

Saturday, April 17, 2010

**5:30:39 PM European Weekend Testers** Hi folks, welcome to EWT14

**5:31:42 PM Markus Gärtner** hello everyone

**5:31:48 PM Markus Deibel** Hi all

**5:31:59 PM Shruti** Hi All !

**5:33:47 PM Markus Gärtner** My name is Markus Gärtner, I am a software tester for Orga Systems in Paderborn, Germany. Personally committed to Agile methods, I believe in continuous improvement in software testing through skills. I am a co-founder of the European Weekend Testing chapter, blog at <http://blog.shino.de> and am a black-belt in the Miagi-Do school of software testing.

**5:34:18 PM European Weekend Testers** I'll introduce the mission in a moment, but to start with, shall we introduce ourselves as Markus has done? Do include a blog/website address if you have one, then we can link it in the session report

**5:34:32 PM Markus Deibel** I started out as tester in my first job, stayed there for three months and was then put into the development team.

It stuck with me that before starting the job I didn't have any knowledge about testing so I tried to learn all I could. That led to the EuroSTAR 08 visit and to participating here :)

**5:35:03 PM Markus Gärtner** I like Markus' attitude on this. Keep it up! :)

**5:35:40 PM Shruti** My name is Shruti Gudi. I am working as a QA engineer in Bangalore, India.

**5:36:58 PM Taras Bublyk** Hi guys. My name is Taras Bublyk, I'm QA Engineer at Cogniance, Inc. <http://tst-team.com/> <http://cogniance.com>

**5:37:23 PM European Weekend Testers** Hi folks, this week it's me, Anna, using the [europetesters a/c](http://europetesters.com/). My name is Anna Baik, and along with Markus Gaertner I'm one of the co-founders of the Europe chapter of the Weekend Testers. I've been a tester for about 5 years now, and I live in Wiltshire, in the UK, close to the city of Bath. I blog occasionally at the Software Testing Club - <http://www.softwaretestingclub.com/profiles/blog/list?user=1qyjeckcl3cxl> and here's my twitter a/c: <http://twitter.com/TesterAB>

**5:38:45 PM European Weekend Testers** For the benefit of those who are on their very first session, the format of the session is that we spend the first hour on testing activities (which could mean exploring new methods as well as finding bugs), and the next hour on discussion and reflection on what we learnt. Feel free to ask questions throughout if there's anything you don't understand - especially if you feel stuck or lost at any point! Remember the whole point is to have fun and learn - not to get stressed

**5:40:22 PM European Weekend Testers** We'll post a session report after the session at <http://weekendtesting.com/> and we'll also post a transcript of this chat session.

**5:41:06 PM European Weekend Testers** Mandesin, Ajay - welcome to the session, would you like to introduce yourselves>

**5:41:06 PM Ajay Balamurugadas** Hi All, sorry for the delay. I can see chats from 'For the benefit of those who are on their very first session, the format of the session is that we spend the first hour on testing activities (which could mean exploring new methods as well as finding bugs), and the next hour on discussion and reflection on what we learnt. Feel free to ask questions throughout if there's anything you don't understand - especially if you feel stuck or lost at any point! Remember the whole point is to have fun and learn - not to get stressed

**9:10:20 PM European Weekend Testers** We'll post a session report after the session at <http://weekendtesting> and we'll also post a transcript of this chat session.

**5:41:42 PM Ajay Balamurugadas** Sure. I'm Ajay Balamurugadas, a software tester from Bangalore, tweets @ajay184f.

**5:41:55 PM European Weekend Testers** Good point Ajay - let me repeat the previous messages in a chat to you and Mandesin, rather than in the main chat.

**5:42:03 PM European Weekend Testers** then I'll introduce the mission here

**5:42:24 PM Ajay Balamurugadas** thanks. side chat is better.

**5:44:20 PM European Weekend Testers** Product: Brain Workshop

Mission: You're managing a team of five testers. Write test charters for Brain Workshop.

If you're not familiar with writing test charters, then good advice is available here: <http://bit.ly/cOUY8g>

Brain Workshop's help information, download, and other documentation is available here: <http://brainworkshop.sourceforge.net/>

**5:45:54 PM European Weekend Testers** I'll repeat the mission for you in a side chat in a moment Vijay, welcome to today's session

**5:46:01 PM European Weekend Testers** Submit your report to <http://bugrepository.com/> by 4:30pm GMT. We'll then have a debriefing session to discuss what we learnt from 4:30pm - 5:30pm. If you can prepare your report for the debriefing in a text file, then that helps a lot when we do the debriefing as you can then just paste it in. That way we get to spend more time on the interesting discussion of what you found, and less time spent watching the dancing Skype pencils while you type in a long message :)

**5:47:10 PM European Weekend Testers** Any questions?

**5:47:39 PM Markus Gärtner** it seems to be rather quiet here today

**5:47:59 PM Ajay Balamurugadas** fully understood or fully confused :)

**5:48:08 PM Markus Deibel** Any form of additional information is allowed or do we start from "not knowing" the app?

- 5:48:20 PM European Weekend Testers** Markus - good question :)
- 5:48:48 PM European Weekend Testers** We already explored Brain Workshop in a previous mission, EWT07, where testers used a heuristic to learn about the product more thoroughly. So skim-reading the debrief section of the transcript for that session may give you some great starting ideas for test charters to write.
- 5:49:49 PM European Weekend Testers** Just a quick question from me - I know some people here today have attended previous EWT sessions, but is there anyone who has not attended any WT sessions before at all?
- 5:50:30 PM Markus Deibel** Could you provide the link to the transcript? I have it bo some ppl did not attend the ETW07
- 5:50:38 PM Markus Deibel** bo = but
- 5:51:16 PM vijay kalkundri** This is my first EWT session
- 5:51:24 PM Taras Bublyk** I'm a newbie here as well)
- 5:51:31 PM mandesin** me too
- 5:51:36 PM Ajay Balamurugadas** Can anyone give an example of a test charter?
- 5:52:02 PM European Weekend Testers** The link to the transcript from that session is here:  
[http://bugrepository.com/file\\_download.php?file\\_id=83&type=bug](http://bugrepository.com/file_download.php?file_id=83&type=bug)
- 5:53:33 PM Ajay Balamurugadas** [9:21:33 PM] Ajay Balamurugadas: Can anyone give an example of a test charter?
- ««
- 5:53:45 PM European Weekend Testers** Ok, Taras, Vijay, Mandesin - just a hint, watch out for traps! There are a lot of traps we can fall into as testers - not asking questions when things are not clear is one of them, so do feel free to clarify the mission
- 5:54:31 PM Markus Deibel** timeline for testing and reporting is 16:30 GMT?
- 5:54:34 PM Markus Gärtner** on testing charters, these are usually handed to your testers for a session in session-based test management
- 5:54:39 PM Ajay Balamurugadas** Test the Conversation menu in Skype. Is this an example of a test charter?
- 5:54:45 PM European Weekend Testers** Ajay - there are some examples in the link provided <http://bit.ly/cOUY8g> Michael Bolton's answer provides several examples
- 5:54:57 PM Markus Gärtner** that said, anything that you would need for yourself in order to get started, like a weekend testing mission
- 5:55:28 PM Ajay Balamurugadas** Thanks Anna and Markus.

- 5:56:38 PM Markus Deibel** If you look at the transcript from EWT07 scroll down to the discussion part, there you'll find some ideas we had
- 5:56:59 PM Markus Deibel** i think ou can safely skip the actual testing session part
- 5:57:14 PM European Weekend Testers** any more questions?
- 5:58:51 PM European Weekend Testers** Oh - I see one I missed. @Markus D - yes, please submit your test charters to bug repository by 16:30pm GMT, then we'll discuss them and problems you encountered during the debrief session
- 5:59:38 PM European Weekend Testers** Does anyone want to pair with another tester for this session to write your charters?
- 5:59:51 PM European Weekend Testers** Anyone feeling completely stuck and not sure how to start?
- 6:01:15 PM Ajay Balamurugadas** I don't know where to start
- 6:01:21 PM Ajay Balamurugadas** sorry, can anyone help me?
- 6:02:12 PM Ajay Balamurugadas** should I find bugs?
- 6:02:35 PM European Weekend Testers** Good question Ajay - no, finding bugs is not part of the mission for this session
- 6:03:02 PM Ajay Balamurugadas** oh ok
- 6:03:22 PM Markus Gärtner** well, the point is, we tested the application already, and are now setting up the qa department to test more deeply into it
- 6:03:30 PM European Weekend Testers** You don't actually need to download the product itself, but if you feel that using it will help you write better test charters, then feel free
- 6:04:53 PM European Weekend Testers** is anyone else feeling stuck? Or like they have a lot too much information? I know we have given you a LOT to look at, and if you're not used to writing test charters, please feel free to discuss here, and give examples so you can get feedback
- 6:04:55 PM Ajay Balamurugadas** anyone else stuck like me?
- 6:05:11 PM Ajay Balamurugadas** I'm going thru the answers
- 6:06:01 PM European Weekend Testers** Ajay - the example you gave above is part of a test charter - "Test the Conversation menu in Skype" - but the part you would still need to give your testers a steer on is what sort of coverage you are hoping to get from that mission. Test the Conversation menu for what? What sort of information are you hoping to find?
- 6:06:37 PM European Weekend Testers** I find writing charters difficult myself, which is a good reason for this mission - practice makes things easier

**6:06:38 PM Taras Bublyk** actually, I'm trying to understand... There is a lot of information about the product and how to use it. I've already downloaded it and tried to use (not successful yet :) but there still a lot of documentation. So, do you guys can share with us any useful information which can help us to get forward?

**6:07:02 PM European Weekend Testers** Taras - great, good question again

**6:08:16 PM European Weekend Testers** Ok - what I would suggest, is that you try to find some focus for some questions you want to ask about the product. Step back from all of the massive amount of information you have, and ask yourself - what are you hoping your testers will be looking for? What is the purpose for your testing here?

**6:08:40 PM European Weekend Testers** there is one thing missing which nobody has asked about yet

**6:09:37 PM Ajay Balamurugadas** [9:38:38 PM] European Weekend Testers: there is one thing missing which nobody has asked about yet

«< oops what's that ? :(

**6:10:00 PM European Weekend Testers** Who's my customer?

**6:10:26 PM Ajay Balamurugadas** oh ya. how much time will my testers spend?

**6:10:31 PM Ajay Balamurugadas** what resources do they have?

**6:10:44 PM Ajay Balamurugadas** by when do the customers want the results?

**6:11:12 PM Ajay Balamurugadas** in what format do my customers want the results of testing?

**6:11:23 PM Ajay Balamurugadas** are my testers experienced in using test charters?

**6:11:29 PM European Weekend Testers** Ok, well you are not going to have time to write every charter you may wish them to test in this session. So what I would suggest, is to write the charters for what you want your five testers to focus on during the first session.

**6:11:43 PM European Weekend Testers** Yes, your testers are experienced in using test charters.

**6:12:19 PM Markus Deibel** ahhh not again :(

**6:12:27 PM Markus Deibel** i hate missing this

**6:12:47 PM Ajay Balamurugadas** missing what Markus?

**6:12:54 PM European Weekend Testers** Remember, you may well take the results of your testers' initial session, and use them to write further charters. So you may want to think about how you would want to guide testers to find points for further exploration

**6:13:17 PM Ajay Balamurugadas** oh right, those will come under opportunities right?

- 6:13:37 PM European Weekend Testers** @Ajay - yes
- 6:13:46 PM European Weekend Testers** @Markus D - what?
- 6:14:04 PM Ajay Balamurugadas** what skill is being tested here?
- 6:14:18 PM Ajay Balamurugadas** any limit on number of charters?
- 6:14:28 PM Markus Deibel** missing to ask the question "who is the customer?" and "is the customer available for questions?"
- 6:14:30 PM Ajay Balamurugadas** can all my 5 testers work on 1 charter?
- 6:15:01 PM European Weekend Testers** @Markus - yes :). We anticipated that as a possible trap for this session :)
- 6:15:24 PM European Weekend Testers** For information: Your test team have been asked to evaluate this software, for a company who wish to use it for experimental purposes.
- 6:16:31 PM Markus Deibel** 6 charters written and 4 might be useless :/
- 6:16:37 PM European Weekend Testers** Ajay - hmm, honest answer - I don't know, depends on the charter!
- 6:16:40 PM Ajay Balamurugadas** are my customers trained in using the software?
- 6:16:52 PM European Weekend Testers** Markus - which four do you think are useless, and why?
- 6:17:01 PM Markus Gärtner** customers are getting a high-level report
- 6:17:20 PM Markus Deibel** I concentrated on the test ideas I had last time, so my charters are for configuration.
- 6:17:31 PM Markus Gärtner** the test manager gives the testers charters, gets them into the debrief, and writes down a test report based on the debriefs from the charters
- 6:17:48 PM Markus Gärtner** customers do not have anything to do with the charter, despite you should know who they are :)
- 6:18:21 PM Ajay Balamurugadas** why is the report given to the customer?
- 6:18:22 PM Markus Deibel** The customer is most likely to be more interested in questions like "does the program fit with the needs of the subjects that will use it?"
- 6:18:34 PM Ajay Balamurugadas** or in other words what information is the customer expecting?
- 6:18:45 PM European Weekend Testers** Ajay - good question. Your customers are...but given that they want to use it to run their experiments, their test subjects won't be.

- 6:18:55 PM Markus Gärtner** the customer is the one paying you for your job, so he should get some kind of report, shouldn't he?
- 6:19:03 PM European Weekend Testers** so the end user, and the customer is not the same.
- 6:19:25 PM Markus Deibel** What age are the subjects that will use the program?
- 6:20:45 PM European Weekend Testers @Markus D:** Can you think of how the config characters might be useful to the customer? I would say that they might well want to install with different configurations, so ease of doing that might be useful.
- 6:21:26 PM Markus Deibel** I'll present them all. Let's delay that question to the discussion ;)
- 6:21:32 PM Markus Gärtner** roughly ten more minutes
- 6:21:35 PM European Weekend Testers Taras, Vijay, Mandesin, Shruti** - how are you getting on? Are you benefiting from this session?
- 6:23:00 PM Taras Bublyk** I do) This is a first experience of a "cloud testing session" for me)
- 6:23:11 PM European Weekend Testers @ Markus D** - to answer your question about the age of the subjects, the customer would like to ensure that the application can be easily used by a wide range of users.
- 6:23:23 PM Markus Gärtner** cloud or crowd? ;)
- 6:23:38 PM Taras Bublyk** both)
- 6:26:06 PM European Weekend Testers @Taras** - the chat can get very busy, and we know that we do give a lot of information to you. But hopefully this is good practice for the workplace, where you might get a lot of information and need to decide quickly where to focus first
- 6:28:11 PM European Weekend Testers** ok, has everyone got some charters? Maybe not five, but at least one?
- 6:28:33 PM Markus Gärtner** bug repository is still empty
- 6:29:15 PM European Weekend Testers** Load what you have to bug repository, and then we can discuss
- 6:29:22 PM Markus Deibel** OK, I'm done
- 6:30:45 PM Markus Gärtner** time seems to be up
- 6:30:50 PM Ajay Balamurugadas** I'm done
- 6:31:01 PM Ajay Balamurugadas** 0000279
- 6:32:39 PM European Weekend Testers** anyone having difficult with bug repository?

- 6:33:40 PM European Weekend Testers** please use EWT14 as the project when uploading your charters. If you didn't complete a charter yet, then don't worry, we can still discuss the mission and what you've learned today
- 6:34:40 PM European Weekend Testers** If you're not registered with bug repository, then you'll need to do so to upload your charter - however, it's very quick
- 6:36:46 PM Ajay Balamurugadas** what next?
- 6:37:29 PM European Weekend Testers** Ok, I can see reports from Ajay and Markus D - Taras, Vijay, Shruti and Mandesin - did you want to submit reports? Let us know...
- 6:37:44 PM European Weekend Testers** then we'll move onto the debrief part of this session
- 6:37:58 PM vijay kalkundri** My Id : 0000280
- 6:38:06 PM European Weekend Testers** Thanks Vijay :)
- 6:38:27 PM Shruti** i'm submitting the reports.
- 6:38:33 PM Taras Bublyk** me to
- 6:38:55 PM European Weekend Testers** thanks Shruti, Taras :)
- 6:39:14 PM Markus Gärtner** Mandesin is still with us?
- 6:39:59 PM mandesin** I am still try to write one
- 6:40:04 PM Markus Gärtner** oh, seems so :)
- 6:40:52 PM European Weekend Testers** @Mandesin - no worries. We will start the debriefing part of the session now, then you may find some help from what people discuss :)
- 6:40:59 PM Shruti** i'm done - 0000281
- 6:41:14 PM Taras Bublyk** 0000282 is mine
- 6:41:34 PM Markus Gärtner** ok, I got Ajay, Shruti, Taras and Vijay in the report, Mandesin, can you please give me your full name? :)
- 6:41:39 PM Ajay Balamurugadas** wow good going guys,
- 6:41:39 PM Markus Gärtner** who else did I miss?
- 6:41:52 PM European Weekend Testers** Just to explain what we'll be doing in the debrief, the purpose of this section of the chat is for us to discuss what we learnt today. We'll take it in turns to give our account from the session and discuss what we learned from today, what we found difficult or interesting (or both!) - when you've finished, say "I'm done", and please ask the next person to start their report.
- 6:42:04 PM mandesin** Mandeep Singh



**6:42:33 PM European Weekend Testers** If you have a lot that you want to write, then feel free to prepare it as a text file while we're discussing, so you can paste it in when it's your turn to start.

**6:43:04 PM European Weekend Testers** Ok, so who would like to start the debrief?

**6:43:25 PM Markus Deibel** I'll start if that's OK?

**6:43:32 PM European Weekend Testers** go ahead Markus

**6:43:45 PM Markus Deibel** Watch out it's a lot

**6:43:46 PM Markus Deibel** Charter 1 - Installation on different systems =====

Install brainworkshop on - XP - Vista - MAC OS X - a Linux system

Charter 2 - Run the application ===== Run the app on each system installed in charter 1, see if it works. These are very general terms especially "Linux", what happens on a system without GUI?

Charter 3 - Check the modes ===== Do the separate modes work as expected (sound without position and vice versa)?

Charter 4 - Check the N-back functionality =====

Does 2-back cover sound and position for 2 steps back, 3-back for 3 steps back and so on? We want to ensure that there is no lapse in the look-back. Also keep an eye on the number of tries and the time that is calculated for a round.

Charter 5 - Configuration ===== What happens if the configuration.ini is modified (also emptied)? Do runtime configurations become persistent?

Charter 6 - Internationalization/keyboard mapping =====

Check how the system behaves with a non-ascii keyboard and/or keymap. The current code seems to indicate a dependency on ascii boards.

Charter 7 - Program style fitting the subjects age =====

The customer expects a wide variety of age among the subjects. Based on that, evaluate if the UI and I/O interface is a good choice.

Charter 8 - Head on keyboard ===== The program expects one or two separate key strokes after each sound/position hint. What happens a young subject starts banging away on the keyboard (Program crash? study results are influenced?)

**6:43:49 PM Markus Gärtner** ah, I missed markus :)

**6:44:36 PM Markus Deibel** OK, so as I said before in the chat I started out from the test ideas that I had in EWT 07

**6:45:13 PM Markus Deibel** I didn't take the time to read through the charter examples and hints since I thought there was not enough time

**6:46:19 PM Markus Deibel** In the end I was taken aback by the information that we have the "customer" available for questions, which would probably have led to different charters - ch 6 and 7 are examples.

**6:47:09 PM Markus Deibel** It was good to be reminded of this simple way to guide testing and I will definitely look a bit more into the examples after the session.

**6:47:14 PM Markus Deibel** That's me done.

**6:47:35 PM European Weekend Testers** Thanks Markus. Had you written any test charters before this session?

**6:48:23 PM Markus Deibel** I led a small team for three weeks and gave very general instructions to what to test

**6:48:33 PM Markus Deibel** but that was never in a written manner

**6:49:33 PM European Weekend Testers** Did you find any traps - you mentioned one earlier...

**6:50:24 PM Markus Deibel** Apart from the missed questions I think no. It did help a lot to have the previous chat transcript available.

**6:51:44 PM European Weekend Testers** Thanks Markus - ok, who would like to go next?

**6:52:41 PM vijay kalkundri** ok.. i have the following approach

**6:52:48 PM vijay kalkundri** Product : Brain Workshop Mission : Write Test Charter Time Frame : 1 Week ( assumption) No of tester : 5 tester Customer : The company/person who has developed and will use the app, Test Charter:

1) Do adhoc testing on the first day to get a feel of the application. 2) Create RTM to get more clarity app. 3) Divide the application into different Components/Module. 3) Create a mind maps for each module 4) Share the same with the customer to know if he is ok with the test

areas covered or anything more needs to be added 5) Start with the positive test cases with most imp scenarios.Perform

compatibility testing , where each tester tests on Win xp,vista,Unix,

Mac. 6) Complete these cases by end of Day 4. 7) Perform negative testing to unearth on Day5. 8) prepare a test certificate that can be given to the Customer from

the testing team mentioning the areas covered,risks, any open issues.

**6:53:47 PM Markus Gärtner** please, don't paste the charters verbosely in here. If you want to reference them, please provide the link to bug repository

**6:54:29 PM vijay kalkundri** ok... Following is the link : <http://www.bugrepository.com/view.php?id=280>

- 6:55:04 PM Ajay Balamurugadas** [10:22:45 PM] vijay kalkundri: Create RTM to get more clarity app.  
«< RTM?
- 6:55:17 PM Markus Deibel** To me this looks more like a test plan.
- 6:55:37 PM Markus Gärtner** how come, Markus?
- 6:55:56 PM Markus Gärtner** what's the difference between a test charter and a test plan from your perspective?
- 6:56:23 PM vijay kalkundri** RTM ( rEQUIREMENT tRACABILITY mATRIX)
- 6:57:04 PM Markus Deibel** As I said I didn't check the examples, but IIRC the charters are the base for 90min test sessions and should cover a single topic and not planning of a whole test cycle
- 6:57:27 PM Markus Gärtner** so, scope and duration is the difference mainly
- 6:57:58 PM Ajay Balamurugadas** IIRC ?
- 6:58:11 PM Ajay Balamurugadas** agree with Markus D
- 6:58:15 PM Markus Deibel** @ ajayif i remember correctly
- 6:58:30 PM European Weekend Testers** Vijay - would you always create an RTM when you are testing at work?
- 6:59:42 PM vijay kalkundri** Not necessarily, but to explain the customer the areas that we are considering for testing
- 7:00:02 PM vijay kalkundri** So that there is nothing has been missed from our end
- 7:00:33 PM Ajay Balamurugadas** @Vijay: our mission was different right?
- 7:00:34 PM European Weekend Testers** Okay, now I understand - so perhaps if you did not have requirements, then you might create a list to give the idea of what areas you would be covering in your testing?
- 7:00:57 PM vijay kalkundri** @European : yeah thats right
- 7:01:29 PM Markus Deibel** Vijay on which level do you create this matrix? tests/requirement, tests/application area or tests/user stories?
- 7:01:28 PM European Weekend Testers** I would say you could also use the mind maps from your step 3 for that purpose - in fact, that is what you've suggested in step 4
- 7:03:23 PM vijay kalkundri** @ Marku Deibel : Requirement
- 7:03:39 PM Markus Deibel** OK, thanks.

- 7:05:07 PM vijay kalkundri** So does this mean that Test Charter should only focus on a high level rather than going into more detail
- 7:05:48 PM European Weekend Testers** I think you can write a high-level charter, but then for giving to the testers you would probably seek to break it down a little bit further
- 7:06:46 PM European Weekend Testers** I think I remember one of the links from the STC exchange question was describing that approach
- 7:08:05 PM vijay kalkundri** [10:27:07 PM] Markus Deibel: As I said I didn't check the examples, but IIRC the charters are the base for 90min test sessions and should cover a single topic and not planning of a whole test cycle
- <<
- 7:08:15 PM vijay kalkundri** wat does single session refer to ?
- 7:08:33 PM European Weekend Testers** you're not seeking to tell the tester exactly what to do (like a detailed test script), but to give guidance to the tester about what areas you would like them to focus on testing in the session - yes - as you quoted, perhaps break down the testing you would like to do into what you could do in a shorter session.
- 7:09:28 PM European Weekend Testers** So you could take your step 5 - and use that as a charter - where you are asking the tester to test compatibility
- 7:10:00 PM European Weekend Testers** Anyone else have any comments? Anyone disagree?
- 7:10:05 PM Markus Deibel** "A single session" (referring to Session Based Test Management) is a 60 - 120 minutes timeslot where a tester focuses on one special set of tests described but the charter.
- 7:10:38 PM Markus Deibel** I guess I can say that what we do here is a kind of SBTM
- 7:10:46 PM Markus Gärtner** the biggest problem I see for test managers is that terms are vaguely used after all
- 7:11:01 PM Markus Deibel** @Markus: true
- 7:11:05 PM Markus Gärtner** what's a test plan? What's a test charter? What's a test strategy?
- 7:11:14 PM Markus Gärtner** at times, they are used to mean different things
- 7:11:30 PM European Weekend Testers** Ok, realising that we need to allow the other testers to also give their reports - Vijay, did you want to add any more?
- 7:11:33 PM Markus Gärtner** so, just as to clarify your mission in testing, you need to clarify your mission in test management
- 7:11:59 PM European Weekend Testers** Lots of vocabulary here - I think this was a tough mission today by the way

**7:12:53 PM European Weekend Testers** Ok, Shruti - do you want to give your account next?

**7:14:11 PM Shruti** Sure

**7:14:20 PM Shruti** My experience- First i spent a lot of time trying to understand the application. I'm so conditioned to writing tests for applications after seeing them. This was a different experience. Then i spent a lot of time trying to figure out what a test charter is. Maybe i'm wrong but towards the end i felt that to write tests for this app, i need to know less of how the application works and needed to concentrate on the kind of users and the way they might use it. I ended up confusing myself with various facets of the mission.

**7:14:26 PM Shruti** I'm done!

**7:14:36 PM European Weekend Testers** Thanks Shruti

**7:15:15 PM European Weekend Testers** [Saturday, April 17, 2010 6:14:26 PM Shruti] Maybe i'm wrong but towards the end i felt that to write tests for this app, i need to know less of how the application works and needed to concentrate on the kind of users and the way they might use it. I ended up confusing myself with various facets of the mission. » this sounds like a good approach

**7:15:55 PM European Weekend Testers** Have you tried writing test charters before?

**7:15:57 PM Markus Deibel** I'm so conditioned to writing tests for applications after seeing them. Shruti, do you also prepare tests \_before\_ you see the product?

**7:16:23 PM Markus Deibel** Oops that should come out as a citation

**7:16:28 PM Shruti** i've never done that

**7:16:38 PM Shruti** Never written tests without seeing the app.

**7:17:10 PM European Weekend Testers** @Shruti - oops, sorry, I should have seen that you hadn't written test charters before from your original comments

**7:17:18 PM Shruti** i always felt seeing the app n writing somehow limits our views to how the app already looks like.. so, this was a nice exp..

**7:17:53 PM Shruti** @Anna - No problem :)

**7:18:58 PM European Weekend Testers** Do you feel you have a better idea of a test charter now from the discussion? I'm aware that today's mission is tough if you aren't familiar with these ideas already

**7:19:55 PM Shruti** yes definitely. i didn't know there was something called test charter before i came to this session.. I have a better idea now. This will help in my future test charters

**7:20:07 PM European Weekend Testers** Good :)

- 7:20:21 PM Ajay Balamurugadas** [10:49:53 PM] Shruti: This will help in my future test charters  
«< Wow, nice.
- 7:21:10 PM European Weekend Testers** Did you want to add any more?
- 7:22:13 PM Shruti** well, i think what i have written resemble scenarios more than test charters. So more than adding, i guess i'll have to rewrite them
- 7:22:29 PM Shruti** No more comments from my side :)
- 7:23:45 PM European Weekend Testers** thanks Shruti - ok, so I think we have Mandesin, Taras, and Ajay left? Mandesin - would you like to go next?
- 7:24:22 PM European Weekend Testers** Oh wait - sorry, I think Mandesin has gone offline
- 7:24:32 PM European Weekend Testers** Taras - would you like to go next?
- 7:24:37 PM Taras Bublyk** okay
- 7:25:14 PM Taras Bublyk** the most diffuculf for me was a lot of documentation... examples, explanations, transcripts etc... It was very difficult to start and to understand exactly what to do)
- 7:25:25 PM Taras Bublyk** My first mistake was that I've downloaded the product and tried to use it
- 7:25:40 PM Taras Bublyk** this is because I was not familiar exactly what is the 'test charter'
- 7:25:49 PM Taras Bublyk** and, actually, movint to charters
- 7:26:11 PM Taras Bublyk** I have only three, lets say, high-level charters
- 7:26:13 PM Taras Bublyk** <http://www.bugrepository.com/view.php?id=282>
- 7:26:43 PM Markus Gärtner** did you feel paralyzed?
- 7:27:15 PM Ajay Balamurugadas** [10:55:37 PM] Taras Bublyk: this is because I was not familiar exactly what is the 'test charter'  
«< happens, we might question to get answers than spending time analyzing. What do you say?
- 7:27:48 PM Taras Bublyk** I'd like one person to test campatibility within the different operation systems and so on, one person to test UI/documentation and 3 persons to test the main purpose of the software. Also, I'd like to ask those testers to think (alone) about how to do it and to share with me details after 1 day. Then we all can chose the way how we will work further.
- 7:28:00 PM Taras Bublyk** Markus, what do you mean under 'paralyzed'?

- 7:28:33 PM Markus Gärtner** buried in the information available, unable to do something productive
- 7:28:40 PM Taras Bublyk** Ajay, you're right. But I prefer to spend my time (in case if I have it) to learn more deeply
- 7:29:06 PM Markus Gärtner** analysis-paralysis is the form where you analyse what to implement for three years instead of delivering it in two months
- 7:29:25 PM Taras Bublyk** Markus: Yes, I did. It was 'overinformation' at the start for me
- 7:29:52 PM European Weekend Testers @Taras** - but you dealt with that 'overinformation' and moved on?
- 7:30:08 PM Taras Bublyk** correct
- 7:30:26 PM European Weekend Testers** so that's one trap successfully escaped :)
- 7:30:26 PM Taras Bublyk** Things became more clear when we start to discuss our tasks here in chat
- 7:30:31 PM Markus Gärtner** i'd be interested in the how here :)
- 7:30:56 PM European Weekend Testers** yes, any tips for how you dealt with too much information?
- 7:31:07 PM Ajay Balamurugadas [11:00:23 PM]** Taras Bublyk: Things became more clear when we start to discuss our tasks here in chat
- <<
- 10:58:38 PM Taras Bublyk** But I prefer to spend my time (in case if I have it) to learn more deeply
- <<
- 7:31:56 PM Taras Bublyk** yes, that was a good lesson for me
- 7:32:07 PM Markus Gärtner** two things: analysis is a linear thinking part, not very rich, synthesis comes from interacting with the product under test or with the refinement of your client - the one who gave you that job
- 7:32:31 PM Markus Gärtner** you are more likely to succeed on the second one, since your brain uses deeper knowledge and ideas for it
- 7:33:18 PM Taras Bublyk** almost agree
- 7:33:31 PM Taras Bublyk** what about "tips how deal with too much information"
- 7:33:46 PM Taras Bublyk** just to understand what exactly you should do in a very short term
- 7:33:54 PM Taras Bublyk** using all possible ways to understand it)

- 7:33:54 PM Markus Gärtner** focus and defocus :)
- 7:34:22 PM Markus Deibel** organizing the information you get is highly important in such cases
- 7:34:31 PM Ajay Balamurugadas** yes, clearing information overload is a skill
- 7:34:36 PM Markus Deibel** check the transcripts of the WT sessions with Cem Caner
- 7:34:39 PM Markus Gärtner** mind maps can help with it
- 7:34:47 PM Ajay Balamurugadas** my approach was simple:
- 7:35:07 PM Ajay Balamurugadas** ask lots of questions and use the loop in the mission
- 7:35:25 PM Ajay Balamurugadas** there was no limit in the no. of charters
- 7:35:32 PM Ajay Balamurugadas** So prepared just one charter.
- 7:35:36 PM Ajay Balamurugadas** I'm done
- 7:35:58 PM European Weekend Testers** Thanks Ajay
- 7:36:01 PM Ajay Balamurugadas** <http://bugrepository.com/view.php?id=279>
- 7:36:31 PM Markus Gärtner** ah, so you used actually a gap in the mission statement?
- 7:36:46 PM Ajay Balamurugadas** yup, I did not even download or see the app
- 7:36:58 PM European Weekend Testers** Yes, I remember your question now :) Whether five testers could use one charter
- 7:37:13 PM Ajay Balamurugadas** I spent some time reading answers to others questions
- 7:37:30 PM Ajay Balamurugadas** which helped me.
- 7:37:35 PM European Weekend Testers** Did you find any traps?
- 7:37:53 PM Markus Deibel** @Ajay: Would you expect the testers to split up the parts of the charter themselves?
- 7:38:11 PM Ajay Balamurugadas** I'd expect my testers to ask questions too :)
- 7:38:18 PM European Weekend Testers** By the way - Taras, Vijay - we are talking about traps a lot. Do you know what we mean when we say that?
- 7:38:24 PM Markus Deibel** :D
- 7:38:34 PM Taras Bublyk** I think I know
- 7:38:43 PM Taras Bublyk** but I'd like to see clarification)



- 7:39:04 PM Ajay Balamurugadas** Did I find any traps: ? I fell into one - looking for traps.
- 7:39:07 PM vijay kalkundri** Traps are like deviation from the main mission
- 7:39:29 PM European Weekend Testers** yes, good definition - something that distracts you from achieving the main mission is a trap
- 7:39:36 PM vijay kalkundri** which leads to defocussion
- 7:39:50 PM Markus Gärtner** traps are distractions from the main mission :)
- 7:39:57 PM Markus Gärtner** like downloading the product and testing
- 7:40:07 PM Taras Bublyk** got it))
- 7:40:48 PM European Weekend Testers** So when we ask about traps, it's because we can fall into traps at work too - and being aware of what kind of traps we might fall into, that would prevent us from completing our work tasks successfully, is useful to practise here
- 7:41:27 PM Markus Gärtner** the biggest problem I saw today - and at other times before - is that we set up ourselves with the most pressing trap: don't ask questions about the mission
- 7:42:12 PM Markus Deibel** Should we probably start preparing a "trap clearing checklist"?
- 7:42:17 PM Markus Gärtner** when asked "can you provide a test strategy for this project?" I immediately know that I have to clarify the term "test strategy"
- 7:42:31 PM Markus Gärtner** that sounds like a great thing
- 7:42:36 PM European Weekend Testers Markus D:** a "trap clearing checklist" sounds interesting
- 7:42:51 PM Markus Gärtner** I wouldn't do it here today, but I like the idea :)
- 7:43:14 PM Markus Deibel** I brought up this customer question - what 3 sessions ago - and now forgot about it
- 7:43:21 PM Markus Gärtner** we got a short-handed one at work: What shall I do? For whom? For which time period? Whom do I report to?
- 7:43:33 PM Markus Gärtner** four basic questions, that can help you get things started
- 7:43:49 PM Markus Gärtner** I think Q-Patterns (read an article from Pari earlier this week) may help there, too
- 7:43:53 PM Ajay Balamurugadas** good one @ Markus D
- 7:44:02 PM Markus Deibel** I'll think about that in my report
- 7:44:24 PM Markus Deibel** To hell I'll directly open a thread in the forum

- 7:44:41 PM European Weekend Testers** Markus - good idea, discuss in the WT forum
- 7:44:48 PM European Weekend Testers** Ok, we are over time now
- 7:44:52 PM Ajay Balamurugadas** Thanks testers
- 7:45:03 PM Ajay Balamurugadas** it was fun, Test Charters :)
- 7:45:07 PM European Weekend Testers** So although the discussion is still flowing, I'll wrap the session up now, but you are welcome to continue discussing
- 7:45:11 PM Ajay Balamurugadas** and finally a good discussion
- 7:45:16 PM European Weekend Testers** either here, or in the WT forums :)
- 7:45:39 PM Taras Bublyk** thank you, guys. great job ;) C U soon
- 7:45:44 PM vijay kalkundri** ok.. Guys a great discussion and a new learning as always
- 7:46:03 PM vijay kalkundri** thank u
- 7:46:17 PM Markus Deibel** thanks to all, that was a really good session
- 7:46:25 PM European Weekend Testers** many thanks for attending everyone, Taras, Shruti, Vijay, Mandesin, Markus, Ajay - hope to see you again on future sessions
- 7:46:35 PM Shruti** Thanks All! It was a nice leaning experience!!
- 7:46:40 PM European Weekend Testers** Oh - and just to let you know, there is an MWT session tomorrow too!
- 7:47:08 PM European Weekend Testers** 5pm IST, add 'mumbaitesters' as your Skype contact