

Mumbai Weekend Testing Session No.10 Chat Transcript

[3/14/2010 5:11:31 PM] *** Mumbai Testers added Krishnaveni ***

[3/14/2010 5:11:33 PM] *** Mumbai Testers added Jeroen Rosink ***

[3/14/2010 5:12:09 PM] Mumbai Testers: Download the application setup exe from the URL :
<http://sourceforge.net/projects/clickygone/>

Mission:

To find quality related information about the product.

Testing duration: 1 hour

5pm IST to 6pm IST

[3/14/2010 5:12:20 PM] Mumbai Testers: Hello Jeroen, Hello Krishnaveni

[3/14/2010 5:12:23 PM] Mumbai Testers: ajay here.

[3/14/2010 5:13:00 PM] Jeroen Rosink: Hello Ajay and Krishnaveni

[3/14/2010 5:13:08 PM] Mumbai Testers: as there are only three testers now, we can have a customized mission if you feel so.

[3/14/2010 5:13:28 PM] Mumbai Testers: any particular mission in mind ? Jeroen , Krishnaveni?

[3/14/2010 5:15:12 PM] Jeroen Rosink: I think to sharpen the mission might be an good addition. Have you ever doubt to start testing an application? Is the first question to ask searching for quality? or is there another question?

[3/14/2010 5:15:12 PM] Mumbai Testers: Krishnaveni, u there?

[3/14/2010 5:16:00 PM] *** Mumbai Testers added Tarik Sheth ***

[3/14/2010 5:16:26 PM] Mumbai Testers: Have you ever doubt to start testing an application? re-phrasing: is the mission clear?

[3/14/2010 5:16:32 PM] Mumbai Testers: Welcome Tarik.

[3/14/2010 5:16:37 PM] Tarik Sheth: hi all

[3/14/2010 5:17:06 PM] Jeroen Rosink: Let me rephrase: I tried to check the online documentation. i installed the tool and instead of using I start reading the manual. The first question I had: Ouch, have I done right to install?

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[3/14/2010 5:17:10 PM] Jeroen Rosink: hello tarik

[3/14/2010 5:18:23 PM] Tarik Sheth: Amit- mission not clear to me

[3/14/2010 5:18:24 PM] Mumbai Testers: so u questioned yourself on the first step

[3/14/2010 5:18:35 PM] Mumbai Testers: did I do right to install?

[3/14/2010 5:18:45 PM] Mumbai Testers: hi Tarik, Ajay here.

[3/14/2010 5:18:51 PM] Tarik Sheth: hey Ajay

[3/14/2010 5:18:57 PM] Tarik Sheth: wats the mission for today

[3/14/2010 5:20:18 PM] Jeroen Rosink: Yes, seems that normal tester behavior is start testing. we might even build models based on information we got. We rarely ask the question if the environment we are installing a proper environment. are the circumstances right to start?

[3/14/2010 5:20:29 PM] Mumbai Testers: ok, @Tarik

[3/14/2010 5:20:37 PM] Mumbai Testers: we need to decide on a mission

[3/14/2010 5:20:43 PM] Mumbai Testers: and then achieve the mission

[3/14/2010 5:20:46 PM] Tarik Sheth: ok

[3/14/2010 5:20:55 PM] Mumbai Testers: Jeroen is helping us re-phrase the mission...

[3/14/2010 5:21:03 PM] Krishnaveni: HI Ajay

[3/14/2010 5:21:13 PM] Tarik Sheth: ok cool

[3/14/2010 5:22:04 PM] Mumbai Testers: so can we all work on re-phrasing the mission?

[3/14/2010 5:22:20 PM] Mumbai Testers: or choose our own mission and work on achieving it?

[3/14/2010 5:23:04 PM] Tarik Sheth: I guess choose our own mission

[3/14/2010 5:23:32 PM] Mumbai Testers: what abt Jeroen & Krishnaveni?

[3/14/2010 5:24:04 PM] Jeroen Rosink: choosing our own mission would be an option, I would state that like in normal situations we should be able to define a common goal, as we are here to spend time together. what do you think?

[3/14/2010 5:24:21 PM] Krishnaveni: yes I agree with Jeroen

[3/14/2010 5:24:30 PM] Mumbai Testers: ok

[3/14/2010 5:24:38 PM] Mumbai Testers: so we choose one common mission

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[3/14/2010 5:24:38 PM] Tarik Sheth: yes agree.

[3/14/2010 5:24:49 PM] Mumbai Testers: we have 40 mins left

[3/14/2010 5:24:50 PM] Tarik Sheth: comppom goal is necessary

[3/14/2010 5:24:51 PM] Krishnaveni: @yes Ajay

[3/14/2010 5:25:03 PM] Mumbai Testers: so plz take that into consideration too.

[3/14/2010 5:25:21 PM] Krishnaveni: I feel without a common goal the purpose of the weekend mission wont be accomplished..

[3/14/2010 5:25:24 PM] Tarik Sheth: lets test this

[3/14/2010 5:25:25 PM] Tarik Sheth: <http://www.nipponpaint.com/>

[3/14/2010 5:25:54 PM] *** Mumbai Testers added Dhanasekar S ***

[3/14/2010 5:26:05 PM] Jeroen Rosink: Perhaps the mission is to challenge your thoughts about when to test, what your pro's and cons are to test this application, and how it effect your approach in testing. Consider also the value your effort should have for a customer.

[3/14/2010 5:26:32 PM] Mumbai Testers: Hi Dhanasekar. @Tarik: we may not have permission to publish abt nippon paints.

[3/14/2010 5:26:49 PM] Mumbai Testers: ok

[3/14/2010 5:26:55 PM] Dhanasekar S: hi all

[3/14/2010 5:26:55 PM] Mumbai Testers: here is my suggestion.

[3/14/2010 5:27:08 PM] Mumbai Testers: ten mins for each of 4 quality criteria

[3/14/2010 5:27:18 PM] Mumbai Testers: total 40 mins.

[3/14/2010 5:27:40 PM | Edited 5:28:15 PM] Mumbai Testers: but the stakeholder wants info on each of the 4 quality criteria in just ten mins each

[3/14/2010 5:27:57 PM] Mumbai Testers: you are free to choose the quality criteria.

[3/14/2010 5:28:09 PM] Jeroen Rosink: are we free to choose the quality criteria?

[3/14/2010 5:28:19 PM] Jeroen Rosink: Ajay? can you read my mind :)

[3/14/2010 5:28:30 PM] Mumbai Testers: :)

[3/14/2010 5:28:39 PM] Mumbai Testers: Any questions?

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[3/14/2010 5:28:59 PM] Mumbai Testers: Dhanasekar: <http://sourceforge.net/projects/clickygone/>

[3/14/2010 5:29:08 PM | Edited 5:29:14 PM] Mumbai Testers: is the application setup URL

[3/14/2010 5:29:21 PM] Dhanasekar S: ok

[3/14/2010 5:29:26 PM] Mumbai Testers: test for 4 different quality criteria

[3/14/2010 5:29:31 PM] Tarik Sheth: ok lets have consensus

[3/14/2010 5:29:37 PM] Mumbai Testers: but within 10 mins each.

[3/14/2010 5:29:49 PM] Mumbai Testers: for each of the quality criteria.

[3/14/2010 5:30:25 PM] Mumbai Testers: its 5.30pm IST now

[3/14/2010 5:30:42 PM] Mumbai Testers: lets start at 5.35pm IST till 6.15pm IST

[3/14/2010 5:30:49 PM] Tarik Sheth: ok

[3/14/2010 5:31:40 PM] Dhanasekar S: may i get the objective

[3/14/2010 5:32:41 PM] Mumbai Testers: Mission: Provide quality related information under 4 different quality criteria. Spend only ten minutes for each of the quality criteria. You are free to choose the quality criteria.

[3/14/2010 5:32:57 PM] Dhanasekar S: ok

[3/14/2010 5:34:32 PM] Mumbai Testers: any questions?

[3/14/2010 5:34:42 PM] Mumbai Testers: application installed?

[3/14/2010 5:34:50 PM] Krishnaveni: yes installed

[3/14/2010 5:35:22 PM] Tarik Sheth: installed successfully

[3/14/2010 5:35:25 PM] Tarik Sheth: started mission

[3/14/2010 5:35:26 PM] Tarik Sheth: :)

[3/14/2010 5:35:27 PM | Edited 5:35:34 PM] Jeroen Rosink: installed

[3/14/2010 5:37:24 PM] Tarik Sheth: Are u guys getting failed to register hot key

[3/14/2010 5:37:55 PM] Mumbai Testers: wow nice. I'm not getting that

[3/14/2010 5:40:25 PM] Mumbai Testers: last 5 mins for the first quality criteria testing

[3/14/2010 5:41:10 PM] Dhanasekar S: how did u guess installed the application? directly from the URL ?

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[3/14/2010 5:41:15 PM] Dhanasekar S: *guys

[3/14/2010 5:41:25 PM] Tarik Sheth: URL will giv u another link to install

[3/14/2010 5:41:30 PM] Tarik Sheth: download and install

[3/14/2010 5:41:44 PM] Mumbai Testers: Beware of traps in this session :)

[3/14/2010 5:41:54 PM] Dhanasekar S: oh ok,but i am not getting the another URL ,is it a pop up?

[3/14/2010 5:42:04 PM] Tarik Sheth: true :)

[3/14/2010 5:42:22 PM] Mumbai Testers: oh its a pop up?

[3/14/2010 5:42:45 PM] Dhanasekar S: i am not sure,i have installed pop up blocker ,so wondering is that the reason?

[3/14/2010 5:42:58 PM] Tarik Sheth: yep

[3/14/2010 5:43:16 PM] Jeroen Rosink: I played a bit with the application, and what I was afraid of is that it interferes with the traditional windows settings. it is mixing up my desktop visibility and menu bar and tabs. When choosing hide it shows and vice versa. dont use next to this tool also the hide button of the windows task bar

[3/14/2010 5:44:27 PM] Dhanasekar S: do i need to install any java or .NET framework? is this required?

[3/14/2010 5:45:08 PM] Krishnaveni: @Dhanasekar - Just click on the link and click on "Download" ...it worked this way for me

[3/14/2010 5:45:19 PM | Edited 5:45:46 PM] Mumbai Testers: ten mins left for the second quality criteria

[3/14/2010 5:45:51 PM] Dhanasekar S: ok

[3/14/2010 5:46:35 PM] Dhanasekar S: it looks i need Adobe flex to be installed? is it so?

[3/14/2010 5:46:49 PM] Tarik Sheth: it is indeed a flex application

[3/14/2010 5:47:21 PM] Dhanasekar S: then do i need adobe AIR? or any other plugins?

[3/14/2010 5:47:33 PM] Tarik Sheth: flex should do

[3/14/2010 5:47:42 PM] Dhanasekar S: ok

[3/14/2010 5:47:52 PM] Mumbai Testers: last 8 mins for 2nd quality criteria

[3/14/2010 5:48:18 PM] Mumbai Testers: none of you worried about the the report?

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[3/14/2010 5:48:30 PM] Tarik Sheth: by the way on automation perspective I guess this application is hard to automate on the functionality level as many objects are not getting recognized

[3/14/2010 5:48:37 PM] Tarik Sheth: yes, report in progress

[3/14/2010 5:48:48 PM] Dhanasekar S: good did u use Waitr?

[3/14/2010 5:49:14 PM] Tarik Sheth: I am qtp lover

[3/14/2010 5:49:15 PM] Tarik Sheth: :)

[3/14/2010 5:49:34 PM] Dhanasekar S: wow! so do you have plugin installed for flex?

[3/14/2010 5:49:42 PM] Tarik Sheth: yep

[3/14/2010 5:49:57 PM] Tarik Sheth: though imgs are not getting recognized

[3/14/2010 5:50:00 PM] Dhanasekar S: what version of it ,i think QTP dont support flex

[3/14/2010 5:50:09 PM] Tarik Sheth: 9.5 does support

[3/14/2010 5:50:28 PM] Mumbai Testers: last 5 mins for the 2nd quality criteria

[3/14/2010 5:51:13 PM] Dhanasekar S: how do i install QTP 9.5? can i install now n try that ?

[3/14/2010 5:52:45 PM] Tarik Sheth: @Dhansekarhow abt discussing tht after the mission

[3/14/2010 5:52:55 PM] Tarik Sheth: :)

[3/14/2010 5:53:13 PM] Dhanasekar S: thanks a lot,thought of trying out that quality criteria now ,ok thanks

[3/14/2010 5:54:25 PM] Mumbai Testers: everyone on track?

[3/14/2010 5:54:30 PM] Dhanasekar S: hey did any one try uninstalling the apps,it is giving permission denied error

[3/14/2010 5:55:45 PM] Jeroen Rosink: I have to admit that I am performing testing this application on paper and mind,. Im trying to avoid using this application due to side effects and lack in documentation. I believe although this app won some awards. it will mess up my system. the next step will be uninstalling

[3/14/2010 5:56:17 PM] Dhanasekar S: true i think it has some serious issues

[3/14/2010 5:56:32 PM] Tarik Sheth: Jeroen- on installing it thre me a plugin error

[3/14/2010 5:56:38 PM] Tarik Sheth: just check it out

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[3/14/2010 5:57:01 PM] Jeroen Rosink: uninstalled without errors, though the dll is still available in the directory.

[3/14/2010 5:57:09 PM] Tarik Sheth: yeh

[3/14/2010 5:57:12 PM] Tarik Sheth: same with me

[3/14/2010 5:57:21 PM] Mumbai Testers: 9 mins left for 3rd quality criteria

[3/14/2010 5:57:41 PM] Dhanasekar S: @jeroen problem is dll and registry setting

[3/14/2010 5:57:56 PM] Tarik Sheth: folder remains, pdf remains and dll remains too

[3/14/2010 5:58:23 PM] Dhanasekar S: shall we just delete them and try to install again

[3/14/2010 5:58:30 PM] Tarik Sheth: issue: dll version and the version of the software not in sync

[3/14/2010 5:58:44 PM] Mumbai Testers: issue: dll version and the version of the software not in syncOOPS

[3/14/2010 5:58:45 PM] Tarik Sheth: atleast year..

[3/14/2010 5:59:21 PM | Edited 5:59:28 PM] Mumbai Testers: so what u think, Tarik would have happened?

[3/14/2010 5:59:40 PM] Dhanasekar S: is it necessary that dll and app should be in sync?

[3/14/2010 5:59:52 PM] Mumbai Testers: good question Dhanasekar

[3/14/2010 6:00:01 PM] Tarik Sheth: well while building the project this file which might be of least use should not have been included

[3/14/2010 6:00:03 PM] Mumbai Testers: and as usual: Beware of Traps

[3/14/2010 6:00:08 PM] Mumbai Testers: :)

[3/14/2010 6:00:10 PM] Tarik Sheth: and because of that its not in sync

[3/14/2010 6:00:27 PM] Dhanasekar S: so even Flex apps are build like .NET and Java?

[3/14/2010 6:00:39 PM] Mumbai Testers: not sure @Dhanasekar

[3/14/2010 6:00:47 PM] Dhanasekar S: ok thanks

[3/14/2010 6:01:07 PM] Tarik Sheth: this is not just flex application...it uses flex as GUI.. code is in dot net

[3/14/2010 6:01:23 PM] Dhanasekar S: oh

[3/14/2010 6:01:31 PM] Mumbai Testers: last 4 mins for finishing 3rd quality criteria

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[3/14/2010 6:01:44 PM] Jeroen Rosink: @tarik, how did you obtain the knowledge it is using flex?

[3/14/2010 6:02:12 PM] Dhanasekar S: @tarik so we need .NET plugin or Flex plugin in QTP to automate?

[3/14/2010 6:02:22 PM] Mumbai Testers: Discussion ;) session after testing session

[3/14/2010 6:02:31 PM] Tarik Sheth: I opened source in the visual studio...and it asked me I dont have flex visual studio lugin...

[3/14/2010 6:02:32 PM] Dhanasekar S: oops sorry :)

[3/14/2010 6:03:04 PM] Dhanasekar S: i dont have visual studio installed

[3/14/2010 6:03:21 PM] Tarik Sheth: might be flex... though not sure.. through GUI it looks like so

[3/14/2010 6:03:36 PM] Mumbai Testers: 12 mins left for the entire testing session to end.

[3/14/2010 6:03:54 PM] Tarik Sheth: Let me not include flex add- in in QTP and see if it recognizes the objects

[3/14/2010 6:04:19 PM] Dhanasekar S: thats a good idea @Tarik

[3/14/2010 6:05:08 PM] Dhanasekar S: @Jeroen is the dll issue solved?

[3/14/2010 6:05:42 PM] Dhanasekar S: i cant reinstall it again

[3/14/2010 6:06:26 PM] Mumbai Testers: last ten minutes...

[3/14/2010 6:06:28 PM] Jeroen Rosink: @Dhanesekar, the dll is still there, id didn't install the application again. i abort testing and try to find arguments why I stopped testing.

[3/14/2010 6:07:13 PM] Mumbai Testers: try to find arguments why I stopped testing.Interesting!!!

[3/14/2010 6:07:33 PM] Tarik Sheth: Did any one tried installing 3 times and uninstalling 3 times

[3/14/2010 6:08:07 PM] Dhanasekar S: i cant even install second time,what is the problem when u install three times?

[3/14/2010 6:08:11 PM] Tarik Sheth: for me after uninstalling and trying to install it again.. it asks me to restart

[3/14/2010 6:08:36 PM] Tarik Sheth: it should have asked at the end of uninstallation and not starting of a new installation

[3/14/2010 6:09:04 PM] Dhanasekar S: do i need install 3 times and then uninstall three times ,or do i need to install and uninstall three times

[3/14/2010 6:09:26 PM] Mumbai Testers: last six minutes

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[3/14/2010 6:10:29 PM] Tarik Sheth: guys in the documentation there is a system tray at page 8

[3/14/2010 6:10:47 PM] Tarik Sheth: but click gone icon is not highlighted

[3/14/2010 6:10:49 PM] Tarik Sheth: :)

[3/14/2010 6:10:56 PM] Mumbai Testers: wow

[3/14/2010 6:11:02 PM] Mumbai Testers: cool @ Tarik

[3/14/2010 6:11:07 PM] Mumbai Testers: last 5 minutes

[3/14/2010 6:11:12 PM] Tarik Sheth: how in the world for the first time users will know,,,, tht is clickgone in my system tray

[3/14/2010 6:11:14 PM] Tarik Sheth: hehe

[3/14/2010 6:11:32 PM] Dhanasekar S: @Tarik good one

[3/14/2010 6:14:08 PM] Mumbai Testers: Please email ur documents to weekendtesting@gmail.com

[3/14/2010 6:14:19 PM] Dhanasekar S: user documnets?

[3/14/2010 6:14:32 PM] Mumbai Testers: if u upload it online and share the link, it would be great

[3/14/2010 6:15:12 PM] Dhanasekar S: can we use google docs?

[3/14/2010 6:15:19 PM] Mumbai Testers: yes

[3/14/2010 6:15:28 PM] Mumbai Testers: and please stop testing

[3/14/2010 6:15:32 PM] Mumbai Testers: and share the link.

[3/14/2010 6:15:33 PM] Tarik Sheth: I am done

[3/14/2010 6:15:52 PM] Tarik Sheth: can we start discussion

[3/14/2010 6:16:07 PM] Tarik Sheth: dont have link as such...will mail in some time

[3/14/2010 6:16:18 PM | Edited 6:16:50 PM] Jeroen Rosink: I have nothing to share in documents. Sorry. Only you made me curious, what values you to share with us?

[3/14/2010 6:16:39 PM] Mumbai Testers: ok.

[3/14/2010 6:16:45 PM] Mumbai Testers: lets start with Tarik

[3/14/2010 6:16:50 PM] Mumbai Testers: approach

[3/14/2010 6:16:52 PM] Tarik Sheth: cool

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[3/14/2010 6:16:58 PM | Edited 6:17:15 PM] Mumbai Testers: experience

[3/14/2010 6:17:09 PM] Mumbai Testers: any traps u cleared, fell into

[3/14/2010 6:17:15 PM] Tarik Sheth: was good

[3/14/2010 6:17:23 PM] Tarik Sheth: Dhanasekar gave me lota of trap

[3/14/2010 6:17:25 PM] Tarik Sheth: :)

[3/14/2010 6:17:38 PM] Mumbai Testers: I thought he was asking questions

[3/14/2010 6:17:50 PM] Tarik Sheth: yeh... I realized tht later

[3/14/2010 6:18:02 PM] Tarik Sheth: :)

[3/14/2010 6:18:04 PM] Dhanasekar S: i was just asking Questions

[3/14/2010 6:18:06 PM] Tarik Sheth: 1. Quality criteria- testability

[3/14/2010 6:18:31 PM] Mumbai Testers: wow

[3/14/2010 6:18:32 PM] Dhanasekar S: as i am learning QTP i had few doubts

[3/14/2010 6:18:50 PM] Mumbai Testers: @Tarik, how did you approach testability?

[3/14/2010 6:18:56 PM] Tarik Sheth: testability is good for this application and as per the windows combinations and shrt cut combinations

[3/14/2010 6:18:59 PM] Mumbai Testers: u completed 4 qlty criteria?

[3/14/2010 6:19:03 PM] Tarik Sheth: yes

[3/14/2010 6:19:22 PM] Tarik Sheth: there are around 75 combinations

[3/14/2010 6:19:23 PM] Jeroen Rosink: @tarik, is that a characteristic or a criteria?

[3/14/2010 6:19:26 PM] Tarik Sheth: tht we can have test scenarios for

[3/14/2010 6:19:47 PM] Tarik Sheth: I would say critera if I own my company and selling this product

[3/14/2010 6:20:05 PM] Tarik Sheth: cause any product will require multiple releases in the market

[3/14/2010 6:20:18 PM] Mumbai Testers: <http://www.developsense.com/blog/2009/07/testability/>

[3/14/2010 6:20:23 PM] Tarik Sheth: and for timely release I would first need to identify how much time it requirs to test

[3/14/2010 6:20:42 PM] Tarik Sheth: yes thts a very good writing from MB

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[3/14/2010 6:20:46 PM] Mumbai Testers: yes, some sort of planning?

[3/14/2010 6:20:56 PM] Tarik Sheth: Seconf criteria

[3/14/2010 6:21:01 PM] Tarik Sheth: 2. Automated tests

[3/14/2010 6:21:22 PM] Dhanasekar S: but do we need to automate this app

[3/14/2010 6:21:22 PM] Mumbai Testers: automation was the qlty criteria?

[3/14/2010 6:21:42 PM] Tarik Sheth: well not the quality criteria exactly

[3/14/2010 6:21:57 PM] Mumbai Testers: one question: can every product be automated to some extent?

[3/14/2010 6:22:14 PM] Tarik Sheth: yep

[3/14/2010 6:22:18 PM] Dhanasekar S: some is subjective so yes :)

[3/14/2010 6:22:30 PM] Tarik Sheth: it is required... to save time effort and money

[3/14/2010 6:22:32 PM] Tarik Sheth: :)

[3/14/2010 6:22:49 PM] Tarik Sheth: but ofcourse it requires rigourous planning

[3/14/2010 6:23:12 PM] Tarik Sheth: 3. quality criteria statefulness of the system

[3/14/2010 6:23:31 PM] Dhanasekar S: thats i am wondering do we need to consider automation as a criteria for such a simple app

[3/14/2010 6:23:48 PM] Tarik Sheth: for me after uninstalling and trying to install it again.. it asks me to restart

[6:08:37 PM] Tarik Sheth says: it should have asked at the end of uninstallation and not starting of a new installation

[3/14/2010 6:23:51 PM] Jeroen Rosink:

thanks for sharing the link, still to me it is a definition question, to me testability is a characteristic of the application how it can be met is a criteria. If im correct, this is one of the major traps which is occasionally made

[3/14/2010 6:24:02 PM] Dhanasekar S: it is a free ware tool and wondering how can we use QTP ,the million doller baby ?

[3/14/2010 6:24:25 PM] Mumbai Testers: @Tarik: Quality criteria: how do you define that?

[3/14/2010 6:24:48 PM] Tarik Sheth: Let me say something on why did I chose automation as a criteria and testability as a criteria

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[3/14/2010 6:24:49 PM] Mumbai Testers: in fact, an open question

[3/14/2010 6:24:55 PM] Mumbai Testers: to all

[3/14/2010 6:25:40 PM] Mumbai Testers: "Quality Criteria are the rules, values, and sources that allow you as a tester to determine if the product has problems. Quality criteria

are multidimensional, and often hidden or self-contradictory." from <http://www.satisfice.com/tools/satisfice-tsm-4p.pdf> - James Bach

[3/14/2010 6:26:02 PM] Mumbai Testers: self-contradictory Testability?

[3/14/2010 6:26:10 PM] Tarik Sheth: Automation: Just for an example I am having a pack of 1500 tests and it requires 6 months and 30 test engineers to execute....dont I ned to plan automation as one such effort which will benchmark my quality to some extent and I can concentrate on intelligent testing and leave the rest to automated tests...

[3/14/2010 6:26:22 PM] Mumbai Testers: @Jeroen, so this calls for a separate discussion?

[3/14/2010 6:26:57 PM | Edited 6:27:33 PM] Mumbai Testers: Quality criteria: to judge if there is a problem in a product? so why bring automation? @Tarik

[3/14/2010 6:27:43 PM] Dhanasekar S: before consdering Automation as Quality crietria ,i feel we need to ask is it necessary to automate?

[3/14/2010 6:27:54 PM] Tarik Sheth: testability: To define a quality criteria of application I would first define the testability of an application as if it is more complex product and input or output depends on some other factors.. I would say.. testability of the product will first identify the dependency matrix and then the quality factors

[3/14/2010 6:27:56 PM] Tarik Sheth: isnt it so

[3/14/2010 6:28:09 PM] Tarik Sheth: @Dhansekhar

[3/14/2010 6:28:12 PM] Tarik Sheth: it all depends on the business

[3/14/2010 6:28:29 PM] Tarik Sheth: so answer to ur query is Yes and no both

[3/14/2010 6:28:31 PM] Tarik Sheth: :)

[3/14/2010 6:28:35 PM] Mumbai Testers: before consdering Automation as Quality crietria ,i feel we need to ask is it necessary to automate?Agree.

[3/14/2010 6:29:11 PM] Dhanasekar S: true it depends on business, my question is it worth autmating this application?@Tarik

[3/14/2010 6:29:22 PM] Tarik Sheth: this... I would say no

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[3/14/2010 6:29:43 PM] Tarik Sheth: ok

[3/14/2010 6:29:59 PM] Tarik Sheth: the fourth Quality criteria I figured out was usability

[3/14/2010 6:30:10 PM] Tarik Sheth: or learnability

[3/14/2010 6:30:17 PM] Tarik Sheth: Quality of documentation

[3/14/2010 6:30:23 PM] Mumbai Testers: 1. testability 2. automation 4. usability

[3/14/2010 6:30:27 PM] Mumbai Testers: 3. ?

[3/14/2010 6:30:33 PM] Jeroen Rosink: @Mumbai testers: not necessary. I'm aware of the different visions and approaches. for me is just a word not immediately a criteria, you have to give it value. therefore a word like testability has no meaning and cannot be a criteria. When looking to the definition you provided it is stated that it have to contain rules. this leaves us the trap that a word testability is not a rule and therefore no criteria, instead a characteristic

It is about the value we add to this. Should we spend energy to proof we are right or should we learn from it/others?

[3/14/2010 6:30:36 PM] Tarik Sheth: statefulness of the system

[3/14/2010 6:31:31 PM] Tarik Sheth: @Jeroen: exactly

[3/14/2010 6:31:46 PM] Mumbai Testers: Should we spend energy to proof we are right or should we learn from it/others? Everything is a learning, I learnt today abt testability not being a qlty criteria, and the meaning of criteria according to you.

[3/14/2010 6:31:50 PM] Mumbai Testers: :)

[3/14/2010 6:31:55 PM] Dhanasekar S: but testing the testability will increase the productivity and save both time and money

[3/14/2010 6:32:03 PM] Jeroen Rosink: :)

[3/14/2010 6:32:09 PM] Tarik Sheth: dont u think if I figured out the traps and issues in the testability phase I would be more cautious on wat to look for

[3/14/2010 6:32:24 PM] Tarik Sheth: I will save time on toher things like wat to test and wat not to

[3/14/2010 6:32:42 PM] Tarik Sheth: or wat is our issue wat is environment or upstream and downstream applications issue

[3/14/2010 6:32:55 PM] Mumbai Testers: statefulness of the systemsomething new for me? others have heard abt it?

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[3/14/2010 6:33:09 PM] Dhanasekar S: no

[3/14/2010 6:33:33 PM] Tarik Sheth: terminology I am not sure.. but for any microsoft windows applications...

[3/14/2010 6:33:57 PM] Tarik Sheth: The system should be of the same state as of before the installation after the uninstallation

[3/14/2010 6:34:11 PM] Tarik Sheth: here folder remian... dll remains...

[3/14/2010 6:34:15 PM] Tarik Sheth: registry file remains

[3/14/2010 6:34:17 PM] Tarik Sheth: :)

[3/14/2010 6:34:30 PM] Dhanasekar S: ok got statefulness

[3/14/2010 6:34:36 PM] Tarik Sheth: uninstall should clean the traces as well

[3/14/2010 6:35:15 PM] Dhanasekar S: have u tried saving some files through the app,and did those files get cleaned up as well

[3/14/2010 6:35:23 PM] Mumbai Testers: ok

[3/14/2010 6:35:41 PM] Mumbai Testers: statefulness :) similar term must be present...

[3/14/2010 6:35:46 PM] Tarik Sheth: no did not tried...

[3/14/2010 6:35:52 PM] Tarik Sheth: yes might be

[3/14/2010 6:36:11 PM] Tarik Sheth: thank you guys... for questioning...

[3/14/2010 6:36:13 PM] Tarik Sheth: I am done

[3/14/2010 6:36:28 PM | Edited 6:36:45 PM] Jeroen Rosink: @Tarik, nice approach, figure out traps, share your available time over the quality criteria you have chosen. Somehow I read you have been triggered to look at certain things and prioritize it. Perhaps it is not only the findings/information you collect. It is about the process in your mind and how you can explain it. Again nice!

[3/14/2010 6:36:37 PM] Mumbai Testers: Thanks Tarik for patiently answering to our tests.

[3/14/2010 6:36:58 PM] Tarik Sheth: thanks Jeroen..

[3/14/2010 6:37:11 PM] Tarik Sheth: @Mumbaitesters--- my privilege

[3/14/2010 6:37:29 PM | Edited 6:37:39 PM] Mumbai Testers: how we highlight our understanding of the tests conduted, is a skill and Tarik seems to be good at it.

[3/14/2010 6:37:53 PM] Mumbai Testers: Jeroen, would you like to share your experiences and thoughts?

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[3/14/2010 6:38:58 PM] Mumbai Testers: Jeroen, you there?

[3/14/2010 6:39:05 PM] Mumbai Testers: Krishanveni is offline.

[3/14/2010 6:39:13 PM] Jeroen Rosink: Im there, just rephrasing my writings :)

[3/14/2010 6:39:18 PM] Jeroen Rosink: Like I already mentioned, I Stopped testing using the application, to less information how it interferes with the system, no system requirements mentioned. To give proper information about the quality criteria I check the testability. I can and did install it, although it the manual provided me information it is playing with system settings. This triggered me to be careful with the functionality.

[3/14/2010 6:39:49 PM | Edited 6:40:00 PM] Jeroen Rosink: To me, the major trap is to define a term like functionality or testability as a quality criteria

[3/14/2010 6:40:38 PM] Jeroen Rosink: We might have given some value to it like:

The application is installed using a wizard within 1 minute

The application can be uninstalled without leaving any files or tracks

The documentation is up-to-date with respect to the application?

[3/14/2010 6:40:55 PM] Mumbai Testers: so these are results of tests?

[3/14/2010 6:41:47 PM] Jeroen Rosink: When When I started I choose 4 characteristics and tried to model it using documentation (manual)and the system.

Testability

Functionality

Usability

Maintainability

[3/14/2010 6:42:06 PM] Mumbai Testers: or you are suggesting that these must have been the checkpoints to test?

[3/14/2010 6:42:22 PM] Tarik Sheth: so cool

[3/14/2010 6:42:48 PM | Edited 6:42:59 PM] Jeroen Rosink: The result of the test was that I stopped testing, there is too less information about the impact of the application and its behaviour with respect to my environment. keep in mind that my PC is my productive environment and therefore you have to be carefull :)

[3/14/2010 6:44:08 PM] Mumbai Testers: <http://www.developsense.com/blog/2009/09/when-do-we-stop-test/>

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[3/14/2010 6:44:09 PM] Tarik Sheth: Agree in totality...

[3/14/2010 6:44:20 PM] Mumbai Testers: <http://www.developsense.com/blog/2009/10/when-do-we-stop-testing-one-more-sure/>

[3/14/2010 6:44:57 PM | Edited 6:45:41 PM] Jeroen Rosink: I understand that in your perspective test results are the outcome of test cases. or actions with the system. It can also be the path you have taken. For me the characteristics were the areas were I wanted to gain information from.

[3/14/2010 6:45:34 PM] Jeroen Rosink: thanks for sharing the links, you made me curious with which purpose you provided those links. Can you provide a point of attention? :)

[3/14/2010 6:45:49 PM] Mumbai Testers: the mission rejected heuristic

[3/14/2010 6:45:54 PM] Mumbai Testers: in the second link

[3/14/2010 6:46:17 PM] Mumbai Testers: is what I feel you decided to apply.

[3/14/2010 6:47:24 PM] Mumbai Testers: so how do you feel Jeroen?

[3/14/2010 6:47:44 PM] Mumbai Testers: more time would have helped you?

[3/14/2010 6:47:58 PM] Mumbai Testers: was Time a constraint ?

[3/14/2010 6:48:53 PM] Tarik Sheth: I feel yes

[3/14/2010 6:49:28 PM] Tarik Sheth: in 40 minutes we cant to complete test of the application... I would say ad- hoc and understanding of the application can be done

[3/14/2010 6:49:37 PM] Jeroen Rosink: I think a valuable lesson here is not to start immediately with testing, make sure that your environment is ready and you have means to restore the environment when it is needed. There was no time constraint. I found out that the behaviour was too strange and I have to less knowledge of the technology behind that it was safe to continue playing with the system. Sometimes you can tour intensively in an application sometimes your tour is just a fly-by-tour.

[3/14/2010 6:50:25 PM] Mumbai Testers: so true.

[3/14/2010 6:50:42 PM] Mumbai Testers: Trap: Testers dive in to run the app instantly

[3/14/2010 6:50:59 PM] Dhanasekar S: true

[3/14/2010 6:51:26 PM] Tarik Sheth: I would not say it is a trap.. testers can explore the application just to start with the application

[3/14/2010 6:51:43 PM] Tarik Sheth: trap could be focussing on some thing when trying to achieve something else

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[3/14/2010 6:51:44 PM] Jeroen Rosink: if I would face to owner I would say that there is some risk of using this application as too less documentation is provided about how it effect your environment. Symptoms were: mixing up standard MS functionality like swapping between desktop hiding or showing and leaving files after uninstall.

[3/14/2010 6:51:45 PM] Tarik Sheth: isnt it

[3/14/2010 6:52:48 PM] Mumbai Testers: Debatable @ Tarik :) what if I run the exe and my computer crashes!!! all my data is lost.

[3/14/2010 6:52:53 PM] Jeroen Rosink: This leave me also one of the main question a tester should ask: are you the right tester for that job? Are you skilled enough and is there time enough to gain those skills?

[3/14/2010 6:53:48 PM] Tarik Sheth: well.... there is alawyas risk associated in testing

[3/14/2010 6:53:53 PM] Tarik Sheth: u need to take tht risk

[3/14/2010 6:54:05 PM] Tarik Sheth: otherwise u wont be able install apart from windows XP

[3/14/2010 6:54:06 PM] Tarik Sheth: :)

[3/14/2010 6:54:14 PM] Mumbai Testers: When asked to test an unknown app and provide answer to some questions, "well, I don't know the answer, But I can help you." seems to be a safe answer

[3/14/2010 6:54:41 PM] Mumbai Testers: taking backup of the test environment is what Jeroen seems to emphasize... What say Dhanasekar?

[3/14/2010 6:54:51 PM] Tarik Sheth: tht always there

[3/14/2010 6:55:21 PM] Dhanasekar S: but as a user i dont have any test environmnet

[3/14/2010 6:55:23 PM] Tarik Sheth: we have 5 mins left

[3/14/2010 6:55:28 PM] Tarik Sheth: Dhanasekar u turn

[3/14/2010 6:56:02 PM] Dhanasekar S: moderator please :)

[3/14/2010 6:56:08 PM] Mumbai Testers: my turn?

[3/14/2010 6:56:16 PM] Dhanasekar S: yep :)

[3/14/2010 6:56:32 PM] Mumbai Testers: well, one of those *testing* sessions for me.

[3/14/2010 6:56:40 PM] Mumbai Testers: which really tested me.

[3/14/2010 6:56:56 PM] Mumbai Testers: less participants, change in mission,

[3/14/2010 6:57:06 PM] Mumbai Testers: new learning,

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[3/14/2010 6:57:35 PM] Dhanasekar S: ok new learning for me as well :)

[3/14/2010 6:57:40 PM] Jeroen Rosink: was it due to time and participaters we skipped the introduction? or are you all familiar to each other?

[3/14/2010 6:57:43 PM] Mumbai Testers: and finally involved in serious discussion - which happens with less number of participants. :)

[3/14/2010 6:58:05 PM] Tarik Sheth: I guess first session foyou Jeroen

[3/14/2010 6:58:07 PM] Jeroen Rosink: Just out of curiosity: what are you learnings? how did it shaped your way of thinking?

[3/14/2010 6:58:29 PM] Jeroen Rosink: this was the first session on mumbaitesting :)

[3/14/2010 6:58:37 PM] Mumbai Testers: Terminology trap is what I keep falling into many times.

[3/14/2010 6:59:05 PM] Mumbai Testers: testers using different terminolgy based on their experience

[3/14/2010 6:59:20 PM] Dhanasekar S: and company

[3/14/2010 6:59:28 PM] Mumbai Testers: learnt to be more pro-active in facilitating.

[3/14/2010 6:59:33 PM] Tarik Sheth: We know each other Jeroen... why dont u introduce ur self...

[3/14/2010 6:59:35 PM] Dhanasekar S: in my company test case is called a test plan :)

[3/14/2010 6:59:43 PM | Edited 6:59:51 PM] Jeroen Rosink: testers using different terminolgy based on their experienceand location:)

[3/14/2010 6:59:47 PM] Mumbai Testers: Once Dhanasekar finishes, we can have intro round to end :)

[3/14/2010 7:00:04 PM] Mumbai Testers: Dhanasekar?

[3/14/2010 7:00:11 PM] Mumbai Testers: did you *test* ?

[3/14/2010 7:00:14 PM] Mumbai Testers: ;)

[3/14/2010 7:00:57 PM] Mumbai Testers: am I disconnected?

[3/14/2010 7:01:10 PM] Dhanasekar S: of course :)

[3/14/2010 7:01:24 PM] Dhanasekar S: i tested the testers no the applcation :)

[3/14/2010 7:01:37 PM] Mumbai Testers: Jeroen, you there?

[3/14/2010 7:01:37 PM] Dhanasekar S: i didnt even install the app in my machine :)

[3/14/2010 7:02:05 PM] Mumbai Testers: Dhanasekar was the trap for today, trying to distract testers.

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[3/14/2010 7:02:46 PM] Jeroen Rosink: im there

[3/14/2010 7:03:12 PM] Mumbai Testers: so many times, we spend our time on non-valuable tasks (read traps)

[3/14/2010 7:03:28 PM] Mumbai Testers: getting distracted by Dhanasekar was planned to be one such task.

[3/14/2010 7:03:59 PM] Mumbai Testers: what do you feel Jeroen and Tarik about the trap MWT tried this session?

[3/14/2010 7:04:36 PM] Tarik Sheth: Dhanasekar

[3/14/2010 7:04:43 PM] Tarik Sheth: so my guess was correct

[3/14/2010 7:04:43 PM] Tarik Sheth: ?

[3/14/2010 7:04:59 PM] Dhanasekar S: yes @ Tarik

[3/14/2010 7:05:04 PM] Tarik Sheth: :)

[3/14/2010 7:05:28 PM] Jeroen Rosink: I don't have the feeling I got that much distracted as i had my own struggle, when continuing testing becomes a question then distraction like Dhanasekar becomes less important.

[3/14/2010 7:05:29 PM] Tarik Sheth: @MUmbai testerswe should be closing now

[3/14/2010 7:05:55 PM] Mumbai Testers: Hmmm, makes sense... @Jeroen.

[3/14/2010 7:06:07 PM] Mumbai Testers: small intro round?

[3/14/2010 7:06:11 PM] Tarik Sheth: sure

[3/14/2010 7:06:51 PM] Mumbai Testers: Ajay Balamurugadas, passionate to learn to test any software, based in Bangalore, tweets @ajay184f

[3/14/2010 7:07:06 PM] Jeroen Rosink: What I also learned from European WT is that the main lesson you will learn is the lesson you are able to phrase after a session. Every session has those lessons, if they are not that obvious you should question yourselves again. Value is what you make of it :)

[3/14/2010 7:07:36 PM] Tarik Sheth: Tarik: I am 5 years of exp. tested application from large IT ERP applications to Health care and ecommerce applications...based in Mumbai
<http://qtplearning.blogspot.com> an twitter: Tariksheth

[3/14/2010 7:07:37 PM] Mumbai Testers: Every session has those lessons, if they are not that obvious you should question yourselves again.Well Said.

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[3/14/2010 7:07:51 PM] Dhanasekar S: Dhanasekar from Bangalore, works in automation and manual testing, like to call myself as Pragmatist blogs at <http://testingideas.wordpress.com> and tweets @sdhanasekar

[3/14/2010 7:07:55 PM] Tarik Sheth: Agree at Jeroen

[3/14/2010 7:08:48 PM] Tarik Sheth: Lessons for me: I would say I learned the kind of representation Jeroen makes in his writings..

[3/14/2010 7:08:55 PM] Jeroen Rosink: I'm Jeroen Rosink, living in the Netherlands and working in the field of software testing for about 11 yrs as consultant for Squerist. I fulfilled several roles from test analyst to test consultant in different projects. This brought me experience in branches like: financial services, embedded software, energy market, semi-government and petro-industry.

Currently I'm working in a SAP related project. And next to it I'm acting as a tutor to colleagues.

My goal for participating MWT is to gain more knowledge about how you people are approaching the testing. Learn from behavior I expose towards the testing object and during the one hour session. And of course to get to know you all beside the weblogs you might have.

My weblog: is more related ideas I have and want to share, check it out on <http://testconsultant.bogspot.com>

[3/14/2010 7:08:58 PM] Tarik Sheth: Kind of traps from Dhanasekar

[3/14/2010 7:09:44 PM] Mumbai Testers: Thanks Dhansekar, Jeroen and Tarik

[3/14/2010 7:09:53 PM | Edited 7:10:00 PM] Mumbai Testers: Thanks to Krishanveni too,.

[3/14/2010 7:10:03 PM] Tarik Sheth: @Jeroen: ur blog is superb... I am already following it...

[3/14/2010 7:10:19 PM] Dhanasekar S: nice meeting all thanks for giving my nice learnings :)

[3/14/2010 7:10:30 PM] Mumbai Testers: The next session of MWT is next weekend - Sunday - 5pm IST

[3/14/2010 7:10:39 PM] Mumbai Testers: WT 29 - Saturday - 3pm IST

[3/14/2010 7:10:54 PM] Mumbai Testers: EWT10 - Saturday 3.30pm GMT

[3/14/2010 7:10:56 PM] Mumbai Testers: :)

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[3/14/2010 7:11:23 PM] Jeroen Rosink: Thanks all, was fun and good to meet you here. I need now really start finalizing the course I have to give this week, perhaps that was the trap this weekend, accepting to test with you :)

[3/14/2010 7:11:34 PM] Mumbai Testers: oops

[3/14/2010 7:11:41 PM] Jeroen Rosink: @tarik, thanks :)!

[3/14/2010 7:11:55 PM] Mumbai Testers: Thanks, and Good bye till we meet again.

[3/14/2010 7:11:57 PM] Mumbai Testers: :)

[3/14/2010 7:11:59 PM] Dhanasekar S: bye bye