

[6/5/2010 3:30:51 PM] Siddalinga Pyati: @Artyom, those reules are used, but is not mofidying teh name of current file ,,

[6/5/2010 3:30:56 PM] Jassi: ok people I can see 5 closed issues logged here

<http://sourceforge.net/tracker/?>

limit=35&func=&group_id=289021&atid=1223938&assignee=&status=&category=&artgroup=&keyword=&submitter=&artifact_id=&assignee=&status=&category=&artgroup=&submitter=&keyword=&artifact_id=&submit=Filter

[6/5/2010 3:31:06 PM] Siddalinga Pyati: iT creates a new file after applying the rule

[6/5/2010 3:31:47 PM] Richard R: @Artyom @Siddalinga - Agree. Dont have enough information to use the program. It is an exercise of finding out the best way of understanding the usability requirements, rather than actually testing against them.

[6/5/2010 3:32:32 PM] Jassi: I just read this info,about renamer-->Great File Renaming abilities, Drag-Drop, Rename files using numbers/letters(1,2,3 - A,B,C), View changes in log,Organize photos,text,log files,any file!,Monitor a directory(rename/move files automatically).Good for downloading/renaming/moving pics.

[6/5/2010 3:32:34 PM] Artyom Silivonchik: But as testers we cant just say - program is bad

[6/5/2010 3:32:34 PM] Weekend Testing: best way of understanding the usability requirements, rather than actually testing against them.You are testing it Richard. :)

[6/5/2010 3:32:45 PM] Siddalinga Pyati: According to me if its not functional its not usable ..

[6/5/2010 3:33:21 PM] Jassi: @WT I am unable to install , trying to download 3.5 separately but I guess I will not be able to test though :(so just going thru some info

[6/5/2010 3:33:42 PM] Richard R: @Artyom - disagree. We can say the mission is ambiguous and seek information to clarify.

[6/5/2010 3:33:55 PM] Weekend Testing: so, no one is able to install it?

[6/5/2010 3:34:08 PM] Artyom Silivonchik: yes and even got it working

[6/5/2010 3:34:32 PM] Richard R: It is up to us as testers to acknowledge the mission, then understand and negotiate it so that we are comfortable with what we are about to do. Do you agree?

[6/5/2010 3:34:37 PM] Siddalinga Pyati: I was able to install .

[6/5/2010 3:34:52 PM | Edited 3:35:05 PM] Jassi: I am facing problems as the setup of the application could not install .net 3.5 through its setup

[6/5/2010 3:35:20 PM] Jassi: so i m downloading from microsoft website standalone

[6/5/2010 3:35:53 PM] Artyom Silivonchik: Some time executable of application is all that you can get from manager

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 3:35:56 PM] Jassi: so this can be a performance issue, w.r.t the renamer setup

[6/5/2010 3:36:00 PM] Artyom Silivonchik: and he can say - test it

[6/5/2010 3:36:07 PM] Artyom Silivonchik: or even Estimate the test

[6/5/2010 3:36:10 PM] Artyom Silivonchik: smoke, full test

[6/5/2010 3:36:34 PM] Artyom Silivonchik: our mission is to understand what program should do and is it doing it correctly

[6/5/2010 3:38:07 PM] Richard R: @ Artyom - it is critically important to understand what we are doing as testers. To perform our function, we must be clear with what we are testing. The instructions come from the business owner. We have a right to negotiate. We should not just sit there and accept any instruction that comes our way. We are not pushovers. We must provide a professional service. And sometimes, this means asking questions.

[6/5/2010 3:38:45 PM] Weekend Testing: Good. So what are the questions?

[6/5/2010 3:38:51 PM] Artyom Silivonchik:))

[6/5/2010 3:39:39 PM] Richard R: The questions are: what do you mean by 'ease of use'? - as we have seen this could mean using the functions, installing, or understanding how to use

[6/5/2010 3:40:01 PM] Richard R: The questions are: how is the program used? what are the main functions? how are they performed?

[6/5/2010 3:40:32 PM] Weekend Testing: I'd say: pick up one of your definitions of 'ease of use' and continue based on that definition.

[6/5/2010 3:41:00 PM] Richard R: @ Ajay - but are you assuming the role of product owner when you say this?

[6/5/2010 3:41:22 PM] Artyom Silivonchik: Main function - is renaming files. Usage is the same - user wants to rename many files and do it using the program. on "how are they performed" you should see many renaming options in the program

[6/5/2010 3:41:45 PM] Weekend Testing: @Richard: i'm answering that question, assuming I'm in your shoes.

[6/5/2010 3:42:19 PM] Richard R: @Ajay, Artyom - I'm very wary of making assumptions. What if they are wrong?

[6/5/2010 3:42:40 PM] Weekend Testing: Better than no assumptions and 1 hr flying by

[6/5/2010 3:42:48 PM] Richard R: Have you wasted your time? Have you performed the wrong tests? Have you not tested the right things in greater depth than others?

[6/5/2010 3:43:21 PM] Artyom Silivonchik: Nobody will say u that u r doing the right tests

[6/5/2010 3:43:59 PM] Richard R: But we are testing by questioning at the outset. We have found issues... plenty of them.

[6/5/2010 3:44:12 PM] Richard R: Havent we?

[6/5/2010 3:44:16 PM] Jassi: Hello there is just 15 mins left

[6/5/2010 3:44:39 PM] Weekend Testing: If the programmer meets us after 4 hrs and asks: I agree the instructions were not clear

[6/5/2010 3:44:50 PM] Weekend Testing: Can you show me how testers spent their one hr.

[6/5/2010 3:44:55 PM] Weekend Testing: What is the answer?

[6/5/2010 3:44:58 PM] Weekend Testing: a Report?

[6/5/2010 3:45:07 PM] Artyom Silivonchik: it is not just one hour

[6/5/2010 3:45:17 PM] Artyom Silivonchik: we have at least 4 people here

[6/5/2010 3:45:20 PM] Richard R: So is there pressure to produce some test results? even if the instructions are not clear?

[6/5/2010 3:45:20 PM] Artyom Silivonchik: so it's 4 hours

[6/5/2010 3:45:49 PM] Richard R: @Artyom, nope, its just one hour. But 4 hours is an example of when the developer will be looking over our results

[6/5/2010 3:46:00 PM] Artyom Silivonchik: we should'n produce test result, but we should investigate what we should know

[6/5/2010 3:46:01 PM] Weekend Testing: I agree

[6/5/2010 3:46:08 PM | Edited 3:46:16 PM] Weekend Testing: 1 * 4 testers

[6/5/2010 3:46:10 PM] Richard R: @Artyom - but feel free to continue to test ;)

[6/5/2010 3:46:42 PM] Artyom Silivonchik: i've spotted 2 problem in app already

[6/5/2010 3:46:50 PM] Weekend Testing: Giving feedback as what are the problems, what questions will help us test better:

[6/5/2010 3:47:20 PM] Weekend Testing: Please upload your report at www.bugrepository.com under WT37 project

[6/5/2010 3:47:26 PM] Artyom Silivonchik: ok

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 3:47:37 PM] Richard R: Its a very good question. And if the team is co-located then this could be a major problem for wasted time.

[6/5/2010 3:48:03 PM] Richard R: Eg. we get instructions on day1, and feedback is only received on day2, due to co-located teams.

[6/5/2010 3:48:12 PM] Artyom Silivonchik: program is not so hard to use now

[6/5/2010 3:48:25 PM] Artyom Silivonchik: but we should spend about 10-15 minutes to understand it

[6/5/2010 3:48:39 PM] Artyom Silivonchik: instead of many emotions about how ugly UI is

[6/5/2010 3:48:51 PM] Richard R: is the UI ugly?

[6/5/2010 3:48:57 PM] Richard R: how do we know?

[6/5/2010 3:49:01 PM] Artyom Silivonchik: this can be a demo version of software in which nobody cares about UI

[6/5/2010 3:50:24 PM] Weekend Testing: last ten mins

[6/5/2010 3:50:29 PM] Richard R: There are many folders showing that are not showing in my OS. Is anyone else seeing lots of 'FOUND.XXX' folder?

[6/5/2010 3:50:48 PM | Edited 3:50:54 PM] Weekend Testing: Please include your name in the bug summary.

[6/5/2010 3:50:58 PM] Artyom Silivonchik: @Richard Found XXX folders are not related to this app

[6/5/2010 3:51:05 PM] Artyom Silivonchik: they are about your system

[6/5/2010 3:51:22 PM] Artyom Silivonchik: they appear after "hard reset" of system and restoring some data

[6/5/2010 3:51:40 PM] Artyom Silivonchik: you doesn't see them in Explorer because you have Showing Hidden folders Off

[6/5/2010 3:51:41 PM] Richard R: My comparison method is my own system. When I look at the folder directory, it should look like the one I can see in my OS. I have assumed this to be the best method of validation for this function/condition.

[6/5/2010 3:51:46 PM] Richard R: As a tester

[6/5/2010 3:52:32 PM] Richard R: @Artyom, but i have hidden folders showing

[6/5/2010 3:53:05 PM] Richard R: Is this a defect? It is a bug, as I do not understand how I can use these folders.

[6/5/2010 3:53:05 PM] Siddalinga Pyati: @Richard, its a configuration to show hidden file ..

[6/5/2010 3:53:30 PM] Siddalinga Pyati: @Richard, check advanced settings ..

[6/5/2010 3:53:47 PM] Richard R: Yes, they are unchecked

[6/5/2010 3:53:50 PM] Richard R: very strange

[6/5/2010 3:53:54 PM] Richard R: i would call this a bug

[6/5/2010 3:54:03 PM] Richard R: i shouldnt be seeing them

[6/5/2010 3:54:16 PM] Richard R: should i?

[6/5/2010 3:54:21 PM | Edited 3:54:32 PM] Siddalinga Pyati: Depends on the use case .. Developers might have thought renaming hidden files is also a requirement ..

[6/5/2010 3:54:23 PM] Richard R: i havent a clue? maybe they should be showing?

[6/5/2010 3:54:34 PM] Richard R: what are the requirements?

[6/5/2010 3:54:41 PM] Richard R: that is a good question

[6/5/2010 3:55:10 PM] Weekend Testing: Are you OK with the hidden folders being displayed ? - how abt this question

[6/5/2010 3:55:28 PM] Richard R: No.

[6/5/2010 3:55:42 PM] Richard R: Im not ok with this.

[6/5/2010 3:55:58 PM] Siddalinga Pyati: May be Yes - Depends on who is using this ..

[6/5/2010 3:56:07 PM] Richard R: :)

[6/5/2010 3:57:20 PM] Weekend Testing: is the report ready?

[6/5/2010 3:58:45 PM] Artyom Silivonchik: No) I even think we were useless today

[6/5/2010 3:59:51 PM] Richard R: As long as we understand our questions, their place, purpose and intention - then they are all very valuable positions

[6/5/2010 4:00:20 PM] Artyom Silivonchik: do you questions give something to Developer? or End user?

[6/5/2010 4:00:59 PM | Edited 4:01:11 PM] Weekend Testing: Questions are also good, A programmer might understand the pattern from the questions

[6/5/2010 4:00:59 PM] Richard R: Yes, every defect is potentially a question. Is this wrong? Is this behaviour correct? Is this a big failure? small failure?

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 4:01:59 PM] Weekend Testing: Isn't a question like a support call? The more support calls I get about a particular component, then there is some useful info for me there

[6/5/2010 4:02:10 PM] Artyom Silivonchik: My point is that questions should move you forward

[6/5/2010 4:02:23 PM] Richard R: @Ajay - questions are the bread n butter of testing at the outset.

[6/5/2010 4:02:47 PM] Weekend Testing: They will. Once they are answered by the programmer or any other stakeholder, testers get more info to proceed.

[6/5/2010 4:02:47 PM] Richard R: Once they are answered, and we have a clear intention, then testing brings much more value to the business owner

[6/5/2010 4:02:52 PM] Artyom Silivonchik: Many useless questions can decrease your professionalism in eyes of Developer

[6/5/2010 4:03:08 PM] Richard R: @Artyom - or increase ;)

[6/5/2010 4:03:15 PM] Weekend Testing: Doing right things is more important than being popular.

[6/5/2010 4:03:27 PM] Weekend Testing: ok, so what's the conclusion: no Reports?

[6/5/2010 4:03:33 PM] Artyom Silivonchik: Think on your question is the right thing

[6/5/2010 4:03:47 PM] Weekend Testing: no reports unless the questions are answered?

[6/5/2010 4:03:59 PM] Artyom Silivonchik: i have one issue to report

[6/5/2010 4:04:05 PM] Artyom Silivonchik: but i need about 10 mins for this

[6/5/2010 4:04:22 PM] Artyom Silivonchik: and we already have no time)

[6/5/2010 4:04:46 PM] Artyom Silivonchik: in this program there is largy functionality for renaming files and plenty of work

[6/5/2010 4:04:53 PM] Artyom Silivonchik: huge test pland can be created

[6/5/2010 4:05:03 PM] Artyom Silivonchik: it is almost ideal app for testing

[6/5/2010 4:05:12 PM] Artyom Silivonchik: many configurations and many variants of outcome

[6/5/2010 4:06:06 PM] Weekend Testing: ok. Lets stop here. Let us spend five mins preparing the report or the experience and feedback on this session.

[6/5/2010 4:06:33 PM] Weekend Testing: Let us copy paste here instead of typing.

[6/5/2010 4:07:23 PM] Mohd Selim: is the project "WT37" created on bug repository?

[6/5/2010 4:07:33 PM | Edited 4:07:43 PM] Weekend Testing: yes @Selim

[6/5/2010 4:08:34 PM] Richard R: Well, I have to admit, I have played the role of 'devils advocate' for this WT. I do apologise for being a little antagonistic and pessimistic. :) However, I did find that there were areas that were new to me, and required additional information to understand them. I viewed the program and attempted to use it, but it lacked much usability, instructions and intuitive steps for me to use. I enjoyed discussing the mission, and negotiating it. Thank you to Artyom and Ajay and Siddalinga for their responses. It was a great effort.

[6/5/2010 4:09:46 PM] Weekend Testing: :) Richard.

[6/5/2010 4:10:13 PM] Weekend Testing: How did you feel when the app was not supportive?

[6/5/2010 4:10:20 PM] Mohd Selim: WT37 project is not available, would anyone confirm me

[6/5/2010 4:10:33 PM] Artyom Silivonchik: I see this project

[6/5/2010 4:10:46 PM] Richard R: I felt like there was something missing, or there was something I was missing.

[6/5/2010 4:10:52 PM] Richard R: I felt frustrated.

[6/5/2010 4:10:55 PM] Artyom Silivonchik: Sometimes testers just need "to test" without thinking about instructions and questions.

Instead of asking many simple questions you can manage a time to find solution on your own.

* App interface require experienced user (in functionality of app).

* Controls will be truncated in case small Window size.

[6/5/2010 4:11:27 PM] Jassi: I all I need to go

[6/5/2010 4:11:32 PM] Richard R: Does everyone agree with Artyom?

[6/5/2010 4:12:17 PM] Richard R: Thanks Jassi, see you another time :)

[6/5/2010 4:12:25 PM] Weekend Testing: I agree. When instructions are missing:

a. I can highlight that they are missing

b. And continue with my model of the app

[6/5/2010 4:12:35 PM] Weekend Testing: which might be wrong too.

[6/5/2010 4:12:48 PM] Jassi: Thanks Richard :)see u at EWT

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 4:12:51 PM | Edited 4:13:03 PM] Jassi: I have logged 2 I have logged 2 issues 0000324,0000325.

I was unable to install the application, so had tried to download standalone & install it.

Overall I felt taht at least i tried as much as i can & did not give up , nor was frustrated, I m learning to have patience & think alternative ways

[6/5/2010 4:12:51 PM] Mohd Selim: Artyom, what is understanble to you may understanble to other in mean end user.....

[6/5/2010 4:12:57 PM] Weekend Testing: but with the available info, time, I did a good job.

[6/5/2010 4:13:23 PM] Weekend Testing: Thanks Jassi

[6/5/2010 4:13:59 PM] Artyom Silivonchik: @Selim end user will probably uninstall app and don't manage to learn it, even more in case application is not free. User is expecting easy interface

[6/5/2010 4:14:05 PM] Jassi: bye @All Thanks @WT,@Ajay, i always look forward to participate as there is always something to learn,see u allat #EWT

[6/5/2010 4:14:08 PM] Jassi: bye for now

[6/5/2010 4:14:36 PM] Mohd Selim:

but we should care

[6/5/2010 4:15:24 PM] Richard R: What if the developer/owner only wanted the instructions tested? Which would take about 5 mins to test.

[6/5/2010 4:15:33 PM] Richard R: We have spent 1 hour testing areas we were not supposed to test...

[6/5/2010 4:15:44 PM] Richard R: Will the dev/owner pay us for this? or only for the 5 mins?

[6/5/2010 4:15:48 PM] Richard R: have we wasted our time?

[6/5/2010 4:15:58 PM | Edited 4:16:10 PM] Artyom Silivonchik: If they want you to Test one area - they will tell you about this

[6/5/2010 4:16:30 PM] Artyom Silivonchik: today I waste my time :)

[6/5/2010 4:16:35 PM] Artyom Silivonchik: i dont submit any defects

[6/5/2010 4:16:42 PM] Artyom Silivonchik: i dont prepare any test documentation

[6/5/2010 4:17:07 PM] Artyom Silivonchik: in this situation I will feel better if customer won't pay me for this

[6/5/2010 4:17:09 PM] Richard R: @Artyom - no, its never a waste of time for WT. The lessons are above the testing, above the defects. The lessons are in the process you mind goes through to perform the exercise.

[6/5/2010 4:17:11 PM] Weekend Testing: ok here is the chance to fire your questions to the programmer

[6/5/2010 4:17:15 PM] Richard R: You have done a great job today :)

[6/5/2010 4:17:46 PM] Weekend Testing: I'll collect the questions and try to get it answered. Please shoot your questions.

[6/5/2010 4:17:55 PM] Richard R: I have enjoyed your comments. As I was using my lessons from James Bach here today. To see how they would be received. :)

[6/5/2010 4:18:13 PM] Weekend Testing: 1. What do you want us to test? Any particular areas?

[6/5/2010 4:19:02 PM] Artyom Silivonchik: 2. Functionality or User interface?

[6/5/2010 4:19:08 PM] Richard R: Some sort of instructions of how to use would be useful. The quality criteria, or acceptance criteria of the tests might come from the instructions. The functions may be listed from the instructions too.

[6/5/2010 4:19:41 PM | Edited 4:20:15 PM] Richard R: Basic requirements would also be very useful if the developer knows how his customers will use his product :P Im sure he does

[6/5/2010 4:19:45 PM | Removed 4:20:40 PM] Richard R: This message has been removed.

[6/5/2010 4:20:28 PM] Lakshminarasimha Mohan: Any known defects? Any problems functional or non-functional that the programmers knows about or anticipates?

[6/5/2010 4:20:56 PM] Artyom Silivonchik: hm. great questions

[6/5/2010 4:20:59 PM] Weekend Testing: * OS supported?

[6/5/2010 4:21:15 PM] Richard R: Software dependencies? eg. .NET

[6/5/2010 4:21:22 PM] Weekend Testing: lets see if we can spend 10 more mins asking questions

[6/5/2010 4:21:55 PM] Artyom Silivonchik: But as i can see no one from this questions is Blocking us from testing?

[6/5/2010 4:22:40 PM] Lakshminarasimha Mohan: What is effort already made on testing? What is the result of such a test? DEffect Reports etc., (reading other defect reports helps in crafting the test ideas)

[6/5/2010 4:23:09 PM] Lakshminarasimha Mohan: I craft security attacks based on the code review comments :)

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 4:23:11 PM] Richard R: What is the intentions of showing the 'FOUND.XXX' folders. How are these used? Why are they showing when the 'show hidden folder' box is unticked. Or is this a bug?

[6/5/2010 4:23:11 PM] Richard R: That is my qn

[6/5/2010 4:24:01 PM] Weekend Testing: nice questions.

[6/5/2010 4:24:03 PM] Mohd Selim: i have reported summary bug report into bug repository (total 5 issues)

[6/5/2010 4:24:11 PM] Weekend Testing: Thanks Selim.

[6/5/2010 4:24:16 PM] Richard R: @Lakshmin - I agree

[6/5/2010 4:24:39 PM] Weekend Testing: questions?

[6/5/2010 4:24:47 PM] Artyom Silivonchik: So in case you have no instructions you will just ask questions and wait?

[6/5/2010 4:25:12 PM] Weekend Testing: how about building a model, touring, learning and then testing?

[6/5/2010 4:25:19 PM] Richard R: @Artyom, I will ask questions, and go on finding more and more questions until they are answered.

[6/5/2010 4:25:38 PM] Artyom Silivonchik: I agree with @Ajay

[6/5/2010 4:25:46 PM] Artyom Silivonchik: we can even start preparing test documentation

[6/5/2010 4:26:08 PM] Richard R: @Ajay - sure, this is the case where there are no requirements or design documentation available right? Testers then have the responsibility to come up with this stuff to test against?

[6/5/2010 4:26:17 PM] Lakshminarasimha Mohan: @Ajay - sure, this is the case where there are no requirements or design documentation available right? Testers then have the responsibility to come up with this stuff to test against?I agree

[6/5/2010 4:26:45 PM] Lakshminarasimha Mohan: wrong copy paste

[6/5/2010 4:26:47 PM] Lakshminarasimha Mohan: I agree with @Ajay

we can even start preparing test documentation

[6/5/2010 4:26:47 PM | Edited 4:27:02 PM] Weekend Testing: I'm not saying we write the documentation and test against that.

[6/5/2010 4:27:27 PM] Weekend Testing: HICCUPPS Heuristic might help

[6/5/2010 4:27:33 PM] Weekend Testing: the heuristics.

[6/5/2010 4:27:44 PM] Richard R: Go on, spell out HICCUPPS

[6/5/2010 4:27:54 PM] Artyom Silivonchik: Don't you write test cases based on different heuristics?

[6/5/2010 4:28:17 PM] Artyom Silivonchik: The result of modelling the application is also - test cases

[6/5/2010 4:28:58 PM] Weekend Testing: History, Image, Comparable products, Claims

[6/5/2010 4:29:28 PM] Weekend Testing: Users' expectations, The product itself, Purpose of the product,

[6/5/2010 4:29:33 PM] Weekend Testing: Statues.

[6/5/2010 4:29:44 PM] Weekend Testing: and the last one HICCUPPS(F)

[6/5/2010 4:29:55 PM] Weekend Testing: Familiar problems

[6/5/2010 4:31:11 PM] Lakshminarasimha Mohan: (y) HICCUPPS is great as a tool for questioning to learn an app for testing

[6/5/2010 4:31:32 PM] Richard R: So we had History with previous issues raised (the log link), Image seems guesswork, Comparable Products we didnt go into, Claims we didnt explore, Users Expectations we guessed and used our own experiences, Product itself - I think that was the intention of this WT, Purpose was defined somewhat in the download page, and Statutes are not relevant.

[6/5/2010 4:32:17 PM | Removed 4:33:14 PM] Weekend Testing: This message has been removed.

[6/5/2010 4:32:23 PM | Removed 4:33:17 PM] Weekend Testing: This message has been removed.

[6/5/2010 4:33:24 PM] Weekend Testing: Yes, Richard.

[6/5/2010 4:33:49 PM] Weekend Testing: I'd say Image - open source programmer

[6/5/2010 4:35:15 PM] Weekend Testing: Testers, anything else to share?

[6/5/2010 4:35:26 PM] Weekend Testing: or we end the session?

[6/5/2010 4:36:25 PM | Removed 4:36:39 PM] Weekend Testing: This message has been removed.

[6/5/2010 4:36:41 PM] Mohd Selim: what about debrief?

[6/5/2010 4:37:23 PM | Edited 4:37:36 PM] Weekend Testing: The testers mentioned their emotions about how they felt and they did not like this application

[6/5/2010 4:37:49 PM] Weekend Testing: is your opinion different Selim?

[6/5/2010 4:38:06 PM] Mohd Selim: it can be but it does not mean we didn't learn anything

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 4:39:20 PM] Mohd Selim: I am agree with Richard that this application lacked much usability, instructions and intuitive steps for me to use. But could manage to understand the functions by spending some times because i have experiences to test some desktop application like DataRecovery, DataShredder, DataSafe etc.

[6/5/2010 4:39:57 PM] Weekend Testing: Now I'm wondering if the facilitation was not impressive

[6/5/2010 4:40:26 PM] Richard R: Im not sure If we applied feelings to the application itself. As a tester, I tend to remove my feelings from the application, and instead observe my feelings as I test. This way I know to defocus when Im frustrated, and focus on systematic testing when Im confused.

[6/5/2010 4:41:24 PM | Edited 4:41:59 PM] Richard R: The feelings are about me as a tester, and my test efforts and direction. The application is never up for judgement... (except in Agile when you get to 'rate the product' as being 'ship ready')

[6/5/2010 4:42:18 PM | Edited 4:42:28 PM] Richard R: Its all about the information right? INfo from testing?

[6/5/2010 4:42:40 PM] Weekend Testing: We ask to get information and the information drives more questions and tests...

[6/5/2010 4:42:57 PM] Richard R: Yes :)

[6/5/2010 4:43:17 PM] Weekend Testing: Selim, how you felt about the session>?

[6/5/2010 4:43:46 PM] Artyom Silivonchik: Can I just ask which testing would we do aftere get answered for all questions? (just wondering)

[6/5/2010 4:44:35 PM] Weekend Testing: We might not write test plans ;)

[6/5/2010 4:44:44 PM] Mohd Selim: we learn something from the discussion as always

[6/5/2010 4:45:08 PM | Edited 4:45:19 PM] Artyom Silivonchik: @Ajay so you won't create any test docs?

[6/5/2010 4:45:33 PM] Mohd Selim: there is nothing different in this session too

[6/5/2010 4:45:45 PM] Weekend Testing: unless the mission is to write the test plan.

[6/5/2010 4:46:04 PM] Artyom Silivonchik: you know this is kinda different from my approach to testing

[6/5/2010 4:46:05 PM] Weekend Testing: or writing a test plan helps me achieve the mission

[6/5/2010 4:46:22 PM] Weekend Testing: please share your approach Artyom

[6/5/2010 4:47:31 PM] Artyom Silivonchik: In my opinion test plans (any of their implementation) always helps to get app covered. Without them how can you prove that you test something? or that with new build situation have changed?

[6/5/2010 4:48:02 PM] Artyom Silivonchik: After asking questions i'll start preperating test cases and after answers i'll start testing

[6/5/2010 4:48:19 PM] Artyom Silivonchik: because actually there is no difference for test plan - which OSes are supported by app

[6/5/2010 4:48:57 PM] Richard R: @Artyom - do you have enough to write a complete test plan? Or are you saying you can start testing without a test plan? Im confused.

[6/5/2010 4:49:05 PM] Weekend Testing: how much value does the test plan, test cases add?

[6/5/2010 4:49:35 PM] Artyom Silivonchik: maybe we have just different understanding of "test plan"

[6/5/2010 4:50:03 PM] Artyom Silivonchik: i'm talking about just writing thing what we should do during testing (in any way). it can be just a notepad

[6/5/2010 4:50:18 PM] Weekend Testing: I usually go for a checklist

[6/5/2010 4:50:33 PM] Weekend Testing: I think we both mean the same

[6/5/2010 4:50:37 PM] Richard R: I usually use questions to guide my understanding of the problem at the outset.

[6/5/2010 4:50:58 PM] Richard R: Its a process of understanding, document or no document - thats how I see it anyway.

[6/5/2010 4:51:10 PM] Lakshminarasimha Mohan: For me test cases more like extended checklists

[6/5/2010 4:51:13 PM] Richard R: These WT's are so short, its difficult to write a plan

[6/5/2010 4:51:14 PM] Weekend Testing: yes, @Richard.

[6/5/2010 4:51:33 PM] Lakshminarasimha Mohan: it helps just give the coverage metrics

[6/5/2010 4:51:50 PM] Artyom Silivonchik: it helps you to don't miss something

[6/5/2010 4:52:13 PM] Artyom Silivonchik: or when you will be asked - Do you test *** check box? you can look at test doc and answer

[6/5/2010 4:52:27 PM] Weekend Testing: I don't remember a session which was as diverse as this one.

[6/5/2010 4:52:27 PM] Richard R: Thanks Ajay. Its more about jumping right in - the doing, rather than planning. We find many more testing problems/discussions if we force the testing upon ourselves, dont we :)

Weekend Testing Session No. 37 Chat Transcript

[6/5/2010 4:53:02 PM] Weekend Testing: rather every WT session is unique.

[6/5/2010 4:53:20 PM] Weekend Testing: never goes out as planned :) Always a different set of learning

[6/5/2010 4:53:43 PM] Weekend Testing: Thanks Richard, Artyom, Selim, Jassi, LN

[6/5/2010 4:54:05 PM] Lakshminarasimha Mohan: Thanks to you too

[6/5/2010 4:54:49 PM] Mohd Selim: Thanks Ajoy, Rechar, Artyom, Jassi, Meeta.....

[6/5/2010 4:54:57 PM] Mohd Selim: Thanks everybody

[6/5/2010 4:55:15 PM] Weekend Testing: C u at EWT21 tonight at 9pm IST

[6/5/2010 4:55:20 PM] Weekend Testing: 4 hrs from now.

[6/5/2010 4:55:34 PM] Artyom Silivonchik: Same. Just want to say Thank to everybody. Good luck. Wonder to c u next time.

[6/5/2010 4:55:51 PM] Richard R: Thanks Ajay, Artyom, Jassi, Lakshmin, Selim, Siddalinga

[6/5/2010 4:55:52 PM] Mohd Selim: i will miss EWT21 as always :(

[6/5/2010 4:55:57 PM] Richard R: It was a fun session, full of turns

[6/5/2010 4:56:13 PM] Weekend Testing: :)

[6/5/2010 4:56:28 PM] Richard R: Sadly, I will miss too. 4 hours from now is 330am in my city.

[6/5/2010 4:56:30 PM] Lakshminarasimha Mohan: I will try join EWT

[6/5/2010 4:56:56 PM] Richard R: You have to love WT for the process learning, and less focus on the end result

[6/5/2010 4:57:08 PM] Richard R: Thanks everyone! See you another time :)

[6/5/2010 4:57:22 PM] Weekend Testing: Thanks. Over and out.