

## Weekend Testing Session No. 36 Chat Transcript

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[5/29/2010 3:58:34 PM] \*\*\* Weekend Testing added Ajay Balamurugadas \*\*\*

[5/29/2010 3:58:37 PM] \*\*\* Weekend Testing added Matthew Heusser \*\*\*

[5/29/2010 3:58:39 PM] \*\*\* Weekend Testing added Jassi \*\*\*

[5/29/2010 3:58:47 PM] \*\*\* Weekend Testing added hkantheti \*\*\*

[5/29/2010 3:58:50 PM] \*\*\* Weekend Testing added Artyom Silivonchik \*\*\*

[5/29/2010 3:59:24 PM] Weekend Testing: Hello testers, welcome to WT 36.

[5/29/2010 3:59:38 PM] Weekend Testing: We have Matthew Heusser as our guest facilitator.

[5/29/2010 4:00:04 PM] Weekend Testing: I'm Ajay Balamurugadas, welcome :)

[5/29/2010 4:00:24 PM] hkantheti: Hi I am Harini

[5/29/2010 4:00:41 PM] Weekend Testing: Welcome Harini.

[5/29/2010 4:01:13 PM] Jassi: Hi Ajay,@Harini Jassi here

[5/29/2010 4:01:18 PM] \*\*\* Weekend Testing added phil-kirkham \*\*\*

[5/29/2010 4:01:25 PM] hkantheti: Hi Jassi, Ajay

[5/29/2010 4:01:43 PM] Ajay Balamurugadas: Contact sent to the group

[5/29/2010 4:01:51 PM] Matthew Heusser: good morning

[5/29/2010 4:02:00 PM] Artyom Silivonchik: Hi everyone :)

[5/29/2010 4:02:06 PM] \*\*\* Weekend Testing added Allmas Mullah \*\*\*

[5/29/2010 4:02:35 PM] Jassi: Hi Matt , nice to see u here,thanks for joining us :)

[5/29/2010 4:02:42 PM] Matthew Heusser: my pleasure

[5/29/2010 4:02:51 PM] Matthew Heusser: I do need a list of email addresses to get started ...

[5/29/2010 4:03:00 PM] Jassi: Hi Phil,Allmas

[5/29/2010 4:03:04 PM] phil kirkham: Hi Matt, nice to chat with you at last

[5/29/2010 4:03:08 PM] Allmas Mullah: Hi Matt ... hi weekend testers

[5/29/2010 4:03:14 PM] Weekend Testing: Testers, please share your email address in private to me. We need your email address to give you access to Social Text.

[5/29/2010 4:03:24 PM] \*\*\* Weekend Testing added meeta prakash \*\*\*

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[5/29/2010 4:03:50 PM] Jassi: Hi Meeta

[5/29/2010 4:04:04 PM] meeta prakash: hi

[5/29/2010 4:04:38 PM] Weekend Testing: Testers, please share your email address in private to me. We need your email address to give you access to Social Text. Hi Meeta, welcome testers. thanks for attending this session.

[5/29/2010 4:05:12 PM] \*\*\* Weekend Testing added Lakshminarasimha Mohan \*\*\*

[5/29/2010 4:05:14 PM] Artyom Silivonchik: Great feeling to take a part in something with people all over the world.

[5/29/2010 4:06:09 PM] Jassi: Hi Artyom Welcome to WT

[5/29/2010 4:07:12 PM] Weekend Testing: Thanks, has everybody given me their email ids?

[5/29/2010 4:07:29 PM] Jassi: i gave on ur WT id

[5/29/2010 4:07:48 PM] Lakshminarasimha Mohan: I too have give at WT id

[5/29/2010 4:07:55 PM] Weekend Testing: got it, Thanks :)

[5/29/2010 4:08:19 PM] Matthew Heusser: ok. everyone should have an invite to socialtext. Please check your email, log in, and see if you can access:

[5/29/2010 4:08:34 PM] Matthew Heusser: [http://www.socialtext.net/mattswiki/index.cgi?matt\\_heusser\\_s\\_wiki](http://www.socialtext.net/mattswiki/index.cgi?matt_heusser_s_wiki)

[5/29/2010 4:08:35 PM] Matthew Heusser: and

[5/29/2010 4:08:39 PM] Matthew Heusser: <http://www.socialtext.net/st/dashboard>

[5/29/2010 4:10:19 PM] \*\*\* Weekend Testing added Dhara Sapu \*\*\*

[5/29/2010 4:11:04 PM] Allmas Mullah: am in

[5/29/2010 4:11:04 PM] Jassi: ok I have logged in

[5/29/2010 4:11:09 PM] Weekend Testing: all set?

[5/29/2010 4:11:10 PM] Weekend Testing: :)

[5/29/2010 4:11:29 PM] Allmas Mullah: yes ..... all set

[5/29/2010 4:11:32 PM] Artyom Silivonchik: yes.

[5/29/2010 4:11:34 PM] Jassi: ya wat is the mission?

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[5/29/2010 4:11:39 PM] Matthew Heusser: ok.

[5/29/2010 4:11:45 PM] hkantheti: yah, i am in

[5/29/2010 4:11:45 PM] Matthew Heusser: so socialtext is an integrated product suite

[5/29/2010 4:12:00 PM] Matthew Heusser: it's got a wiki, a dashboard, people, and signals

[5/29/2010 4:12:06 PM] Matthew Heusser: you should see links to all those things at the top

[5/29/2010 4:12:19 PM] Matthew Heusser: signals are baically something like micro-blogging

[5/29/2010 4:12:22 PM] Matthew Heusser: something like twitter

[5/29/2010 4:12:55 PM] Matthew Heusser: everyone should see my 'test' post show up in their dashboard, right?

[5/29/2010 4:13:02 PM] Matthew Heusser: the middle widget should be the activities widget

[5/29/2010 4:13:03 PM] Allmas Mullah: yes

[5/29/2010 4:13:21 PM] Matthew Heusser: oh, so there are are ton of different possible events in the activities widget

[5/29/2010 4:13:24 PM] Matthew Heusser: a few are:

[5/29/2010 4:13:48 PM] meeta prakash: what next ?

[5/29/2010 4:13:50 PM] Matthew Heusser: creating a socialtext page, editing, commenting - also send a signal, reply, editing a profile,

[5/29/2010 4:13:58 PM] Matthew Heusser: two things to test:

[5/29/2010 4:14:01 PM] Matthew Heusser: 1) Signals

[5/29/2010 4:14:22 PM] Matthew Heusser: and 2) notice the "X minutes ago" message from my signal is a link

[5/29/2010 4:14:30 PM] Matthew Heusser: we call these permalinks. they are new this iteration.

[5/29/2010 4:14:57 PM] Matthew Heusser: also, in the upper-right of the wiodget, notice the two rectangles with the arrow - that is the pop-out feature. That's also new

[5/29/2010 4:15:07 PM] Matthew Heusser: so I'd like you to test all kinds of sending signals

[5/29/2010 4:15:11 PM] Matthew Heusser: along with permalinks and popouts

[5/29/2010 4:15:28 PM] Matthew Heusser: let's do a test-idea exercise followed by some /actual/ testing

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[5/29/2010 4:15:30 PM] Matthew Heusser: fair nuff?

[5/29/2010 4:16:14 PM] Artyom Silivonchik: sorry for interrupting. but "activities list" takes about 1 minute to load for me. is this expected?

[5/29/2010 4:16:31 PM] Jassi: Hi Matt I cannot see the "test" post

[5/29/2010 4:16:51 PM] Jassi: same here my activites are still in process

[5/29/2010 4:16:53 PM] \*\*\* Ajay Balamurugadas added Tejas Shah \*\*\*

[5/29/2010 4:17:04 PM] Matthew Heusser: 1 minute is unusual. In a slow connection on another continent, tho, it's possible

[5/29/2010 4:17:35 PM] Matthew Heusser: if it's too slow, you can click the signals link toward the top-middle of your screen; that should be faster.

[5/29/2010 4:17:39 PM] Allmas Mullah: I too cant see the 'test' post

[5/29/2010 4:17:40 PM] Allmas Mullah: yet

[5/29/2010 4:17:53 PM] Artyom Silivonchik: yeah maybe. Europe/Belarus. 256k conencition.

and last post from you is 10 days ago

[5/29/2010 4:18:09 PM] Matthew Heusser: oh wait

[5/29/2010 4:18:21 PM] Ajay Balamurugadas: :|

[5/29/2010 4:18:42 PM] hkantheti: yah, me too - cant see the 'test' post

[5/29/2010 4:18:52 PM] Matthew Heusser: so who /can/ see it?

[5/29/2010 4:20:01 PM] Matthew Heusser: ok, refresh you page

[5/29/2010 4:20:05 PM] Matthew Heusser: refresh your page

[5/29/2010 4:20:16 PM] Jassi: I just recivd another mail to join Chris Macmohan's group

[5/29/2010 4:20:18 PM] Jassi: ???

[5/29/2010 4:20:24 PM] Matthew Heusser: yes

[5/29/2010 4:20:38 PM] Weekend Testing: Is that the test post?

[5/29/2010 4:20:40 PM] Jassi: so am i to accept it

[5/29/2010 4:20:42 PM] Matthew Heusser: my test message was sent to chris mcmahon's group, I think. Inviting you to the wiki might not have been enough.

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[5/29/2010 4:21:57 PM] Artyom Silivonchik: oh. now i can see it. and it loads a lot faster. thanks.

[5/29/2010 4:22:42 PM] Allmas Mullah: is the 'test' post to be found in the Activities widget?

[5/29/2010 4:22:47 PM] Matthew Heusser: yes.

[5/29/2010 4:22:47 PM] meeta prakash: so where are we supposed to be accessing ?

[5/29/2010 4:22:58 PM] Matthew Heusser: <http://www.socialtext.net/st/dashboard>

[5/29/2010 4:22:59 PM] meeta prakash: chris's page ?

[5/29/2010 4:23:04 PM] Jassi: I still cannot see the test post but yes the activites loaded faster though can I share my desktop to show if I m on the correct page if that is fine????

[5/29/2010 4:23:04 PM] Matthew Heusser: <http://www.socialtext.net/st/dashboard>

[5/29/2010 4:23:04 PM] Allmas Mullah: I cant see it yet then

[5/29/2010 4:23:31 PM] Matthew Heusser: Artyom - did you do anything different to see the 'test' message?

[5/29/2010 4:23:34 PM] Artyom Silivonchik: you need to select "within Chris McMahon (144 users) ▼" instead of "mattswiki"

[5/29/2010 4:23:40 PM] Allmas Mullah: saw it :)

[5/29/2010 4:23:43 PM] Artyom Silivonchik: at the top of activities

[5/29/2010 4:23:46 PM] Jassi: i had but still did nt

[5/29/2010 4:23:50 PM] Matthew Heusser: you should be able to have a "All my groups" choice

[5/29/2010 4:24:09 PM] Allmas Mullah: I selected 'within All my groups' to see it

[5/29/2010 4:25:09 PM] Tejas Shah: sorry to interput , i just joined. registered on socialtest and click on confirmation link, got error as

The given confirmation URL does not match any pending confirmations.

(/nlw/submit/confirm\_email?hash=Z22PhSVZw6bhPtIMWvne52XbPQw)

[5/29/2010 4:25:11 PM] Jassi: yay I can see it now :)

[5/29/2010 4:25:55 PM] Matthew Heusser: tejas - you registered - did you send me your email address? We are in my private work areas

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[5/29/2010 4:26:09 PM] Weekend Testing: will send his id now Matt. Sorry

[5/29/2010 4:26:38 PM] Matthew Heusser: no problem

[5/29/2010 4:27:01 PM] hkantheti: sorry to interrupt, i am still unable to see the 'test'

[5/29/2010 4:27:03 PM] Tejas Shah: now got another email ,and able to login also

[5/29/2010 4:27:06 PM] Matthew Heusser: so everyone should be in, able to select chris mcmahon's account and see signals, 'just' matts wiki and not see signals?

[5/29/2010 4:27:41 PM] Artyom Silivonchik: yes

[5/29/2010 4:28:26 PM] Matthew Heusser: ok. There are two other ways to access signals. To the top right, they are 'Mobile' and 'Desktop.' If we have time we can test those

[5/29/2010 4:28:39 PM] hkantheti: ok, got it now.

[5/29/2010 4:28:44 PM] Matthew Heusser: but for the time being, let me answer your questions about signals and get some test ideas going.

[5/29/2010 4:30:19 PM] Ajay Balamurugadas: hello? its 28 mins into the session and we are just logged in.

[5/29/2010 4:30:53 PM] Ajay Balamurugadas: Matt, what are we supposed to do? are you waiting for our questions?

[5/29/2010 4:30:53 PM] Artyom Silivonchik: ok.

1) which browsers are supported?

2) should we also pay attention to RSS feed?

3) do we have any other ways to read signals? (desktop/mobile/rss)

[5/29/2010 4:31:56 PM] Matthew Heusser: 1) GOOD QUESTION. ie6, 7, 8, Firefox, Chrome or Safari

[5/29/2010 4:31:58 PM] Matthew Heusser: 2) sure

[5/29/2010 4:32:38 PM] Matthew Heusser: 3) yes, but tese those as secondary concerns. (Test Signals /page/ and activities /widget/ first.)

[5/29/2010 4:32:44 PM] Matthew Heusser: OH, hey, SNAP

[5/29/2010 4:32:44 PM] Artyom Silivonchik: 4) do you have any localized versions of SocialText?

[5/29/2010 4:33:09 PM] Matthew Heusser: there is another way to see signals - click on people and a specific person, and you can see someone's activity in their profile.

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[5/29/2010 4:33:41 PM] Matthew Heusser: 4) not local, but UTF-8 and foreign characters should 'work'. So you should be able to signal other languages.

[5/29/2010 4:34:10 PM] Artyom Silivonchik: 5) any markup used in signals?

[5/29/2010 4:35:26 PM] Matthew Heusser: **\*this should be bold\***

[5/29/2010 4:35:31 PM] Matthew Heusser: \_this should be underlined\_

[5/29/2010 4:36:13 PM] phil kirkham: any escape characters if you want to use \* or \_ ?

[5/29/2010 4:36:18 PM] Jassi: But what are Signals here Matt ?

[5/29/2010 4:36:31 PM] Jassi: what are signals for?

[5/29/2010 4:37:28 PM] Weekend Testing: signals are baically something like micro-blogging something like twitter

[5/29/2010 4:37:38 PM] Jassi: okies got it

[5/29/2010 4:37:41 PM] Matthew Heusser: This is a link to a wiki page - {link: mattswiki [In Search of Mediocrity]}

[5/29/2010 4:37:45 PM] Matthew Heusser: So you've got the wiki tool

[5/29/2010 4:37:56 PM] Matthew Heusser: say we are using it to create magazine articles

[5/29/2010 4:38:10 PM] Matthew Heusser: say we're at a magazine company

[5/29/2010 4:38:31 PM] Matthew Heusser: I finish an article but it needs copy-editing

[5/29/2010 4:38:52 PM] Matthew Heusser: so I can signal:

[5/29/2010 4:38:58 PM] Matthew Heusser: {link: mattswiki [In Search of Mediocrity]} is complete, needs copy-editing

[5/29/2010 4:39:13 PM] Matthew Heusser: of course, I could also just add a tag to the page 'needs copy-editing.' Let me do that too

[5/29/2010 4:40:06 PM] Matthew Heusser: or if you have a question, you can signal it

[5/29/2010 4:40:21 PM] Jassi: ok

[5/29/2010 4:41:16 PM] Artyom Silivonchik: ok. now we start testing? where to post bugs?

[5/29/2010 4:41:40 PM] Matthew Heusser: well, here I would guess. What's your usual process?

[5/29/2010 4:41:57 PM] Matthew Heusser: notice the signals I put out.

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[5/29/2010 4:43:06 PM] Matthew Heusser: do you want to talk to me about test ideas or just explore?

[5/29/2010 4:43:13 PM] Weekend Testing: we can use typewith.me

[5/29/2010 4:43:30 PM] meeta prakash: Matt - i am still confused on the mission for today

[5/29/2010 4:43:32 PM] Allmas Mullah: If im on the page tht needs the copy-editing then can I send a signal from that page?

[5/29/2010 4:43:53 PM] Weekend Testing: <http://typewith.me/G7iaRvspu9>

[5/29/2010 4:44:32 PM] Matthew Heusser: well, sort of. If you click edit, and make a change, you can fill in the area that says "summarize your edit", and I believe the summary is sent as a signal

[5/29/2010 4:44:41 PM] Matthew Heusser: we don't need to test that today

[5/29/2010 4:45:08 PM] phil kirkham: The OK and Cancel buttons on the Insert dialog lose their top edge - IE8

[5/29/2010 4:45:35 PM] Allmas Mullah: ok ..... so test ideas for Activities widget only?

[5/29/2010 4:45:54 PM] meeta prakash: @Matt - was this your last signal ?

[5/29/2010 4:45:56 PM] meeta prakash: Matthew Heusser begin\_of\_the\_skype\_highlighting end\_of\_the\_skype\_highlighting 4 minutes ago to Chris McMahon

I'm interviewing michael bolton for August's "Ask the tester" in ST&P magazine. I need some questions for him. Ideas?

[5/29/2010 4:46:32 PM] Matthew Heusser: yes

[5/29/2010 4:47:08 PM] Allmas Mullah: @Matt .. could you elaborate on your test ideas bit please

[5/29/2010 4:47:31 PM] Matthew Heusser: Allmas - what do you want to know?

[5/29/2010 4:47:56 PM] phil kirkham: how much testing has already been done on this - what areas have not been tested fully, what areas have known defects ?

[5/29/2010 4:48:19 PM] Matthew Heusser: dharma - wow - what did I do differently than you?

[5/29/2010 4:48:21 PM] \*\*\* Weekend Testing added mona\_mariyappa \*\*\*

[5/29/2010 4:48:48 PM] Matthew Heusser: phil - honestly, this is a released product. There are a few known issues, and there may be usability issues that are areas for improvement.

[5/29/2010 4:49:31 PM] Matthew Heusser: one area we have't hit hard is internationalization. We don't have many non-english customers. So i'd be interested if you can find anything in that area if we /wanted/ international customers.



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[5/29/2010 4:49:41 PM | Edited 4:49:49 PM] Jassi: I cannot see any text in the wiki is it empty?

[5/29/2010 4:49:45 PM] Matthew Heusser: another area i'd be interested in is security

[5/29/2010 4:49:50 PM] Allmas Mullah: @Matt the test-idea exercise is it about signals alone ... can you lead us on to it

[5/29/2010 4:49:55 PM] Matthew Heusser: Jassi - what page are you looking at?

[5/29/2010 4:50:09 PM] Matthew Heusser: the in search of link should direct you to [http://www.socialtext.net/mattswiki/index.cgi?in\\_search\\_of\\_mediocrity](http://www.socialtext.net/mattswiki/index.cgi?in_search_of_mediocrity)

[5/29/2010 4:50:37 PM] Jassi: In Search of Mediocrity

[5/29/2010 4:51:19 PM] Jassi: yes its the same page

[5/29/2010 4:51:49 PM] Allmas Mullah: @Matt I could send a private signal to myself. Is this feature intentional?

[5/29/2010 4:51:52 PM] Matthew Heusser: it's not /actually/ ready for copy-edit

[5/29/2010 4:52:01 PM] Matthew Heusser: i don't see why we'd take it away

[5/29/2010 4:52:09 PM] Matthew Heusser: what if you wanted to send yourself an embarrassing reminder?

[5/29/2010 4:52:13 PM] Matthew Heusser: but check your email

[5/29/2010 4:52:20 PM] Jassi: I can see my comment on it but nothing written in it

[5/29/2010 4:52:21 PM] Allmas Mullah: :) taken

[5/29/2010 4:52:23 PM] Matthew Heusser: you should get an email for direct messages ('private')

[5/29/2010 4:53:03 PM] Matthew Heusser: jassi - can you elaborate?

[5/29/2010 4:53:19 PM] Matthew Heusser: oh I see

[5/29/2010 4:53:24 PM] Matthew Heusser: jassi you wiped out the page!

[5/29/2010 4:53:32 PM | Edited 4:53:47 PM] Jassi: yes , I clicked on in search page clicked on edit but all i can see is my comment

[5/29/2010 4:54:02 PM] Jassi: oh no

[5/29/2010 4:54:05 PM] Jassi: :(

[5/29/2010 4:54:08 PM] Matthew Heusser: that's ok

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[5/29/2010 4:54:13 PM] Matthew Heusser: there is version history

[5/29/2010 4:54:18 PM] Matthew Heusser: i just fixed it

[5/29/2010 4:54:27 PM] Jassi: oops sorry

[5/29/2010 4:54:49 PM] Matthew Heusser: no problem

[5/29/2010 4:54:53 PM] Matthew Heusser: I even restored your comment

[5/29/2010 4:55:05 PM] Matthew Heusser: I'm not sure what you did to wipe out the wikitext, but let's focus on signals

[5/29/2010 4:55:34 PM] Jassi: :^) me to wondering

[5/29/2010 4:55:45 PM] Allmas Mullah: @Matt I signed as me but in Activities I see 'Post to Chris McMahon' ... why is it not to me? Also, I didnt get the email for the pvt signal .. did it go to Chris's mail account?

[5/29/2010 4:55:47 PM] Matthew Heusser: who's Mr. Hant?

[5/29/2010 4:55:55 PM] Artyom Silivonchik: i

[5/29/2010 4:56:21 PM] Matthew Heusser: @allmas - it should have gone to the email address you provided, that you used to log in, if you clicked "private to" then your own name.

[5/29/2010 4:56:51 PM] Matthew Heusser: Mr. Hant - you found the first big known issue! :)

[5/29/2010 4:57:09 PM] Artyom Silivonchik: @matt great:)

[5/29/2010 4:57:21 PM] Matthew Heusser: Mr. Hant - do you expect `_test_` to work? I don't really.

[5/29/2010 4:58:18 PM | Edited 4:58:26 PM] Artyom Silivonchik: @matt yes, but handling this can help some percent of people. minor enhancement. not really a defect

[5/29/2010 4:58:34 PM] Matthew Heusser: allmas - I sent you a private message. That's what they should look like - notice the grey bar at right.

[5/29/2010 4:59:03 PM] Matthew Heusser: Artyom - yes, it's a known issue because the economic value of fixing isn't very high. Any other interesting bounds test ideas, tho?

[5/29/2010 4:59:17 PM] Allmas Mullah: @Matt - I recd ur pvt msg and email

[5/29/2010 4:59:21 PM] Allmas Mullah: but not mine

[5/29/2010 4:59:45 PM] Allmas Mullah: I sent another pvt msg .. this time to allmasmullah and not chris mcmahon

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[5/29/2010 5:00:00 PM] Artyom Silivonchik: @matt in case you press Alt+1+3 you'll special sign. and counter of characters will not decrease - you'll still see a 400 characters left

[5/29/2010 5:00:01 PM] Matthew Heusser: @allmas - to send yourself a private signal, click the private to button, slowly start typing your name (allmas), click on allmas, then type signal and submit. Is that what you did?

[5/29/2010 5:00:18 PM] Matthew Heusser: right, you probably sent the first one to chris mcMahon the person

[5/29/2010 5:00:22 PM] Allmas Mullah: yes .... i see the signal but did not get the email

[5/29/2010 5:00:48 PM] Allmas Mullah: got the second one tht i sent to my name now

[5/29/2010 5:00:53 PM] Jassi: hey did anyone receive my email

[5/29/2010 5:00:55 PM] Matthew Heusser: kewl

[5/29/2010 5:01:17 PM | Edited 5:01:43 PM] Jassi: I tried sending email to all first it gave me an error message for invalid email address & it vanished

[5/29/2010 5:01:51 PM] Jassi: ??

[5/29/2010 5:02:27 PM] Matthew Heusser: jassi - what did you do to 'send email to all'?

[5/29/2010 5:02:39 PM] Jassi: add all members

[5/29/2010 5:02:46 PM] Matthew Heusser: meeta - I see your private message

[5/29/2010 5:03:06 PM] Matthew Heusser: jassi - where how exactly - what did you type/click on what screen?

[5/29/2010 5:03:11 PM] meeta prakash: ohk ...I thot i sent it to Ajay

[5/29/2010 5:03:22 PM] Jassi: I clicked on Email

[5/29/2010 5:03:39 PM] Matthew Heusser: dhara - the limit on signals for this machine is 400 characters. What did you do to get the -582? Did you paste a word document or something?

[5/29/2010 5:03:40 PM] Jassi: then it opned email this page, then selected add all members

[5/29/2010 5:03:57 PM] Matthew Heusser: Mr. Hat - that's awesome with the alt+1+3 !

[5/29/2010 5:04:09 PM] Artyom Silivonchik: @Matt hehe )

[5/29/2010 5:04:39 PM] Artyom Silivonchik: @Matt same thing with Drap and Drop text - counter wont decrease

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Jassi

[5/29/2010 5:05:21 PM] meeta prakash: i sent a pvt mssg to ajay, but almas could also see it

[5/29/2010 5:05:36 PM] Jassi: I recvd ur mesg Tejas

[5/29/2010 5:05:48 PM] Matthew Heusser: jassi - that's expected. Notice the number under the 'post' buton - that's the # of characters. Limit is 400. Is like twitter.

[5/29/2010 5:05:57 PM] Matthew Heusser: if you have a twitter account you can compare

[5/29/2010 5:06:00 PM] Matthew Heusser: twitter also has permalinks

[5/29/2010 5:06:16 PM] Matthew Heusser: the point is so someone says something contraversial or important, you can save the message

[5/29/2010 5:06:16 PM] Jassi: oh okies

[5/29/2010 5:06:21 PM] Matthew Heusser: link to it, refer to it, etc.

[5/29/2010 5:06:30 PM] Jassi: ok :)

[5/29/2010 5:06:50 PM] Matthew Heusser: I'm relatively confident private messaging is working correctly - at least security-wise. So if you're seeing security issues with PMs, we need to figure out what's different

[5/29/2010 5:07:49 PM] Matthew Heusser: meeta good use testing the real-time replies and if other people can see it.

[5/29/2010 5:08:48 PM] Matthew Heusser: the drag-and-drop issue is a legitimate bug I'm going to file!

[5/29/2010 5:09:09 PM] Matthew Heusser: may not have economic value to fix, but it's good to know as a known issue

[5/29/2010 5:09:33 PM] Matthew Heusser: Mr. Hant re: arabic - is your computer configured to be arabic?

[5/29/2010 5:09:38 PM] Matthew Heusser: I think that's a windows issue

[5/29/2010 5:09:49 PM] meeta prakash: @matt ....looks like my mssgs are not as pvt as i intend them to me

[5/29/2010 5:10:09 PM] Artyom Silivonchik: @Matt not really. Even on English machine some apps are handling arabic characters to be right-to-left

[5/29/2010 5:10:12 PM] Matthew Heusser: meeta - did you click 'mention', not 'private message'

[5/29/2010 5:10:26 PM] Matthew Heusser: fasinating, mr. hant. That's good to know.

## Weekend Testing Session No. 36 Chat Transcript

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[5/29/2010 5:10:37 PM] Matthew Heusser: web-based programs or just windows?

[5/29/2010 5:11:00 PM] Jassi: I made a duplicate page

[5/29/2010 5:11:01 PM] Artyom Silivonchik: I'll try to give you some examples of both

[5/29/2010 5:11:13 PM] meeta prakash: @matt ..yes i checked the box for private

[5/29/2010 5:11:21 PM] Matthew Heusser: ok, it's 4:43. Do we want to start testing permalinks? The signals page? Mobile? Desktop?

[5/29/2010 5:11:29 PM] Matthew Heusser: Do we want to access what we know about the software?

[5/29/2010 5:11:38 PM] Matthew Heusser: do we want to keep exploring?

[5/29/2010 5:12:13 PM] Tejas Shah: when type name for private mail or user, then suggestion populate only after click by mouse or hit enter key, good to display suggestion as we type

[5/29/2010 5:12:16 PM] Allmas Mullah: yes plz ... lets do the permalinks etc

[5/29/2010 5:12:49 PM] Matthew Heusser: @tejas - try typing slowly. You need to type at least the first letter.

[5/29/2010 5:13:32 PM] Matthew Heusser: meeta - do you see "You are composing a private message to ..." before you click post?

[5/29/2010 5:13:39 PM] hkantheti: Hi Matt, do we get the uploaded files information too on the activities page?

[5/29/2010 5:13:45 PM] Tejas Shah: ok

[5/29/2010 5:13:57 PM] Weekend Testing: Meeta u must have got a private message from me

[5/29/2010 5:14:06 PM] Matthew Heusser: I don't think uploaded files info shows up. Try it and see!

[5/29/2010 5:14:24 PM] hkantheti: it doesnt show now. I uploaded a .txt and i dont see it

[5/29/2010 5:14:33 PM] Jassi: i m uploading afile

[5/29/2010 5:14:34 PM] meeta prakash: @matt yes, but still jassi, ajay, u , almas, dhara ...all pinged to say they can see it

[5/29/2010 5:15:09 PM] Matthew Heusser: @meeta - before you click post, are you clicking the [x] ?

[5/29/2010 5:15:10 PM] hkantheti: i can see the file and open it in wiki .. but tht action is not updated in activities

[5/29/2010 5:15:25 PM] Matthew Heusser: @hkantheti - what file?

## Weekend Testing Session No. 36 Chat Transcript

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[5/29/2010 5:15:29 PM] hkantheti: defect.txt

[5/29/2010 5:16:00 PM] Matthew Heusser: hkantheti - I don't think that is sent as a first-class signal, no.

[5/29/2010 5:16:13 PM] meeta prakash: the messages that i mark private and send have a grey block next to it, but no identifier for what i recieve as private

[5/29/2010 5:16:40 PM] Matthew Heusser: right

[5/29/2010 5:16:43 PM] Matthew Heusser: if they have the grey box

[5/29/2010 5:16:48 PM] Matthew Heusser: that means private

[5/29/2010 5:16:57 PM] Matthew Heusser: if you recieve it private, it should have the grey box

[5/29/2010 5:17:04 PM] hkantheti: Ok.

[5/29/2010 5:17:05 PM] Tejas Shah: i want to send signal to users and same time mail private to some user, first insert some users , then for private mail insert user from private to, And click on post . then i think private mail is sent with data of inserted user name

To jassi private message send as a00c0a0a a1 a1220 a240884 a1220

[5/29/2010 5:17:07 PM] Jassi: I am trying to upload an mp3 file no validation for tyoe of flies, will there be signal for this too?

[5/29/2010 5:17:21 PM] Jassi: I got it unbale to reply u

[5/29/2010 5:17:28 PM] Jassi: How do I reply @Tejas

[5/29/2010 5:17:55 PM] Matthew Heusser: @jassi - you should be able to upload just about any file into a wiki page.

[5/29/2010 5:18:01 PM] Matthew Heusser: I don't think any of them signal

[5/29/2010 5:18:17 PM] Jassi: okies its still processing , size 5MB

[5/29/2010 5:18:21 PM] Matthew Heusser: nice feature request tho (type validation for maybe .exes, and signals as an option)

[5/29/2010 5:19:01 PM] Matthew Heusser: @jassi - to reply to someone's signal, mouse over the curvy-arrow tot he right of the signal and click it.

[5/29/2010 5:19:21 PM] Jassi: oki thkx, file uploaded now

[5/29/2010 5:19:37 PM] Jassi: Music file uploaded

[5/29/2010 5:20:08 PM] Jassi: oh well i am able to play it too hmmm

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[5/29/2010 5:21:10 PM] Matthew Heusser: filed:{bz 3978} Activities Widget: Drag text into a signal, # of characters is not updated

[5/29/2010 5:21:27 PM] meeta prakash: this gives me a feel of corporate communicator with so much constraints

[5/29/2010 5:21:30 PM] meeta prakash: :P

[5/29/2010 5:22:49 PM | Edited 5:23:02 PM] Artyom Silivonchik: do Private message have permalinks too?

[5/29/2010 5:23:04 PM] Matthew Heusser: yes

[5/29/2010 5:23:14 PM] Artyom Silivonchik: can anyone post this?

[5/29/2010 5:23:19 PM] Matthew Heusser: any "x minutes ago" link should be a permalink

[5/29/2010 5:23:23 PM] Matthew Heusser: there's a security test in there ...

[5/29/2010 5:23:26 PM] Matthew Heusser: can anybody see it?

[5/29/2010 5:23:46 PM] hkantheti: When I do - In the Wiki - Go to tools - export to HTML - the uploaded file doesnt open from the HTML page ( I use defect.txt file) get error No File or Method found for your request. The link for html page is [http://www.socialtext.net/mattswiki/?action=display\\_html;page\\_name=matt\\_heusser\\_s\\_wiki](http://www.socialtext.net/mattswiki/?action=display_html;page_name=matt_heusser_s_wiki)

[5/29/2010 5:24:09 PM] Weekend Testing: send the message, click on permalink and delete the original message?

[5/29/2010 5:24:16 PM] hkantheti: Matt, could you please tell if the above msg of mine is out of scope for now.?

[5/29/2010 5:24:51 PM] Jassi: Just to inform : (\*)There might be a Power cut at my place in 10 mins & I might logg off then, Thanks in advance Matt & Thanks to WT too :)

[5/29/2010 5:25:08 PM] Artyom Silivonchik: @Matt ! Html characters are not escaped in Links

[5/29/2010 5:25:29 PM] Matthew Heusser: hhakntheti - yeah, don't worry about exporting pages. The product suite is /huuge/

[5/29/2010 5:25:40 PM] meeta prakash: i cud do a pop out to another window but how do i pop back in ?

[5/29/2010 5:26:07 PM] Matthew Heusser: well, if you do the pop out, you'd have 2 activities widgets.

[5/29/2010 5:26:11 PM] Matthew Heusser: just close the 2nd one

[5/29/2010 5:27:10 PM] phil kirkham: spaces get truncated down to one space

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[5/29/2010 5:27:14 PM | Edited 5:27:40 PM] Weekend Testing: Meeta, got your pvt msg

[5/29/2010 5:27:34 PM] meeta prakash: i can send a pvt mssg to only 1 person at a time

[5/29/2010 5:27:35 PM] Matthew Heusser: @phil - expected behavior.

[5/29/2010 5:27:46 PM] Matthew Heusser: @meeta - good feature request

[5/29/2010 5:29:05 PM] meeta prakash: cant see any activity happenning if i take a RSS Feed

[5/29/2010 5:29:08 PM] Matthew Heusser: oh - ajay - how are we doing on time? Do you want to retrospect, test another feature?

[5/29/2010 5:29:22 PM] hkantheti: Matt, I see a problem here. The Activities settings doesnt set to 25. after we set the value to 25, there is no activities displayed

[5/29/2010 5:29:23 PM] Weekend Testing: we have 40 mins left

[5/29/2010 5:29:24 PM] Jassi: I got to Bookmark my RSS feed though?

[5/29/2010 5:29:29 PM] Weekend Testing: we can retrospect

[5/29/2010 5:29:49 PM] Matthew Heusser: re: RSS - what is your browser/OS - it works for me under FF3.6/mac

[5/29/2010 5:30:01 PM] Jassi: I am using FF too

[5/29/2010 5:30:04 PM] Matthew Heusser: re:Activities st to 25 - what is your browser/OS - again, works for me

[5/29/2010 5:30:20 PM] meeta prakash: i m on IE 7

[5/29/2010 5:30:51 PM] hkantheti: xp os, ie6

[5/29/2010 5:30:53 PM] Matthew Heusser: hey mr hant nice grahpic!

[5/29/2010 5:31:09 PM] Matthew Heusser: let me fire up an ie6 instance ...

[5/29/2010 5:31:20 PM] hkantheti: ok

[5/29/2010 5:31:56 PM] Artyom Silivonchik: maybe i missed something. But when i move mouse over "Reply" arrow - Delete icon is highlighted too. It is so confusing

[5/29/2010 5:32:11 PM] Artyom Silivonchik: I'm using WinXP and Google Chrome

[5/29/2010 5:32:53 PM] Matthew Heusser: @artyom - separating the highlighting might be a good feature request.



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[5/29/2010 5:32:57 PM] phil kirkham: inserting Matt Heusser doesnt show as a link, Matthew Heusser does ?

[5/29/2010 5:33:40 PM] Matthew Heusser: i am seeing all 25 activities on IE6, but it is sloowww

[5/29/2010 5:33:57 PM] hkantheti: ok, wil check again. thx for that

[5/29/2010 5:33:57 PM] Matthew Heusser: did anyone notice that on IE6, the edit and comment icons are not transparent?

[5/29/2010 5:34:31 PM] Artyom Silivonchik: It's expected issue. There is no easy way to make transparency on IE6

[5/29/2010 5:35:02 PM] Weekend Testing:  
<http://www.socialtext.net/st/signals/9379605decfc8810e2b4e8c0c23e0146>

[5/29/2010 5:35:19 PM] Matthew Heusser: sure ajay.

[5/29/2010 5:35:22 PM] Matthew Heusser: ok.

[5/29/2010 5:35:52 PM] Matthew Heusser: so, after a brief into/signup period, and testing this app for an hour, what have we learned?

[5/29/2010 5:36:13 PM] Matthew Heusser: (BTW I think IE6 just lacks an RSS reader)

[5/29/2010 5:37:04 PM] Matthew Heusser: what do we know about the app?

[5/29/2010 5:37:14 PM] meeta prakash: when i try to upload a file, i cant search for links

[5/29/2010 5:37:19 PM] Matthew Heusser: how much more time would we need to test it "properly" (and what does "properly" mean?)

[5/29/2010 5:38:09 PM] Weekend Testing: Good question Matt, with the issues we faced till now and if we continue tests on similar lines, how long do you think we need ?

[5/29/2010 5:38:32 PM] Weekend Testing: I feel another 2 hrs

[5/29/2010 5:38:52 PM] Matthew Heusser: well, what can you tell me about the software now, and what more would you be able to tell me then?

[5/29/2010 5:38:57 PM] Matthew Heusser: is the software fit for us?

[5/29/2010 5:38:58 PM] Matthew Heusser: use?

[5/29/2010 5:40:07 PM] Artyom Silivonchik: i'm not seeing any reasons to limit input for 400 characters

[5/29/2010 5:40:18 PM] Artyom Silivonchik: other aspects are good :)

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[5/29/2010 5:40:28 PM] Weekend Testing: @Matt, I'll answer the question later.

[5/29/2010 5:40:59 PM] Weekend Testing: @Artyom: what will be the difference between a wiki, signal and an email if the word count is removed ?

[5/29/2010 5:41:15 PM] Matthew Heusser: @artyom - that's the feature the way PM wants it. Twitter limits to 140. If you purchase a box, you can set it to whatever you want, up to about 32,000

[5/29/2010 5:41:38 PM] Matthew Heusser: @artyom - not much. That's a fascinating question. emails aren't formatted, EG \*b\* is not bold

[5/29/2010 5:41:43 PM] Matthew Heusser: but I'm not sure

[5/29/2010 5:42:04 PM] Artyom Silivonchik: @Matt twitter limit is due to SMS message limit. Your limit is just your own wish

[5/29/2010 5:42:22 PM] Matthew Heusser: so if I wanted to improve the exercise, or we wanted to answer "is the software fit for use" - what kind of things, or questions, could we ask?

[5/29/2010 5:42:29 PM] Weekend Testing: last 25 mins

[5/29/2010 5:42:42 PM] Matthew Heusser: @artyom - my understanding is twitter limit is based on PM's requirement, but i could be wrong

[5/29/2010 5:42:44 PM] Weekend Testing: or else we might run into EWT which starts in 3 hrs from now

[5/29/2010 5:43:30 PM] Ajay Balamurugadas: so if I wanted to improve the exercise, or we wanted to answer "is the software fit for use" - what kind of things, or questions, could we ask? Who are the final users?

[5/29/2010 5:43:35 PM] Ajay Balamurugadas: What is the cost?

[5/29/2010 5:43:40 PM] Matthew Heusser: EXCELLENT!

[5/29/2010 5:43:41 PM] Ajay Balamurugadas: Are there similar applications?

[5/29/2010 5:44:09 PM] Matthew Heusser: well, there's twitter ... but yammer is probably the biggest "signals for YOUR company" competitor

[5/29/2010 5:44:17 PM] Matthew Heusser: the idea is that with signals, that data is isolated

[5/29/2010 5:44:54 PM] Matthew Heusser: so the typical customer is a technical-savvy person who works at a company and has a computer on his desktop. relatively well-educated, /similar/ demographic to twitter, maybe a /little/ less tech-savvy

[5/29/2010 5:45:14 PM] Matthew Heusser: the magazine example is probably realistic; a magazine company could create articles on the wiki and talk about them in signals

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[5/29/2010 5:45:35 PM] Matthew Heusser: Would it have helped to have asked that question earlier in the process?

[5/29/2010 5:46:09 PM] phil kirkham: it's usually one of the start off questions - know your user base

[5/29/2010 5:46:19 PM] Ajay Balamurugadas: Would it have helped to have asked that question earlier in the process?Yes :) :|

[5/29/2010 5:46:21 PM] Allmas Mullah: if this is a tool for sending across messages then why would a company prefer this to a IM like jabber

[5/29/2010 5:46:24 PM] Matthew Heusser: /right/

[5/29/2010 5:46:37 PM] Matthew Heusser: history

[5/29/2010 5:46:38 PM] Matthew Heusser: search

[5/29/2010 5:46:41 PM] Matthew Heusser: permalinks

[5/29/2010 5:46:47 PM] Matthew Heusser: integrated with a wiki

[5/29/2010 5:46:56 PM] Matthew Heusser: people search - including tagging people

[5/29/2010 5:47:00 PM] Tejas Shah: If i send signal Myconversion within Mattswiki group, then first message as

Error sending Signal, please try again

But when i returned to Chris Mac\*\* , i saw signal there

[5/29/2010 5:47:08 PM] Matthew Heusser: basically this is a much more feature-rich tool suite

[5/29/2010 5:47:27 PM] phil kirkham: so maybe we'd need some time to test search and history if those are some of the selling points of the product

[5/29/2010 5:48:00 PM] Matthew Heusser: assuming they work and signals is the new feature, but sure, you'd want to test how they integrate. only have 1.5 hrs

[5/29/2010 5:48:08 PM] Ajay Balamurugadas: basically this is a much more feature-rich tool suiteAgree. Specially with the wiki + signals :)

[5/29/2010 5:48:14 PM] Matthew Heusser: the theory is the test manager came up to you, the new hire, and said 'test this'

[5/29/2010 5:48:19 PM] Artyom Silivonchik: Matt if this is a company-oriented solution - do you have any APIs to communicate with other solutions?

[5/29/2010 5:48:22 PM] Allmas Mullah: ok ... is it compatible with plugins ... is it extensible?

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[5/29/2010 5:48:39 PM] Matthew Heusser: sure - the whole thing is hooked up via a REST api. So you can build 3rd party widgets in dashboard

[5/29/2010 5:48:42 PM] Matthew Heusser: or your own containers

[5/29/2010 5:48:57 PM] Matthew Heusser: that's what the dashboard is - a container for all kinds of widgets to use the data

[5/29/2010 5:50:01 PM] Weekend Testing: the theory is the test manager came up to you, the new hire, and said 'test this' And we did not ask questions ?

[5/29/2010 5:50:10 PM] Matthew Heusser: so, what you can do when asked "test this" are quick attacks - boundaries, unexpected data, too much data, too little data, wrong format data, which I think is what we saw

[5/29/2010 5:50:25 PM] Allmas Mullah: do you see 'signals' as an alternative to emails?

[5/29/2010 5:50:31 PM] Matthew Heusser: yes, you did ask questions. I'd say you did well with what you have.

[5/29/2010 5:50:58 PM] Matthew Heusser: as a possible alternative, sure. It allows you to give a quick status publicly,.

[5/29/2010 5:51:23 PM] phil kirkham: any questions we \*should\* have asked ?

[5/29/2010 5:51:27 PM] meeta prakash: upload files does not have a close botton

[5/29/2010 5:51:43 PM] Artyom Silivonchik: in case Test Manager came to me for testing - first thing i'll do - its some kind of test plan / test scenario - in order to don't miss anything

[5/29/2010 5:52:00 PM] Matthew Heusser: meeta - it hasa 'done' button, right?

[5/29/2010 5:52:37 PM] Matthew Heusser: artyom - well, I expected a longer discussion of test ideas before we did the testing. But the reality is that you didn't know the software, so you had to learn the software in order to come up with the test ideas. So that's what you did. I'll give you credit for that.

[5/29/2010 5:52:43 PM] meeta prakash: yes, but if i dont want to upload or enter trash and say done, it does same action

[5/29/2010 5:53:14 PM] Matthew Heusser: A little more brain-storming in public about test ideas might have been good, and @phil I think we could have had more questions about the customer earlier. but I'd say overall you did well at "quick attacks" do you agree?

[5/29/2010 5:54:09 PM] Allmas Mullah: isnt the permalink id too algorithmic for simple users ... incase they want to preserve the links then wouldnt it be risky, one number missed may lose the link eg. <http://www.socialtext.net/st/signals/9379605decfc8810e2b4e8c0c23e0146>

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[5/29/2010 5:54:12 PM] Ajay Balamurugadas: in case Test Manager came to me for testing - first thing i'll do - its some kind of test plan / test scenario - in order to don't miss anything My first question would be: how much time do I have?

[5/29/2010 5:54:28 PM] Artyom Silivonchik: Yeah. Our "attacks" were good. But in real situation they are usefult only for "completed" projects. Because we doesn't recieve any information on coverage of testing

[5/29/2010 5:54:37 PM] Matthew Heusser: @artyom - we could have had more formal discussion of scope, but I think we covered that well. It's hard via skype.

[5/29/2010 5:54:55 PM | Edited 5:55:09 PM] Ajay Balamurugadas: A little more brain-storming in public about test ideas might have been good, and @phil I think we could have had more questions about the customer earlier. but I'd say overall you did well at "quick attacks" do you agree? quick attacks were good but learning Socialtext - Signals was interesting.

[5/29/2010 5:55:04 PM] Matthew Heusser: @allmas - the idea with permalinks is that hey would be cut-paste

[5/29/2010 5:56:02 PM] phil kirkham: dividing the work would have given us more coverage as we probably duplicated some tests

[5/29/2010 5:56:04 PM] Artyom Silivonchik: My first question would be: how much time do I have? In my usual situation we have even better quiestion: "What should I give to you as a result after testing?" And based on the answer we can discuss how much time can we estimate on the task.

[5/29/2010 5:56:34 PM] Matthew Heusser: right. So overall (i'm wrapping up) this is what I'm hearing:

[5/29/2010 5:57:00 PM | Edited by Weekend Testing, 5:57:43 PM] Matthew Heusser: thing that went right: quick attack, quick assessment

[5/29/2010 5:57:38 PM] Matthew Heusser: things that we could improve: ideally, know the customer better, negotiate deliverables at the beginning, negotiate what kind of answer we could provide in 1.5 hours

[5/29/2010 5:57:51 PM] Matthew Heusser: speaking of which - what kind of answer can we provide in 1.5 hours?

[5/29/2010 5:57:59 PM] Matthew Heusser: I don't want specific bug reports

[5/29/2010 5:58:10 PM] Matthew Heusser: after 1.5 hours what do we know about the software? is it fit for use?

[5/29/2010 5:58:31 PM] Ajay Balamurugadas: questions like: how much more time it might need to be tested

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[5/29/2010 5:59:01 PM] Matthew Heusser: so right now, all we can say is "we need 2 more hours?"

[5/29/2010 5:59:07 PM] meeta prakash: @matt - it is fit for use ...provided you know in clarity the scope to which it will be used by the end customer

[5/29/2010 5:59:36 PM] meeta prakash: right now we tested based on our intuitions and your guidance....

[5/29/2010 5:59:37 PM] Ajay Balamurugadas: Are we going in the right direction? What kind of tests you want me to run? But I'd try to get this info soon

[5/29/2010 5:59:56 PM] Weekend Testing: Testers, please share what you feel

[5/29/2010 6:00:08 PM] meeta prakash: ...and either of those may not be in line of expectation that end customer in question has

[5/29/2010 6:00:10 PM] Weekend Testing: what kind of answer can we provide in 1.5 hours?

[5/29/2010 6:00:11 PM] Matthew Heusser: heading in the right direction. You get points for speaking up meeta. anybody else?

[5/29/2010 6:00:29 PM] Artyom Silivonchik: For me it seems a bit "too much noise" in application. Dashboard really seems scary to me :)

[5/29/2010 6:01:04 PM] Matthew Heusser: it is a /busy/ app, and that's good feedback. You could try clicking on the signals link; less busy. :)

[5/29/2010 6:01:22 PM] Weekend Testing: five more mins left...

[5/29/2010 6:01:23 PM] meeta prakash: i met a few issues in usability.... nothing as a show stopper but took time to understand and navigate through

[5/29/2010 6:01:39 PM] meeta prakash: lack of clarity of mission and expectation was one reason towards it

[5/29/2010 6:01:40 PM] Matthew Heusser: if you want to test dashboard sometime and have something to compare it with, consider <http://www.google.com/ig>

[5/29/2010 6:01:41 PM] Ajay Balamurugadas: app is easy to understand :)

[5/29/2010 6:01:47 PM] Matthew Heusser: it is a container with widgets

[5/29/2010 6:02:15 PM] meeta prakash: once i got a hang of it, it was easy to run exploratory events

[5/29/2010 6:02:27 PM] Matthew Heusser: @meeta - true. I find that testers often have the best opportunity to add value when they /aren't/ given complete, consistent, correct specifications. :)

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[5/29/2010 6:03:01 PM] Matthew Heusser: mr. hant and phil had some of the neatest exploratory tests i saw, but I wasn't monitoring closely, was mostly in the chat.

[5/29/2010 6:03:17 PM] phil kirkham: I found a piece of General Testing Advice : Do Not Schedule Browser Testing When Your Computer Has A Virus Update Scheduled

[5/29/2010 6:03:22 PM] Matthew Heusser: who was exploring conversations and replies? meeta? those were good tests too.

[5/29/2010 6:03:23 PM] Artyom Silivonchik: You also have a "Learning section" probably if we read it before we could make better start.

[5/29/2010 6:03:25 PM] Matthew Heusser: :)

[5/29/2010 6:03:42 PM] Weekend Testing: Dancing pencils 2 more mins :)

[5/29/2010 6:03:47 PM] meeta prakash: @matt ....i second that .....when i get fresher's on my team I just ask them to test blindly before i get them aquinted to functionalities under test in detail.....and it always pays .....by finding a few unexpected bugs that were hitting blind spot with the older team :)

[5/29/2010 6:04:16 PM] Matthew Heusser: ok. So, if /i/ were testing in 1.5 hours, I expect I would say something like:

[5/29/2010 6:05:04 PM] meeta prakash: Mr Moderator ... u got them !! ;)

[5/29/2010 6:05:04 PM] Matthew Heusser: "well, with the time you've given me, I didn't find any show stoppers. I suspect this might be okay to ship to a tech savy audience that is willing to put the effort in to overcome the learning curve, but i'm not sure. I'd want a few more hours to explore the software."

[5/29/2010 6:05:25 PM] Matthew Heusser: ----> your answers are /pretty close/ to this

[5/29/2010 6:05:49 PM] Matthew Heusser: (I don't think you'd find anything more in 2 hours, and 'suspect' would move to 'expect', but you're welcome to try!)

[5/29/2010 6:06:01 PM] Matthew Heusser: also, there are speed issues with other continents, etc.

[5/29/2010 6:06:15 PM] Matthew Heusser: I think that covers my retro. any questions for me?

[5/29/2010 6:06:23 PM] Matthew Heusser: (was it good for you?)

[5/29/2010 6:06:48 PM] Artyom Silivonchik: It was great :) Thanks for such experience.

[5/29/2010 6:06:48 PM] phil kirkham: yes - how did you enjoy your WeekendTesting session, what did \*you\* learn from it ?

[5/29/2010 6:07:43 PM] Matthew Heusser: you guys kept me on my toes! Lots of multi-tasking.

## Weekend Testing Session No. 36 Chat Transcript

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[5/29/2010 6:07:51 PM] Artyom Silivonchik: For me it were a good relaxation from curent working projects. A new view on applications, new feeling :) like each time you start a new projects

[5/29/2010 6:08:18 PM] Matthew Heusser: I'm pleased that through all that, we only found 1 unknown issue. I'm also pleased that we did find one issue, because that provides some value to socialtext!

[5/29/2010 6:08:26 PM] Weekend Testing: Thanks Matt.

[5/29/2010 6:08:30 PM] phil kirkham: @Artyom Exactly - thats what makes the weekend testing sessions so good

[5/29/2010 6:09:11 PM] Matthew Heusser: Also, I'm amazed at the tradeoff between features and usability. We put all these features in because cutomers 'absoluetly' needed them .. and now the user interface is busy. Is something I'll talk to our designers about next week. Those tradeoffs are /tough/

[5/29/2010 6:09:17 PM] Weekend Testing: Thank you testers, it was fun interacting with you all, learning about Signals....

[5/29/2010 6:09:49 PM] Weekend Testing: Is something I'll talk to our designers about next week.our designers?

[5/29/2010 6:09:54 PM] Matthew Heusser: i'm matt.heusser@gmail.com if you'd like to talk. Thanks for inviting me, Ajay, and have a good weekend.

[5/29/2010 6:09:58 PM] Matthew Heusser: graphic designers.

[5/29/2010 6:10:09 PM] Matthew Heusser: user interaction design

[5/29/2010 6:10:22 PM] Weekend Testing: no not that, I meant is that application built for your group?

[5/29/2010 6:10:59 PM] Matthew Heusser: i work at socialtext. We built the app and sell it to anyone who'll pay. :)

[5/29/2010 6:11:02 PM] meeta prakash: Thank you all !!.....a new learning as always !!

[5/29/2010 6:11:11 PM] Matthew Heusser: it's been fun.

[5/29/2010 6:11:15 PM] phil kirkham: @Weekend and @Matt - thanks to both of you for an interesting session

[5/29/2010 6:12:17 PM] Weekend Testing:  
<http://www.socialtext.net/st/signals/ea91a92fe4c2ab555f5d786122d9bfc>

[5/29/2010 6:13:02 PM] Weekend Testing: See you at EWT 20 which starts at 3.30pm GMT today. Over and out.



## Weekend Testing Session No. 36 Chat Transcript

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[5/29/2010 6:13:16 PM] meeta prakash: @matt ...can we continue to test a little further ....even though this session has ended ?

[5/29/2010 6:13:21 PM] Artyom Silivonchik: Matt please take a moment to review <http://typewith.me/G7iaRvspu9> . some bugs are posted there.

[5/29/2010 6:13:33 PM] Matthew Heusser: sure

[5/29/2010 6:13:55 PM] Matthew Heusser: i'm not planning on making EWT, so I can hang here for a bit, or email me.

[5/29/2010 6:14:27 PM] Matthew Heusser: issue7 - I am seeing permalinks refreshed. Maybe it's a different browser?

[5/29/2010 6:14:43 PM] Artyom Silivonchik: hm. Google Chrome at the moment

[5/29/2010 6:14:50 PM] Matthew Heusser: issue6 - I think that's a feature

[5/29/2010 6:15:10 PM] Artyom Silivonchik: it can be an security issue

[5/29/2010 6:15:12 PM] Matthew Heusser: issue4 - is now a filed bug :)

[5/29/2010 6:15:22 PM] Matthew Heusser: issue1 - known issue

[5/29/2010 6:15:27 PM] Matthew Heusser: @artyom - give me an example

[5/29/2010 6:16:04 PM] Matthew Heusser: @dhara - issue2 - click add components, then click on activities widget. The ability to delete and drag/drop widgets is a feature.

[5/29/2010 6:16:16 PM] Matthew Heusser: enhancement requests - are pretty solid requests

[5/29/2010 6:16:34 PM] Matthew Heusser: hey phil, always good ot get to know you better.

[5/29/2010 6:17:15 PM] Matthew Heusser: artyom - can you stick around for ~5 min? I want to confirm that chrome issue.

[5/29/2010 6:17:28 PM] Matthew Heusser: everybody else - enjoy EWT. thanks!

[5/29/2010 6:17:41 PM] phil kirkham: @Matthew It was good to connect after all this time. Off for some food, might turn up for the EWT session later as it's horrible rain in England today

[5/29/2010 6:19:08 PM] \*\*\* Weekend Testing ejected hkantheti from this conversation. \*\*\*

[5/29/2010 6:19:42 PM] Artyom Silivonchik: @Matt yep, i'm here. Should i try to open popup and permalinks again?

[5/29/2010 6:20:07 PM] Matthew Heusser: Artyom - opn <http://www.socialtext.net/st/signals/ea91a92fe4c2ab555f5d786122d9bfc>

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[5/29/2010 6:20:38 PM] Artyom Silivonchik: yes. last message 7 mins ago

[5/29/2010 6:21:03 PM] Matthew Heusser: ok. wait 1

[5/29/2010 6:21:49 PM] Matthew Heusser: keep waiting ...

[5/29/2010 6:21:53 PM] Artyom Silivonchik: )

[5/29/2010 6:22:23 PM] Artyom Silivonchik: i had PopUp opened almost from the start of the session and at the and i hadn't any new messages like mine Google image

[5/29/2010 6:22:41 PM] Matthew Heusser: ok, my ff3 is seeing my replies

[5/29/2010 6:22:43 PM] Artyom Silivonchik: oh now i'm seeing your's update

[5/29/2010 6:22:51 PM] Matthew Heusser: ahh. ok. it's just slow.

[5/29/2010 6:23:03 PM] Matthew Heusser: so you're saying the popup isn't showing new signals?

[5/29/2010 6:23:08 PM] Artyom Silivonchik: it maybe my connections problems

[5/29/2010 6:23:15 PM] Artyom Silivonchik: can we try same with popup right now?

[5/29/2010 6:23:29 PM] Artyom Silivonchik: just to be sure its reproducible

[5/29/2010 6:23:53 PM] Matthew Heusser: right. working on it.

[5/29/2010 6:25:40 PM] Artyom Silivonchik: sorry it seems to be other problems with it

[5/29/2010 6:25:46 PM] Artyom Silivonchik: I was relying on my messages

[5/29/2010 6:25:57 PM] Artyom Silivonchik: and in PopUp your own messages are not shown

[5/29/2010 6:26:00 PM] Matthew Heusser: right. I needed to select "all my groups", but that's expected

[5/29/2010 6:26:07 PM] Matthew Heusser: no, I see my own signals

[5/29/2010 6:26:14 PM] Artyom Silivonchik: hm

[5/29/2010 6:26:19 PM] Matthew Heusser: I just needed to select "all my groups"

[5/29/2010 6:26:22 PM] Matthew Heusser: may be a bandwidth issue

[5/29/2010 6:26:45 PM] Artyom Silivonchik: oh yeah. got it after waiting

[5/29/2010 6:26:49 PM] Matthew Heusser: 'all events' for 'everyone' within 'all my groups'

[5/29/2010 6:26:50 PM] Matthew Heusser: ok

## Weekend Testing Session No. 36 Chat Transcript

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[5/29/2010 6:27:04 PM] Artyom Silivonchik: another enhancement can be - open PopUp with settings same to current Activities list

[5/29/2010 6:27:45 PM] Artyom Silivonchik: sorry for a such "false" bug submission

[5/29/2010 6:29:38 PM] Matthew Heusser: no problem

[5/29/2010 6:29:43 PM] Matthew Heusser: it's a learning experience.

[5/29/2010 6:36:30 PM] a.silivonchik: about an example of Arabic-  
<http://www.aljazeera.net/NR/exeres/F3B1CA59-325E-4755-B049-34C54B6EFF6F.htm>

notice text field at the top left corner of the screen. it is currentlty right-aligned

[5/29/2010 6:37:45 PM] a.silivonchik: but site is "All" arabic.

i have an experience with desktop application which handles the input and in case it is latin it is left-to-right aligned. in case arabic - right-to-left aligned.